

**FORT AUGUSTUS AND GLENMORISTON
COMMUNITY ACTION PLAN 2018-2023
REVIEW OF THEMES AND PRIORITIES**

Review Summary Report

April

2022



STAR
DEVELOPMENT
GROUP



**Fort Augustus
and Glenmoriston
Community Company**

Fort Augustus & Glenmoriston Community Action Plan
Review of themes and priorities

CONTENTS

INTRODUCTION	3
THE REVIEW – BACKGROUND AND WHO TOOK PART.....	3
NUMBER OF RESPONSES BY THEME AND CONSULTATION AREA.....	4
1. THEME: COMMUNITY AND RECREATION.....	6
PRIORITY 1: MAKING BEST USE OF EXISTING FACILITIES.....	6
PRIORITY 2: NEW LEISURE CENTRE/COMMUNITY HUB IN FORT AUGUSTUS.....	6
PRIORITY 3: DEVELOPING OUTDOOR PLAY AND SPORTS PROVISION.....	6
PRIORITY 4: MORE ACTIVITIES AND EVENTS	7
PRIORITY 5: MORE INFORMATION, COMMUNICATION AND WORKING TOGETHER	7
2. THEME: HOUSING.....	8
PRIORITY 1: DEVELOP HOUSING FOR LOCALS AND LOCAL EMPLOYEES	8
2A. THEME: LOCAL ECONOMY	9
PRIORITY 1: DEVELOP VISITOR FACILITIES AND ATTRACTIONS – SUSTAINABLE TOURISM DESTINATION.....	9
PRIORITY 2: MORE TRAINING AND JOB OPPORTUNITIES AND SUPPORT FOR NEW AND EXISTING BUSINESSES.....	9
3. THEME: ENVIRONMENT AND HERITAGE	10
PRIORITY 1: CONTINUE TO MAKE THE AREA AND VILLAGE MORE ATTRACTIVE	10
PRIORITY 2: DEVELOP AND PROMOTE A LOCAL PATHS NETWORK AND LONG DISTANCE TRAILS	10
PRIORITY 3: MAKE MORE OF ENVIRONMENT AND HERITAGE ASSETS	10
PRIORITY 4: GOING GREEN AND LOCAL: ENCOURAGING RENEWABLE ENERGY USE, RECYCLING, COMMUNITY ALLOTMENTS, LOCAL PRODUCE	11
4. THEME: ACCESS TO SERVICES AND TRANSPORT	12
PRIORITY 1: IMPROVE AND DEVELOP LOCAL HEALTH AND CARE SERVICES	12
PRIORITY 2: IMPROVE TRANSPORT	12
PRIORITY 3: DEVELOP CHILDCARE	12
PRIORITY 4: DEVELOP BROADBAND AND ICT	13
5. THEME: PARKING, ROADS AND TRAFFIC.....	14
PRIORITY 1: IMPROVE PARKING.....	14
PRIORITY 2: IMPROVE ROADS AND PAVEMENTS	14
PRIORITY 3: TRAFFIC CALMING.....	14
6. THOUGHTS FOR THE FUTURE.....	15
COMMUNITY AND RECREATION.....	15
HOUSING AND LOCAL ECONOMY.....	15
ENVIRONMENT AND HERITAGE.....	15
ACCESS TO SERVICES AND TRANSPORT	15
PARKING ROADS AND TRAFFIC.....	15
GENERAL.....	15
7. IDEAS FOR THE OLD CONVENT LAND	16
APPENDIX 1 - THEME 1 COMMUNITY AND RECREATION	19
APPENDIX 2 – THEME 2 HOUSING & LOCAL ECONOMY.....	30

Fort Augustus & Glenmoriston Community Action Plan
Review of themes and priorities

APPENDIX 3 – THEME 3 ENVIRONMENT AND HERITAGE35
APPENDIX 4 – THEME 4 ACCESS TO SERVICES AND TRANSPORT41
APPENDIX 5 – THEME 5 PARKING, ROADS AND TRAFFIC.....47
APPENDIX 6 – LOOKING TO THE FUTURE51

INTRODUCTION

THE REVIEW – BACKGROUND AND WHO TOOK PART

STAR was asked to assist with a review of the Fort Augustus and Glenmoriston Community Action Plan. The CAP was originally prepared in 2018 and sets out the priorities for the community over a 5 year period from 2018-2023.

The CAP itself noted that it was important to review the priorities during the course of the Plan so progress could be tracked and also so that any gaps or lack of progress could be identified and addressed where possible and desirable.

The initial review was carried out during October and early November 2021.

We asked a wide range of community organisations and interests for their input into the review process. In total with the assistance of FAGCC a list of over 58 stakeholders were sent out a 'review template' asking for their feedback on what progress they thought had been made in achieving the priorities set out in the CAP.

We received 20 replies from respondents involved with: Active Schools, Broadband interests, Cricket Club, Fort Augustus Lunch Club, Glenmoriston Lunch Club, Fort Augustus and Glenmoriston Community Council, Forest & Land Scotland, Glenmoriston Improvement Group, Glenmoriston Children's Committee, Girvans, Kilchuimen Primary School, Kilchuimen Academy*, Loch Ness and Great Glen Recreation Development Group, Lovat Estate, Scottish Canals, Glengarry Shinty Club, Telford Centre, Trees for Life, Scottish Fire and Rescue Service, Police Scotland.

* Kilchuimen Academy organised a response from all pupils in the School. They deserve to stand out. They are consistent with the findings of the wider review report – but also often provide added detail about many of the priorities within each theme e.g. about the need for improved recreational facilities or apprenticeships. The review has undoubtedly benefited greatly from their participation. Our thanks go to the Academy for enriching this review.

FAGCC carried out an online survey open to everyone between January and March gathering 9 responses.

Due to COVID restrictions the face-to-face community consultation sessions were postponed until February. During February FAGCC held three all-day drop-in sessions. The first at Fort Augustus with 30 people attending, the second at Dalchreichart with 21 people attending and the third at Invermoriston with 13 people attending.

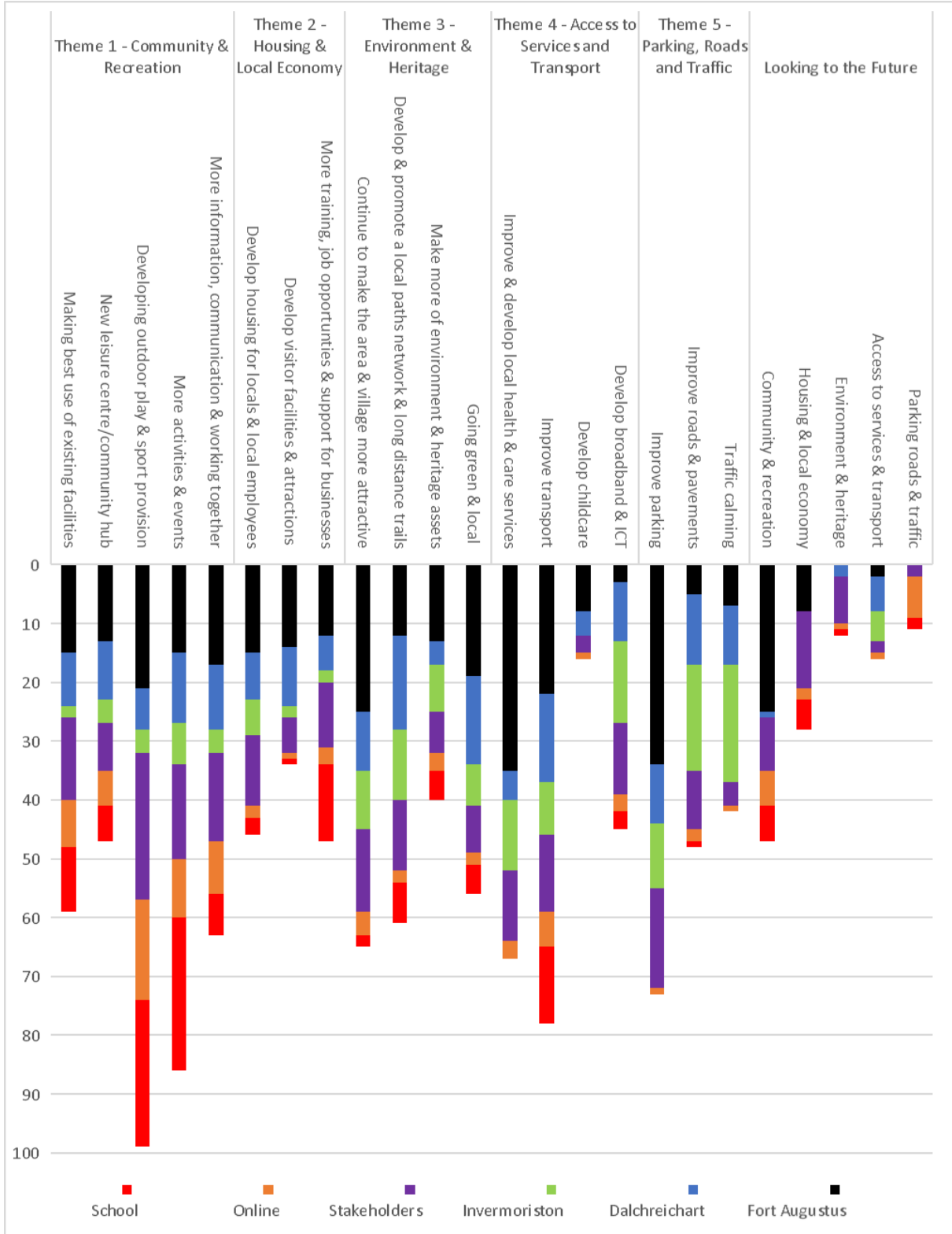
Responses from all the surveys and sessions were collated. The review process and lay out of this review report follows the Themes and Priorities identified in the Community Action Plan. Responses are therefore shown to each of the Themes and Priorities identified in the original CAP. There is a section for each of the CAP Themes – showing respondents comments made against each of the priorities.

We have then tried to briefly provide an overview of the comments and score progress on a traffic light system (green for good progress, amber for some progress/but with need for more to be done, red for no progress), and indicate whether there is an apparent desire to see the priorities forward

Fort Augustus & Glenmoriston Community Action Plan
Review of themes and priorities

into a new action plan. We also asked a ‘last question’ aimed at gathering ‘first thoughts’ on what should be in the next action plan.

