

Community Consultation – Foyers Public Toilets – Dec 2018 / Jan 2019

We want to know your thoughts on the public toilet provision in Foyers

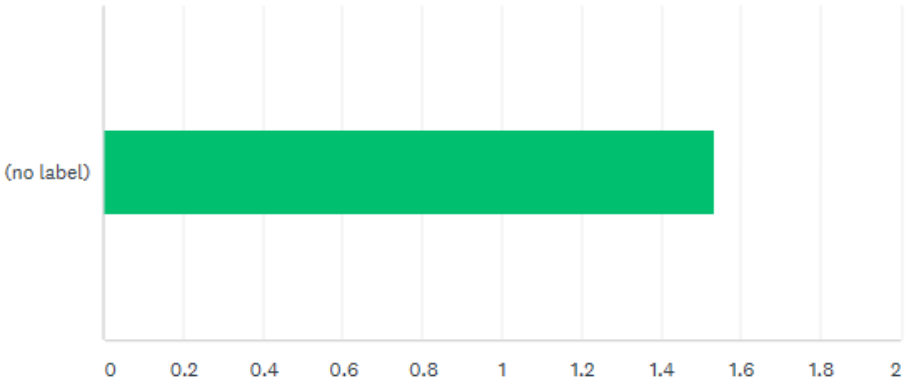
Foyers public toilets are in a poor state of repair. They are currently operated by the Community Council during the summer months only. Costs are met by a small grant from the Highland Council, along with grants from the Stratherrick & Foyers Community Trust and the Aird & Loch Ness Ward Discretionary fund in previous years. The Highland Council owns the building but refuses to maintain or operate the toilets and has made it very clear that they will never replace or upgrade the current facilities. The Community Council is currently working on a project to demolish the existing toilet block and replace it with a new building, containing modern facilities and renewable energy sources to help with heating and lighting costs. New facilities would be open all year round, and would provide access for all abilities with the inclusion of a disabled toilet and baby changing facilities. A chemical toilet waste disposal point for campervans is also being investigated. The Community Council plans apply to the Rural Tourism Infrastructure Fund and Stratherrick & Foyers Community Trust for funds to undertake this project.

Please complete the following survey to let us know what you think of the existing facilities and the plans proposed by the Community Council for new facilities.

Q1 Cu

How would you rate the existing public toilet facilities?

Answered: 100 Skipped: 12



	VERY POOR	POOR	AVERAGE	GOOD	VERY GOOD	N/A - I HAVE NEVER BEEN IN OR USED THE FACILITIES SO CANNOT COMMENT
(no label)	49.00% 49	26.00% 26	7.00% 7	0.00% 0	1.00% 1	17.00% 17

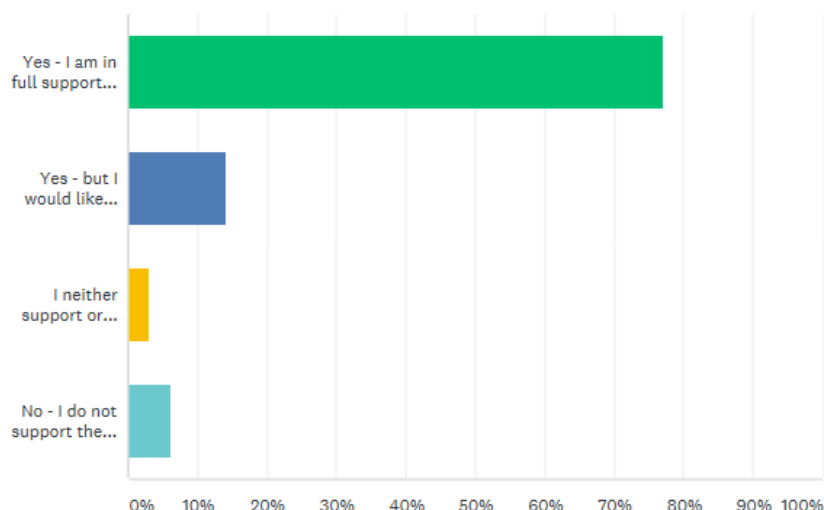
Q2

Customize

Save

Are you in support of the Community Council's proposals to replace the existing toilet facilities with a new building housing modern facilities that cater for all abilities?

