

# NORTHERN JOINT POLICE BOARD

27 November 2009

Agenda Item	
Report No	

## Single Outcome Agreement (SOA1)

### Report by the Chief Constable

#### **SUMMARY**

To provide the Northern Joint Police Board with an update of progress in relation to Single Outcome Agreements

In May 2008 all Local Authorities were required to submit their first Single Outcome Agreements (SOA1) to the Scottish Government. In relation to the area covered by the Northern Joint Police Board (NJPB) this required the submission of SOA1 by Highland Council, Shetland Islands Council, Orkney Islands Council and Comhairle nan Eilean Siar.

The purpose of the SOAs is to identify areas for improvement and to deliver better outcomes for the people within the Highlands and Islands, through specific commitments made by the Councils, their community planning partners and the Scottish Government.

The local partners involved included the Council, Police, NHS, Highlands and Islands Enterprise (HIE), Highlands and Islands Fire and Rescue Service (HIFRS), Job Centre Plus, University of the Highlands and Islands, Skills Development Scotland, Scottish Natural Heritage, voluntary and private sector organisations.

At a national level the following 15 outcomes were identified and SOA were developed to deliver local actions which would support these.

1. We live in a Scotland that is the most attractive place for doing business in Europe.
2. We realise our full economic potential with more and better employment opportunities for our people.
3. We are better educated, more skilled and more successful, renowned for our research and innovation.
4. Our young people are successful learners, confident individuals, effective contributors and responsible citizens.
5. Our children have the best start in life and are ready to succeed.
6. We live longer, healthier lives.
7. We have tackled the significant inequalities in Scottish society.
8. We have improved the life chances for children, young people and families at risk.
9. We live our lives safe from crime, disorder and danger.
10. We live in well-designed, sustainable places where we are able to access the amenities and services we need.

11. We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.
12. We value and enjoy our built and natural environment and protect it and enhance it for future generations.
13. We take pride in a strong, fair and inclusive national identity.
14. We reduce the local and global environmental impact of our consumption and production.
15. Our public services are high quality, continually improving, efficient and responsive to local people's needs.

Whilst Northern Constabulary have an important role to support these outcomes and do this through partnership structures which have been developed to support Community Planning and the delivery of SOAs, outcome number 9, "We live our lives safe from crime, disorder and danger", in particular links directly to the main functions of Northern Constabulary.

One of the important aspects of SOAs is consulting with the public to identify areas of concern which require to be addressed.

Northern Constabulary, along with The Highland Council, Comhairle nan Eilean Siar, the Scottish Court Service, and the Crown Office and Procurator Fiscal Service, has recently conducted the latest in a series of biennial Community Consultation Surveys dating back to 2001. Northern Constabulary continues to be one of the few Forces who adopt this collaborative approach to its public consultation. The purpose of the consultation was to determine the views and needs of Northern Constabulary's communities with respect to police services and public safety. The survey also supports Northern Constabulary and its partners' obligations to Best Value, continuous improvement and the development of Single Outcome Agreements (SOA).

This year, to improve the confidence levels of the data, 9000 postal questionnaires were distributed across the Force area, with an excellent response rate of 33.4%. This has ensured that the survey data is more robust at Command Area, Council and Force levels. The data has been used to produce detailed reports, at Force and at Unitary Council level, to inform the community planning partnerships and SOA planning. The detailed data from the survey has now been distributed to all the partners so they can conduct their own detailed analysis. In the near future the intent is, where possible, to have a co-ordinated partnership approach to the issues raised by the survey. From a Northern Constabulary perspective the data from the survey is already being used to inform the Force planning process.

The findings of this year's survey were in line with previous surveys and continued to show that the Highlands and Islands continue to be seen as a safe place to live. The highlights from the report were as follows:

- Within the Force area 96% of respondents perceived the area within 15 minutes walk from their home as either very safe or safe.
- Only 8% of those who responded stated that they had been victims of crime, which was consistent with previous years. However, 51% of respondents stated that they were slightly or very worried about becoming a victim of crime, which again was in line with previous surveys. There continues to be a significantly higher proportion of respondents who were worried about crime in urban areas (66%) compared to rural areas (37%).

- The top 3 key community safety concerns, which were similar to previous surveys, were driving at excessive speed, dangerous driving and rubbish / litter. To mitigate these concerns Northern Constabulary maintains 'Promoting Safer Roads' as one of its strategic priorities. There were a few areas where concern had increased over the past 2 years. These were centred on alcohol, drugs and rowdy behaviour, which have been identified as very high priorities within the Force's Control Strategy
- Respondents stated that the top 3 priorities for police and partners should be tackling drugs (dealing / related crime / behaviour), road safety speeding and crime prevention.

The recently completed SOA2s cover the majority of issues highlighted by the public and actions and are now being progressed to address these matters and improve the quality of life in communities.

