

PERFORMANCE REPORT

The overall aim of the Department is:

“To discharge fully the Office of Assessor and Electoral Registration Officer in a manner that is exemplary”

This broad aim requires to be rendered more specific and to this end The Scottish Executive, in consultation with the Accounts Commission, established the following key performance indicators for use by Assessors in connection with the ‘best value’ regime.

KEY PERFORMANCE INDICATORS – 2015/2016

VALUATION ROLL	2015/16	2014/15	2013/14
Total number of entries	20,158	19,770	19,564
Total Rateable Value	£340.0m	£333.21m	£329.63m
No of Amendments Effected	1,691	1,527	1,682
Amendments within time periods (%)			
0-3 months	55	61	59
3-6 months	18	19	18
Over 6 months	27	21	24
Adjustment from Appeal Settlement (%)	n/a	n/a	n/a
<u>COUNCIL TAX</u>			
Total No of Entries	138,208	136,232	136,028
Adjustment to Band D Equivalent	129,768	128,613	127,432
New Entries Added	1,648	1,471	1,535
New entries within time periods (%)			
0-3 months	77	77	83
3-6 months	16	17	11
Over 6 months	7	5	6
<u>GENERAL</u>			
Costs of All Permanent Staff	£1.858m	£1.711m	£1.64m
Number of FTE staff as at 1 April each year	49.8	56 *	52

* includes 5 temporary staff who were employed to assist with the implementation of individual electoral registration