

Dunbeath and District Centre
7 Neil Gunn Road
Dunbeath
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Registered Charity SCO19367 Private Company Limited by Guarantee 137444

The Highland Council Glen Urquhart Road IV3 5NX

8th December 2021

### Community Asset Transfer - Land 20 metres SW of 9 Neil Gunn Road, Dunbeath

The Management Team at Dunbeath & District Centre (D&DC) places community benefit at the heart of every action, every decision and every activity. Our ethos is to deliver a personcentred, pick-and-mix offering based on the needs and wishes of the community we serve - South East of Caithness. Every second year Caithness Voluntary Group (CVG) facilitate a Customer Satisfaction Survey on behalf of the Centre Team, the outcomes are the guiding principles for decision making by the incumbent Trustees. This survey is not restricted to Users of the Centre - families, friends and the wider community are invited to complete the survey and return anonymously to CVG.

The massive groundswell of support published on the Highland Council – Community Asset Transfer website is heartening and indicates the Centre Trustees are in tune with community wishes. We note some comments regarding the validity of a community survey carried out in August 2021 by Impact Hub – Inverness. The attached three documents prove that D&DC had the necessary mandate to develop their plans.

D&DC is recognised as a 'community anchor organisation' and is regarded by statutory services as a relevant, responsive, flexible and a professional organisation which aspires to provide as high a level of community benefit as possible, both on a daily basis and when open as an emergency centre.

In conclusion, all stakeholders in the Jigsaw Project are content to let due process take its course and await the decision of the Highland Council Committee.

Yours sincerely.

On behalf of the Trustees

#### Re: Fw: Land SW of Neil Gunn rd

Karen Maclean-Yuille

Thu 11/11/2021 9:37 AM

To: DUNBEATH & DISTRICT CENTRE <dunbeathanddistrictcentre@btconnect.com>

Good morning Margaret,

I'm very sorry to have received your email this morning with attachments and to hear that the Community Council will not support your plans to acquire the land.

Reading the letter, the dates they gave for when they saw the survey did not correspond with the dates when the survey was live, which were 9th August until 27th August, so I'm not sure how the CC would have seen a copy of the survey on the 7th & 8th of September.

Best wishes

Karen

Karen Maclean-Yuille Impact Hub Inverness, Serving the Highlands and Islands 67a Castle Street, Inverness

Please note I work part time and my usual working hours are Monday - Thursday 10.30am - 3.00pm and Friday 10.30am - 1.30pm

Did you know we have meeting rooms to hire?

http://inverness.impacthub.net/

For information, please contact us.

## Survey shared on FB and number of responses

#### Karen Maclean-Yuille

Wed 17/11/2021 1:20 PM

To: DUNBEATH & DISTRICT CENTRE < dunbeathanddistrictcentre@btconnect.com>

Hi Margaret,

I've had a quick look through the Centres Facebook page, and I can see that the link to the survey was posted on the Facebook page three times between the 9th and 23rd of August and during that time, the post was shared eight times.

- 88 responses were received, which equates to 13.5% of the total population of Dunbeath and the surrounding districts
- Of the total number of responses, 52% were from Dunbeath itself (Therefore, 28% of the population of Dunbeath responded to the survey)

Typical response rates for community surveys range from 8-20%. The percentage of responses you received means that we can be confident in the validity of the results given the size of the population.

I hope this helps.

Best wishes

Karen

Karen Maclean-Yuille Impact Hub Inverness, Serving the Highlands and Islands 67a Castle Street, Inverness

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# Re: Survey shared on FB and number of responses

Karen Maclean-Yuille <

Thu 18/11/2021 10:27 AM

To: DUNBEATH & DISTRICT CENTRE < dunbeathanddistrictcentre@btconnect.com>

Hi Margaret,

Happy for you to use the info in my email. The validity also comes from the high % of responses that were the same. For example, 95% of respondents agreed with the plan to build a new health and wellbeing centre in Dunbeath, and 92% agreed with the plan to repurpose the current centre into an accessible holiday home.

Hope this helps.

Best wishes

Karen

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Karen

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On Wed, 17 Nov 2021 at 14:40, DUNBEATH & DISTRICT CENTRE < dunbeathanddistrictcentre@btconnect.com > wrote:

Dear Karen,

Thank you for the data and your time.

When the Trustees respond to the Community Council submission now available on HC - CAT, do we have your permission to use the facts in your email of today?

Regards, Margaret