



Ormlie Community Association Ltd

Survey Report

October 2016

The purpose of the survey was to gain information from members, users, partners, stakeholders and the Community on the types of activities we should offer and what changes we would like to see as a result of these activities.

The information was to inform the new Development Plan setting out our priorities for the next 3 years.

A Survey Monkey was distributed in June & July 2016.

The Survey was circulated both by e-mail and paper copies. A children's version was also used.

Facebook and e-mail networks were used to circulate the survey electronically.

Paper copies were distributed throughout the Ormlie Estate, Holborn Avenue, Bayview Terrace, Orkney View, Dunnet Rd, Mayfield Rd, Laurie Terrace (Springpark). Pentland Housing Association put the survey link in their newsletter.

We received 127 electronic and paper responses.

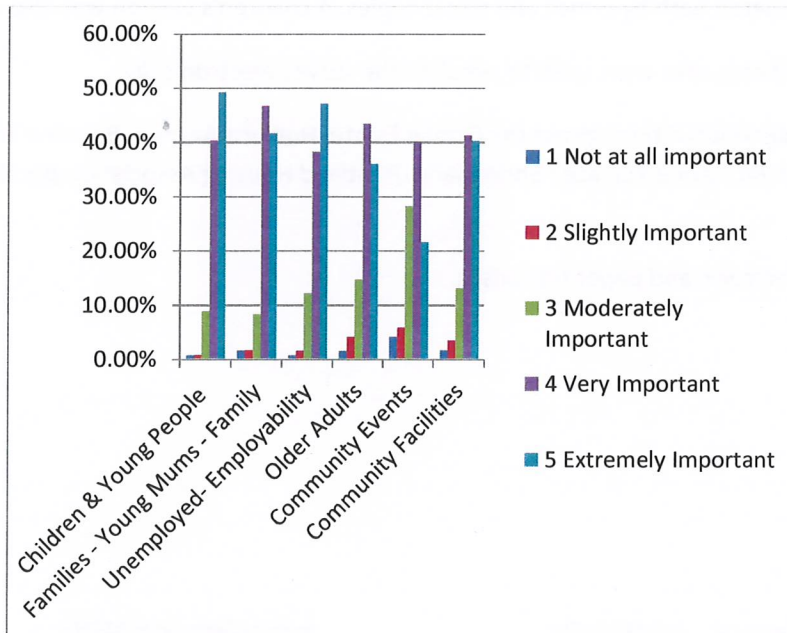
Results

Q1.

OCA Ltd is currently or has in the past offered the following activities for these sections of the community. We want to know which ones you think are important for you and the community.

Respondents were asked to indicate level of importance on a scale of 1-5
(1 not at all important – 5 very important)

Activity	No of respondents	Response %
Children & Young People After School Clubs, Teen Group, Holiday Activities	124	89.5% responded Very or Extremely Important
Families Young Mum's Groups Family Events	124	88.% responded Very or Extremely Important
Unemployed Employability Courses and Workshops Digital Access and IT competence	124	85.% responded Very or Extremely Important
Older Adults – Silver Citizen's Activities	124	79.5% responded Very or Extremely Important
Community Events Halloween, Christmas Light Switch on	124	62% responded Very or Extremely Important
Community Facilities Play Areas, Community Centre	124	81.5% responded Very or Extremely Important



Q2

Please tell us about any groups /activities you currently attend or have in the past attended?

62 people responded to this question and listed most of OCA Ltd's activities. A few also gave other activities they attended run by other organisations.

Q3

If you don't currently or haven't attended anything in the past can you give a reason for this?

