## The Highland and Western Isles Valuation Joint Board

Assessor and Electoral Registration Officer William J Gillies Headquarters Moray House 16-18 Bank Street Inverness IV1 1QY Tel. 01463 575395 e-mail: assessor@highland.gov.uk www.saa.gov.uk/h-wi-vjb

## PERSON SPECIFICATION

## POST:

**ESSENTIAL ATTRIBUTES:** 

## **CLERICAL ASSISTANT**

- 1) Good literacy and numeracy skills.
  - 2) Must be computer literate with extensive database knowledge and experience.
  - 3) Meticulous attention to detail.
  - 4) Apply confidentiality appropriately, taking account of data protection.
  - 5) Excellent communication and interpersonal skills.
  - 6) Experience of working in an office environment.
  - 7) Able to work remotely as part of a team across multiple areas.
  - 8) Familiarity with Microsoft Office desktop software packages.
  - 9) Experience of dealing directly with the public.
  - 10) Reliability and commitment to the Department.
  - 11) Ability to: (a) work effectively to deadlines
    - (b) adapt to change and
    - (c) manage and prioritise constant and often conflicting demands

DESIRABLE ATTRIBUTES:

- 1) European Computer Driving Licence or other equivalent qualification.
- 2) Experience of electoral registration procedures, electoral registration canvasing or election duties.
- 3) Able to work on own initiative.