

NORTHERN JOINT POLICE BOARD

27 November 2009

Agenda Item	
Report No	

SERVICE POINT STRATEGY

Report by the Chief Constable

SUMMARY

To update Members on the development of the Force Service Point Strategy.

Background

In January 2009 Northern Constabulary published its first Force Service Point Strategy.

This strategy was a result of work undertaken by the Force Review Team. Its purpose was to ensure our commitment to traditional community policing and public access to police services were maintained at a time when direct policing services were being released to front-line duties.

The Service Point Strategy provides a balance of availability and access to police officers, staff and offices for routine functions such as production of driving documents, firearms/ shotgun licensing and other administrative requirements.

Current Developments

Following a review of this strategy and consultation with Divisional Commands the strategy remains fit for purpose with the following changes proposed by Divisional Commanders:

East Division: Cannich Police Station – closed

Public consultation with the local community and councillors has taken place and surgery style meetings will be available in Cannich from the dedicated Beat Officer.

Central Division: Kilmallie Police Station – to be shown as a “Landward Station”

Strontian Police Station – to be shown as a “Landward Station”

North Division: Thurso Police Station – no longer 24 hours but available at minimum 0900–1700 hours daily with extended opening at weekends.

Outwith these hours access to policing services in Thurso remain available through patrolling officers and telephone contact via Divisional Command Office in Wick. Rural surgery style meetings are continuing to be developed throughout the area.

Also to be noted is detailed work ongoing through the Force Efficiency Scrutiny which may bring about further change, in consultation with the Board.

RECOMMENDATION

The Board is invited to note the content of this update.

**I Latimer
Chief Constable
12 November 2009**