

PERFORMANCE REPORT

The overall aim of the Department is:

“To discharge fully the Office of Assessor and Electoral Registration Officer in a manner that is exemplary”

This broad aim requires to be rendered more specific and to this end The Scottish Executive, in consultation with the Accounts Commission, established the following key performance indicators for use by Assessors in connection with the ‘best value’ regime.

KEY PERFORMANCE INDICATORS – 2016/2017

VALUATION ROLL	2016/17	2015/16	2014/15
Total number of entries	20,329	20,158	19,770
Total Rateable Value	£385.0m	£340.0m	£333.21m
No of Amendments Effected	1,746	1,691	1,527
Amendments within time periods (%)			
0-3 months	57	55	61
3-6 months	17	18	19
Over 6 months	26	27	21
Adjustment from Appeal Settlement (%)	n/a	n/a	n/a
<u>COUNCIL TAX</u>			
Total No of Entries	139,474	138,208	136,232
Adjustment to Band D Equivalent	131,099	129,768	128,613
New Entries Added	1,401	1,648	1,471
New entries within time periods (%)			
0-3 months	72	77	77
3-6 months	21	16	17
Over 6 months	7	7	5
<u>GENERAL</u>			
Costs of All Permanent Staff	£1.844m	£1.858m	£1.711m
Number of FTE staff as at 1 April each year	47.7	49.8	56 *

* includes 5 temporary staff who were employed to assist with the implementation of individual electoral registration