Answered: 100 Skipped: 12



ANSWER CHOICES	RESPONSES
▼ Yes - I am in full support of these proposals	77.00%
▼ Yes - but I would like further information on the proposals	14.00%
▼ I neither support or oppose the proposals	3.00%
▼ No - I do not support the proposals	6.00%

All comments to Question 2:

Much needed!

1/14/2019 8:48 PM

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It is vital that there are public toilet facilities in Foyers 24 hours a day 7 days a week There is an increasing number of visitors all year round, and when there are no facilities people foul the woods where dogs roll in it and it is very unpleasant to clean this in one's own garden. I have personal experience of this whilst out walking my neighbour's dog. Although people may go off the beaten track to defaecate dogs also run off the beaten track. In the past, there has been fouling outside the toilets during winter closure, although the trees were there at the time. It was left to local volunteers to clean it up.

1/14/2019 6:10 PM

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It makes sense to provide a modern facility that is easier to keep clean and service. The toilets are a public good and HC should not be abdicating from its responsibility to provide this good. However they have done so and I must therefore support this proposal or accept that we must post notices requiring humans as well as dogs are required to clear up their mess.

1/14/2019 4:34 PM

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I don't support the fact that Community Trust funds may go towards the costs of this project. CT funds are for the benefit of locals not visitors! This is the responsibility of the council.

12/30/2018 1:37 AM

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Provisional support until exactly what is proposed is open to view.

12/20/2018 6:25 PM

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[Add tags ▼](#)

Are composting toilets being considered?

12/19/2018 2:07 PM

[View respondent's answers](#)

[Add tags ▼](#)

It's extremely important so people do not have to resort to going to the toilet in our lovely countryside!!!

12/19/2018 9:27 AM

[View respondent's answers](#)

[Add tags ▼](#)

Something ECO that fits in with the area

12/19/2018 9:02 AM

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Current facilities desperately need upgrading/updating. Disappointing that councils all over Scotland are closing public toilets in rural areas owing to lack of funds. Thankfully in Foyers via the CC and SFCT residents are in a position to do something about it thanks to substantial funds coming into the community pot via SSE/wind farms.

12/18/2018 11:01 PM

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I feel it gives the community a really bad image as we have so many tourists visiting the Falls and the lovely village

12/13/2018 11:29 AM

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If they get closed we end up with people going into the woods near our houses to poo it's an environmental hazard .

Eyesore Take them down

12/11/2018 9:58 PM

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Essential - every self respecting community reliant on tourism for employment should ensure good toilets are available.

12/11/2018 9:32 PM

[View respondent's answers](#)

[Add tags ▼](#)

It is vital for the area to have a good toilet facility

12/11/2018 7:57 PM

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We have more tourists every year in this area (many hikers) and this is the only place they can use without going into cafes or even people's homes.

12/11/2018 6:52 PM

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Public toilets are a necessity in Foyers due to the remote location and distance to the nearest toilets. Unfortunately people use inappropriate places when no facilities are available. I experienced a disgusting incident whilst out walking a neighbours dog that rolled in human faeces. It was extremely unpleasant washing him and I was unable to remove the odour completely. My garden was then contaminated with the water that contained human faeces. Facilities for emptying motorhome waste should reduce the amount of owners emptying inappropriately on land and road drains, which happens all too frequently. They would welcome water filling facilities as well. Although the local campsite has these facilities for a small charge which includes use of campsite facilities, people can be reluctant to pay it. I suggest that waste emptying for motorhomes should incur a small charge to help offset cleaning costs.

12/11/2018 6:46 PM

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No they should be funded and staffed by local tourism businesses as they are the ones that benefit from visitors to the area, and depend on the public purse to fund facilities their clientele demand.

12/11/2018 5:46 PM

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Badly needing new toilet facilities and chemical waste disposal as camper vans were dumping waste at Dalcrag in the river and existing toilets too small and ancient

So many additional visitors all year round need facilities

12/11/2018 4:32 PM

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It is widely documented in the press that Scotland's rural infrastructure and amenities/essential facilities are crumbling owing to years of neglect through austerity and the unprecedented increase in tourism. It is vital that both local people and visitors to Foyers have access to year-round, modern, efficient, environmentally friendly and comfortable public toilet facilities. It has been said that when facilities have not been available people have used outside spaces and even private driveways and gardens - this is hardly civilised and is a health risk, not to mention unsightly and disgusting. Given the abundance of funds available in our own community trust pot and funding available via the rural infrastructure fund I see absolutely no reason whatsoever why this project shouldn't go ahead. It has my full support - the current facilities are quite simply not fit for purpose.

