

PERFORMANCE REPORT

The overall aim of the Department is:

“to discharge fully the Office of Assessor and Electoral Registration Officer in a manner that is exemplary”

This broad aim requires to be rendered more specific and to this end The Scottish Executive, in consultation with the Accounts Commission, established the following key performance indicators for use by Assessors in connection with the ‘best value’ regime.

KEY PERFORMANCE INDICATORS – 2006/2007

VALUATION ROLL	2006/2007	2005/2006	2004/2005
Total number of entries	18,465	18,277	18,476
Total Rateable Value	£237.8m	£233.0m	£196.0m
No of Amendments Effected	1,719	2,206	1,738
Amendments within time periods (%)			
0-3 months	46	54	53.3
3-6 months	26	23	22.4
Over 6 months	28	23	24.3
Adjustment from Appeal Settlement (%)	-	0.1	1.2
<u>COUNCIL TAX</u>			
Total No of Entries	124,143	122,422	121,318
Adjustment to Band D Equivalent	115,967	113,888	112,498
New Entries Added	2,292	2,191	1,912
New entries within time periods (%)			
0-3 months	80	81	81.9
3-6 months	15	14	14.4
Over 6 months	5	5	3.8
<u>GENERAL</u>			
Costs of All Permanent Staff	£1.60m	£1.51m	£1.48m
Number of FTE staff as at 1 April each year	55.0	56.0	56.5