NUMBER OF RESPONSES BY THEME AND CONSULTATION AREA



Fort Augustus & Glenmoriston Community Action Plan
Review of themes and priorities

The figure above gives a pretty clear indication that the most popular theme is that of Community and Recreation. It attracted most responses from the school and the drop-in session at Fort Augustus but gave a strong showing in all areas. Reading through the individual responses the overall picture is that existing facilities are not suitable or available. There is a general recognition that new sport and leisure facilities are required especially for young people. Speaking to people during the drop-in days all age groups recognised the need.

Access to Services and transport is the next most popular theme more specifically in relation to improving public transport options and availability. Increasing the variety of medical services available through the medical centre and ensuring that the Telford centre continues to offer residential care but also access to others for lunch clubs and other day activities.

Affordable housing for locals remains a high priority and one that could be met by the community company purchasing existing properties as they have with Bunoich Crescent.

Diversifying the local economy so we are less reliant on tourism and people have year round employment.

Despite the extension to the main car park in Fort Augustus issues of car parking remain high on peoples agenda.

Without drawing any conclusions it's interesting to note the different priorities between settlement areas. For instance Dalchreichart and Invermoriston have a high number of responses in relation to traffic calming compared to Fort Augustus and yet in Fort Augustus, where there is clearly a lot of passing traffic, parking is the main bugbear.

1. THEME: COMMUNITY AND RECREATION

PRIORITY 1: MAKING BEST USE OF EXISTING FACILITIES

Identified Projects/Actions

- *Improve local access to e.g., swimming pool at the Abbey, indoor and outdoor facilities at the school, use of Fort Augustus Village Hall and Church Hall*

Summary: 60 responses

Abbey is still not making the swimming pool available for local use and unlikely to do so. Use of the facilities at the school is seen as being expensive and on a restricted timetable for community use

Access to Village Hall and Church Hall better but still not able to do ball sports in Village Hall Improvements to tennis courts made - but has this increased use?

Existing facilities could be better used but still a short term fix not a solution.

Sixteen responses here supporting a new leisure centre/swimming pool complex.

Overview: not progressed greatly as a priority.

Score: Amber

Keep working on/carry into new CAP: Yes but work on new sports and leisure facility as well

PRIORITY 2: NEW LEISURE CENTRE/COMMUNITY HUB IN FORT AUGUSTUS

Identified projects/actions

- *Carry out feasibility study and progress findings of feasibility study*

Summary: 48 responses

Old feasibility study has been updated and a group are hoping to look at how to progress the findings.

Comments back to the review highlight the need for additional and improved sports facilities. Support for a sports and leisure facility remains high. Needs to be progressed from the feasibility stage.

Overview: – Main priority progressed and now needs to be taken forward.

Score: Amber

Keep working on/carry into new CAP: Yes

PRIORITY 3: DEVELOPING OUTDOOR PLAY AND SPORTS PROVISION

Identified projects/actions

- *Develop tennis court at Jenkins Park*
- *Improve play area and skate park at Jenkins Park*
- *Develop new woodland adventure play area in the Old Convent land woods*

Summary responses:-Tennis 27; Play areas 35; Convent land 37

Tennis courts could be improved. Covered.

Work on improving the play area is progressing and improvements to the skatepark being researched. Need for funding to support

Respondents would like to see improvements to the play area/skate park carried out

Some work done to develop play facilities/activities in Convent Woods but...uncertainty on whether this can /should be progressed further?

Fort Augustus & Glenmoriston Community Action Plan
Review of themes and priorities

Suggestions that play and sports provision in Glenmoriston should also be prioritised and carried forward into new CAP (e.g., recreation field in Invermoriston)

Overview: Tennis Court needs to be upgraded, plans progressing for upgrade to play area, research into skate park upgrading going on, less evident progress on Covent Woods. Need to factor and support plans for improvements in Glenmoriston as well as Fort Augustus.

Score: Amber

Keep working on/carry into new CAP: Yes

PRIORITY 4: MORE ACTIVITIES AND EVENTS

Identified projects/action

- *more activities for all ages (esp. young people)*
- *more community events particularly in Fort Augustus*

Summary responses:- Activities 50; Events 36

Overview:

Some new activities and new groups to develop activities and facilities and support events. More work needing done to increase activities particularly for young people. Related to availability of suitable facilities in some cases. Note growth in this work in Glenmoriston. Note suggestion about youth café.

Score: Amber

Keep working on/carry into new CAP: Yes

PRIORITY 5: MORE INFORMATION, COMMUNICATION AND WORKING TOGETHER

Identified projects/action

- *Produce Community Newsletter*
- *Develop Guide to What's On for Locals and Visitors*

Summary responses:- Comms 38; What's on 25

Overview: Ness News a great success and well received and complimented by social media. More could be done to develop What's On Guides.

Score: Green for Ness News!

Keep on working on/Carry into new CAP: Yes

2. THEME: HOUSING

PRIORITY 1: DEVELOP HOUSING FOR LOCALS AND LOCAL EMPLOYEES

Identified Projects/Actions in the CAP

- *Review existing planning permissions and available land (including land now owned by the community)*
- *Agree plan for future development of housing in Fort Augustus and how and when it can be implemented.*

Summary responses:- review 23; plan 23

Overview: Real success story well appreciated. Also a view that more is still needed and some opportunities identified. Some interest in development outside Fort Augustus.

Score: Green

Keep on working on/Carry into new CAP: Yes still thought to be an ongoing need and opportunities.

2A. THEME: LOCAL ECONOMY

PRIORITY 1: DEVELOP VISITOR FACILITIES AND ATTRACTIONS – SUSTAINABLE TOURISM DESTINATION

Identified Projects/Actions in the CAP

- *Establish Sustainable Tourism Partnership to identify potential and priorities for developing the area as a year-round destination which makes the most of its rich environment and heritage.*

Summary responses:- Develop 35

Overview: Still needs progressed with opportunities for partnerships identified

Score: Amber

Keep on working on/Carry into new CAP: Yes

PRIORITY 2: MORE TRAINING AND JOB OPPORTUNITIES AND SUPPORT FOR NEW AND EXISTING BUSINESSES

Identified projects/actions in the CAP

- *Support and increase the existing apprenticeship scheme*
- *Review and support opportunities for expansion of existing local businesses*
- *Explore the potential to develop business units/IT facilities for existing and new businesses*

Summary responses:- Training 22; Expand 11; Develop 14

Overview: Apprenticeship Scheme really appreciated and hope for its ongoing development. Still need for business units...sounds like there might have been some exploration of local interest? Business support also linked to addressing housing shortages and diversifying economy more widely than tourism.

Score: Green/Amber

Keep on working on/Carry into new CAP: Yes, still thought to be an ongoing need and opportunities.

3. THEME: ENVIRONMENT AND HERITAGE

PRIORITY 1: CONTINUE TO MAKE THE AREA AND VILLAGE MORE ATTRACTIVE

Identified Projects/Actions in the CAP

- *Support and develop the work of the Community Caretakers*
- *Try to establish a new Village in Bloom Group*
- *Work with Scottish Canals, tourist businesses, and landowners to improve the look of the area*
- *Work with SSE, Scottish Water and others to minimise impact of infrastructure works*

Summary responses:- Caretakers 28; Bloom 16; Improve 15; Impact 6

Overview: Work of Community Caretakers highly appreciated and valued.

Some support for Village in Bloom Group. But would be good to have wider community involvement?

Need and opportunity to develop partnership working though with Scottish Canals and local tourism/hospitality/activity businesses.

Good to see plans to minimise impact of infrastructure works are still on the agenda.

Score: Green - Caretakers/Amber -the rest

Keep on working on/Carry into new CAP: Yes

PRIORITY 2: DEVELOP AND PROMOTE A LOCAL PATHS NETWORK AND LONG DISTANCE TRAILS

Identified projects/actions in the CAP

- *Continue to develop long distance paths for walking and cycling*
- *Develop and promote a local paths network that offers shorter walks and cycle routes through the area e.g. connect up communities, more mountain biking trails.*

Summary responses:- long distance 26; local 35

Overview: Progress being made particularly in Glenmoriston (GIG, Tfl). Enthusiasm for more work on this priority as seen as a significant opportunity and potential for partnership working.

Score: Amber

Keep on working on/Carry into new CAP: Yes – feels like there are real opportunities to be grasped here and good opportunities for partnership working.

PRIORITY 3: MAKE MORE OF ENVIRONMENT AND HERITAGE ASSETS

Identified projects/actions in the CAP

- *Protect and enhance local environment and heritage*
- *More information on and promotion of natural and historic assets*
- *Create opportunities for volunteering, research, education, training and employment linked to the local environment and heritage.*

Summary responses:- Protect 17; Inform 12; Opportunities 11

Overview: Feels fairly low-key response so far apart from the development of the Rewilding Centre? Missed opportunity to promote heritage of the area?

Score: Amber/Red

Keep on working on/Carry into new CAP: Yes

PRIORITY 4: GOING GREEN AND LOCAL: ENCOURAGING RENEWABLE ENERGY USE, RECYCLING, COMMUNITY ALLOTMENTS, LOCAL PRODUCE

Identified projects/actions in the CAP

- *Improve local recycling facilities*
- *Develop incentives for householders, local businesses, community and public buildings to reduce their carbon footprint and adopt renewable energy systems*
- *Explore opportunities for establishing community gardens/allotments*

Summary responses:- recycling 22; incentivise 16; comm garden 16

Overview: Need for more progress on recycling/carbon footprint reduction etc.

Some interest in community garden perhaps at convent land.

Community composting across the area welcomed

Score: Amber/red

Keep on working on/Carry into new CAP: Yes

4. THEME: ACCESS TO SERVICES AND TRANSPORT

PRIORITY 1: IMPROVE AND DEVELOP LOCAL HEALTH AND CARE SERVICES

Identified projects/actions in the CAP

- Complete new Medical Centre
- Explore options for expansion of existing health services to include evening surgery, local out of hours minor injuries clinic, and outreach service in Glenmoriston
- Sustain and develop role of the Telford Centre
- Develop provision of locally based health and care teams and services

Summary responses:- Expand 24; Telford 28; Develop 18

Overview: The Medical Centre is complete. Strong desire to see additional services introduced into the medical centre. Residential care at the Telford is important but there is strong support to see the return of day care and wider community use. Sunflower Home Care operating but it needs more staff. Lack of mental health support in the area is an issue. In general these issues still proving to be problematic and needing attention and should continue to be worked on and opportunities for partnership work to explore.

Score: Amber

Keep on working on/Carry into new CAP: Yes

PRIORITY 2: IMPROVE TRANSPORT

Identified projects/actions in the CAP

- Develop better transport connections between Glenmoriston and Fort Augustus
- Improve access for local people on buses to Inverness in tourist season
- Cheaper fares particularly for young people to Inverness
- Develop community transport
- Explore other options e.g. Dial a Ride, local taxi service etc

Summary responses – Develop 18; Improve 15; Cheaper 11; Comm Trans 16; Options 17

Overview: Free for under 22. Not progressed greatly (other than bus stops). Still identified as an important issue though and suggestions again to look at community transport and other options like local taxi or dial a ride.

