

Local & National



Statutory Performance Indicators

2016/17

www.highland.gov.uk/performance

Benchmarking


What is the Local Government Benchmarking Framework (LGBF)?

Local councils across Scotland are required to publish their performance information using the LGBF each year. This ensures that councils report standard information on the services councils provide to local communities across Scotland. The indicators within the LGBF were selected through a wide consultation process to cover the major service areas of local authorities. The performance between all **32 Scottish Local Authorities** is reported in quartiles.



Children's Services

CHN1
How much does my council spend on primary schools?
£ per pupil
Highland £4,883.55



Scotland £4,788.32

£ Ranked **18** of **32**


CHN2
How much does my council spend on secondary schools?
£ per pupil
Highland £6,922.70



Scotland £6,805.84

£ Ranked **20** of **32**


CHN3
How much does my council spend on pre-school education?
£ per pre-school pupil
Highland £4,028.25



Scotland £4,246.42

£ Ranked **15** of **32**


CHN4
What percentage of secondary school pupils achieved 5 plus awards at SCQF level 5 or higher?
%
Highland 59%



Scotland 60%

👍 Ranked **22** of **32**


CHN5
What % of secondary school pupils achieved 5 plus awards at SCQF level 6?
%
Highland 31%



Scotland 34%

👍 Ranked **24** of **32**


CHN6
What % of secondary school pupils from deprived areas achieved 5 plus awards at SCQF level 5?
%
Highland 27%



Scotland 41%

👍 Ranked **28** of **32**


CHN7
What % of secondary school pupils from deprived areas achieved 5 plus awards at SCQF level 6?
%
Highland 11%



Scotland 16%

👍 Ranked **22** of **32**


CHN8a
How much does my council spend on providing residential accommodation for 'looked after children'?
£ per child per week
Highland £3,009.50



Scotland £3,404.36

£ Ranked **13** of **32**


CHN8b
How much does my council spend on providing fostering/family placements for 'looked after children'?
£ per child per week
Highland £159.92



Scotland £312.73

£ Ranked **3** of **32**

CHN9
How many 'looked after children' are being cared for in foster/family placements rather than residential accommodation?
%
Highland 82.6%



Scotland 89.9%

👍 Ranked **30** of **32**


CHN10
How satisfied are residents with local schools?
%
Highland 80.0%



Scotland 75.3%

👍 Ranked **15** of **32**


CHN11
What % of pupils enter a positive destination after leaving school?
%
Highland 95.5%



Scotland 93.7%

👍 Ranked **7** of **32**


CHN12a
Average total points awarded for levels of attainment achieved - Overall average tariff
Average tariff score
Highland 836



Scotland 886

👍 Ranked **22** of **32**


CHN12b
Average total points awarded for levels of attainment achieved - SIMD Quintile 1
Average tariff score
Highland 445



Scotland 624

👍 Ranked **28** of **32**


CHN12c
Average total points awarded for levels of attainment achieved - SIMD Quintile 2
Average tariff score
Highland 630



Scotland 750

👍 Ranked **28** of **32**

CHN12d
Average total points awarded for levels of attainment achieved - SIMD Quintile 3
Average tariff score
Highland 849




Scotland 880

👍 Ranked **24** of **32**

CHN12e

Average total points awarded for levels of attainment achieved - SIMD Quintile 4
Average tariff score
Highland 948




Scotland 999

Ranked **22** of **32**

CHN12f

Average total points awarded for levels of attainment achieved - SIMD Quintile 5
Average tariff score
Highland 1,036




Scotland 1,207

Ranked **27** of **32**

CHN17

Children meeting developmental milestones (27-30 months)
 %
Highland 61.1%




Scotland 72.4%

2015/16 Figures

Ranked **30** of **32**

CHN18

Funded early years provision rated good or better
 %
Highland 92.7%




Scotland 91.7%

Ranked **18** of **32**

CHN19a

School attendance rates
 %
Highland 93.4%




Scotland 93.3%

Ranked **17** of **32**

CHN19b

School attendance rates for looked after children
 %
Highland 91.2%



Scotland 91.6%

2014/15 Figures

Ranked **21** of **32**

CHN20a

School exclusion rates per 1,000 pupils
 %
Highland 22.7




Scotland 26.8

Ranked **17** of **32**

CHN20b

School exclusion rates for looked after children per 1,000 looked after children
 %
Highland 73.2




