

PERFORMANCE REPORT

The overall aim of the Department is:

“To discharge fully the Office of Assessor and Electoral Registration Officer in a manner that is exemplary”

This broad aim requires to be rendered more specific and to this end The Scottish Executive, in consultation with the Accounts Commission, established the following key performance indicators for use by Assessors in connection with the ‘best value’ regime.

KEY PERFORMANCE INDICATORS – 2020/2021

VALUATION ROLL	2020/21	2019/20	2018/19
Total number of entries	23,299	22,982	22,864
Total Rateable Value	£409.5m	£399.3m	£403.8m
No of Amendments Effected	1,698	1,746	1,659
Amendments within time periods (%)			
0-3 months	43	54	47
3-6 months	17	14	18
Over 6 months	40	31	35
<u>COUNCIL TAX</u>			
Total No of Entries	143,841	142,686	141,443
Adjustment to Band D Equivalent	140,987	139,634	138,182
New Entries Added	1,377	1,822	1,773
New entries within time periods (%)			
0-3 months	67	76	72
3-6 months	20	13	21
Over 6 months	13	11	7
<u>GENERAL</u>			
Costs of All Permanent Staff	£2.167m	£1.971m	£1.777m
Number of FTE staff as at 1 April each year	52.0	48.9	47.3