Score: Amber

Keep on working on/Carry into new CAP: Yes

PRIORITY 3: DEVELOP CHILDCARE

Identified projects/actions in the CAP

- Explore ways of improving options for childcare in the area

Summary responses – Childcare 16

Overview: Not great progress – and seen to be worth further attention perhaps an outdoor nursery at the convent land

Score: Red

Keep on working on/Carry into new CAP: Yes

PRIORITY 4: DEVELOP BROADBAND AND ICT

Identified projects/actions in the CAP

- *Research other community broadband initiatives*
- *Develop proposals for improving broadband in Glenmoriston*
- *Develop community wifi in Fort Augustus*

Summary responses – Research 8; Develop 26; Community wifi 10.

Overview: Being researched using local expertise and CAP actions being developed and amended accordingly.

Score: Amber

Keep on working on/Carry into new CAP: Yes

5. THEME: PARKING, ROADS AND TRAFFIC

PRIORITY 1: IMPROVE PARKING

Identified projects/actions in the CAP

- *Extend car park and related facilities in Fort Augustus and Invermoriston*
- *Provide staff to help manage visitor parking at peak times*
- *Free parking' allowances for local people*
- *Reduce 'rogue' visitor parking throughout Fort Augustus*

Summary responses – Extend 14; Staff 8; Free 32; Reduce rogue 21

Overview: Expansion of car parking a great achievement. Still a need for more? Still need for free parking for locals and to continue to deal with rogue parking. Opportunities for partnership with Scottish Canals identified.

Score: Green/Amber

Keep on working on/Carry into new CAP: Yes.

PRIORITY 2: IMPROVE ROADS AND PAVEMENTS

Identified projects/actions in the CAP

- *Remedy known problems on the roads in the area including the A82 and the Auchterawe Road*
- *Extend pavements e.g., out to Fort Augustus Golf Course and from Glenmoriston Millennium Hall and Car Park into Invermoriston and visitor attractions.*
- *Develop solutions to the pedestrian/vehicle bottleneck at the Oich Bridge*

Summary responses – Remedy 21; Extend pavements 19; Develop Solutions 8

Overview: Mixed messages in these replies and uncertainty over whether work has been done or not on first two. Speeding, water, pavements and parking - in general these issues still proving to be problematic and needing attention and should continue to be worked on and opportunities for partnership work to explore.

Score: Amber

Keep on working on/Carry into new CAP: Yes

PRIORITY 3: TRAFFIC CALMING

Identified projects/action in the CAP

- *Reduce impact of night traffic and heavy goods lorries through the area*
- *Identify other areas for traffic calming improvements and take action*

Summary responses – Reduce impact 12; Identify traffic calming 30

Overview: Difficulties in working with Transport Scotland or BEAR Scotland and achieving results identified. Good to see Police aware of some of the issues. Speeding highlighted as an issue especially HGVs need more enforcement and traffic calming.

Score: Amber/Red

Keep on working on/Carry into new CAP: Yes? With emphasis more on pedestrian safety/active travel perhaps?

6. THOUGHTS FOR THE FUTURE

COMMUNITY AND RECREATION

47 responses

23 responses supporting a new leisure centre.

Lots of mentions of the need for activities for younger people including playparks and bike trails.

More community events and better co-ordination and marketing of them.

Shouldn't all be focussed on Fort Augustus.

HOUSING AND LOCAL ECONOMY

29 responses

Affordable housing remains a priority.

Visitor information/heritage centre

Tourism important but need to encourage responsible behaviours

Local community shouldn't be forgotten it's not all about tourists

ENVIRONMENT AND HERITAGE

12 responses

Affric Highlands should be included in future plans

Shift emphasis to climate adaptation and greater sustainability

Develop new paths and trails

Make more of the heritage

ACCESS TO SERVICES AND TRANSPORT

19 responses

Handyman service

Childcare

Veterinary service

Dentist

PARKING ROADS AND TRAFFIC

9 responses

Car parking

Public toilets

Safer pavements

Traffic calming

GENERAL

13 responses

Community benefit funds application process too onerous

Reliance on volunteers is unsustainable

Clearer prioritized focus on the local community particularly younger people.

7. IDEAS FOR THE OLD CONVENT LAND

In addition to the current themes in the CAP we asked an additional question during the drop in sessions seeking ideas for what people would like to see happen on the Old Convent land.

A variety of ideas were forthcoming by and large following similar themes of recreation and environmental/green activities with only very low to no impact development of the site with the existing woodland retained.

- Fitness trail/running track
- Adventure playground
- Walking trails
- Dog walking area
- Outdoor performance area
- Outdoor nursery
- Community gardens/orchard
- Community Composting
- Rhododendron control
- Small scale workshops for training/upcycling/woodland crafts
- Wellbeing shed for all

We asked people to draw their ideas on a map as well. See following pages.

Fort Augustus & Glenmoriston Community Action Plan
Review of themes and priorities



Fort Augustus & Glenmoriston Community Action Plan
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THEME 1 – COMMUNITY & RECREATION

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

APPENDIX 1 - THEME 1 COMMUNITY AND RECREATION

Priority 1: Making best use of existing facilities

Improve local access to e.g. swimming pool at the Abbey, indoor and outdoor facilities at the school, use of Fort Augustus Village Hall and Church Hall

- Village in need of leisure centre facilities.
- Leisure centre much needed, would benefit all age groups in the community and provide facilities for visitors. Would also link into the health needs of locals.
- Definitely need to push for a community hub with swimming pool, gym, soft play area, café etc. **
- Progress is needed with the proposed leisure facilities and develop the facilities that are already in the village – tennis courts by village hall, play park – exercise activities, continued use of village hall and church hall for exercise classes and local groups (Health & Wellbeing)
- New leisure centre definitely wanted with small pool, café, gym.
- Community centre with swimming pool and other amenities for visitors and local residents.
- The village definitely needs a leisure centre with a pool so the kids in the village don't have to travel an hour each way for a half hour lesson. This results in them missing half a day of school. Indoor shinty facilities is also needed.
- Leisure centre should be a priority. Greener issues – ie fuel costs would be cut no need for parents to use their cars as much taking children to Inverness.
- Small leisure centre – private bookings of pool to eliminate need for lifeguards. All members of the community to benefit – Telford Residents can use pool as can other older members of community. Swimming lessons, Aquarobics and other classes. Revenue can come from bookings and tourist use.
- Good cycle paths would benefit young and old around the village.
- Let locals pay to use gym and swimming pool at the Abbey
- Not for the idea of using Abbey pool – except perhaps for parents & toddlers. I think that it's size is extremely limiting. Also tenants and guests of Abbey are unlikely, I think, quite rightly so, to want to share facilities that they pay a substantial fee for with the general public and I am not a tenant or resident at the Abbey.
- Upgrade needed to existing playparks to make more child and family friendly. Picnic tables? BBQ areas? Bins.
- Not aware of much of this happening but pandemic probably got in the way.
- I would like to see the Dalchreichart Hub building and grounds developed in order to keep the building and grounds in good condition going forward. This would enable more activities to take place - **
- Access to the swimming pool and gym would be of benefit to the Dalchreichart community so long as it was subsidised free to residents. Otherwise building a pool/gym facility in Invermoriston would also serve all of the community - **
- Support for local community centres as funding to keep them running is difficult. Develop the Hub grounds so that they are in better condition.
- More community use of tennis court, cricket and outdoor gyms.
- Also need to attract more people to use the Glenmoriston Hall – free activities instead of fund-raising.
- Access to pool for use of pupil lessons and local fitness.
- Not aware of how to access swimming pool at the Abbey.

THEME 1 – COMMUNITY & RECREATION

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- The owners of the abbey will not open the facilities for non-residents. The owners of the apartments pay a substantial annual fee for the facilities to be maintained.
- Its private. We are not allowed in the swimming pool. You can only access it if you stay there.
- For what villagers are asking for, the pool isn't suitable anyway, it's only 12m long so can't be used for lessons.
- Swimming Pool at Abbey too small
- Has been some additional access to facilities at the school but understand that the junior shinty group has to pay a high fee for use of the MUGA.
- The Shinty Club has no access problems with the school; however, it is expensive and obviously covid has restricted its use.
- Using school facilities has always been expensive as the rates are set by the Highland council and users must fit in around school commitments which take priority. This combination puts off some potential users of both the indoor and outdoor facilities.
- Not being able to do ball sports in the village hall hinders Active Schools from being able to use this facility.
- No issues with accessing use of village hall or Church Hall
- With the tennis court being taken on by the community company it should ensure that this facility is secured for use by residents going forward.
- Sounds like a short-term solution but can't see this happening
- This does not seem to have improved.
- Current facilities which are accessible are not being fully used by the community?
- swimming pool would be of massive benefit for the community
- To make use of existing facilities we need to know who to ask, is there a place with all contacts for each place? The village hall is easy to get information about but not the church hall. No idea what facilities are at the school. As for access to the plunge pool at The Abbey this is for the residents and guests at the Abbey not for other tourists or residents of the community, it would be better for the community to have it's own pool at the school.
- I thought the campsite are building a swimming pool.
- Still need improvement on getting better facilities in the area
- Quite agree it does belong to the community so they should be allowed access.
- Urgently need a leisure Centre within the village.
- Access for locals to a swimming pool either the Abbey one or ideally building a village one is definitely still needed. Our kids are having to travel an hour each way for a half an hour lesson which is absolutely ridiculous. I think it would be nice to see more facilities at the school as well inside and outside. The village hall is now getting used more which is great to see it would be great to see this continue and for the church hall to get used more.
- Those facilities accessible to the community are not being adequately used at the present, however there is a need to improve access to the swimming pool at the Abbey and the indoor outdoor facilities at the school.
- Would still like this to happen
- Still no access to swimming unless a resident of the Abbey.
- (Swimming Pool) It's really small though. Its private. We are not allowed in the swimming pool. You can only access it if you stay there.
- Only those that live at the Abbey can use the pool.
- Disappointment that the Abbey pool is not open to the village.
- Young Scot discount at the Abbey pool
- S1- "we need a Fort Augustus football team".
- Haven't noticed any difference. Shinty uses the MUGA at school.
- No after school access at the moment due to covid.
- Improved gym facilities and access after school.