Scotland 94.3

2014/15 Figures

Ranked **20** of **32**

CHN21

What % of 16-19 year olds are participating in learning, training or work
 %
Highland 93.0%




Scotland 91.1%

Ranked **11** of **32**

CHN22

Child protection re-registrations within 18 months
 %
Highland 5.1%




Scotland 6.5%

Ranked **14** of **32**

CHN23

Looked after children with more than one placement in the last year
 %
Highland 34.7%



Scotland 21.2%


Ranked **31** of **32**

Corporate Services


CORP1

How much of my council's total running costs is spent on administrative support services?
%

Highland 7.8%




Scotland 5.0%

 Ranked **31** of **32**


CORP3b

How many women are in top 5% earners?
%

Highland 51.7%



Scotland 52%

 Ranked **17** of **32**

CORP3c

What is the gender pay gap?
%

Highland 7.20%




Scotland 4.1%

 Ranked **25** of **32**


CORP4

How much does my council spend on collecting council tax?
£ per home

Highland £8.83



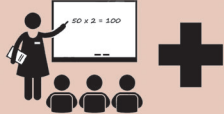
Scotland £8.98

 Ranked **15** of **32**


CORP6a

What is the level of sickness absence for teachers in my council?
Average number of days per teacher

Highland 6.85 days




Scotland 6.06 days

 Ranked **27** of **32**


CORP6b

What is the level of sickness absence in my council?
Average number of days per employee (non-teachers)

Highland 10.41 days




Scotland 10.92 days

 Ranked **12** of **32**


CORP7

How efficient is my council at collecting council tax?
%

Highland 96.1%



Scotland 95.8%

 Ranked **14** of **32**

CORP8

How efficient is my council at paying invoices on time?
%

Highland 94.0%




Scotland 93.1%

 Ranked **17** of **32**

C-AST1

How many council buildings are suitable for their current use?
%

Highland 66.0%



Scotland 79.8%

 Ranked **30** of **32**


C-AST2

How many council buildings are in a satisfactory condition?
%

Highland 82.7%



Scotland 84.5%

 Ranked **23** of **32**

Adult Social Care Services

SW1

How much does my council spend on providing care to support older people to live at home?

£ per hour

Highland £36.09

Scotland £22.64

£ Ranked **31** of **32**

SW2

How many people needing social work support get to choose how their support needs will be met?

%

Highland 6.3%

Scotland 6.5%

👍 Ranked **7** of **32**

SW3

How many older people with intensive needs are supported by my council so that they can remain at home?

%

Highland 24.0%

Scotland 35.3%

👎 Ranked **30** of **32**

SW4a

% of adults receiving any care or support who rate it as excellent or good?

% (3 year average)

Highland 83.5%

Scotland 81.0%

👍 Ranked **11** of **32**

2015/16 Figures

SW4b

% adults supported at home agree services had an impact in improving or maintaining their quality of life.

%

Highland 86.7%

Scotland 84.0%

👍 Ranked **10** of **32**

2015/16 Figures

SW5

How much does my council spend on providing residential care for older people?

Per person, per week

Highland £448.22

Scotland £372.36

£ Ranked **26** of **32**

Culture and Leisure Services

C&L1

How much does my council spend on sports and leisure facilities?

£ per visit

Highland £1.66

Scotland £2.81

£ Ranked **4** of **32**

C&L2

How much does my council spend on libraries?

£ per visit

Highland £1.91

Scotland £1.97

£ Ranked **11** of **32**

C&L3

How much does my council spend on museums and galleries?

£ per visit

Highland £1.45

Scotland £3.15

£ Ranked **4** of **32**

C&L4

How much does my council spend on parks and open spaces?

£ per 1,000 people

Highland £8,336

Scotland £20,432

£ Ranked **5** of **32**

C&L5a

How satisfied are residents with local libraries?

%

Highland 74.7%

Scotland 74.7%

👍 Ranked **21** of **32**

C&L5b

How satisfied are residents with local parks and open spaces?

