

NORTHERN JOINT POLICE BOARD

27 November 2009

Agenda Item	
Report No	

LETTERS OF APPRECIATION RECEIVED FROM 1 JULY TO 30 SEPTEMBER 2009

Report by the Chief Constable

SUMMARY

To inform members of letters received.

The total number of letters of appreciation received from 1 July to 30 September 2009, is **62**.

A sample of "Letters of Appreciation" received, demonstrating the appreciation of recent work by officers is attached.

Community	<i>"It has been a long time since I saw such dedication to the children...I would like them to know that the hours spent with the children was greatly appreciated."</i>
Miscellaneous	<i>"I was extremely impressed by the professionalism and indeed humanity of your officers in this situation. Fortunately there was no untoward incident but I think without your officers presence and the excellent interaction they had with my patient, who was extremely ill, it could have been a very difficult affair."</i>
Mountain Incident	<i>"Thank you for the clear, calm and kind way you dealt with the incident, especially for those who found me and my daughter at _____. You delivered the bad news with clarity and humour and you were v. kind."</i>
Road Traffic Accident	<i>"...who dealt with the incident in a consummately professional and sensitive manner. I am sure they will think on the incident as a minor road traffic crash with which they merely assisted at on the day. That would devalue the true appreciation of the service they provided in what was a highly traumatic incident for those who were both involved and witnessed the accident."</i>

RECOMMENDATION

That members note letters of appreciation received.

I Latimer
Chief Constable
5 November 2009