No of responses: 56

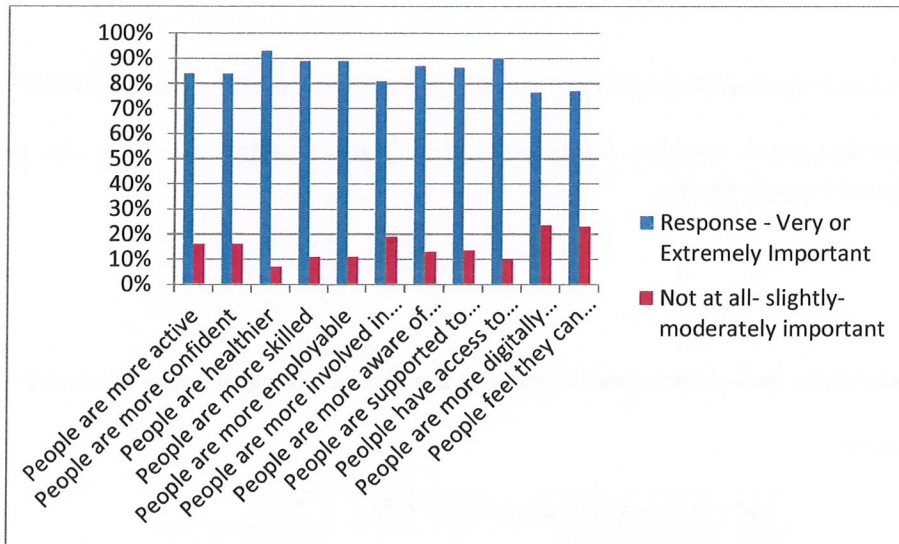
Didn't know about activities on offer	23.%
Wasn't interested	11%
Times/Venues unsuitable	5.%
Didn't want to attend on my own	14.%
Other	46.%

Q4

What changes are we making in the community? The activities and services we offer are designed to make a difference in people's lives. We have listed a number of these statements below. Please tick all statements that are important to you and to the community. Please indicate what you think is the level of importance of these changes. (1 not at all important – 5 very important)

Statement	No of respondents	Response % Very or Extremely Important
People are more active	123	84%
People are more confident	123	84%
People are healthier	123	93.%
People are more skilled	123	89%
People are more employable	123	89.%
People are more involved in community activities	123	81%
People are more aware of opportunities available	123	87%
People are supported to make changes	123	86.5%
People have access to community facilities and local services	123	90%
People are more digitally literate	123	76.5%
People feel they can influence change	123	77%

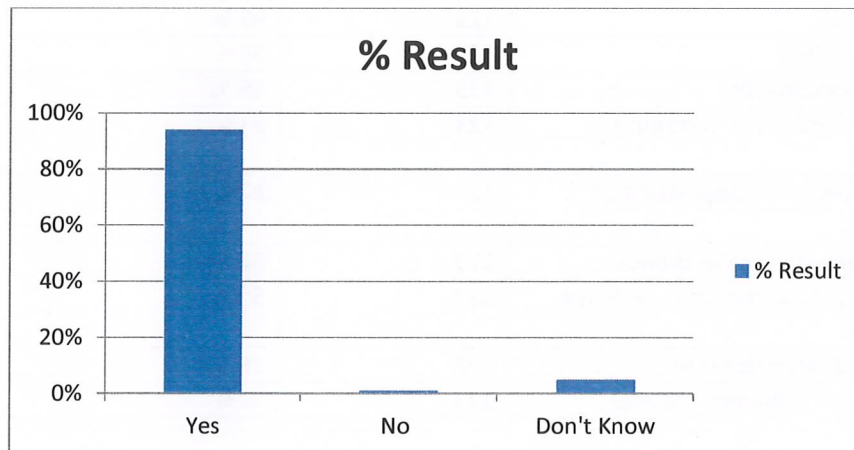
Q4 Response Chart



Q5

We currently run a number of activities from the Ormlie Centre as well as other venues in Thurso and Wick. Your views on the value of the Ormlie centre as a community resource will help us to decide future actions. Do you think the local community will benefit from having the Ormlie Centre as a resource?

YES	94%
NO	1%
DON'T KNOW	5%



Q 6

What sort of activities would you like to see in the Centre?

63 people responded. The results are in Appendix i.

Q 7

If you haven't participated in any of OCA Ltd activities could you tell us what might encourage you to take part?

23 people responded. Analyses of responses are in Appendix ii

Q 8

Please tell us your postcode?

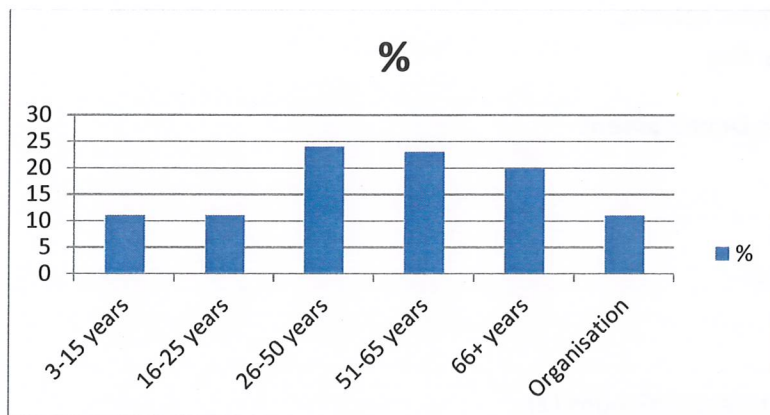
96 people responded. The results are in Appendix iii and show responses from all over Caithness and North Sutherland.

