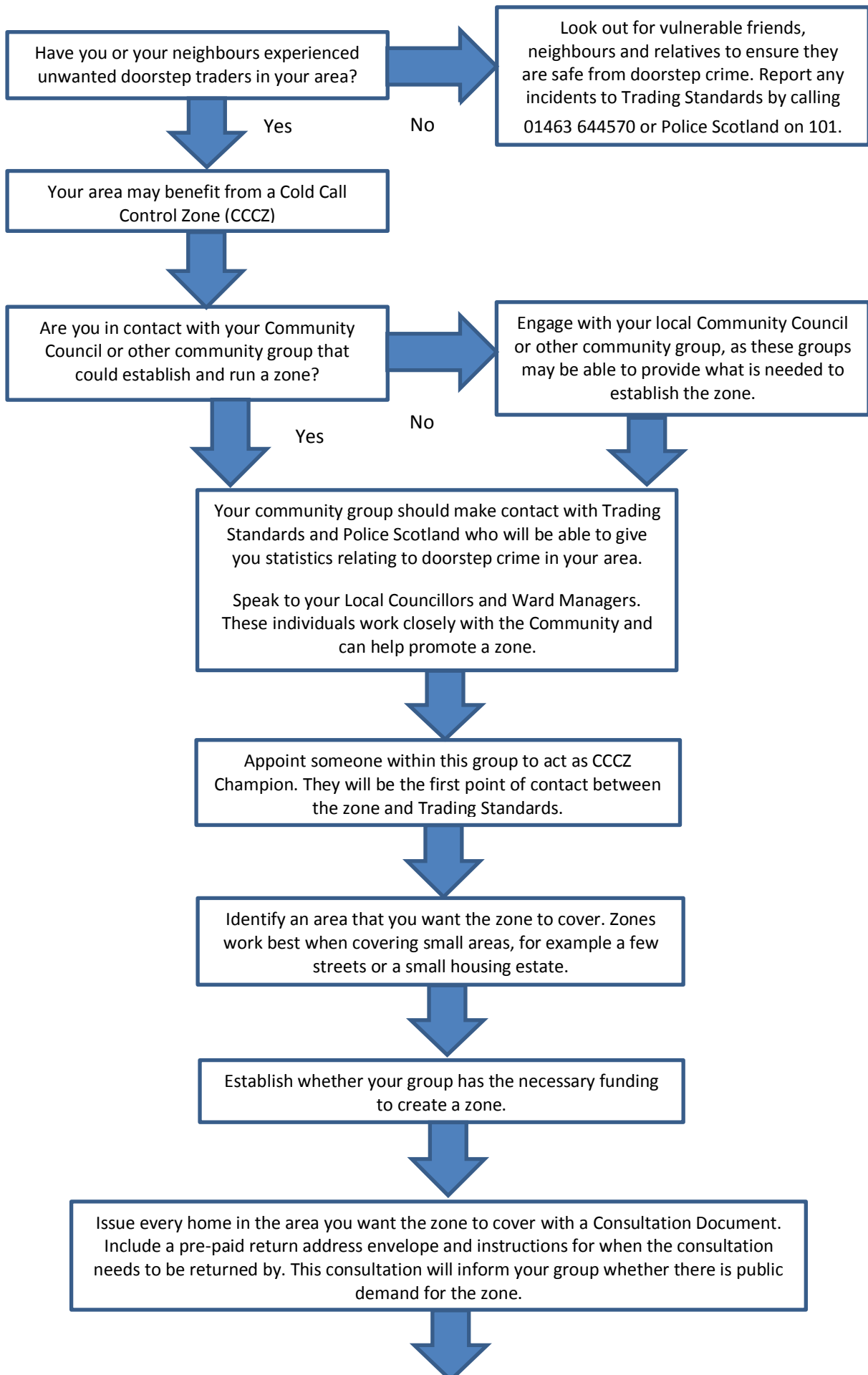
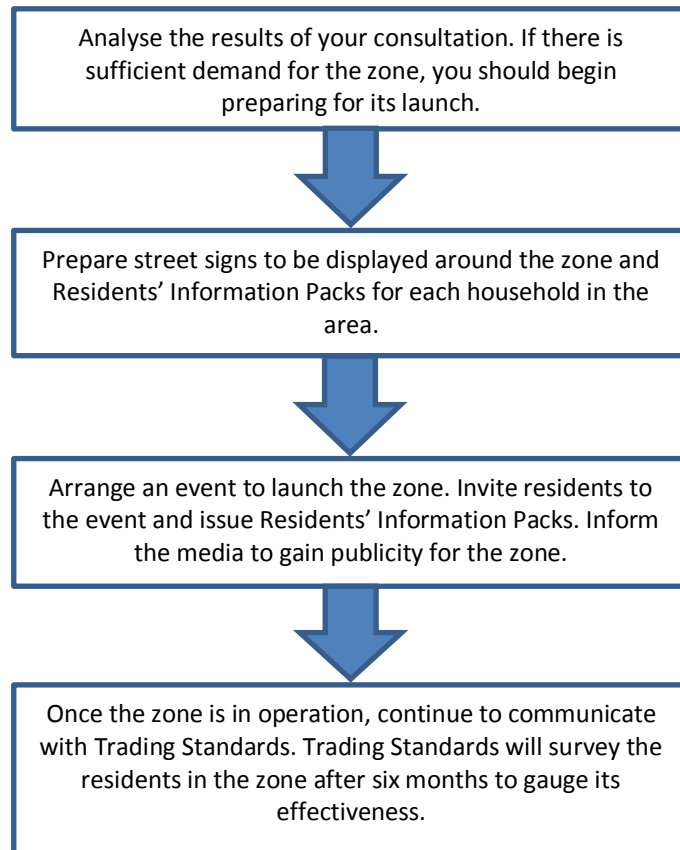


Highland Council Trading Standards Cold Call Control Zone (CCCZ) Action Plan





More detailed instructions on setting up a CCCZ can be found by accessing our Cold Call Control Zone Community Toolkit by visiting www.highland.gov.uk/tradingstandards.

While this document can provide you with suggested guidance for setting up a zone, each zone will have a different structure and set up process. It is essential that you engage with Trading Standards if you are interested in establishing a zone by phoning 01463 644570 or emailing trading.standards@highland.gov.uk.