

Highland Community Sector Groups

With the exception of HomeAid, Highland Community Sector groups will not charge for uplifts, so long as we retain the right to refuse items on the doorstep.

We will endeavour not to refuse items, by good communication prior to uplift.

We will collect all household goods (including textiles, bicycles and books) and garden equipment so long as the following requirements are met:

- We require that the item(s) be kept dry by being stored inside or under cover.
- We require that the item(s) must be in good and working condition.
- We require Soft furnishing item(s) to have fire certificate label(s).

If this is **not** the case then we have the right to refuse the item(s).

Collection areas:

Highland Area	Community Group(s)	Telephone Number(s) & website(s)
Badenoch	New Start Highland	01463 715615 www.newstarthighland.org
Caithness and Sutherland	HomeAid Caithness and Sutherland Blythswood (South East Sutherland only)	01847 890696 www.homeaid.org.uk 0845 456 9460 www.blythswood.org
Inverness-shire	New Start Highland Blythswood	01463 715615 www.newstarthighland.org 0845 456 9460 www.blythswood.org
Fort William	New Start Highland	01463 715615 www.newstarthighland.org
Kinlochleven	New Start Highland	01463 715615 www.newstarthighland.org
Nairn	New Start Highland Blythswood	01463 715615 www.newstarthighland.org 0845 456 9460 www.blythswood.org

Ross Shire (not Wester Ross)	Blythswood New Start Highland (not Electricals)	0845 456 9460 www.blythswood.org 01463 715615 www.newstarthighland.org
Strathspey	New Start Highland Blythswood	01463 715615 www.newstarthighland.org 0845 456 9460 www.blythswood.org
West Lochaber	Acharacle Reuse	01967 431508

Items Collected:

Community Group	Furniture	Washing Machines, Cookers, Tumble Dryers and Dishwashers	Fridges & Freezers	Garden Equipment	Other i.e. Textiles, Books and Bikes
Acharacle	✓	✓	✓	✓	✓
Blythswood	✓	✓	✗	✓	✓
Homeaid Caithness and Sutherland	✓	✓	✓	✓	✓
New Start Highland	✓	✓ (not Ross-shire)	✓ (not Ross-shire)	✓	✓

Likely Response Time:

All areas – within 10 working days

Except: Assynt – 28 days and Lochaber 14 days