THEME 1 – COMMUNITY & RECREATION

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- Volunteering opportunities for pupils within the community

Priority 2: New Leisure centre/community hub in Fort Augustus

Carry out feasibility study and progress findings of feasibility study

- A feasibility study has been carried out 2020/21
- Progressing with this is needed – indoor facilities for local shinty groups when the weather is bad. Swimming pool and indoor small sports hall. *****
- Still something to work towards, but more realistic expectations and ideas for the size of our community.
- Would like to see feasibility report and publication of group activities (Facebook?)
- Just a simple squash court would improve local fitness.
- Good tennis club upgrade would be an asset to locals and visitors.
- Increased stormy weather has caused cancellations of sports, underlining the need for an indoor sporting venue. **
- New leisure centre in Dalchreichart otherwise residents would be obligated to drive to Fort Augustus for leisure facilities. It only has to be a small facility added to the West Glenmoriston Hub. **
- Use West Glenmoriston Hub more effectively. *
- Mobile library could visit West Glenmoriston Hub at Dalchreichart
- Development of library in Fort Augustus school or community wing similar to Drumnadrochit school.
- Desperate for local leisure centre facilities, gym, swimming pool etc. Right now having to travel miles to Inverness or Fort William. This would be a huge benefit to the community. *
- Study completed and a full gym etc not feasible so need to look at small pop up gym and swim spas. This is pushed back on a small independent group but needs to be run by the company as needs all the set-up the company already has to be completed.
- Support leisure centre – with activities suitable for older people, (archery, bowls). Recognise swimming pool would cost too much to run.
- A feasibility study has been done but that is all
- Understand that a feasibility study was prepared, and a group was set up to progress matters. Not had updates post-Covid but understand the group has met again. Had hoped that Invermoriston and Glenmoriston reps would continue to be involved in the discussions. Hopefully this will be rectified
- Having been involved in the assessment of the need for a secondary/updated feasibility study on behalf of the FAGCC I believe that the viability of a leisure centre and specifically a swimming pool is questionable at this present time with key issues such as funding and who will operate the facility yet to be clarified. As stated above current facilities which are accessible are not being used by the community
- I have been at the forefront of the push for this facility. We created a constituted group in order to apply for funding to pay for the previous feasibility study to be updated. This has been completed and the report has been disseminated to interested parties. We have had mixed feedback from different stakeholders. For those in favour the positive nature of the report is a starting block to further the project, for those who were previously against the idea, the report doesn't seem to have changed their minds.
- It is our intention as a committee to move forward with the project as best as we can. There are meetings scheduled for later this month to review progress and look at next steps.
- Would be beneficial as would allow a space for young people to come too in the evenings and weekends to take part in sport and physical activity. Would help eliminate some barriers families face in getting active such as transport.

THEME 1 – COMMUNITY & RECREATION

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- Have not heard much about this but there is a desperate need for sports facilities, in particular all-weather pitch in the area.
- This kind of facility would be excellent for the community and would be extremely beneficial for health and the development of future athletes in the village.
- Yes for a Leisure Centre everybody would benefit from this*
- A feasibility study was done... anything is feasible but is it viable? According to the study it was feasible but would need propped up every year by quite a substantial amount of money from the community BUT this may have something to do with the size of leisure centre planned! A lot smaller pool could quite possibly make this development work. It would be a great asset to the people in the communities for the children to be able to learn to swim locally rather than having to travel to either Inverness or Fort William especially as not all parents will be able to afford transport costs.
- Feasibility report has been done but need to go forward with this project.
- Needs to be a priority above all else. This will generate money in time and job opportunities for the local community.
- To date 2 feasibility studies have been carried out however no formal strategy/action has been undertaken following the latest strategy by the various interested community group in conjunction with the FAGCC to establish "next step". Perhaps there is a need to lower expectations regarding the current need for a swimming pool but start with the possible introduction a leisure centre using the current facilities i.e. extension to the schools current facilities thereby making it available to the community.
- Swimming pool would be a great resource for school instead of pupils having to drive 30 miles.
- Would like a Pool and leisure.
- This would be good you could get loads of money from this. Could get water slides that would be great.
- There is loads to do at a leisure centre, we could go there when its bad weather and see each other.
- Nice cafes at a leisure centre that would be good.
- We should have more physical activity and access to do that, but it doesn't happen.

Priority 3: Developing outdoor play and sports provision

Develop tennis court at Jenkins Park

- That would be an asset to locals and visitors maybe upgrade the court.
- Better provision and tennis lessons
- Covering to prevent moss and midges *
- Nothing will keep the midges out! Being a past member of the tennis club 1998-2005 – the community needs to show support by using the facilities. Clubs have worked hard to increase community interest – tournaments and junior tennis but support has been sporadic.
- Develop into MUGA for community use.
- Need volunteers to run such events.
- This would be a brilliant facility and has been used by active schools for holiday programs before.
- Tennis court seems to be well maintained but is rarely used.
- Not aware of progress but Invermoriston and Glenmoriston children would benefit for this and may have had use of the courts
- I believe this has been addressed
- The tennis court is seldom used, so not sure spending further money would make a difference to its use – ie there are no lessons, coaching available for children/adults.

THEME 1 – COMMUNITY & RECREATION

Fort Augustus; Dalchreicht; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- Feel a Multi Use Games Area (MUGA) would be more beneficial to the community in place of a tennis court.
- The tennis court has been taken on by the Community Company. I don't know the details but they are now responsible for the ongoing upkeep and development of this facility.*
- If used in conjunction with promoting tennis in area/schools/club
- Good idea... developed in such a way that tennis could be played all year round.
- There is a court there and in the Abbey . Turn the tennis court into an Astro turf. Would be good for football and shinty
- Need for the club to be revitalised and promoted
- Tennis court is now adequate no further action required. More utilization?
- Access to equipment would encourage more use.
- Management/maintenance of court would be useful.
- There's already a tennis court there. Can use it for free. There's also a tennis court at the abbey.
- Cadets use the tennis courts if we are having a fun evening. We do drills on it.
- You see locals using the tennis court, which is good.
- They say it is always locked!
- Its unlocked and can get access but can't get to the shed for the tennis stuff.

Improve play area and skate park at Jenkins Park

- Play area is not child or family friendly, other villages have better facilities, picnic areas, adult gym equipment. Place for ball games? Something like what has been installed at Stravaigers would be fantastic.
- Plans have been done but need to be implemented
- Incorporate exercise machines in play park for local use.
- It would be good to see the plans for the park carried out. Abertarff play park desperately needs improved there is nothing for older children.
- Also at recreation field in Invermoriston.
- We could make like a big wood tree house with bridges to small room that have ladders that go up or down with nest to climb up to.
- Invermoriston could benefit from an outdoor adventure playground there is plenty of space with no plans.
- This project is moving forward, we have had site meetings and have received plans and quotes from equipment suppliers and manufacturers. These plans have been received well by people which is very encouraging.
- We have received a grant of £25k towards the cost of the project but would like to raise £35k more to replace, refurbish and introduce new play and exercise elements within the park.
- We have conducted a visual inspection of the current skate park facilities and have come to the conclusion that they are in need of some remedial maintenance. It is our intention to locate a specialist company to obtain their professional opinion and advise.
- This again would be brilliant as would allow opportunities to run skate clubs after school etc.
- Not aware of progress but Invermoriston and Glenmoriston children would benefit for this. Not had updates post-Covid but understand the group has met again. Had hoped that Invermoriston and Glenmoriston reps would continue to be involved in the discussions. Hopefully this will be rectified
- Understand that suppliers of playground equipment have visited the area. Would have liked them to have been given the opportunity to visit Invermoriston too, as had been requested pre-Covid as may have helped reduce costs if both parks could be considered at the same time. More joined up discussion, as had started pre-covid, would be welcomed

THEME 1 – COMMUNITY & RECREATION

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- The plan did not include Glenmoriston. Plans are developing to improve the recreation field in Invermoriston. Would like to see this in the next plan
- Park is well kept but could have more items.
- Area is outdated now and would be good to improve
- I believe this has been addressed
- Yes used by children all year
- Yes, children need safe areas to play but also areas that stimulate them, imagination, question, educate.
- Definitely needs improvements made
- Needs a whole new renovation not improving. It needs to be destroyed and started again.
- This still needs done and to make the place safer and more fun for the children of the village.
- Funding and improvement have been implemented
- I don't think this has improved very much – needs a wider range of activities for all ages here
- Yes needs improving. Skatepark needs improving. We also need football goals / shinty goals. More equipment at park. We need more swings. Take away the jungle gym in the middle – it is too small.
- Equipment needs improved. More variety in equipment.
- Skatepark definitely needs improved its deadly in winter.
- Does not have a good bit to grind.
- No one has improved it; there are still wasp's nests.
- Improve play area and skate park at Jenkins Park – Stayed same for years.
- They took down the tree house thing that was rotten and replaced it with a spiny thing.
- The swings aren't very good.
- New benches would be good then parents can watch their kids.
- More sheltered seating area.
- Could be improved...

Develop new woodland adventure play area in the Old Convent land woods

- Support that. Good idea. 100% yes. Brilliant idea *****
- Very good idea. Outdoor nursery like Stramash in Fort William.
- Outdoor activities for learning about nature etc.
- No the woods should stay untouched but with maybe outdoor lessons learning about the trees and nature.
- Agree to a degree. Must be sensitive to woodland and local area residents.
- Natural equipment – or German style exercise trail might work. *
- More outdoor adventure/ bushcraft/wellbeing activities – could connect over different sites within locality – emphasis on learning and wellbeing through connecting with nature.
- Forest school would be amazing **
- More central play area for Invermoriston
- This would be good for all ages and abilities
- Some work involving nursery was done in the Convent Woods but more could be done towards a play area for all children.
- There is a pond now and bat boxes in the woods
- This is a lovely idea and I'm sure it would be well used. I know Kilchuimen Nursery enjoy using this space for their Forest School and this would add another dimension.
- This area was where we as a group had planned to develop our first project. Shortly after the housing development was announced we were told that we should refrain from planning anything in the woods as this would be incorporated within the housing project. I don't know if this is still the case, I have not heard anything more since.
- Not aware of progress but would be interested to know.