12/11/2018 4:04 PM

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Three main questions that I have: Who will fund the construction? Who will fund the maintenance? Will the Highland Council pass ownership of the toilets to SFCC / SFCT? These do need replacing and should be open all year long! There should be a way for users to contribute to maintenance, coaches, local business and tourists.

Excellent idea and much needed. We want tourists to enjoy the area and leave with a positive experience of local facilities.

12/11/2018 3:54 PM

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Architecturally needs to be Makar type modern eco building or in the vernacular style i.e harled, white, sash windows, cast iron style water goods.

12/11/2018 3:40 PM

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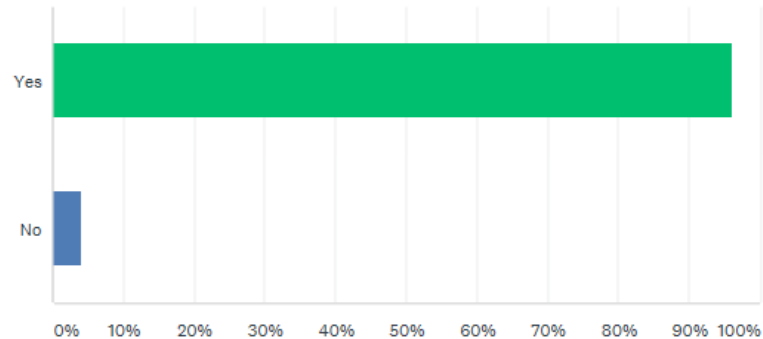
I think the increased footprint of the new development will not be in keeping with the character of the area in the present location of the toilets. I also consider that the community benefit of a new toilet facility is not commensurate with the investment required to upgrade them. Instead, an agreement could be proposed to allow those seeking the facilities to be redirected to the campsite in Lower Foyers, to the Riverside project building (whatever that may eventually be) or to the adjacent cafe, who is likely to be the main local beneficiary of improved facilities in their present location.

Q3

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Would you be in favour of the toilets being open all year round? (with the exception of Chrstimas Day, Boxing Day & New Years Day)

Answered: 100 Skipped: 12



ANSWER CHOICES	RESPONSES
▼ Yes	96.00%
▼ No	4.00%
TOTAL	

Comments to question 3:

It should be 365/366, lots of people coming round he Loch on 25th, 26th and 1st.

1/14/2019 7:46 PM

[View respondent's answers](#)[Add tags ▼](#)

They should remain open Christmas Day, Boxing Day, and New Years Day 24hours a day.

1/14/2019 6:10 PM

[View respondent's answers](#)[Add tags ▼](#)

I am not sure that it should be necessary to exclude these days. Surely we can rely on folk not making them un useable of two days/

1/14/2019 4:34 PM

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People need facilities all year and do visit all year too

1/14/2019 4:07 PM

[View respondent's answers](#)[Add tags ▼](#)

Should include Christmas and New Years Day. It's unlikely to get a lot of use on those days that would require attention that could not wait until the next day

12/19/2018 2:07 PM

[View respondent's answers](#)

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Walkers & Tourists visit this area on every day of the Year , why not keep them open

12/19/2018 9:02 AM

[View respondent's answers](#)

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Tourism at Foyers is a 365 day event

12/12/2018 8:10 PM

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Really needed when they are closed people are caught short and just use the area around them, very unhygienic and dangerous

12/12/2018 5:54 PM

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I would have them open 24/7 , lots of Folk out for a walk on Xmas day etc , why not leave them open

12/11/2018 9:58 PM

[View respondent's answers](#)

[Add tags ▼](#)

365 days a year - why close when Christmas and New year visitors are about? if closed visitors will just use the outdoors.

