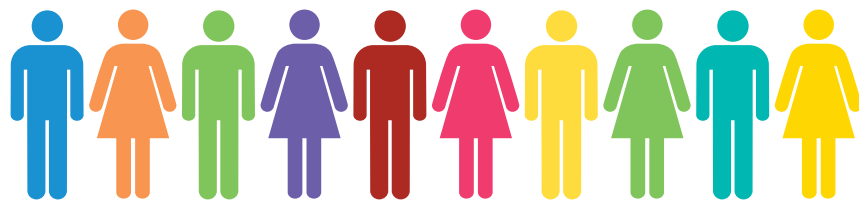


Local & National



Statutory Performance Indicators

2017/18

www.highland.gov.uk/performance

Benchmarking


What is the Local Government Benchmarking Framework (LGBF)?

Local councils across Scotland are required to publish their performance information using the LGBF each year. This ensures that councils report standard information on the services councils provide to local communities across Scotland. The indicators within the LGBF were selected through a wide consultation process to cover the major service areas of local authorities. The performance between all **32 Scottish Local Authorities** is reported in quartiles.


Children's Services




CHN12e
Average total points awarded for levels of attainment achieved - SIMD Quintile 4
Average tariff score
Highland 920




Scotland 1,016

 **Ranked 26 of 32**


CHN12f
Average total points awarded for levels of attainment achieved - SIMD Quintile 5
Average tariff score
Highland 1,102




Scotland 1,221

 **Ranked 25 of 32**

CHN17
Children meeting developmental milestones (27-30 months)
%
Highland 68.2%




Scotland 66.2%


 **Ranked 18 of 32**

2016/17 Figures


CHN18
Funded early years provision rated good or better
%
Highland 89.2%




Scotland 91.0%

 **Ranked 22 of 32**

CHN19a
School attendance rates
%
Highland 93.4%




Scotland 93.3%


 **Ranked 17 of 32**

2016/17 Figures

CHN19b
School attendance rates for looked after children
%
Highland 91.1%




Scotland 91.0%

 **Ranked 18 of 32**

2016/17 Figures

CHN20a
School exclusion rates per 1,000 pupils
Highland 22.7



Scotland 26.8

 **Ranked 17 of 32**

2016/17 Figures

CHN20b
School exclusion rates for looked after children per 1,000 looked after children
Highland 108.8



Scotland 80.0

 **Ranked 20 of 32**

2016/17 Figures

CHN21
What % of 16-19 year olds are participating in learning, training or work
%
Highland 93.8%



Scotland 91.8%

 **Ranked 11 of 32**

CHN22
Child protection re-registrations within 18 months
%
Highland 5.1%



Scotland 6.5%

 **Ranked 14 of 32**

2016/17 Figures

CHN23
Looked after children with more than one placement in the last year
%
Highland 34.7%

