

PERFORMANCE REPORT

The overall aim of the Department is:

“To discharge fully the Office of Assessor and Electoral Registration Officer in a manner that is exemplary”

This broad aim requires to be rendered more specific and to this end The Scottish Executive, in consultation with the Accounts Commission, established the following key performance indicators for use by Assessors in connection with the ‘best value’ regime.

KEY PERFORMANCE INDICATORS – 2018/2019

VALUATION ROLL	2018/19	2017/18	2016/17
Total number of entries	22,864	22,509	20,329
Total Rateable Value	£403.8m	£407.0m	£385.0m
No of Amendments Effected	1,659	2,005	1,746
Amendments within time periods (%)			
0-3 months	47	53	57
3-6 months	18	19	17
Over 6 months	35	28	26
<u>COUNCIL TAX</u>			
Total No of Entries	141,443	140,459	139,474
Adjustment to Band D Equivalent	138,182	132,054	131,099
New Entries Added	1,773	1,509	1,401
New entries within time periods (%)			
0-3 months	72	75	72
3-6 months	21	16	21
Over 6 months	7	9	7
<u>GENERAL</u>			
Costs of All Permanent Staff	£1.777m	£1.824m	£1.844m
Number of FTE staff as at 1 April each year	47.3	45.3	47.7