**Giving up your tenancy**

You are giving up your Highland Council tenancy. We would really like to find out more about why you did this. We will use this information to improve our services to tenants and to make sure we are doing all we can to help tenants keep their tenancies.

We would be grateful if you could complete the survey below and return it to us - this is a Freepost address so you so not need a stamp.

Community Services Housing Team

Freepost RTSB-EBHT-JZTJ

The Highland Council

Glenurquhart Road

INVERNESS

IV3 5NX

You could also return it to any Highland Council Service Point if you wish.

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1. **What is the main reason you moved?**

I have bought a house in the private sector 🞏

I am transferring to another Council property 🞏

I am moving in with my partner/family 🞏

I am moving to a privately rented property 🞏

I am transferring to a Housing Association property 🞏

I am going into residential care 🞏

I am moving away from the Highland area 🞏

I am moving to another part of the Highland area. 🞏

Other ……………………………………………………………………………………………………………………………………

1. **Are there any other reasons that contributed to your decision to move? For instance, neighbours, condition of the property, appearance of the area, you could not afford the rent etc.**

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1. **What did you like most about living here?**

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1. **What did you like least about living here?**

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1. **Do you think the rental rate we charged is fair?**

Yes/No  
  
Comments: …………………………………………………………………………………………………………………………..

1. **How would you describe your overall experience while living here?**

**………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………**

1. **If you could change one thing about the property, what would it be?  
     
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**………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………**