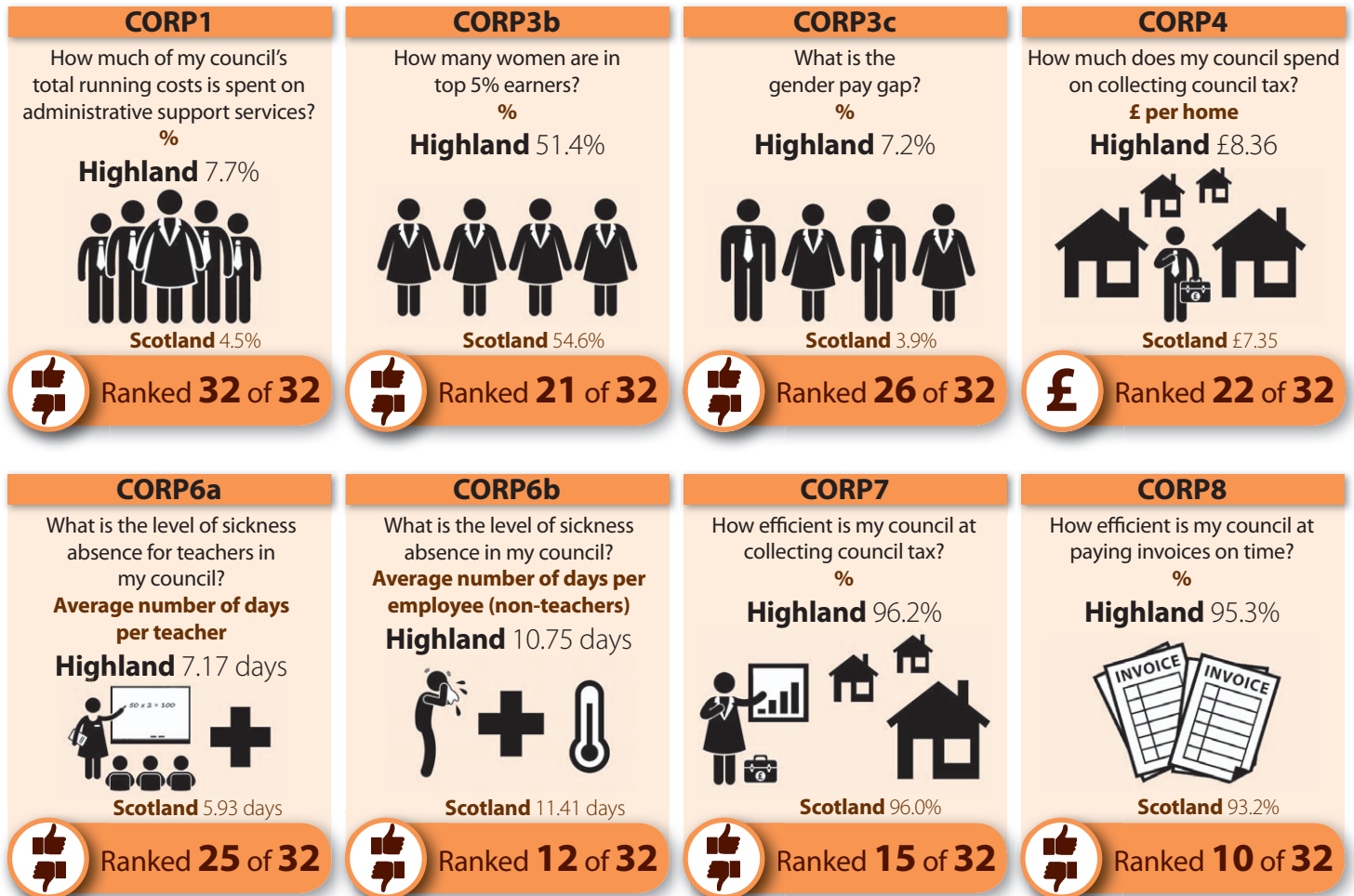


Scotland 21.2%

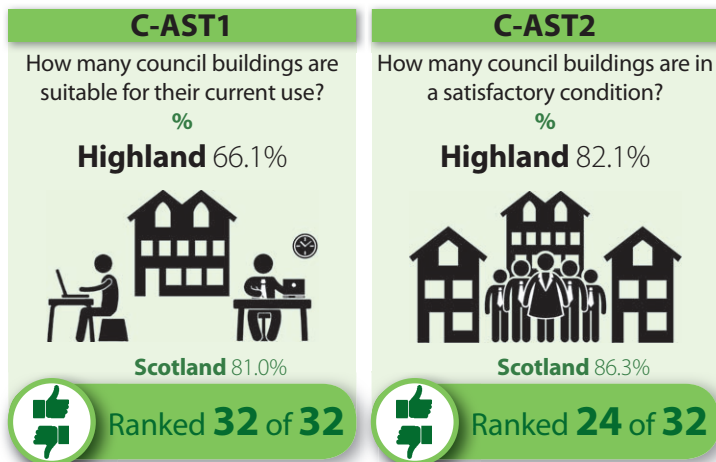
 **Ranked 31 of 32**

2016/17 Figures

Corporate Services



Corporate Asset



Adult Social Care Services

SW1

How much does my council spend on providing care to support older people to live at home?

£ per hour

Highland £29.79



Scotland £23.76


£ Ranked **25** of **32**

SW2

How many people needing social work support get to choose how their support needs will be met?

%

Highland 6.1%



Scotland 6.7%


👍 Ranked **10** of **32**

SW3

How many older people with long term care needs are supported so that they can remain at home?

%

Highland 53.2%



Scotland 61.7%


👍 Ranked **31** of **32**

SW4a

% of adults receiving any care or support who rate it as excellent or good?

% (3 year average)

Highland 83.0%



Scotland 80.2%


👍 Ranked **10** of **32**

SW4b

% adults supported at home agree services had an impact in improving or maintaining their quality of life.

%

Highland 85.7%



Scotland 80.0%

👍 Ranked **4** of **32**

SW5

How much does my council spend on providing residential care for older people?

Per person, per week

Highland £481.88



Scotland £386.25

£ Ranked **27** of **32**

Culture and Leisure Services

C&L1

How much does my council spend on sports and leisure facilities?

£ per visit

Highland £1.45



Scotland £2.71

£ Ranked **5** of **32**

C&L2

How much does my council spend on libraries?

£ per visit

Highland £1.78



Scotland £2.08

£ Ranked **9** of **32**

C&L3

How much does my council spend on museums and galleries?

£ per visit

Highland £2.59



Scotland £3.49

£ Ranked **10** of **32**

C&L4

How much does my council spend on parks and open spaces?