12/11/2018 9:32 PM

[View respondent's answers](#)

[Add tags ▼](#)

We frequently tour around outwith 'tourist season' and always find it disheartening when everything is closed/locked up

12/11/2018 8:02 PM

[View respondent's answers](#)

[Add tags ▼](#)

The "season" is running longer year on year and there are still locals who are here all year round. The reason they're currently not used is likely down to the condition they're in.

12/11/2018 6:52 PM

[View respondent's answers](#)

[Add tags ▼](#)

They should remain open every day including Christmas and New YearsDay

12/11/2018 6:46 PM

[View respondent's answers](#)

[Add tags ▼](#)

Tourists come to view Foyers Falls all year round , coaches sometimes stop too and small tourist buses...just as much needs in winter as in summer

12/11/2018 4:49 PM

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Why these days do people not need the toilet on Christmas Day, Boxing Day or New Years Day.

12/11/2018 4:23 PM

[View respondent's answers](#)

[Add tags ▼](#)

Yes, the facilities should be available all year round - this will benefit everyone, locals and visitors alike.

12/11/2018 4:04 PM

[View respondent's answers](#)

[Add tags ▼](#)

Assuming funding covers the cost of cleaning services

12/11/2018 3:54 PM

[View respondent's answers](#)

[Add tags](#) ▼

Tourism is now all year round in South Loch Ness.

12/11/2018 3:40 PM

[View respondent's answers](#)

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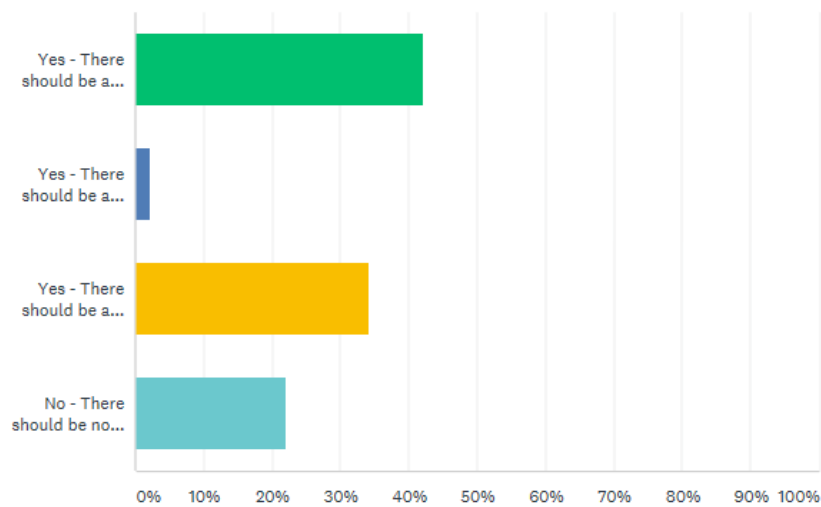
Q4

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Do you think there should be a charge for using the new toilets & chemical waste disposal point?(Any income would be used to run & maintain the facility)

Answered: 100 Skipped: 12



ANSWER CHOICES	RESPONSES
▼ Yes - There should be a charge for the toilets and the chemical waste disposal point	42.00%
▼ Yes - There should be a charge for the toilets only	2.00%
▼ Yes - There should be a charge for the chemical waste disposal point only	34.00%
▼ No - There should be no charge	22.00%
TOTAL	

Comments to question 4: (if yes to above, how much should the charges be?)

20pence

1/14/2019 9:03 PM

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[Add tags ▼](#)

20p for toilet. \$1(pound) for chemical waste.

1/14/2019 8:21 PM

[View respondent's answers](#)

[Add tags ▼](#)

I really don't know, but do most caravan sites have a chemical waste disposal point?

1/14/2019 7:57 PM

[View respondent's answers](#)

[Add tags ▼](#)

Donation instead

1/14/2019 7:47 PM

[View respondent's answers](#)

[Add tags ▼](#)

Without the Government banning blue chemicals, you will have to have to have a chemical disposal tank, which has to be emptied by a tanker, which is very expensive.