THEME 1 – COMMUNITY & RECREATION

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- This sounds like a great way to get children active
- Either develop existing play areas in village or create a new one, to spend money on both does not seem cost effective, when there is other things that would be more beneficial – i.e. an all-weather sports pitch/MUGA
- Yes always a good idea to promote well being
- Woods are a great natural play area where children (and adults!) can learn about wildlife, natural habitats, foraging so would be great to keep it as unspoilt as possible but develop as a natural educational area.
- Great idea for that side of the village
- Yes would be great place for kids too let off steam, good for dog walkers too.
- I'm not sure about this as I wouldn't want the woodland changing too much.
- Current proposal by FAGCC to be reviewed and adopted by community
- Has this happened? Do not think this has happened.
- Will this still happen with the new houses?
- There's an old rope swing that's been there for ages.
- Apparently, there's only a rope swing....so development would be good.
- S1- We would like a tree house and a zip line in the forest. There is only a tyre swing at present. More tyre swings would also be good. Include a slide from the tree house.
- Fund Me for the park

Priority 4: More activities and events

More activities for all ages (esp. young people)

- More for teenagers, youth club, mental health awareness for teens
- Mental health groups for all ages - excellent idea *
- The village needs more for teenagers and children
- Definitely more for young people
- The village needs more for young children- play areas
- I have worked in child and adolescent mental health, trauma and care work. I would be happy to be part of this.
- Find a ranger to lead such events and motivate people to explore.
- Education and training in local area historic heritage – could be shared more widely in Glenmoriston.
- Develop a community garden and involve engagement for all ages – arts and crafts to decorate area – education and practical benefit – introduce ability to compost food waste from households
- Subsidy of events/arts etc in all local venues.
- Activities that can be accessed in low season as most folk are busy in the summer.
- Swing park local to Dalchreichart **
- Activities require adults to run – to meet this need to find way to recruit adult leaders support and make sure not out of pocket.
- More activities and equipment on the recreation field in Invermoriston
- Shinty works well for youngsters with plenty of energy.
- Adult 'evening classes' eg. Languages, University of third age or other education.
- Active Schools are keen to be able to provide after school sports activities however we require volunteers within the community to be able to do this. We can provide training and fund coaching courses but need the volunteers within the community to be able to do provide more sporting opportunities.
- Young people still need more activities, which are not school based.

THEME 1 – COMMUNITY & RECREATION

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- Real continuing need for this for the children and young people of Invermoriston and Glenmoriston. A new group in the area (GIG) are progressing matters now and getting some support from the FAG Community Company which is welcome
- There is less activities than ever for young people, the Shinty Club provides sporting activities for children (48 junior members aged 4-14) however, these activities are not supported by FAGCC and accessing public community money is difficult and stressful – which in turn makes continuing provision of activities difficult as well as making setting up new groups etc very difficult.
- The lack of suitable facilities for any sports also makes this difficult.
- There should be priority given to improving the community for locals and residents, there is a need for sports facilities, gym/all-weather pitch at the very minimum, community hubs, youth clubs etc
- The Cricket Club has provided regular in-school sessions for youngsters. These were well attended, and we plan to resume them once covid restrictions are lifted. We have also offered coaching to older students using new all-weather facilities at the 'Highland Club'. Other events included a Summer Camp for young people to play cricket. The Club welcomes all abilities, and we are proud that one of our players was invited to represent Scotland in a UK wide tournament.
- I think that a Youth Café/Internet Café would be beneficial. I know of young people who need a space to work or study with Wi-Fi facility. They may not get the space or peace and quiet to do this at home. Or they may be visiting family but need to do some online work.
- A new group, Fort Augustus and Area Gaelic group has been set up. Prior to lockdown, it ran for 2 years in evening sessions over the winter at Kilchuimein Academy. (last year used zoom0 funded jointly by H.C. and FAGC Company
- A new community action group, Glenmoriston Improvement Group, has been set up (responsible for War Memorial improvements, Facebook and Website development, Christmas lights, Beastie Trail) - all in Glenmoriston and financially supported by FAGC Company
- Sorely needed and would be good to see.
- Sounds good . I remember when I was a kid I would go out and play in the forest. Not much for the kids to do at the moment. Maybe an arcade . With A games room
- Definitely needed especially for teenagers as there's nothing for them to do other than shinty training
- There absolutely need to be more activities for younger people especially the children and teenagers who don't have much in the way of activities at all in the village.
- Agree there is a need, by the community to establish and organise more activities specifically for teenagers utilizing the current facilities. *
- Yes, This needs to happen.
- No Youth Club at present....will it start again?
- I have not noticed any changes
- Yes, we feel there is a lack of activities for young people our age. We have to travel to attend activities.
- More outdoor activities
- Social space for young people
- Leisure facilities
- Tennis court used for other activities
- Cinema comes in but that has been here for ages.
- They could have people visiting with activities- laser tag, paint ball, more music stuff like the fete but not like that different music things we do from in school (visiting specialists)

THEME 1 – COMMUNITY & RECREATION

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- Outdoor mountain biking would be good, with new trails. Nevis range do clubs down there, but could they come here.
- Track for mountain bikes and dirt bikes.
- Zorbing in the water.
- Kayaking where we can access it here and not need to travel.
- S1 - Football and shinty activities.

More community events particularly in Fort Augustus

- Use of village/church hall for this
- It would be good if the village had events to celebrate important occasions and dates eg. The jubilee, new year, Halloween
- Café for teenagers
- Would be lovely to have more going on. Sad to say, though, that working in hospitality tends to make locals unavailable to attend events.
- Summer clubs/camps – years ago Edinburgh puppet company came and ran a summer camp – funding for this sort of thing?
- Active support for start-up interest groups eg. Free hall hire for initial meetings etc. ‘Starting a club’ kit maybe.
- Mens shed
- More for the elderly to meet
- Midsummer fest, country fair, food event
- Winter festival -as area is already so busy in the summer *
- And Invermoriston
- Dances are very popular, eg Burns night, Summer/Autumn, Christmas Dances. More of these need to be scheduled throughout the year
- Same for Invermoriston and Dalchreichart
- Attract theatrical clubs to the Halls.
- None due to Covid
- Covid will have made this difficult, but it should remain a priority.
- I think this is also relevant for Glenmoriston, I note that this is currently being addressed by the Glenmoriston Improvement Group.
- Trees for Life would be happy to help with activities and events for all ages.
- When the Rewilding Centre opens in late 2022/early 2023 it will provide more opportunities for recreation and activities. There is scope for outreach/events in the community, and resource-sharing too, if this is something people are interested in. For example we have a 6mx8m stretch tent, and minibeasting and pond dipping equipment that could be borrowed.
- There are very few community events but the ones that have been held are not particularly well attended such as the market held at The Lovat lawn over the summer. This may partly be because a high number of people work in hospitality which is sometimes a 24/7 job.
- Definitely needed especially after the past two years *
- Yes for the disabled
- I would love to see more community events in fort Augustus that bring the community together. Something at new year and special events like the jubilee this year would be great
- There is a need to establish more annual events that brings all the communities together not just Fort Augustus
- Hasn't been able to happen because of covid rules
- They do the market once a month, but it isn't very good, there's not many people that good. At the start, it was good and lots of people. It is expensive and we can't afford it. They could

THEME 1 – COMMUNITY & RECREATION

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

do more things at it and get more tourists to come. There are less vendors now because there aren't enough people going for profit.

- What about a mini village festival with local and bigger bands, bouncy castles or the kids and food stalls?
- Xmas market
- More regular market in the village
- Bonfire night display
- Someone teaching everyone paddle boarding would be good, I'd like to try that.
- Extend mountain bike trails and have a competition.
- What about a fireworks display?
- A Fayre would be good, like the shows in Inverness. The visiting fayre and circus.
- Some, but could be more? Bake sales, etc.... (but S2 were thinking of school-age events: Brownies, etc...)

Priority 5: More information, communication & working together

Produce Community Newsletter

- Ness News is a good enough platform ***
- Have provided Ness News since first survey highlighted it.
- Ness News is a wonderful addition to the village. *
- Ness News is good but circulate better/distribution *
- FAGCC web site improvement and regular facebook group/page update
- Include Affric Highlands info in Newsletter including Affric Highland Changemakers
- Young peoples involvement in planning and decision making and hence seek their views for newsletter *
- Develop Ness News – fund it so it can be posted to all homes.
- Increase amount of people included in Ness News.
- Expand to include 3 Glens area.
- Post Ness News to all homes. *
- Ness News is well received.
- Ness News is much appreciated and well done.
- I think that this is currently being addressed through the Ness News and ongoing use of the FAGCC Facebook and Instagram. FAGCC are currently looking at additional means of addressing communication issues.
- Ness News is very popular with 500 copies produced quarterly
- The Ness News is very successful and provides locals information on what has been happening and what's going on
- NESS NEWS is now issued quarterly showing local information, events, news etc and is well received.
- The Ness News is being produced quarterly (I think)
- I am only involved with this project as a contributor and an end user, but I'm very impressed with what has been produced so far.
- Does Ness News cover this area? (Glenmoriston)
- Again, outside the detailed section in the plan, a new website and Facebook page have been set up for Glenmoriston
- Yes please
- There is a community newsletter which is great, we could do with it being published more often but I think it is volunteers so time is probably a factor here.
- There's the Ness News now
- The Ness News has been a wonderful addition to the village.

THEME 1 – COMMUNITY & RECREATION

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- The Ness News and the various Facebook pages are adequate at the present time
- I think there is one.
- There is the Ness book that has stuff in it.
- I've seen our school pictures and info in it which is good.
- Ness news
- Social media is a better way to get information/events out

Develop Guide to What's On for Locals and Visitors

- Have a local market or fayre – monthly if possible
- Local markets have been in the village but need to attract more traders.
- Good idea to have food markets, fresh veg etc
- Great idea and lovely to see. But much of what is on offer is very highly priced and usually luxury items *
- I appreciate the work that goes into producing products but agree that for majority of villagers can't afford most items.
- Introduce summer events for visitors. Galas and pipe bands. There is nothing to encourage visitors to stay.
- Provide information on Affric Highlands and rewilding centre
- More information online and through social media for young people *
- Great idea
- Makes sure Ness News is given information
- Good idea. B&B people always asked but don't always know everything that is happening.
- Yes- there are local walks and trails but not advertised in the larger Inverness based tourist information.
- This should be done. It is a good idea.
- Would be great to be able to use this platform to appeal for volunteers within the community to run after school/early evening sports activities.
- Would like some input to this from Invermoriston and Glenmoriston
- Should be more focus on the local community rather than visitors, the hospitality providers, who profit from visitors, should surely create their own what's on guide for their visitors – public/community money should be spent on enhancing the community for the locals who are often isolated and forgotten about because of the visitors.
- Trees for Life would be keen to link in on this. We could display and give out copies at the Rewilding Centre.
- Yes please*
- Good idea, something that is put out to the community as in the summertime not everyone is brave enough to venture out to often as it can get so busy.
- This would be helpful especially with FAGGBI (Business Initiative) folding
- Social media would be the best way to communicate with young people.
- Don't know