£ per 1,000 people

Highland £7,535



Scotland £19,814


£ Ranked **5** of **32**

C&L5a

How satisfied are residents with local libraries?

%

Highland 74.0%



Scotland 73.0%


👍 Ranked **17** of **32**

C&L5b

How satisfied are residents with local parks and open spaces?

%

Highland 84.3%



Scotland 85.7%


👍 Ranked **22** of **32**

C&L5c

How satisfied are residents with local museums and galleries?

%

Highland 58.7%



Scotland 70.0%


👍 Ranked **25** of **32**

C&L5d

How satisfied are residents with local leisure facilities?

%

Highland 71.0%



Scotland 72.7%

👍 Ranked **24** of **32**

Environmental Services

ENV1a

How much does my council spend on refuse collection (net)?
£ per premise

Highland £62.82



Scotland £65.98

£ Ranked **18** of **32**

ENV2a

How much does my council spend on waste disposal (e.g. recycling and landfill) (net)?
£ per premise

Highland £97.66



Scotland £98.42

£ Ranked **18** of **32**

ENV3a

How much does my council spend on street cleaning?
£ per 1,000 people

Highland £4,915




Scotland £15,551

£ Ranked **1** of **32**

ENV3c

How clean are my local streets?
%

Highland 94%



Scotland 92%

👍 Ranked **14** of **32**

ENV4a

How much does my council spend maintaining the condition of my roads?
£ per kilometre

Highland £8,075




Scotland £10,547

£ Ranked **9** of **32**

ENV4b

How many of my local A class roads are in need of repair?
%

Highland 28.9%




Scotland 30.2%

👍 Ranked **21** of **32**

ENV4c

How many of my local B class roads are in need of repair?
%

Highland 35.7%




Scotland 35.9%

👍 Ranked **20** of **32**

ENV4d

How many of my local C class roads are in need of repair?
%

Highland 40.3%



Scotland 36.2%

👍 Ranked **23** of **32**

ENV4e

How many of my local unclassified class roads are in need of repair?
%

Highland 43.8%



Scotland 39.0%

👍 Ranked **25** of **32**

ENV5a

How much does my council spend on providing trading standards, money advice, and citizen advice?
£ per 1,000 people

Highland £2,049



Scotland £5,890

£ Ranked **3** of **32**

ENV5b

How much does my council spend on providing environmental health
£ per 1,000 people

Highland £16,940



Scotland £15,496

£ Ranked **22** of **32**

ENV6

How much household waste is recycled by my council?
%

Highland 43.6%




Scotland 45.6%

👍 Ranked **22** of **32**

ENV7a

How satisfied are residents with local refuse collection?
%

Highland 88.3%




Scotland 78.7%

👍 Ranked **5** of **32**

ENV7b

How satisfied are residents with local street cleanliness?
%

Highland 74.0%



Scotland 69.7%

👍 Ranked **11** of **32**

Housing Services

HSN1b
How much rent is owed to the council due to arrears (gross)?
%
Highland 5.03%
Scotland 6.75%
Ranked **7** of **32**

HSN2
How much rent was lost due to empty properties?
%
Highland 1.04%
Scotland 0.89%
Ranked **19** of **32**

HSN3
What is the quality and standard of housing provided by my council measured by the Scottish Housing Quality Standard?
%
Highland 94.7%
Scotland 93.9%
Ranked **17** of **32**

HSN4b
How long does it take my council to complete non emergency repairs?
average number of days
Highland 7.40 days
Scotland 7.50 days
Ranked **12** of **32**

HSN5
How energy efficient is the housing provided by my council as measured by the Scottish Housing Quality Standard?
%
Highland 94.7%
Scotland 97.2%
Ranked **22** of **32**

Economic Development

ECON1
How many unemployed people have been assisted into work by my council?
%
Highland 4.9%
Scotland 14.4%
Ranked **27** of **32**

ECON2
Cost per planning application?
£
Highland £2,671.71
Scotland £4,819.00
Ranked **2** of **32**

ECON3
Average time (weeks) per Planning Application
weeks
Highland 11.4
Scotland 9.3
Ranked **26** of **32**

ECON4
Proportion of Council spend to local small and medium sized enterprises
%
Highland 40.9%
Scotland 27.4%
Ranked **4** of **32**

ECON5
Number of Business Gateway start-ups
per 10,000 population
Highland 11.0
Scotland 16.8
Ranked **30** of **32**

ECON6
How much does my council spend on Economic Development and Tourism?
£ per 1,000 people
Highland £40,777
Scotland £91,806
Ranked **5** of **32**

ECON7
How many people are earning less than the living wage?
%
Highland 19.5%
Scotland 18.4%
Ranked **13** of **32**

ECON8
How many properties receive superfast broadband?
%
Highland 76.0%
Scotland 91.1%
Ranked **29** of **32**