1/14/2019 7:46 PM

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The charge for chemical Waste should be the same as the campsite charges maybe a wee bit less as the campsite allow the use of their other facilities for a short period of time. £5 -£10. 20p for toilets

1/14/2019 6:10 PM

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20p

1/14/2019 5:03 PM

[View respondent's answers](#)

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Money will introduce the risk of theft and depositing in a bank. Contact-less payment may offer a better solution

1/14/2019 4:34 PM

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Not sure. More for chemical waste. Could it be by card as always hard to find change. Perhaps 20p for loos if have change but a bit more if pay by card - not sure whether that is still legal.

1/14/2019 4:07 PM

[View respondent's answers](#)

[Add tags ▼](#)

There should be a box for donations, explaining that the toilet is provided by the local community.

1/14/2019 3:46 PM

[View respondent's answers](#)

[Add tags ▼](#)

50p

1/14/2019 3:34 PM

[View respondent's answers](#)

[Add tags ▼](#)

25p for toilet facilities and £5 for chem waste.

12/30/2018 1:37 AM

[View respondent's answers](#)

[Add tags ▼](#)

50p

12/23/2018 6:22 PM

[View respondent's answers](#)

[Add tags ▼](#)

20p toilet, £1 waste disposal.

12/20/2018 6:25 PM

[View respondent's answers](#)

[Add tags ▼](#)

People wont use them if they have to pay. We are not all tourists

12/20/2018 4:41 PM

[View respondent's answers](#)

[Add tags ▼](#)

Half what the campsite charges as there would be no other facilities. Campsite would include their facilities for set number of hours.

12/19/2018 2:07 PM

[View respondent's answers](#)

[Add tags ▼](#)

20 pence

12/19/2018 10:55 AM

[View respondent's answers](#)

[Add tags ▼](#)

If there's a charge people will dump their waste in the countryside

12/19/2018 9:27 AM

[View respondent's answers](#)

[Add tags ▼](#)

Not Too much though , otherwise they will just Dump the Dump

12/19/2018 9:02 AM

[View respondent's answers](#)

[Add tags ▼](#)

20p for toilets - to help pay for supplies and the running of facilities.

12/18/2018 11:01 PM

[View respondent's answers](#)

[Add tags ▼](#)

50p

12/16/2018 2:35 PM

[View respondent's answers](#)

[Add tags ▼](#)

A minimal charge, or possibly a donation box with notice to say that all funds received would go towards maintaining the facility

12/16/2018 4:57 AM

[View respondent's answers](#)

[Add tags ▼](#)

I feel that people will continue to toilet outside and we want to encourage people to use the new facilities. We also want to encourage 'off grid' camper vans to dispose of their chemical waste responsibility

12/13/2018 11:29 AM

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No charge otherwise no incentive to use.....some people would dispose of chemical waste irresponsibly

12/13/2018 8:13 AM

[View respondent's answers](#)

[Add tags ▼](#)

50 pence for toilet £2 for chemical waste disposal

12/12/2018 8:10 PM

[View respondent's answers](#)

[Add tags ▼](#)

£5

12/12/2018 9:26 AM

[View respondent's answers](#)

[Add tags ▼](#)

20p For a P and £2 for chemical disposal , if you charge too much they will just Dump it elsewhere

12/11/2018 9:58 PM

[View respondent's answers](#)

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There needs to be an honesty box or three and a sign - secure and built into the wall. People will contribute something.

12/11/2018 9:32 PM

[View respondent's answers](#)

[Add tags ▼](#)

1.00

12/11/2018 9:02 PM

[View respondent's answers](#)

[Add tags ▼](#)

Dont know how much would have to research how much else where charges

12/11/2018 8:25 PM

[View respondent's answers](#)

[Add tags ▼](#)

50p

12/11/2018 8:02 PM

[View respondent's answers](#)

[Add tags ▼](#)

£2.00

12/11/2018 7:57 PM

[View respondent's answers](#)

[Add tags ▼](#)

20p

12/11/2018 7:19 PM

[View respondent's answers](#)

[Add tag](#)

I'm not familiar with RV life so wouldn't even want to venture a guess.

