

## **Contact list for taxi and private hire car (PHC) related issues**

### **Unlicensed vehicles operating as taxis or PHC's within The Highland Council area**

This is a Police matter and should be reported to:

Non-emergencies – 101

Crimestoppers (anonymous) – 0800 555 111

Or alternatively, a complaint can be submitted at:

<https://www.scotland.police.uk/contact-us/contact-us-form>

### **Location of taxi ranks/concerns in relation to road markings for taxi ranks/unauthorised parking of taxis or PHC's within The Highland Council area**

This is dealt with by the Council's Community Services – Roads department who can be contacted at:

[parking@highland.gov.uk](mailto:parking@highland.gov.uk)

### **Enforcement related issues for licensed taxis or PHC's within The Highland Council area**

This is dealt with by the Council's Trading Standards department who can be contacted at:

[trading\\_standards2@highland.gov.uk](mailto:trading_standards2@highland.gov.uk)

If you are unsure which department your enquiry or complaint in relation to taxis or PHC's should be reported to, please contact [licensing@highland.gov.uk](mailto:licensing@highland.gov.uk) or alternatively, telephone the Service Point on 01349 88 6606.