

Customer Service Arrangements for Christmas and New Year

Our Service Centre will close at 4pm on 24th December. We will be open on 29th, 30th and 31st December (opening times 10am to 4pm). Closed 1st, 2nd, 3rd and 4th January 2021 and open 8am to 5pm from 5th January 2021

Our Service Points will remain closed to the public until further notice

Inverness Registration Office will close at 4 pm on 24th December. We will be available by appointment only on 29th, 30th and 31st December (10am to 4pm). We will be closed 1st, 2nd, 3rd and 4th January and will reopen for appointments from 9am on Tuesday 5th January 2021.

Urgent death registration appointments will also be available on 29th, 30th and 31st December at various offices across Highland, please contact your local Funeral Director who will advise.

Coronavirus Helpline

Call 0300 303 1362 for support including emergency food for those in crisis including those who have to self-isolate and have no other way of getting food supplies.

Online services

Contact us anytime online to report a problem, ask for something or make a payment:

- <http://www.highland.gov.uk/report>
- <http://www.highland.gov.uk/request>
- <http://www.highland.gov.uk/pay>

Recycling Centres

Recycling centres will be closed 25th and 26th December and 1st and 2nd January

Council out of hours telephone numbers

- Health and Social Care - 0845 769 7284
- Roads, flooding, street lighting - 01349 886690
- Housing - 01349-886691
- Registration - 07818 588 203

Emergency out of hours telephone numbers

- All trunk roads - BEAR Scotland - 0800 587 1107
- Gas Freephone - 0800 111 999
- NHS 24 - call free on 111 if you are ill and can't wait until your regular NHS service reopens
- Police Scotland - 101 for all services
- Scottish Fire and Rescue Service - 01463 240999 (24 hours)
- Scottish and Southern Electric Freephone - 0800 300 999
- Scottish Water – 08000 778 778 (24 hours)
- SEPA Floodline – 0345 988 1188
- SEPA Pollution hotline - 0800 807060 (24 hours)

This information is available from the home page of our website: www.highland.gov.uk