

Planning for
Integration



**PLANNING FOR THE INTEGRATION
OF CHILDREN'S AND ADULT
SERVICES IN HIGHLAND**

Ward Forum Meetings

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- Why we are planning for integration
- What integration means
- How integration will help deliver better outcomes for children and adults
- How communities can be part of it

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Presentation

Questions

Discussion in groups

Feedback

The Vision – Statement of Intent

“The Highland Partnership is committed to achieving the best possible outcomes for our population and service users. We believe that services should be person centred and enabling, should anticipate and prevent need as well as react to it, should be evidence based and acknowledge risk. We will improve the quality and reduce the cost of services through the creation of new, simpler, organisational arrangements that are designed to maximise outcomes and through the streamlining of service delivery to ensure it is faster, more efficient and more effective.”

The Highland Council & NHS Highland 16 December 2010

The Journey So Far

Children's Services

- Joined up planning For Highland's Children
- Joint Committee for Children & Young People
- Getting It Right For Every Child

Adult Services

- Joint Community Care Plan
- Leadership & Performance Group
- Transformational Change

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**Joint Working is good
but it's not easy to keep in step**



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Integrated working is what we seek



Case for Change – Children’s Services

- For Scotland’s Children
- Evaluation of Integrated Children’s Services (Stradling and MacNeil 2007)
- The Early Years Framework
- **Patient/Client Feedback:** carer and service users’ feedback, Highland Children’s Forum, complaints
- **Service Evaluations:** Inspections, GIRFEC Evaluation, Review of Child Health, Best Value, Audit of Children with exceptional health needs

Case for Change – Adult Services

Scottish Older Peoples Assembly (2010):

“Banish the artificial divide between health care and social care”

Review of CHPs (2010): “Scope for improvement in partnership working”

Arbuthnott Report (2011)

Local reports:

SWIA, Care Commission, MWC, QIS. Best Value, internal audit

Patient/Client Feedback:

Complaints, HUG reports, SAY LIG, Highland Senior Citizens Network

The lead agency model

- The two organisations will jointly agree what children's and adult services are required, and what outcomes are sought – and both are accountable for this.
- The two organisations will agree what resources they will each contribute to their partnership.
- Those resources will be combined, into pooled budgets for children and for adults.
- Each organisation will be held responsible for the delivery of the relevant integrated service
- Each organisation must report regularly to the other about performance

Learning from elsewhere

- In North East Lincolnshire:
 - funding has been redirected from emergency acute provision into care homes and other community-based services
 - the grading of care homes has improved considerably
 - older people no longer go direct from hospital into care, but are supported in intermediate services, usually with enhanced support to return home

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Learning from elsewhere

- In Torbay:
 - far lower rates of emergency admissions to hospital
 - by developing intermediate care services in communities, acute beds have been reduced from 750 to 490
 - average age of admission to care is a year older than elsewhere
 - management costs reduced by £250k

Timescales

- **December 2010:** Joint NHS Highland Board and The Highland Council commitment in principle
- **January 2011 to May 2011:**
 - Engagement begins with staff, unions and independent sector
 - Consultation with service users and carers
 - Legal, HR and Finance issues examined
 - Outline implementation plan developed
- **May 2011:** Report and plan to NHS Highland Board and The Highland Council
- **June 2011:** Further report and detail to NHS Board and The Highland Council
- **June 2011 to April 2012:**
 - Further consultation, including communities
 - Management of change
 - Development and refining of implementation plan

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Local Partnerships

Caithness

Inverness

Lochaber

**Mid &
West Ross**

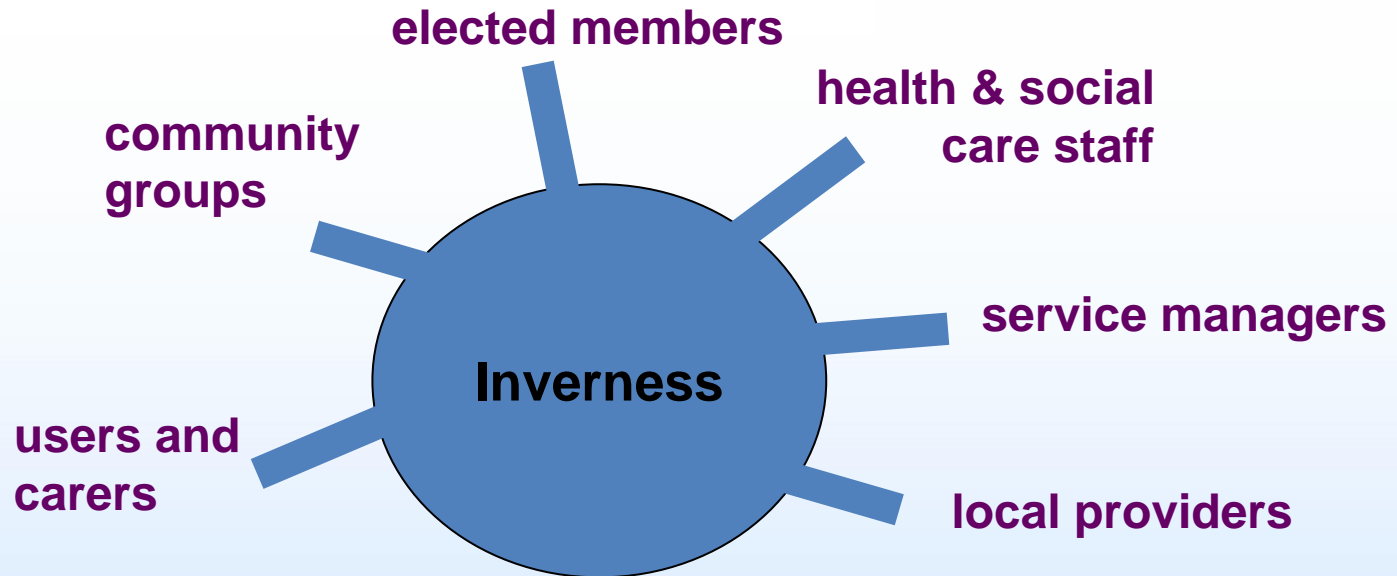
Sutherland

**Nairn,
Ardersier,
Badenoch &
Strathspey**

**Skye &
Lochalsh**

**Easter
Ross**

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- One stop shop, for local democratic accountability
- Local implementation of policy and strategy
- Building relationships for collaborative working
- Linkage from the community into strategic decision making

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Website:

www.highlandlife.net/p4i

QUESTIONS?

Discussion in Groups

- What benefits will follow from integration?
- What disadvantages might there be?
- Do you believe that the Local Partnerships provide an opportunity to have your voice heard?
- What other comments do you have?

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FEEDBACK