%

Highland 88.0%

Scotland 86.0%

👍 Ranked **13** of **32**

C&L5c

How satisfied are residents with local museums and galleries?

%

Highland 60.0%

Scotland 72.0%

👎 Ranked **24** of **32**

C&L5d

How satisfied are residents with local leisure facilities?

%

Highland 72.7%

Scotland 74.0%

👎 Ranked **22** of **32**

Environmental Services

ENV1a
How much does my council spend on refuse collection (net)?
£ per premise
Highland £78.27



Scotland £64.54

£ Ranked **29** of **32**

ENV2a
How much does my council spend on waste disposal (e.g. recycling and landfill) (net)?
£ per premise
Highland £93.98



Scotland £98.77

£ Ranked **15** of **32**

ENV3a
How much does my council spend on street cleaning?
£ per 1,000 people
Highland £9,192



Scotland £14,431

£ Ranked **5** of **32**

ENV3c
How clean are my local streets?
%
Highland 95%



Scotland 94%

Ranked **15** of **32**


ENV4a
How much does my council spend maintaining the condition of my roads?
£ per kilometre
Highland £8,577.10



Scotland £10,307.65

£ Ranked **13** of **32**


ENV4b
How many of my local A class roads are in need of repair?
%
Highland 29.1%



Scotland 29.5%

Ranked **21** of **32**


ENV4c
How many of my local B class roads are in need of repair?
%
Highland 36.3%



Scotland 34.8%

Ranked **23** of **32**

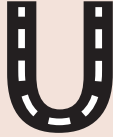
ENV4d
How many of my local C class roads are in need of repair?
%
Highland 40.2%



Scotland 34.6%

Ranked **23** of **32**

ENV4e
How many of my local unclassified class roads are in need of repair?
%
Highland 43.3%



Scotland 39.5%

Ranked **24** of **32**

ENV5a
How much does my council spend on providing trading standards, money advice, and citizen advice?
£ per 1,000 people
Highland £2,376.79



Scotland £5,494.29

£ Ranked **3** of **32**


ENV5b
How much does my council spend on providing environmental health
£ per 1,000 people
Highland £14,878.39



Scotland £15,883.03

£ Ranked **14** of **32**


ENV6
How much household waste is recycled by my council?
%
Highland 44.5%



Scotland 45.2%

Ranked **21** of **32**


ENV7a
How satisfied are residents with local refuse collection?
%
Highland 88.7%



Scotland 81.7%

Ranked **5** of **32**

ENV7b
How satisfied are residents with local street cleanliness?
%
Highland 74.3%



Scotland 72.3%

Ranked **17** of **32**

Housing Services

HSN1
How much rent is owed to the council due to arrears (gross)?
%
Highland 4.68%
Scotland 6.49%




Ranked **5** of **32**

HSN2
How much rent was lost due to empty properties?
%
Highland 0.94%
Scotland 0.93%



Ranked **12** of **32**

HSN3
What is the quality and standard of housing provided by my council measured by the Scottish Housing Quality Standard?
%
Highland 92.2%
Scotland 93.6%




Ranked **21** of **32**

HSN4b
How long does it take my council to complete non emergency repairs?
average number of days
Highland 6.85 days
Scotland 8.72 days



Ranked **6** of **32**

HSN5
How energy efficient is the housing provided by my council as measured by the Scottish Housing Quality Standard?
%
Highland 94.5%
Scotland 96.6%



Ranked **22** of **32**


Economic Development

ECON1
How many unemployed people have been assisted into work by my council?
%
Highland 6.0%
Scotland 14.0%



Ranked **24** of **32**

ECON2
Cost per planning application?
£
Highland £3,683.53
Scotland £4,564.87




Ranked **7** of **32**

ECON3
Average time (weeks) per Planning Application
weeks
Highland 10.2
Scotland 9.3



Ranked **24** of **32**

ECON4
Proportion of Council spend to local small and medium sized enterprises
%
Highland 30.1%
Scotland 20.3%



Ranked **5** of **32**

ECON5
Number of Business Gateway start-ups per 10,000 population
Highland 12.1
Scotland 16.6



Ranked **27** of **32**