

PERFORMANCE REPORT

The overall aim of the Department is:

“To discharge fully the Office of Assessor and Electoral Registration Officer in a manner that is exemplary”

This broad aim requires to be rendered more specific and to this end The Scottish Executive, in consultation with the Accounts Commission, established the following key performance indicators for use by Assessors in connection with the ‘best value’ regime.

KEY PERFORMANCE INDICATORS – 2021/2022

VALUATION ROLL	2021/22	2020/21	2019/20
Total number of entries	23,569	23,299	22,982
Total Rateable Value	£409.6m	£409.5m	£399.3m
No of Amendments Effected	1,689	1,698	1,746
Amendments within time periods (%)			
0-3 months	53	43	54
3-6 months	16	17	14
Over 6 months	31	40	31
<u>COUNCIL TAX</u>			
Total No of Entries	144,692	143,841	142,686
Adjustment to Band D Equivalent	141,940	140,987	139,634
New Entries Added	1,934	1,377	1,822
New entries within time periods (%)			
0-3 months	75	67	76
3-6 months	15	20	13
Over 6 months	9	13	11
<u>GENERAL</u>			
Costs of All Permanent Staff	2.214m	£2.167m	£1.971m
Number of FTE staff as at 1 April each year	50.1	52.0	48.9