

## PERFORMANCE REPORT

The overall aim of the Department is:

**“to discharge fully the Office of Assessor and Electoral Registration Officer in a manner that is exemplary”**

This broad aim requires to be rendered more specific and to this end The Scottish Executive, in consultation with the Accounts Commission, established the following key performance indicators for use by Assessors in connection with the ‘best value’ regime.

### **KEY PERFORMANCE INDICATORS – 2005/2006**

<b>VALUATION ROLL</b>	<b>2005/2006</b>	<b>2004/2005</b>	<b>2003/2004</b>
Total number of entries	18,465	18,476	18,706
Total Rateable Value	£237.8m	£196.0m	£192.7m
No of Amendments Effected	1,719	1,738	1,684
Amendments within time periods (%)			
0-3 months	46	53.3	56.1
3-6 months	26	22.4	24.4
Over 6 months	28	24.3	19.5
Adjustment from Appeal Settlement (%)	-	1.2	2.3
<b><u>COUNCIL TAX</u></b>			
Total No of Entries	124,143	121,318	119,931
Adjustment to Band D Equivalent	115,967	112,498	110,780
New Entries Added	2,292	1,912	1,935
New entries within time periods (%)			
0-3 months	80	81.9	84.5
3-6 months	15	14.4	11.3
Over 6 months	5	3.8	4.2
<b><u>GENERAL</u></b>			
Costs of All Permanent Staff	£1.60m	£1.48m	£1.40m
Number of FTE staff as at 1 April each year	56.0	56.5	56.5