THEME 2 – HOUSING & LOCAL ECONOMY

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

APPENDIX 2 – THEME 2 HOUSING & LOCAL ECONOMY

HOUSING Priority 1: Develop Housing for locals & local employees

Review existing planning permissions and available land (including land now owned by the community)

- More affordable housing needed asap! **
- New builds look great so far.
- More affordable housing for locals as Caledonian Court and Telford Cottages have been a godsend.
- If we got a new leisure centre – the village hall could be turned into apartments.
- Housing needed for teachers as there is a shortage of rentals in the village.
- New builds are great achievement. More may be needed.
- Housing is always a priority, 1 bedroomed properties for younger people, may help them to get onto property ladder.
- This needs further expansion across the Glen
- As long as Dalchreichart isn't earmarked for further housing development
- Low cost plots for local 1st time buyers to self-build plus help with funding and building
- Not for housing, but it would be good if the recreation field in Invermoriston were to be in Community Ownership.
- If the current play area was moved centrally the existing play area would be very appropriate for housing in Invermoriston
- This seems to have been done
- Really good start has been made here. It was an important priority.
- 12 new houses built for local community by the Community Company plus 6 sheltered houses by the Highland Council
- The new houses built by the Community Company look lovely. They are a great asset to the community.
- As I am on the FAGCC Housing Committee I believe the purchase of the Convent Land (Glebe) and the proposed purchase of other properties for rental is addressing the issue.
- The new sheltered housing is also a great addition to the village.
- I think the completion of Caledonian Court highlights the commitment of the FAGCC to address the issue
- The new homes for convent land development is an excellent initiative where local people are prioritised and rent is affordable. It would be great to see more developments like this.
- In addition to looking at available land, could we also look at those low cost properties which we could purchase thereby reducing the overall cost and timeframe and also better utilization of the housing stock within the community.
- The Highland Council are undertaking their Local Development Plan review at present and up to date information on consented development should be available through the Council.
- S1 don't want the village to grow into a city. Only 1 shop

THEME 2 – HOUSING & LOCAL ECONOMY

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

Agree plan for future development of housing in Fort Augustus and how and when it can be implemented

- More housing to enable people to stay long term and not have to leave – ASAP
- Possibly council needs to be approached
- There are currently no rental properties available
- Not enough rental properties due to holiday rentals *
- Amazing achievement re new housing more needed to keep young people in village.
- More housing to keep young people in the village.
- Prioritise homes for locals, reduce or limit amount of second homes/holiday rentals. ***
- Don't believe community funds should be spent on housing.
- We are a small village this is why we live here why would we want more houses we are not a town *
- A small development of affordable apartments would help to retain local people.
- Why can't Invermoriston also be targeted for housing? There is a selection of possible areas to make use of.
- The future of Fort Augustus lies in more housing. In order to keep young people here housing is required. This is vital for local employers too to get staff.
- Trees for Life have staff living in Inverness as there is nothing to rent and scarce opportunities to buy near Dundreggan. There will likely be more staff looking for housing once the Rewilding Centre is open, though we hope we can employ people from the local area.
- (Scottish Canals) As identified in our masterplan exercise, there are a number of opportunities for housing and visitor accommodation in the vicinity of the canal. We would be keen to update this information and work collaboratively with the community on opportunities, funding, etc to support shared interests.
- This should be an absolute priority, as the community ages and more private housing becomes "second homes" and out of reach for locals, there needs to be a prioritized focus on retaining some of our young persons in the community
- Agree there is there is a need to establish a feasibility study regarding future development thereby continuing the success of Caledonian Court
- Provision of suitable accommodation is essential to maintaining a prosperous community. This includes employee accommodation in order to maintain a high quality tourism offering with quality staff.
- New houses have been built and have been filled.
- There are the new houses near the fire station. I don't think they are building any more. I know people looking for a house that can't get one.

ECONOMY Priority 1: Develop visitor facilities & attractions – sustainable tourism destination

Establish Sustainable Tourism Partnership to identify potential and priorities for developing the area as a year round destination which makes the most on its rich environment and heritage.

- More specific events – winter events to draw people in – music? **
- An information facility to replace tourist information now closed.
- Picnic & BBQ areas – nowhere to eat a sandwich or a takeaway
- Personal contact information centre with local information contact 'welcome kiosk' like Kelso, Roxburghshire.
- It is a shame that there is really nowhere to go locally when the weather is poor. The visitor attraction at the Abbey, years ago now, was I believe quite popular. The Trees for Life development may help in this area.
- Interpretation and maps for local footpaths and routes needs improvement.

THEME 2 – HOUSING & LOCAL ECONOMY

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- More seats/benches to sit and relax in village. *
- More toilet blocks needed
- A village officer – perhaps based at main car park who can be approached for directions/information by tourists.
- Memorial Hall – return to community use and incorporate tourist information
- Local information and notice boards
- Notice board at Victoria Fountain is too difficult/high to reach. Memorial Hall notice board little used. Local shop is well-used but not big enough. Board outside public toilets is poorly maintained.
- Liaise with Affric Highlands for opportunities of rewilding tourism, business development support for nature-based economies.
- Rewilding centre at Dundreggan could function as Hub for nature based activities/events/ecotourism **
- Access for visitors to landscape ie low level waymarked walking/cycle routes
- Develop and support winter attractions so that businesses can employ locals year round. *
- Develop West Glenmoriston Hub for motorhome overnight parking and install a local information facility to interest visitors. **
- Lack of accommodation and food outlets open in winter would make it difficult.
- Most places are already maxed out and consideration should be given to school, surgery and food hall capacities before attracting more coaches into the area.
- (Scottish Canals) This aligns completely with the masterplan development work undertaken in 2019 – and the results of the master planning exercise identified a number of key areas to be taken forward.
- Visit Inverness Loch Ness are currently looking at sustainable tourism opportunities. Worth getting in touch if you haven't already.
- Trees for Life keen to link into this for the Rewilding Centre. The Centre will be an opportunity to promote local businesses and destinations.
- We're (TfL) also keen to promote sustainable tourism, to help minimise the effects of litter, traffic, noise, campervan waste, wild toileting, etc.
- The season is extending naturally but it would take an actual event to bring people here outwith the main season. The Enchanted Forest in Pitlochry would be a good example of this.
- Of the 48 junior shinty club members, very few of these children come from homes solely dependent on tourism/hospitality, so this should not be the community's sole focus.
- Need to improve current local facilities for tourists before establishing sustainable tourism partnership e.g. access to toilets, parking etc.
- A Sustainable Tourism Partnership can offer a collective voice and focus for the area. It should engage with the Highland Council and other Highland wide partnerships to provide complimentary strategies. A year round destination with increased destination tourism requires a diversity of visitor experiences, facilities and accommodation types.
- S1- hill behind the school – advertise the hill

THEME 2 – HOUSING & LOCAL ECONOMY

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

ECONOMY Priority 2: More training & job opportunities & support for new & existing businesses

Support and increase the existing apprenticeship scheme

- Support opportunities for those with additional needs
- Need for childcare has been expressed this could be an opportunity for apprenticeships and new businesses
- Apprenticeship scheme has been brilliant and hope it continues
- Links with Kilchuimen Academy and local businesses for work experience/apprenticeships
- Would be good to see more opportunities for older people to learn new skills.
- Well done for apprenticeship scheme.
- Investigate opportunities for young/all interested in learning and employment in local craft and trades, especially jobs in subjects that are dying out eg farrier, blacksmithing
- Dry stone wall building – repair damaged walls at Dalchreichart
- The apprentice programme has been excellent
- Expand to Dalchreichart/Invermoriston
- This scheme has been successful and hope it continues.
- Apprenticeship Scheme seems to continue to be successful.
- The apprentice scheme set-up by the Community Company is excellent
- Perhaps Trees for Life can assist here with training/volunteering opportunities at Dundreggan nursery, estate, and Rewilding Centre?
- I (Paul Silvester) would be interested in supporting an apprentice in my business but don't know how to go about organising such a thing.
- (Scottish Canals) Keen to explore this for future job opportunities, especially at Caledonian Canal Centre and seasonal canal operations roles. We had begun discussion with the community company around involvement in the scheme.
- Fully support the need to increase the existing apprentice scheme specifically with regard to the shortage of tradesmen in the area. Retention is the key factor.
- More variety of apprenticeships.
- Advertise apprenticeship opportunities more in school.
- S1- yes supportive of this
- This is good, they should have more people and more apprenticeships available and let us know them more often. STEM related ones would be good. Can you get a gaming one?
- Medical or animal apprenticeships? Game keeping apprenticeships. Business apprenticeships.

Review and support opportunities for expansion of existing local businesses

- Provide workshops area for use for local businesses
- Workshops have been brought and partially agreed on several times in the last 25 years. For some reason the idea has never progressed. I don't know why.
- Connect with Affric Highlands and nature-based business opportunities.
- Focus to supporting enterprises and opportunities outwith tourism, giving the community more sustainability and being less reliant on visitors.
- As the number of businesses in the village increases and the tourist season lengthens it is increasingly difficult to find reliable staff. This is made more difficult by the lack of appropriate short-term accommodation which prevents employers from employing seasonal staff.
- In order to support the expansion of my business, and the expansion of many of the businesses in the village this issue (housing) needs to be addressed.
- I support the need for the business community to carry out a review which would provide not just expansion but would also provide a benefit to the community through employment but also competition.

THEME 2 – HOUSING & LOCAL ECONOMY

Fort Augustus; Dalchreicht; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- Yeh. More shops. Upgrading the garage. Youth café would be good. Hairdresser again. Clothing would be good so we do not need to travel. Mountain gear and outdoor shops for all the tourists, there would be a big demand. Shoe shop.
- S1 - co-op would be good.
- More takeaway restaurants
- Bigger shop with more variety/ more competitive prices so encourage more people to shop locally.

