

## PERFORMANCE REPORT

The overall aim of the Department is:

**“To discharge fully the Office of Assessor and Electoral Registration Officer in a manner that is exemplary”**

This broad aim requires to be rendered more specific and to this end The Scottish Executive, in consultation with the Accounts Commission, established the following key performance indicators for use by Assessors in connection with the ‘best value’ regime.

### **KEY PERFORMANCE INDICATORS – 2013/2014**

<b>VALUATION ROLL</b>	<b>2013/14</b>	<b>2012/13</b>	<b>2011/12</b>
Total number of entries	19,564	19,582	19,378
Total Rateable Value	£329.63m	£329.01m	£324.76m
No of Amendments Effected	1,682	1,593	1,640
Amendments within time periods (%)			
0-3 months	59	62	59
3-6 months	18	16	16
Over 6 months	24	22	24
Adjustment from Appeal Settlement (%)	n/a	n/a	n/a
<b><u>COUNCIL TAX</u></b>			
Total No of Entries	136,028	134,524	131,337
Adjustment to Band D Equivalent	127,432	125,596	122,224
New Entries Added	1,535	1,586	1,712
New entries within time periods (%)			
0-3 months	83	84	84
3-6 months	11	12	10
Over 6 months	6	4	6
<b><u>GENERAL</u></b>			
Costs of All Permanent Staff	£1.64m	£1.69m	£1.74m
Number of FTE staff as at 1 April each year	52	52.1	52.3