

NORTHERN JOINT POLICE BOARD

14 November 2008

Agenda Item	
Report No	

Letters Of Appreciation

Report by the Chief Constable

SUMMARY

To inform Members of letters received from 1 July to 30 September 2008.

The total number of letters of appreciation received from 1 July to 30 September 2008, is **40**.

A sample of "Letters of Appreciation" received, demonstrating the appreciation of recent work by officers

Missing Person/Death	<i>"My wife telephoned your Inspector ? to voice concerns about ?, who was under medical care for post natal depression and had gone missing. Sergeant ? was put in charge and I must commend him to you for the highly professional, efficient and effective way in which, without delay, he organised his search by land, sea and air. Above all, I commend him for the manner in which he conducted things and the calm, wise and compassionate way in which he arranged the awful necessities of identification and statement-taking from ?'s husband and myself. His understanding and wise counsel were a great help to both of us and will never be forgotten."</i> (Letter 60)
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Community Safety	<i>"I am writing to thank you for your personal interest in our "biker" problem, the police officers who took the time and trouble to walk round the woods and ?, your lovely, helpful area desk lady, for all the help and support I was given whilst dealing with this issue on behalf of this Neighbourhood Watch area. I felt that someone was going to get hurt with the speed at which the bikes go round the woods . . . an accident waiting to happen! I did appreciate the feedback from ? yesterday evening to inform me that your officers had caught a young person. Once again, on behalf of all the residents, our thanks to you and your officers for your efforts and support."</i> (Letter 79)
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Miscellaneous	<i>"On behalf of the members of ? and the Chernobyl Children's Lifeline, we thank you for your generous assistance on the occasion of the recent visit to (your station) by the children from the Gomel region of Belarus. The assistance given by all those who gave so generously of their time and those who made donations in kind and money helped to make the visit an outstanding success and your contribution was</i>
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	<p>particularly appreciated. The children have said that their visit to ? was the highlight of their time in Scotland. We understand that the one month visit to Scotland can add as much as four years to the life expectancy of the children. Once again, warmest appreciation and many thanks. (Letter 90)</p>
Procurator Fiscal	<p>"I think at this stage it is appropriate to recognise the effort and diligence shown by PC ? in obtaining the evidence, which only came to light shortly before I required to report the case to the Crown Office . . . tracing and obtaining incriminatory evidence from these witnesses was done in an extremely short period of time and his efforts are greatly appreciated." (Letter 91)</p>
Schools	<p>"We have just had a fantastic visit from your road safety team...They were very friendly and worked well as a team...They spoke to the nursery children at their level and therefore held their attention. The children soaked up what was said and had great fun, and especially loved getting to drive the jeep they brought...Well done boys!" (Letter 46)</p>
Crime	<p>"May I briefly take this opportunity to commend Northern Constabulary in general for the fine work that you do individually and as a coordinated team. It is perhaps all too easy to grumble about various things, but few take the time to write a compliment, rather than a complaint. I hope that this letter goes at least some way towards redressing this balance." (Letter 22)</p>
Crime	<p>"I would like to say that the service we got from Northern Constabulary was really excellent. From the gentleman, who initially answered my call, through to all the Officers that attended.</p> <p>After I had reported the matter, my sister was immediately phoned and given advice on what to do should they return and was assured that the Police were on their way. The workmen did return to my sister's house, however the Police responded very quickly and the perpetrators were apprehended nearby.</p> <p>A thorough enquiry was thereafter carried out by Constable _____ and his colleagues, including _____. My sister said that they spent considerable time dealing with her in a very professional and patient manner. She is absolutely delighted with the service provided and I would like to echo her appreciation." (Letter 20)</p>
Event	<p>"Thank you to all the policemen and women at rockness 2008. Yet again you are the most approachable and friendly police at any festival I have been to. I didn't witness any acts of violence or aggression (I hope this is reflected in the statistics) and I think this is down to the way Rockness is policed." (Letter 36)</p>

RECOMMENDATION

The Board is invited to note the letters of appreciation received.

**I Latimer
Chief Constable**

14 October 2008