Q 9

Please tell us your age group or if you are completing on behalf of an organisation.

123 responses.

Category	%
3 - 15 yrs	11%
16 - 25 yrs	11%
26 - 50 yrs	24%
51 – 65 yrs	23%
66 + yrs	20%
Organisation	11%



Q 10

You should only answer this question if you are happy to give us your contact details and wish to be informed of the progress of the Action Plan. Please tell us either your e-mail address or your name and address.

32 people responded and were all sent draft copies of the plan for comment.

Appendix i

Q 6 What sort of activities would you like to see in the Centre (63 responses)

Children's Activities

Children's Parties (2)
Arts Club/Group (3)
Sports Club (4)
Games (13)
Gymnastics (4)
Golf (3)
Baking
Drama
Kids Clubs/Children's Clubs/Activities for children (6)
After school Clubs
Weekend kids clubs/Activities

Family Activities

Messy Play (3)
Activities for Mum's and kids(4)
Activities for Mums & kids in holidays(2)
Family Events

Young People

Movie nights
Youth Activities
Skills workshops/short courses
Girls group/Boys Group

Unemployed/Skills Development

Training Courses
Work Club
Unemployment club
Cooking/Nutrition
Money Budgeting
Skills Development classes/Groups (2)
Employability workshops (2)
Classes for speakers of other languages which will help them improve their employability opportunities & their integration into the local community, eg digital access, basic IT skills.
Maximise digital access

Older Adults

Anything Crafty/Art (2)
Retired People's activities
Tai Chi evening group
Card/chess/Dominoes
Whist Drives/Board Games/Knitting & Crotchet
Music for beginners
Line dancing
Keep Fit/Exercise (2)
Daily activities for over 60s

Adults

More activities in evenings for adults
Pilates/Fitness for middle aged/dance/yoga/Keep Fit (7)
Meditation Class
Arts Group/Arts & Crafts(4)
LBGTQ+ support group
Talks on gardening/Gardening group (2)
Cooking
Book Club
Drama Club

Community/General

Community Cafe
Present Activities continue (3)
Community Sessions /Range of activities and Courses for all ages(4)
Develop and expand classes and activities on offer (3)
Mixed age community groups
Not sure
Think already something for everyone on offer.

Appendix ii

Q 7 If you haven't participated in any of OCA Ltd activities could you tell us what might encourage you to take part. (23 responses)

Advertising/Communication

More information as didn't know what was all done by OCA Ltd thought just for people who resided in Ormlie

More Information

Don't know what is on

Advertising (4)

Awareness

Email notices about activities

Personal reasons

Work during day so would prefer early evening activities

Looking forward to coming along when I retire

Am very busy with other things and haven't felt the need to attend anything

Already involved in Youth Work in the community

Nothing – don't live in Thurso nor need these services but know they are important to a lot of people in the community

Involved in other organisations/activities

I live in outside Thurso but may be willing to travel for a book club or drama group, something I enjoy but can't access locally.

My own position as management in another local group means that I do not personally participate but I frequently signpost clients to OCA

Don't participate personally but value services for others

More activities for disabled people as I walk with a frame

Other

N/A (2)

None

Newbies club

I often feel things are geared towards the young (under 25) or the older (over 70) that is the best part of 50 years when we are left to make do for ourselves.

Appendix iii

Postcodes (98 responses)

Area	No of responses	Comment
Wider Ormlie Area (Thurso)	22	Ormlie estates -15
Pennyland/Ormlie Rd/ Burnside(Thurso)	12	
Thurso Town Area	9	
Springpark (Thurso)	9	
Westfield/Reay/Bettyhill	5	
Castletown	6	
Halkirk	5	
Mey/Dunnet	2	
Wick	17	
Watten	2	
Reiss/Lybster	2	
KW14	3	Thurso/Castletown/Reay/Bettyhill
KW1	2	Wick
KW12	2	Halkirk
Total	98	