At previous Board meetings it was agreed that Northern Constabulary would provide updates on progress of SOA1 delivery against the actions and performance indicators set.

By 30 September 2009 all Local Authorities were required to submit Performance Reports to the Scottish Government against SOA1. These reports should have been made available to all Councillors through normal Council lines of communication.

The attached appendices detail the actions allocated to Northern Constabulary and progress made so far. Many of these actions have been carried over into Single Outcome Agreement 2 and will continue to be progressed in the year ahead. It is also acknowledged that a great deal of partnership work and support has assisted in delivering these positive results and appendix 1 provides details of a selection of the initiatives which have contributed to the success to date.

- Appendix 1 List of Initiatives
- Appendix 2 Results for Highland Council Area
- Appendix 3 Shetland Islands
- Appendix 4 Orkney Islands
- Appendix 5 Western Isles

### **RECOMMENDATION**

That the NJPB note the progress made since the introduction of SOAs and the initial findings of the Community Consultation Survey

**I Latimer**  
**Chief Constable**  
**Date: 13 November 2009**

**COMMUNITY SAFETY INITIATIVES**

The following list contains some of the joint Community Safety Initiatives progressed over the past year to assist in the delivery of SOA1.

1. Hate Free Highland – reduce levels of Hate Crime and making reporting easier for victims
2. Safe Highlanders – to provide children with safety advice
3. Midnight Football – provide activities in the evening for youths
4. Street Football – to provide activities in the evening for youths
5. Blue Light Disco – to provide activities in the evening for youths
6. Test Purchase Scheme – to reduce the supply of alcohol to those underage
7. Joint underage drinking initiative (took place on 23 May – input from Social Work, NHS Highland, Northern Constabulary)
8. Operation Merkinch – to improve the quality of life for those resident in this area of Inverness
9. GIRFEC
10. Operation Youth Advantage Course – partnership with the Army providing a week long course
11. Women and Alcohol DVD – advice for women
12. Operation Respect – tackling anti-social behaviour in Inverness
13. Street Pastor Initiative – additional support and advice to vulnerable people within the city centre of Inverness
14. Alcohol Awareness Raising campaign run on Moray Firth Radio
15. Nuisance Call Reduction campaign –tackling anti-social noise/nuisance calls – now rolling out across the Highlands
16. Road Safety initiatives: Report 23.01.09; Driving Ambition; Children’s’ Traffic Club Scotland; Scottish Cycle Training scheme; Junior Road Safety Officer scheme; Crash Magnets; Pass Plus; Walk to School Week; Go For It; MFR Safe Journey campaign; Bikesafe; Diageo; Road Safety talks

APPENDIX 2

Local Outcome	Indicators	Baseline	Progress at March 2008	Progress at March 2009	2010/2011 targets
<b>Reduced crime and fear of crime</b>	Percentage of residents who rate the area within 15 minutes walk of their home as fairly safe or very safe	94.7%	94.7%	95%	96%
	Number of recorded non-sexual crimes against the person (Class 1 crime)	546	418	451	519
	Number of recorded crimes of Indecency (Class 2 crime)	387	330	361	368
	Number of recorded crimes of malicious mischief and vandalism (Class 4 crime)	4714	4420	4185	4478
<b>Reduced problematic alcohol misuse</b>	Recorded alcohol related crime figures per 10,000 population	1661	1499	1425	1545
<b>Reduced problematic drug misuse</b>	Recorded drug related crime figures per 10,000 population	2160	1935	1896	2009
<b>Reduced conviction rates and levels of repeat victimisation</b>	Incidence of domestic abuse per 100,000 population	1064	998	1056	Increase until confident in reporting levels reached
<b>Improved levels of safe driving</b>	Percentage reduction in fatal/seriously injured road traffic accident casualties	198	162	144	Reduce by 40%
	Percentage reduction in child fatal/seriously injured road traffic accident casualties	12	14	5	Reduce by 50%
	Percentage reduction in slightly injured road traffic accident casualties	750	670	667	Reduce by 10%
	Increase number of young drivers receiving enhanced driver education	241	269	353	450
	Number of schools with 20mph restrictions	44%	63.7%	96.6%	100%

