

KEY PERFORMANCE INDICATORS – 2002/2003

VALUATION ROLL	2002/2003	2001/2002	2000/2001
Total number of entries	18,616	18,512	18,227
Total Rateable Value	£189.6m	£189.5m	£184.4m
No of Amendments Effected	1,608	1,500	1,839
Amendments within time periods (%)			
0-3 months	64.4	60.1	55.8
3-6 months	19.2	17.5	20.9
Over 6 months	16.4	22.4	23.3
Adjustment from Appeal Settlement (%)	1.9	0.8	0.1
<u>COUNCIL TAX</u>			
Total No of Entries	118,652	116,132	115,170
Adjustment to Band D Equivalent	109,293	105,682	104,980
New Entries Added	1,891	1,612	1,731
New entries within time periods (%)			
0-3 months	87.5	84.6	83.2
3-6 months	7.6	11.2	10.9
Over 6 months	4.9	4.2	6
<u>GENERAL</u>			
Costs of All Permanent Staff	£1.32m	£1.29m	£1.27m
Number of FTE staff as at 1 April each year	56.5	53	59.5