

## PERFORMANCE REPORT

The overall aim of the Department is:

**“To discharge fully the Office of Assessor and Electoral Registration Officer in a manner that is exemplary”**

This broad aim requires to be rendered more specific and to this end The Scottish Executive, in consultation with the Accounts Commission, established the following key performance indicators for use by Assessors in connection with the ‘best value’ regime.

### **KEY PERFORMANCE INDICATORS – 2017/2018**

<b>VALUATION ROLL</b>	<b>2017/18</b>	<b>2016/17</b>	<b>2015/16</b>
Total number of entries	22,509	20,329	20,158
Total Rateable Value	£407.0m	£385.0m	£340.0m
No of Amendments Effected	2,005	1,746	1,691
Amendments within time periods (%)			
0-3 months	53	57	55
3-6 months	19	17	18
Over 6 months	28	26	27
<b><u>COUNCIL TAX</u></b>			
Total No of Entries	140,459	139,474	138,208
Adjustment to Band D Equivalent	132,054	131,099	129,768
New Entries Added	1,509	1,401	1,648
New entries within time periods (%)			
0-3 months	75	72	77
3-6 months	16	21	16
Over 6 months	9	7	7
<b><u>GENERAL</u></b>			
Costs of All Permanent Staff	£1.824m	£1.844m	£1.858m
Number of FTE staff as at 1 April each year	45.3	47.7	49.8