Explore the potential to develop business units/IT facilities for existing and new businesses

- Good idea ***
- Online support and training opportunities to encourage young people to remain local and feel more connected to locality/community
- This would be very helpful in Invermoriston – a start up business park to introduce fresh ventures into the village.
- Definitely, there is such a need for non-hospitality focused enterprises for example, hairdressers, beauty salon, physio/dentist clinics etc – if there was viable/affordable units for rental, there would be more chance of these opening but at present, there is not and no chance of there ever being due to lack of affordable premises.
- As a business owner I showed interest in renting a unit when they are built, I don't know if these are still planned, I haven't received any communication back since my initial enquiry
- Would need an influx of people doing online shops/online business to make this feasible.
- I think this should be reviewed with regard to the long term benefit to the community and does not impact on the rural setting.
- Yes, the local businesses need better and more reliable internet connections. Even at the edges of the village the connection can become unreliable and further up the glen.
- The internet can frequently drop out and throw you off.
- Access wi-fi for all (i.e. school)
- Improve wi-fi consistency across the village

THEME 3 – ENVIRONMENT & HERITAGE

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

APPENDIX 3 – THEME 3 ENVIRONMENT AND HERITAGE

Priority 1: Continue to make the area & village more attractive

Support and develop the work of the Community Caretakers

- Community Caretakers do a brilliant job*****
- One of the best things to happen in the village – keep up the good work!
- Local community caretaker service is vital and must be supported and expanded **
- Would be nice to see them outside Fort Augustus *
- See Theme 2. note on motorhome parking facility *
- What do this team do? They are not visible here they only seem to work in Fort Augustus. Just look outside why have they not brushed the path?
- In their defence they do come and deal with local issues when asked. They have made access to the Monsters footprint safe, repaired and cleaned Columbas Well. It might be easier if they had a regular day in Glenmoriston, they'd be more visible. *
- Was very pleased at rapid response to cleaning of pavement from Riverside to junction. *
- Community Caretakers are an asset
- This is progressing and we would welcome more input to Invermoriston and Glenmoriston including help with potential recreation facilities for children and all
- They do a superb job. Long may they continue *
- Scottish Canals have benefitted from this scheme over the years – and very much appreciate the work undertaken to improve everyday lives through this initiative.
- Fully support the need to develop the work of the caretakers throughout the community
- They do a good job of keeping the village clean and tidy.

Try to establish a new Village in Bloom Group

- Like to see this happen again ***
- Needs a huge amount of volunteers
- Prefer to see more 'natural' area planting
- Involvement of schools to help establish this?
- Good idea, idea to bring in young and older volunteers
- Flower baskets have been put out and improve the look of the village
- One needed for each area – or main group with someone with overall responsibility and planning for each specific area. *
- I don't think that it is necessary
- The flowers maintained by the community caretakers are lovely. It would be great to see more homeowners encouraged to have a nice display as well.
- (Scottish Canals) Keen to support – and look at the Nessie sculpture in particular!
- I would support the establishment of a new village in Bloom Group within the community not just Fort Augustus.
- S1- don't add too many plant pots. Not cluttered.

Work with Scottish Canals, tourist businesses, and landowners to improve the look of the area

- Definitely especially the centre of the village where Scottish Canals especially should improve their grounds and buildings *
- Encourage Scottish Canals to continue their community improvement ideas **
- Picnic benches, bins etc on canal side.
- I agree the look of the village could be improved but perhaps the canals don't have the staff to keep the upkeep of things especially in the summer when there's so many boats

THEME 3 – ENVIRONMENT & HERITAGE

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- More seating would be good
- Improve facilities for canal residents to support canal boat living.
- Charge coaches for litter picking – the rubbish their travellers leave behind is sometimes quite abysmal. *
- Non-starter with Scottish Canals promising so much and nothing materialised
- Scottish Canals and Tourist Businesses profit from this, so should be financially supporting this 100% - this should not be funded by the local community when there is such a need for provision of facilities for local use.
- Scottish Canals – (keen to support) lots of shared aspirations and idea – particularly lockside improvements such as signage, interpretation, benches, planting, business opportunities, lighting, etc, etc.
- As long as they are prepared to invest in the process.

Work with SSE, Scottish Water and others to minimise impact of infrastructure works

- Particularly power station
- Support of local community to develop more sustainable future – especially re energy supplies – link with Highland Adapts – perhaps need local climate hub to develop ideas.
- SSE has provided funding for some specific access upgrades in the Auchterawe area which FLS is going to be delivering in early 2022. This project has been delayed a few times for different reasons but is on track now.
- Scottish Water have put in new Water Treatments
- The work SSE and Scottish Water bring and provide in the area is valuable, they are not solely responsible for the infrastructure – for example, the questions on this page seems very focused on tourism and hospitality – the volume of tourists in the village sees the infrastructure close to bursting point – driving through the village is sometimes perilous with people stepping off pavements etc – so any discussion regarding minimization of impact to infrastructure such as roads, pavements, parking should definitely involve the businesses that are profiting from tourism and as much as SSE give back to the community, the tourism based businesses should also be accountable.
- Consultation would be a key factor

Priority 2: Develop & promote a local paths network & long distance trails

Continue to develop long distance paths for walking and cycling

- Very good idea ***
- There used to be a bench opposite weir into river – can we have it back again. Children would love to watch it!
- There are several trails. The past walking group had identified many routes – not necessarily waymarked.
- Better signage for core paths
- To differentiate paths so that some would be more for ‘nature immersion’ and connecting with nature whereas others would be for sports or birdwatching etc **
- Create new updated path map *
- Is there scope for connecting to a long-distance route? – perhaps through Affric Highlands.
- Triangle of links from Fort Augustus to Invermoriston to Dalchreichart back to Fort Augustus **
- The Glenmoriston estate is reluctant to allow new paths because of the long term implications.
- We’d like a bridge across the river so that a circular walk could be developed in Glen/Invermoriston
- FLS feels that there are many opportunities for long distance trails with many local forest tracks and core paths and the Great Glen Way all available nearby. It would be great if a

THEME 3 – ENVIRONMENT & HERITAGE

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

community group and/or private company would suggest routes and promote these. We are only able to promote waymarked trails.

- (Scottish Canals) keen to support this going forward. Successful collaboration to date on Great Glen Way in particular. Let's explore shared opportunity and next stage delivery options and seek shared funding opportunity.
- Lots of opportunities for this between Invermoriston and Glenmoriston which would be great for all. Great Glen Way is well used by young people, families etc and would be good to expand this type of access towards Glenmoriston.
- This is definitely a good idea and should continue.
- Agree, in consultation with the public thereby limiting the impact on the environment.
- Long distance paths can compliment a strategy to increase sustainable tourism.
- Yes please, lots of people do these activities.
- Highlight where the trails start – sticking it on a website somewhere is not enough, not everyone has access.
- Link the forest cycle trails with a safe route from the village

Develop and promote a local paths network that offers shorter walks and cycle routes through the area e.g. connect up communities, more mountain biking trails

- Good idea *
- Please can we have some benches for people with poor mobility to sit and have a rest. Especially in the Bunoich end of the village.
- Definitely a good idea to incorporate more benches throughout the area. *
- Walks for wellbeing and connecting with nature *
- Walks for connecting with culture and language – Gaelic inspired walks eg Glen of the Bards Walk. *
- Walks for understanding history and heritage – Jacobites, clearances
- Definitely – particularly between Dalchreichart and Fort Augustus using the coffin road. *
- Local access routes need to be reopened – we have a problem with landowners denying right to roam access.
- Why has Glenmoriston estates stopped access to Loch Ness through falls loop. *
- This path is a right of way since at least 1800. Owner is not in Denmark our rules apply. *
- Open up the path down to the loch through the Glenmoriston house lands. **
- Signpost walkways to ensure users are aware of throughways and private grounds. *
- As above, it would be great if the community could take advantage of already available trails. It would also be fantastic to have an off-road walking link from the village to the trails at Auchterawe but FLS realizes that this would be a big project that unfortunately FLS would be unable to facilitate.
- This would be very good for the area – (Scottish Canals) keen to support next stages. Would help to support responsible and adventure tourism opportunities in particular.
- Other than GGW not aware of progress having been made on this yet. Please keep as a priority
- Yes definitely
- Dundreggan Rewilding Centre will include new and upgraded trails at Dundreggan.
- Glenmoriston Improvement Group are also interested in developing longer trails through the glen. There may be an opportunity to link up forestry tracks along the south side of the River Moriston? The resulting trail could connect to the Great Glen Way, and the cycle trail that comes down the Beauy-Denny line.
- A proper mountain bike trail would be good to bring in people to the area

THEME 3 – ENVIRONMENT & HERITAGE

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- The Glenmoriston Beastie Trail has been set up to celebrate our heritage, offer walks and attract tourists to do more than stop for 5 minutes at the Telford Bridge.
- Agree, in consultation with the communities thereby limiting the impact on the environment.
- A network of paths, cycle routes and mountain biking can compliment a strategy to increase sustainable tourism and responsible access to the countryside.
- Highlight where the trails start – sticking it on a website somewhere is not enough, not everyone has access.
- Link the forest trails with a safe route from the village
- S1 - more cycle routes would good.
- Would still like this to happen

Priority 3: Make more of environment & heritage assets

Protect and enhance local environment and heritage

- Visitor centre needed***
- Catch stories of the past – eg drove road
- Stories of the past is a wonderful idea
- Support and encouragement for local heritage groups
- General maintenance of Dalchreichart graveyard re trees
- Yes – we need to protect our history and environment. Need to engage young people – it's their future. *
- Set-up historical groups as information centres – open a reference library or museum to bring this history to life
- Like Invergarry Heritage group.
- Ness News has had some interesting articles about these topics and the people who have this knowledge could perhaps be empowered to spread their knowledge and cascade it to others and turn it into more activities and improvements
- New Rewilding Centre being built at Dundreggan
- Dundreggan Rewilding Centre will present opportunities to showcase and promote natural and historic assets, and encourage their protection and sustainable enjoyment. We're keen to work with local people and organisations on this, to collect, share and store information for people to investigate and enjoy.
- Agree, need for all parties to consult with the local communities
- Protection and enhancement of the local area should explore opportunities for education and interpretation of the local assets.
- Would still like this to happen

More information on and promotion of natural and historic assets

- Agree **
- Affric Highlands initiative can provide support and advice to landowners, farmers, crofters relating to habitat restoration, nature- friendly farming, etc.
- Promotion is difficult in Invermoriston, our local shops/cafes close for October to March so nowhere is open to display leaflets.
- Provide signage but make visitors aware of destroying irreplaceable assets.
- Plans to promote natural and historic assets in the expanded village car park have not progressed for many reasons.
- Not seem progress on this yet but see above re articles in Ness News and need to encourage and empower people to take it further.
- Need for heritage groups to work together and promote and ensure the ongoing maintenance of historic assets in conjunction with the highland council and various government departments and the FAGCC.

THEME 3 – ENVIRONMENT & HERITAGE

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- Tourists should be able to learn more about the area they are visiting.
- Access the expertise of the local History Society to promote this – support them in holding more meetings for locals and visitors
- Would still like this to happen.

Create opportunities for volunteering, research, education, training and employment linked to the local environment and heritage.

