

# Property Check List

What can we help you with?

## Adaptations

*please tick*

Safe access to your property

Safe access within your property

Works to improve personal care or health needs

## Repairs and Improvements

Structural instability

Dampness

Rot/structural infestation

Defective electrical supply

Lack of thermal insulation

Inadequate foul/surface drainage

Inadequate water supply

Lack of toilet/basin, bath/shower

Roof repairs

Inadequate light/ventilation

Now return this tear off slip to Pentland Housing Assoc.

## How do I apply?

Please contact any of the agents or complete and return the tear off slip attached to this leaflet to:

### Pentland Housing Association

37/39 Traill Street,

Thurso,

Caithness

KW14 8EG

**Telephone:** 01847 892507

**Email:** pha@pentlandhousing.co.uk



**CARE+REPAIR**  
C A I T H N E S S

Produced by The Highland Council.  
Cover Photo by Ewen Weatherspoon.

PR10-66-F

To request this booklet in an alternative format e.g. large print, braille, computer disk, audio tape, or suitable language please contact:  
**Housing & Property Services,**  
The Highland Council,  
Glenurquhart Road, Inverness IV3 5NX  
**Telephone:** 01463 702772 **or Email:**  
housingandproperty@highland.gov.uk

# Highland Care & Repair Service

## Seirbheis Cùrain & Càraidh na Gàidhealtachd

Caithness  
Gallaibh

Are you aged over 65 or living with a disability?

Care and Repair offers free advice to homeowners and private tenants to enable them to repair, improve or adapt their homes.



## What do we do?

Your local Care and Repair Service is a partnership between Pentland Housing Association and The Highland Council, and is in place to provide free information and advice to homeowners and private tenants aged over 65, or of any age with a disability, who need repairs, improvements or adaptations to their homes. Our Care and Repair Team has been vetted by Disclosure Scotland and will be able to show you their identification badge when they knock on your door.

## How can we help?

Care and Repair can offer advice and assistance or can act on your behalf by:

- Organising surveys and drawings;
- Obtaining prices for work;
- Applying for grants towards the work;
- Assisting with loans and other funding applications;
- Organising the works; and
- Approaching other agencies.

## What can we do for you?

### Adaptations

Care and Repair can help with adaptations to your home to suit your needs:

- Works to improve safety and access inside or outside the building.
- Works to improve personal care or health needs.

Your needs will be assessed by a Social Work or NHS Occupational Therapy Practitioner and their recommendations will form the basis of the package of works we can offer to you.

### Repairs and Improvements

Care and Repair can advise on and assist with the repair or improvement of your home.

- Structural instability
- Dampness
- Rot/structural infestation
- Defective electrical supply
- Lack of thermal insulation
- Inadequate foul/surface drainage
- Inadequate water supply
- Lack of toilet/basin, bath/shower
- Inadequate light/ventilation

Your property will be assessed by a Technical Officer and their recommendations will form the basis of the package of works we can offer to you.



## Further Information

This section of the leaflet can be detached and posted or handed to your local Care and Repair Agent, to find out more information or request to be contacted.

Please fill in your details on this side of the slip. Also complete the other side by ticking the boxes that best apply to you, to give us a better idea of the problems with your property, and we'll do the rest.

Please contact me  
to arrange a visit

*please tick*

Please send me  
further information



Name

Address

Telephone Number