12/11/2018 6:52 PM

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[Add tag](#)

About £3

12/11/2018 6:46 PM

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If you charge then you run the risk of people not using them and continue using out countryside as their toilet and sepsit

12/11/2018 6:32 PM

[View respondent's answers](#)

[Add tag](#)

50p

12/11/2018 5:53 PM

[View respondent's answers](#)

[Add tags ▼](#)

Yes but difficult to manage due to cashless society

12/11/2018 5:47 PM

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providing they are built by funds from local tourist business not public purse or local trust

12/11/2018 5:46 PM

[View respondent's answers](#)

[Add tags ▼](#)

20p

12/11/2018 5:01 PM

[View respondent's answers](#)

[Add tags ▼](#)

£2:00

12/11/2018 4:53 PM

[View respondent's answers](#)

[Add tags ▼](#)

30 or 50 pence for chemical disposal

12/11/2018 4:49 PM

[View respondent's answers](#)

[Add tags ▼](#)

£2

12/11/2018 4:32 PM

[View respondent's answers](#)

[Add tags ▼](#)

50p for toilet. £2 for chemical waste.

12/11/2018 4:27 PM

[View respondent's answers](#)

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Nominal fee to help towards staffing costs.

12/11/2018 4:23 PM

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It is perfectly reasonable and acceptable to charge for use of the facilities in order to run and maintain them. Perhaps VILN could provide indicative numbers for visitors to the area and you could work back from that making guestimates on the costs involved. I'd suggest somewhere around 20p/30p although the public toilets in Fort Augustus cost 50p and even have the technology to pay by contactless! I think if you charge too much you will come back to the same issue of people 'going elsewhere'. I don't know anything about chemical waste disposal points but I think they are ESSENTIAL if we are to stop people emptying their tanks into our rivers etc - episodes at Dalrag this summer, an environmental disaster waiting to happen.

12/11/2018 4:04 PM

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This should be in the form of a donation . I believe the majority of people, if given a good service will donate appropriately.

12/11/2018 3:54 PM

[View respondent's answers](#)

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Need to deter people toileting in lay byes and the woods.

12/11/2018 3:40 PM

[View respondent's answers](#)

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Folk would pay £2 - much more than that and they wouldn't pay.

12/11/2018 3:26 PM

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20p for toilet and changing facilities 50p for chemical disposal

12/11/2018 3:16 PM

[View respondent's answers](#)

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If you are only using the toilet 20p. However users of the chemical waste should perhaps be charged 50p. everyone expects a small charge these days as upkeep of facilities will be an on going cost.

12/11/2018 2:55 PM

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£5

12/11/2018 2:54 PM

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20pence

12/11/2018 2:46 PM

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In region of 30- 50p for toilets. New Fort Augustus toilets are 50p No idea re chemical waste disposal

12/11/2018 2:46 PM

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Q5

[Save](#)

Please provide any further comments on this subject that you may have

A good proposal, hope it can go forward.

1/14/2019 8:48 PM

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Foyers is a tourist destination, it is important to the future of the community to make our visitors experience a pleasant one so that they continue to visit the area.

1/14/2019 8:21 PM

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The Highland Council do not own the ground that the toilets are on and we would like someone to get in touch with Donald or myself before this goes any further.

1/14/2019 7:46 PM

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Some Motorhomes would avoid charges by emptying chemical waste in the toilet, and perhaps this could be prevented by design. Will there be water refill for motorhomes?

1/14/2019 6:10 PM

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Please keep up your good work, thank you.

1/14/2019 4:34 PM

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[Add tags ▼](#)

The charge for using should be minimal not for profit

1/14/2019 4:25 PM

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[Add tags ▼](#)

Great idea and thanks for consulting. Need to keep the area open and this is fundamental.

1/14/2019 4:07 PM

[View respondent's answers](#)

[Add tags ▼](#)

Good luck!

1/14/2019 3:46 PM

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I don't agree with a chemical waste point. This will encourage camper vans to over night in the car park!

12/30/2018 1:37 AM

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Who will keep them clean?

12/20/2018 4:41 PM

[View respondent's answers](#)

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Perhaps a donation facility for use of the toilets might be considered

12/19/2018 2:07 PM

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Public toilets which are well looked after x clean provide employment and are an asset to the area - people need to use toilets

12/19/2018 9:27 AM

[View respondent's answers](#)

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Well overdue a Refurb , preferably Demolished

12/19/2018 9:02 AM

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Hope this proposal/project goes through to completion and isn't scuppered by daft bureaucracy. Can't think of any negatives for this initiative and it could provide work for local contractors during the build and one/two jobs in running/maintenance.

