A96 Delivery Forum – 23rd June 2009

David Weber, Strategic Account Manager

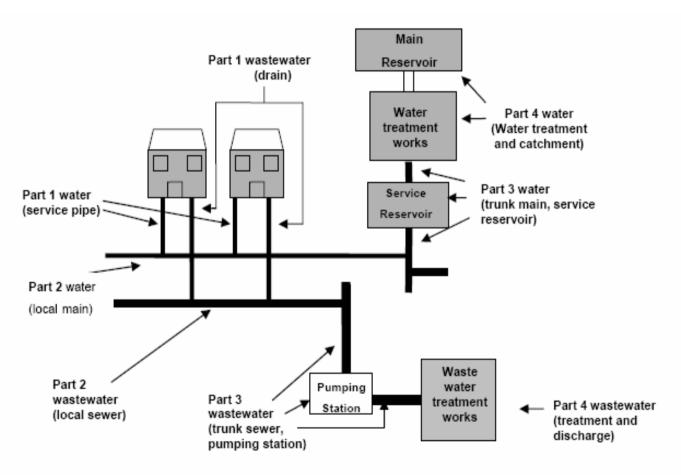
Emergence of Competition in 2008

- All existing business customers were transferred to Scottish Water Business Stream in November 2006
- Scottish Water becomes a wholesaler who sells to all retailers
- From 1 April 2008 all business customers able to choose their retailer.



Asset Categorisation





Waste Water



Treatment (Part 4)

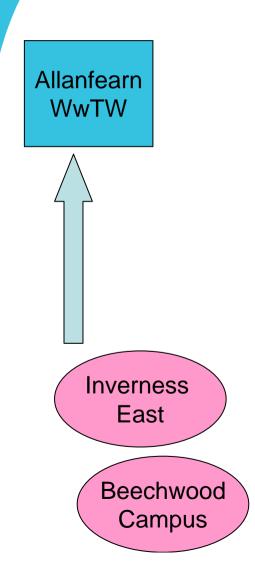
- Nairn serves Nairn & Auldearn, has limited capacity and is constrained on land for expansion.
- Ardersier growth project SR10 currently underway.
- Allanfearn serves east Inverness.

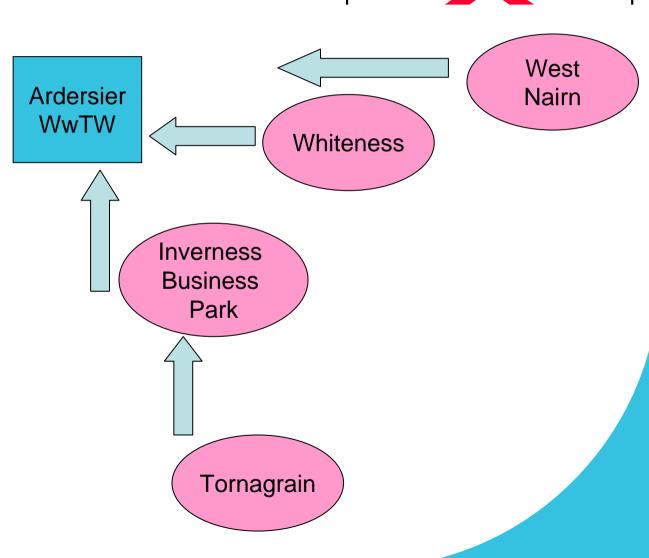
Network (Part 3)

- Nairn sewers within the town unable to accommodate the size of the developments proposed at Sandown Farm and Delnies.
- Whiteness solution in place.
- East Inverness and University Campus trunk sewer will need to be assessed for capacity.
- Inverness Airport Business Park Requires pumped solution.
- Tornagrain drain via Inverness Airport Business Park.

Waste Water







Water



Treatment (Part 4)

- A96 corridor supplied via Inverness WTW.
- Capacity currently exists however, new water source will be required to meet long term development plan.
- SW has commissioned a study to look at future source of water in its SR10 Business Plan.

Network (Part 3)

- WIA of key developments due for completion June 2009.
- Developments being considered:
 - Castle Stuart
 - Inverness Airport Business Park
 - Tornagrain New Town
 - Whiteness (infrastructure upgrade completed)
 - Delnies Development
 - Sandown



Questions?