

# NORTHERN JOINT POLICE BOARD

29 August 2008

Agenda Item	
Report No	

## Letters Of Appreciation

### Report by the Chief Constable

#### SUMMARY

To inform Members of letters received from 1 April to 30 June 2008.

The total number of letters of appreciation received from 1 April to 30 June 2008, is **57**.

A sample of "Letters of Appreciation" received, demonstrating the appreciation of recent work by officers

Schools

*"We have just had a fantastic visit from your road safety team...They were very friendly and worked well as a team...They spoke to the nursery children at their level and therefore held their attention. The children soaked up what was said and had great fun, and especially loved getting to drive the jeep they brought...Well done boys!" (Letter 46)*

Crime

*"May I briefly take this opportunity to commend Northern Constabulary in general for the fine work that you do individually and as a coordinated team. It is perhaps all too easy to grumble about various things, but few take the time to write a compliment, rather than a complaint. I hope that this letter goes at least some way towards redressing this balance." (Letter 22)*

Crime

*"I would like to say that the service we got from Northern Constabulary was really excellent. From the gentleman, who initially answered my call, through to all the Officers that attended.*

*After I had reported the matter, my sister was immediately phoned and given advice on what to do should they return and was assured that the Police were on their way. The workmen did return to my sister's house, however the Police responded very quickly and the perpetrators were apprehended nearby.*

*A thorough enquiry was thereafter carried out by Constable \_\_\_\_\_ and his colleagues, including \_\_\_\_\_. My sister said that they spent considerable time dealing with her in a very professional and patient manner. She is absolutely delighted with the service provided and I would like to echo her appreciation." (Letter 20)*

Event

*“Thank you to all the policemen and women at rockness 2008. Yet again you are the most approachable and friendly police at any festival I have been to. I didn’t witness any acts of violence or aggression (I hope this is reflected in the statistics) and I think this is down to the way Rockness is policed.” (Letter 36)*

**RECOMMENDATION**

The Board is invited to note the letters of appreciation received.

**I Latimer  
Chief Constable**

**15 July 2008**