12/18/2018 11:01 PM

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Great that someone has decided to get this sorted at last

12/16/2018 2:35 PM

[View respondent's answers](#)

[Add tags ▼](#)

Thank you for working on this important project. The replacement building should be visually appealing and ecologically sustainable.

12/15/2018 7:27 AM

[View respondent's answers](#)

[Add tags ▼](#)

I feel it reflects a bad image on such a beautiful village.

12/13/2018 11:27 AM

[View respondent's answers](#)

[Add tags ▼](#)

Perhaps have a donations box to collect revenue?

12/13/2018 8:13 AM

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We should be aiming for the highest quality premises built as ecologically sustainable as possible.

12/12/2018 8:10 PM

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I am local with kids and they need use them when going to shop when not open in winter theres no where else to go. a use woods at back of them evry dsy to go to shop and have seen people using woods which is no only disgusting but not thing a need my 8 year old seeing .

12/12/2018 6:51 PM

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The existing toilets are so bad they block often . I'm in favour of new toilets as we get very high volumes of people visiting the falls. If they are closed they then use the woods nearby where children walk it's a environmental hazard.

12/12/2018 5:16 PM

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This is a great idea, definitely in need of new facilities. Great for touring vehicles too, which there are plenty of!

12/11/2018 9:46 PM

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Toilets are a must. The car park at the toilets also needs to be maintained - the litter lifted and the fence maintained. I see there is now a graffiti tag on the building. The building could be quite small and modest but should be of high quality. It could be like the toilets at Okehampton, Devon, at Hunters Inn, North Devon or at Ilfracombe pier - with seperate doors off the pathway one per cubicle. there is a rear access area which has the services and storage and reduces any possibility of vandalism.

12/11/2018 9:32 PM

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When the toilets are not in use people defecate in car park or off into the woods paths, which for several reasons is not acceptable.

The toilets are vital to ensure the environment is clean for our visitors and locals

12/11/2018 7:57 PM

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With the South loch Ness trail now fundamentally compete this would be the only point between Ft and Inverness for toilet access and should be available.

12/11/2018 6:52 PM

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I can't understand why toilets should be closed Christmas Day and New Years Day. Kidneys and bladders work all day all night every day of every year

12/11/2018 6:46 PM

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Great initiative, desperately need in the area all year round too

12/11/2018 6:32 PM

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[Add tags ▼](#)

No

12/11/2018 5:01 PM

[View respondent's answers](#) [Add tags ▼](#)

Possibly include shower facilities. Charge £2.00 for a timed shower.

12/11/2018 4:53 PM

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These toilets are SO VERY NECESSARY in our village, we have hikers doing the south Loch Ness trail and so many visitors to the Foyers Falls, it would be a disaster to see them closed and it would be well worth while building a new facility and so beneficial to all the public

12/11/2018 4:49 PM

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It is imperative we find a long-term, sustainable solution to the current situation. Highland Council have said they will not/cannot invest so we must come up with an alternative. It is simply not realistic to think the current building can be used for much longer and having no facilities at all is out of the question. I am fed up of people knocking on my door and asking to use the toilet (once at 11pm at night!) - much safer to have well sign-posted facilities for them to use. Good luck! I truly hope the CC get a supportive (and sensible) response to this consultation.

12/11/2018 4:04 PM

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Well done the community council for giving us the option to have our say.

12/11/2018 3:54 PM

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Needs to be of the highest quality with ecological credentials. Perhaps also attach a small retail unit for local crafts and art to be sold in a co-op?

12/11/2018 3:40 PM

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Careful thought needs to be put into the chemical waste for vans. I think it's a great idea but what system are the toilets on - mains/septic tank? A lot of motorhomers use chemicals that would be damaging to a septic tank or mini treatment plant.

12/11/2018 3:26 PM

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The Highland council should be paying for upgrade not the Community council.

12/11/2018 3:04 PM

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Good luck with proposal!

12/11/2018 2:55 PM

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Fully support this initiative. Many businesses rely on tourism and the infrastructure needs to be in place to support the growing number of visitors. Although will mostly be used by visitors, it must be recognised that locals will benefit from new and modern facilities too.