



Plus One Scheme

Description

The Plus One Scheme is designed to give people in the Highland community with high support needs greater access to the range of civic and cultural opportunities. The Scheme does this by issuing eligible individuals with a Plus One Card which when presented when purchasing admission or tickets for any participating event or venue, allows an accompanying carer to gain access free. The applicant shall pay the normal rate of entry.

Eligibility

An individual is eligible to join the Scheme where it is considered that the accompaniment of a carer will have significant positive outcomes for the individual through improving their uptake of social, cultural, educational, leisure, and/or sports opportunities.

Review

Any issued card will be valid for a period of three years. Thereafter further authorisation must be given for a new card to be issued.

Letters will be issued to all clients on the scheme to remind them that their card is due for renewal and applicants will be informed if they are to continue in the scheme.

Lost or stolen cards should be reported to any Highland Council Service Point. A new application form will be required to be completed and submitted along with a passport photograph. Service Point staff should check that the person is on the database records, these are maintained by the Health & Social Care Office, Kinmylies Building, Leachkin Road, Inverness, IV3 8NN.

Application Process (Authorisation)

Automatic via Service Point

Applications are available from any service point; please refer to the flowchart herewith. Applications should be completed and submitted to the service point and once approved forwarded to Kinmylies Building for registering on database.

Automatic entry to scheme will be given on proof of any of the following:

- NEC card with the plus one logo
- In receipt of higher rate care component
- In receipt of middle rate care component
- In receipt of attendance allowance
- Registered blind
- Eligibility certificate from GP (Note: the service point can provide a form for this purpose)

Automatic entry clients shall receive their Plus One Card from the service point.

Non-Automatic via Health & Social Care Office

Other applications shall be submitted to the Health & Social Care Office, Kinmylies Building, Leachkin Road, Inverness, along with a photograph, where the decision will be taken if the client is accepted onto the scheme. The client shall be assessed by accessing the Carefirst database.

If the client does not meet eligibility criteria then a signed certificate of eligibility from their GP or other medical professional would be required. A certificate should be provided by the applicant for obtaining this authorisation (relevant form attached below).

Upon receipt of signed certificate of eligibility the service point can issue Plus One card to applicant.

A letter of acceptance or non-acceptance to the scheme shall be sent to all applicants and a plus one card issued if applicable.

Database of Recipients

A database of cardholders shall be maintained within the Health & Social Care Office.

List of Participants

The Health & Social Care Office shall maintain an up to date list of participating venues to the scheme and this will be provided on acceptance to the scheme or is available on request.

Health & Social Care Office
Kinmylies Building
Leachkin Road
Inverness
IV3 8NN
Tel – 01463 703536

**PLUS ONE SCHEME
CERTIFICATE OF ELIGIBILITY
AUTHORISATION
(By GP or other medical professional)**

Name of Applicant

.....

Address of Applicant

.....

The above named person has applied for a Plus One Card to enable his/her carer/attendant to gain free entry at certain culture and leisure activities across Highland on the grounds that he/she meets criteria.

Could you please confirm if the above named person falls into any of the following categories?

A permanent resident in the Highland Council area

And one of the following:

- Sensory impairment
- Physical impairment or frailty
- Learning disability
- Mental health problems
- Other (please determine)

Signature

Printed name

Title

Address

Date