

PERFORMANCE REPORT

The overall aim of the Department is:

“To discharge fully the Office of Assessor and Electoral Registration Officer in a manner that is exemplary”

This broad aim requires to be rendered more specific and to this end The Scottish Executive, in consultation with the Accounts Commission, established the following key performance indicators for use by Assessors in connection with the ‘best value’ regime.

KEY PERFORMANCE INDICATORS – 2014/2015

VALUATION ROLL	2014/15	2013/14	2012/13
Total number of entries	19,770	19,564	19,582
Total Rateable Value	£333.21m	£329.63m	£329.01m
No of Amendments Effected	1,527	1,682	1,593
Amendments within time periods (%)			
0-3 months	61	59	62
3-6 months	19	18	16
Over 6 months	21	24	22
Adjustment from Appeal Settlement (%)	n/a	n/a	n/a
<u>COUNCIL TAX</u>			
Total No of Entries	136,232	136,028	134,524
Adjustment to Band D Equivalent	128,613	127,432	125,596
New Entries Added	1,471	1,535	1,586
New entries within time periods (%)			
0-3 months	77	83	84
3-6 months	17	11	12
Over 6 months	5	6	4
<u>GENERAL</u>			
Costs of All Permanent Staff	£1.711m	£1.64m	£1.69m
Number of FTE staff as at 1 April each year	56 *	52	52.1

* includes 5 temporary staff who were employed to assist with the implementation of individual electoral registration