

PERFORMANCE REPORT

The overall aim of the Department is:

“to discharge fully the Office of Assessor and Electoral Registration Officer in a manner that is exemplary”

This broad aim requires be rendered more specific and to this end The Scottish Executive, in consultation with the Accounts Commission, established the following key performance indicators for use by Assessors in connection with the ‘best value’ regime.

KEY PERFORMANCE INDICATORS – 2004/2005

VALUATION ROLL	2004/2005	2003/2004	2002/2003
Total number of entries	18,476	18,706	18,616
Total Rateable Value	196.0m	£192.7m	£189.6m
No of Amendments Effected	1,738	1,684	1,608
Amendments within time periods (%)			
0-3 months	53.3	56.1	64.4
3-6 months	22.4	24.4	19.2
Over 6 months	24.3	19.5	16.4
Adjustment from Appeal Settlement (%)	1.2	2.3	1.9
<u>COUNCIL TAX</u>			
Total No of Entries	121,318	119,931	118,652
Adjustment to Band D Equivalent	112,498	110,780	109,293
New Entries Added	1,912	1,935	1,891
New entries within time periods (%)			
0-3 months	81.9	84.5	87.5
3-6 months	14.4	11.3	7.6
Over 6 months	3.8	4.2	4.9
<u>GENERAL</u>			
Costs of All Permanent Staff	1.48m	£1.40m	£1.32m
Number of FTE staff as at 1 April each year	56.5	56.5	56.5