

PERFORMANCE REPORT

The overall aim of the Department is:

“To discharge fully the Office of Assessor and Electoral Registration Officer in a manner that is exemplary”

This broad aim requires to be rendered more specific and to this end The Scottish Executive, in consultation with the Accounts Commission, established the following key performance indicators for use by Assessors in connection with the ‘best value’ regime.

KEY PERFORMANCE INDICATORS – 2019/2020

VALUATION ROLL	2019/20	2018/19	2017/18
Total number of entries	22,982	22,864	22,509
Total Rateable Value	£399.3m	£403.8m	£407.0m
No of Amendments Effected	1,746	1,659	2,005
Amendments within time periods (%)			
0-3 months	54	47	53
3-6 months	14	18	19
Over 6 months	31	35	28
<u>COUNCIL TAX</u>			
Total No of Entries	142,686	141,443	140,459
Adjustment to Band D Equivalent	139,634	138,182	132,054
New Entries Added	1,822	1,773	1,509
New entries within time periods (%)			
0-3 months	76	72	75
3-6 months	13	21	16
Over 6 months	11	7	9
<u>GENERAL</u>			
Costs of All Permanent Staff	£1.971m	£1.777m	£1.824m
Number of FTE staff as at 1 April each year	48.9	47.3	45.3