

**NORTHERN JOINT POLICE BOARD**

**19 JANUARY 2007**

Agenda Item	
Report No	

**LETTERS OF APPRECIATION**

**Report by the Chief Constable**

**SUMMARY**

To inform Members of letters received from 1 October to 31 December 2006.

The total number of letters of appreciation received from 1<sup>st</sup> October 2006 to 31<sup>st</sup> December 2006, is **53**.

A sample of "Letters of Appreciation" received, demonstrating the appreciation of recent work by officers:

Traffic Wardens:

*". . . in torrential rain and exceptionally heavy traffic, my car's power cut out on a busy roundabout in the centre of Inverness . . . two Traffic Wardens attended and were kindness itself in helping me extricate myself from the situation. My sincere thanks to the wardens who rendered such tremendous help. Traffic Wardens come in for a lot of "stick", especially from motorists anxious to transfer the blame for their own misdemeanours. This is one driver who will never forget the helpfulness and efficiency shown by these two Wardens. They are a credit to themselves, their employers and the Region. Please convey my deep appreciation."* (Letter 118)

Missing Person:

*"My family wish to thank all involved in the search for (?). It is so gratifying to know there is professional support in readiness and at a moment's notice to attend to the community's needs. Please forgive me for making reference to one individual, but a special thank you to officer (?) who, in her calm supportive role towards myself did indeed help me through a very traumatic time."* (Letter 122)

Sudden Death:

*"We are writing to you in connection with the death of our son . . . we wish to thank you and your colleagues for the wonderfully professional and sensitive way in which you broke the news to us, and supported us through the first few days of this tragedy. We would like you to know that your support in the first instance was crucial to (our) recovery and we will always remember your kindness. Please will you pass on our deep appreciation to all of your colleagues."* (Letter 146)

Court Case:

*“ . . . the Advocate Depute, in my discussion with him, made it clear that the quality of the statements taken by PC (?) was an instrumental factor in securing a plea of guilty from an accused who was reluctant in the extreme to acknowledge his guilt . . . it is extremely gratifying to receive such positive feedback from those ultimately dealing with cases.” (Letter 117, from Procurator Fiscal Depute)*

Rescue of a Pet:

*"It is with pleasure I write to make you aware and to offer thanks to one of your officers for the assistance provided to me in the rescue of one of my dogs, who became disorientated, found her way onto the dual carriageway and was running down the central reservation when PC (?) found her. How the PC managed to get (the dog) into the car remains a mystery, as this is a dog who mistrusts anyone who is unfamiliar. PC (?) must have placed herself in considerable danger and for this I am most grateful. The consequences, had she not done so, are unthinkable not only for the dog, but for other motorists. It is for this reason I feel compelled to write to you to offer thanks for the assistance your Constable gave, both to my dog and me.” (Letter 141)*

**RECOMMENDATION**

The Board is invited to note the letters of appreciation received.

**I Latimer**  
**Chief Constable**

31 December 2006