

Single Outcome Agreement: National and Local outcomes

- 1. We live in a Scotland that is the most attractive place to do business in Europe**
 - 1.1 To grow more local businesses, including social enterprise
 - 1.2 Increased productivity in businesses with growth potential in the key sectors of: tourism; food and drink; financial services; energy; life sciences; and creative industries
 - 1.3 Balanced population growth across the Highlands

- 2. We realise our full economic potential with more and better employment opportunities for our people**
 - 2.1 High levels of economic activity are sustained
 - 2.2 Median earnings increase in Highland
 - 2.3 More balanced economic growth across the Highlands (to target transformation to areas of lowest or falling levels of economic activity)

- 3. We are better educated, more skilled and more successful, renowned for our research and innovation**
 - 3.1 Increase the proportion of school leavers in positive and sustained destinations
 - 3.2 Increase the number of young people in training and apprenticeships
 - 3.3 More people able to access opportunities for learning and employment in their communities
 - 3.4 Improved workforce development and workforce planning
 - 3.5 Research and development supported to deliver business growth in the Highlands

- 4. Our young people are successful learners, confident individuals, effective contributors and responsible citizens**
 - 4.1 Continue to increase the proportion of pupils at all stages achieving or exceeding the appropriate levels relevant to their stage in reading, writing and maths
 - 4.2 More young people are confident and contribute effectively to their communities
 - 4.3 More young people are supported to take responsibility in their life choices

5. Our children have the best start in life and are ready to succeed

- 5.1 Early years services deliver improvement across all developmental indicators
- 5.2 Effective education services for early years

6 We live longer, healthier lives

- 6.1 Increase proportions of older people receiving appropriate care in the appropriate setting to maintain or improve their independence
- 6.2 Reduce the % of the adult population who smoke
- 6.3 Reduce obesity in the population
- 6.4 People affected by mental ill health receive appropriate care for their needs

7 We have tackled the significant inequalities in Scottish society

- 7.1 Reducing poverty by supporting more people into sustained employment
- 7.2 Reducing financial hardship by ensuring more people access services and benefits they are entitled to
- 7.3 Reducing homelessness and providing responsive services to homeless people
- 7.4 Reducing health inequalities
- 7.5 Tackling discrimination, promoting equality, participation and good relations

8 We have improved the life chances for children, young people and families at risk

- 8.1 Children are safe
- 8.2 Children at risk are Looked After well
- 8.3 Reduce bureaucracy and number of meetings by using GIRFEC processes and systems

9 We live our lives safe from crime, disorder and danger

- 9.1 Reduced crime and fear of crime
- 9.2 Reduced problematic alcohol misuse

- 9.3 Reduced problematic drug misuse
- 9.4 Reduced reconviction rates and levels of repeat victimisation
- 9.5 Improved levels of safe driving

10 We live in well designed, sustainable places where we are able to access the amenities and services we need.

- 10.1 New development and growth is planned and designed for sustainability
- 10.2 Increase the supply of housing
- 10.3 Invest in the infrastructure for rural communities
- 10.4 Limit the impact of distance from services in rural and remote communities

11 We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others

- 11.1 A well supported voluntary sector with sustained high levels of volunteering in the Highlands
- 11.2 More communities own, manage or have a stake in local assets
- 11.3 Improved quality of life through community led action and more people feeling connected to their communities

12 We value and enjoy our built and natural environment and protect it and enhance it for future generations

- 12.1 Recognition and awareness of the outstanding natural heritage of the Highlands
- 12.2 Limit pressures on species and habitats
- 12.3 Improved environmental awareness and action
- 12.4 Improve the quality of housing

13 We take pride in a strong fair and inclusive national identity

- 13.1 Development of the Gaelic language and culture
- 13.2 Growth in Arts, Literary, Drama and Music Festivals and local involvement in them and which celebrate the diverse heritage and interpretation of the Highlands

14 We reduce the local and global environmental impact of our consumption and production

14.1 Reduce greenhouse gas emissions from regional public sector operations

14.2 Promote renewable energy and improve municipal waste management

14.3 Adapt public services to deal with the impact of global warming

15 Our public services are high quality, continually improving, efficient and responsive to local people's needs

15.1 Best Value and continuous improvement are demonstrated

15.2 Improved access to public services with customers' views taken into account

15.3 Efficiency demonstrated

15.4 A workforce which is the right size, skilled, supported and rewarded