APPENDIX 3

Local Outcome	Improvement Indicators	Baseline 2006/2007	Progress at March 2008	Progress at March 2009	Targets to be achieved by 2011
<p><b>Reduced in volume and rates of crime affecting individuals and households</b></p>	<p><b>NI 24:</b> Reduce crime rates in each reporting group. 1 – Non-Sexual crimes against the person. 2 – Crimes involving indecency. 3 – Crimes of dishonesty. 4 – Fire-raising, vandalism etc. 5 – Other crimes, e.g. carrying offensive weapons, resisting arrest etc. 6 - Miscellaneous offences, e.g., breach of the peace, firearms and offences by licensed persons etc.</p>	<p>Group 1 – 33 crimes Group 2 – 24 crimes Group 3 –269 crimes Group 4 – 247 crimes Group 5 – 209 crimes Group 6 – 595 crimes</p>	<p>Group 1 – 15 crimes Group 2 – 20 crimes Group 3 – 266 crimes Group 4 – 255 crimes Group 5 – 202 crimes Group 6 – 575 crimes Group</p>	<p>Group 1 – 17 <b>(Detection rate 100%)</b> Group 2 – 21 <b>(Detection rate 81%)</b> Group 3 – 295 <b>(Detection rate 71.9%)</b> Group 4 – 330 <b>(Detection rate 61.5%)</b> Group 5 – 224 <b>(Detection rate 99.6%)</b> Group 6 - 615 <b>(Detection rate 95.9%)</b></p>	<p>Group 1 Reduce to 32 crimes  Group 2 Reduce to 23 crimes  Group3 Reduce to 264 crimes  Group 4 Reduce to 242 crimes  Group 5 Reduce to 205 crimes  Group 6 Reduce to 583 crimes</p>
<p><b>Improved reporting and detection of crime</b></p>	<p><b>LI 20:</b> Reduce the number of incidents of domestic abuse throughout Shetland.</p>	<p>(2005/2006) 1350 incidence of domestic abuse per 100,000 population</p>	<p>48 incidents of domestic abuse during 2007/2008</p>	<p>47 incidents of domestic abuse during 2008/2009</p>	<p>Expected to increase until confidence in reporting levels reached.</p>
	<p><b>LI 21:</b> Reports of racist incidents.</p>	<p>2007/2008 4 racist incidents reported.</p>	<p>4</p>	<p>0</p>	<p>Expected to increase until confidence in reporting levels reached.</p>
<p><b>Reduction in the fear of crime affecting quality of life</b></p>	<p><b>NI 31:</b> Increase positive public perception of the general crime rate in local area.</p>	<p>2007 Positive public perception of general crime rate was 96.25%</p>	<p>Positive public perception of general crime rate was 96.25% in 2007/2008</p>	<p>No survey undertaken.</p>	<p>97% by 2010/11</p>

Local Outcome	Improvement Indicators	Baseline 2006/2007	Progress at March 2008	Progress at March 2009	Targets to be achieved by 2011
<b>Reduced incidence of accidents resulting in casualties, particularly home fires, road accidents and marine accidents</b>	<b>LI 26:</b> Reduce number of people killed or seriously injured on our roads.	2007/2008 Number of people killed – 9  Number of people seriously injured - 7	2007/2008 Number of people killed – 9  Number of people seriously injured - 7	Number of people killed – 0  Number of people seriously injured - 2	Reduce the number of people killed in Road Traffic Collisions by 3% by 2010/2011.

APPENDIX 4

Local Outcome	Relevant Indicators	Baseline 2006/2007	Progress at March 2008	Progress at March 2009	Targets to be achieved by 2011
<p><b>A Community where everyone may live, work, visit and play safely without undue fear or risk of harm</b></p>	<p><b>9.4</b> Volume and rate of recorded crimes and offences per 10,000 population</p>	<p>Rate per 10,000 251</p>	<p>Rate per 10,000 214</p>	<p>Rate per 10,000 210</p>	<p>Reduction to 246 crimes per 10,000 population</p>
<p><b>Everyone travelling within Orkney do so safely</b></p>	<p><b>9.1</b> Slight casualty rate, expressed as the number of people slightly injured per 100 million vehicle kilometres (Northern Constabulary figures 4 year average)</p>	<p>2003-07 – 30.1</p>		<p>26.4</p>	<p>26.1</p>
<p><b>Promoting equality – to encourage services to provide equal opportunities for everyone</b></p>	<p>Number of racist incident per 1000 per population</p>	<p>2005-08 – 0.2 (13 incidents)</p>	<p>N/A figures included in preceding column</p>	<p>2009-10 – 0.051 (1 incident)</p>	<p>Maintain below 0.4</p>

APPENDIX 5

Local Outcome	Indicators	Baseline (2006/07)	Progress at March 2008	Progress at March 2009	2010/2011 targets
<b>People in the Outer Hebrides will continue to live feeling safe, with little fear of crime.</b>	People in the Outer Hebrides will list the area within 15 minutes walk of their home to be safe or very safe	98% (2005/06)	98%	98%	98% (2012)
	Number of serious/violent crimes reported to police	41	47	29	Sustained Reduction (2012)
	Vandalism Levels	356	288	237	5% Decrease (2012)
	Number of people killed or seriously injured on our roads	8	12	14	Sustained Reduction (2012)
	Alcohol related incidents	1106	1367	1212	5% Decrease (2012)
	Under 18 alcohol related incidents	236			5% Decrease (2012)
	Levels of ASB tackled proactively with ABC.	18	7	8	Maintain Current Trends