- Great idea *
- Encourage involvement and volunteering for all ages
- Fund a ranger who would have knowledge and skills to promote this. *
- This could be linked to the suggested 'local museum' noted above. *
- Not seen much of this yet but Covid probably got in the way. Would welcome more of this
- Dundreggan Rewilding Centre, the estate and nursery all present opportunities for the above. We hope to employ local people in the new development.
- Trees for Life and other associated organisations including the schools to assist in establishing a formal group to address the need in conjunction with the community.
- More work experience in the village in jobs we like, there are a lot of cafes and hotels but not many others.

Priority 4: Going green & local – encouraging renewable energy use, recycling, community allotments, local produce

Improve local recycling facilities

- Agree ***
- Some people may not be aware where the clothing bin/bottle banks are when visiting the area
- It would be good to see recycling points at the Abertarff end of the village especially with more houses up that end.
- Bins for aluminium cans and plastic bottles for general public – ie separate bins similar to A82 to Inverness
- Skip to be used for items too big to take to Inverness/Fort William. *
- Community composting
- Recycling bins for Dalchreichart ***
- Very much needed
- Existing facilities often overflow.
- Think this mostly would be a natural progression in most areas.
- Not seen progress on this but would welcome it
- We had an active recycling group called Fort Augustus & Invermoriston Recycling – disbanded 7 years ago. This group did a lot of work locally including getting a second set of recycling bins at the village hall, 50 garden compost bins for locals, and organized local litter picks for many years.
- Recycling has become harder to do with additional restrictions put into place by the Highland Council at their official centres. Can the community council provide additional facilities such as somewhere to collect together kitchen appliances or garden waste which could then be collected in bulk by the Highland Council?
- Perhaps some Terracycle deposit points? They allow recycling of things that can't go in household recycling e.g. plastic wrapper (crisp packets, pet food pouches, cling film), toothpaste tubes and toothbrushes, makeup packaging etc: <https://www.terracycle.com/en-GB/>
- More local recycle facilities need to be located generally throughout the community

THEME 3 – ENVIRONMENT & HERITAGE

Fort Augustus; Dalchreicht; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- Need more in different locations and large industrial ones
- Would still like this to happen.
- Lockable bike racks in the village?

Develop incentives for householders, local businesses, community and public buildings to reduce their carbon footprint and adopt renewable energy systems

- Good idea ***
- Funding for solar panels/windmills for private homes **
- Funding for other forms of reusable energy
- Explore the possibility of ground source heating. Scottish Government have already completed feasibility studies for this.
- This would help residents to get guidance
- Local halls should use renewable energy
- Can we build and grow the community and accomplish this concurrently? Practically I think not but it's worthy of reminding people of the values.
- Not seen progress on this but would welcome it
- As only constituted groups can access Community Company funding, could a group be set up to financially assist residents with changing from gas or oil heating to a pump? Or to assist with installation of electric car chargers.
- Agree with principle however review of cost effectiveness needs to be undertaken with renewable energy providers.
- S1 – we care about the environment

Explore opportunities for establishing community gardens/allotments

- Excellent idea would be very interested in this **
- Sceptical
- Possibly a good idea
- Old Convent ground?
- Could be extended across the glen
- Run courses/training. Invite schools to have a plot. **
- Allotments on strip of land between canal and river Oich.
- Community orchard for Invermoriston
- This would also help to offer fresh food to the food banks.
- Not seen progress on this but would welcome it. GIG consulted on this in Invermoriston and allotments were not a popular idea. May have community orchard as part of the plans for the recreation field though.
- FAIR looked at setting up community composting facilities but was met with significant issues including land space, cross-contamination of soil pests and disease and numbers of able-bodied volunteers needed.
- S1 – yes this would be good.

THEME 4 – ACCESS TO SERVICES & TRANSPORT

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

APPENDIX 4 – THEME 4 ACCESS TO SERVICES AND TRANSPORT

Priority 1: Improve and develop local health and care services

Complete new Medical Centre

- Done and is excellent

Explore options for expansion of existing health services to include evening surgery, local out of hours minor injuries clinic, and outreach service in Glenmoriston

- Medical centre needs to use more rooms for services such as podiatrist, dentist, physiotherapy etc. *****
- More face to face not zoom *
- Dental services. **
- Identify requirements for community rehab/falls prevention services
- Provision of services such as chiropodist, physio etc to come on a part time monthly/fortnightly basis etc. *
- Bring in a dentist. ****
- Not seen progress on this but would welcome it
- We enjoy having a visiting physiotherapist and podiatrist. Other services would also be welcome.
- Yes please. People need more flexibility of these services.
- Include additional access to dentist, optician and other support services *

Sustain and develop role of the Telford Centre

- Community care at home and the Telford should work together to support the whole community. More home based respite, meals on wheels, shopping trips, days out, hospital transport.
- Would like to see the Telford Centre open to day care wrap around and open to the local community for meals and social activities as it used to be. ****
- Child care centre at the Telford?
- It is important that the Telford Centre should be a 'drop in' as it is now. Elderly people need company. As it is it serves many more than it would as a care home. *
- Day care and lunch club would be good to have back. It's as good for the residents as it is for the village as it allows them to socialise with others. Residential care is still needed as well.
- More involvement with local community
- Residential care is needed but day centre/lunch clubs etc would also be very beneficial. *
- Day care and lunch club needed more than residential care. More care at home needed.
- More local residents in the centre would be good.
- Telford centre must continue to be both residential and day centre, or second provision should be built.
- Shift the provision of care so we have more care in the community. Enabling people to live in their own home, supported by local carers is so important to keep older people from moving out of the area to Inverness or Fort William. **
- If this refers to formally managed living with supported independent units in the place of the care home facility that is current then I believe it's a good idea.
- I would like this to happen. I would like it to stay as a care home.
- We (Telford Centre) refurbished the dining room completely and decorated the Day Care room - some of the money for this was from the community company grant and some was from the endowment fund for the centre. The aim was to update it but make it gender and

THEME 4 – ACCESS TO SERVICES & TRANSPORT

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

age neutral as well as dementia friendly and just generally bright and welcoming as well as easy to clean (due to Covid).

- We also refurbished the small resident kitchen area and installed a coal effect electric fire to make the area more homely for the residents.
- I am not sure that we could have done this without the Centre being closed and it was enjoyable for the residents and staff to see the works progressing and gave us all something to talk about whilst ensuring both parties were involved in aspects of choosing the decor/furniture etc.
- Work was also done regarding staffing to try to increase time for activities and the large mini bus was changed for a smaller one as it is easier to recruit people who can drive this type of bus.
- Sadly, I have not had the experience of working there when Day Care was in action and it will depend on the NHS and Scottish Government when it starts again as there is the risk of bringing in Covid to the resident's home.
- As you will know there are 3 semi-detached bungalows in the grounds of the Centre. These have all been allocated and people are moving in. Unfortunately, the Centre does not have enough staff to provide outreach care to these bungalows but I am aware that the NHS would be amenable to this if funding was provided to increase staffing. I would imagine that tenants could in reach in to the TC if Day Care facilities were to resume at some future date.
- Agree should be a key additional element of the overall care within the community

Develop provision of locally based health and care teams and services

- Day care and lunches would be good for the residents in the Glen. Lets people socialise. Residential care is needed as well.
- More staff needed for home carers etc. Need for care home as well as day care facilities. *
- Need more services at the medical centre. ***
- More mental health services for young people. **
- More mental health services needed and more support for additional needs especially the young ones.
- After school activities would be great.
- Agreed more services required.
- More mental health support needed in this area.
- More support with mental health services for young people
- Try to cover all aspects of social care not become 'fashionable' for one or two types of service.
- Sunflower Home Care has been set-up
- 3 Glens Community Care service is a good start

Priority 2: Improve transport

Develop better transport connections between Glenmoriston and Fort Augustus

- Agree **
- Bus timetables to be updated regularly at bus stops
- Having access to book buses impossible if you haven't got a computer.
- Improved track between Dalchreichart and Fort Augustus over the old coffin road.
- Community mini bus
- Try to link the 917 and 919 timetables so that you can change bus in Invermoriston. As they are now, someone from Dundreggan can't get to the doctor in Fort Augustus and back without waiting for hours and in winter not at all. *
- Also these buses do not run to coincide with train arrivals. **
- Not seen progress on this but would welcome it

THEME 4 – ACCESS TO SERVICES & TRANSPORT

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- Also between Invermoriston and further east into Glenmoriston? When returning from days out our trainees can get as far as Invermoriston then have to be picked up by someone to travel the remaining 7 miles to Dundreggan. Presumably people further east at Torgyle, Dalchreichart etc have the same issue. Though there is a Skye bus I'm not sure the times match up.
- Agree: A suitable regular and reliable service would benefit the community
- We normally get lifts from neighbours.
- If there was more to do in the village, we would stay later but there are no buses.
- Would still like this to happen.
- Late night buses would be good so we can stay in the village longer

Improve access for local people on buses to Inverness in tourist season

- Very difficult for locals to use buses in tourist season and nowhere to book buses since services point closed unless online. A lot of older residents don't have internet access. **
- Must not forget Fort William. First bus does not arrive in Fort William until after 10am. Useless for people commuting there for work.
- Bus stop would be handy at end of Dalchreichart/Skye Road
- Request bus stop at Torgoyle bridge area. **
- Not seen progress on this but would welcome it
- The installation of an additional bus stop, southbound, opposite the medical centre and a bus stop, northbound, outside the police station, is a real bonus to those accessing the medical centre. It was an unexpected bonus to me as I live very nearby
- Agree, include Fort William
- Sustainable tourism will require better accessibility to Inverness. This should not be at the expense of encouraging longer stay 'destination' tourism. It may assist in attracting employees to the area where there would otherwise be a shortage of accommodation.
- Discount for being local during tourist seasons. They are doing free buses for us soon? More buses when that happens so we can get out and about more.
- S1- yes
- Would still like this to happen.
- Better times that work for school and college not just for tourists.

Cheaper fares particularly for young people to Inverness

- Not as applicable as 5 to 22 year olds now get free travel
- Cheaper adult fares*
- Free bus travel up to 21 years
- Seek investment in free transport for young people.
- 22 year olds and under will get free bus transport from January 2022, across Scotland.
- Not seen progress on this but would welcome it
- Young people in the cities get subsidy for travel
- S1- yes
- Would still like this to happen.
- We get free bus fares soon but it would be good to have more buses going

Develop community transport

- Agree ****
- Develop more sustainable transport plan and look to encourage less reliance on cars.
- Buses and car share pooling ideas
- Electricity base infrastructure
- For hospital and doctor/dentist appointments
- Not seen progress on this but would welcome it

THEME 4 – ACCESS TO SERVICES & TRANSPORT

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- Before covid there was discussion regarding provision of driver training and hire of the school minibus, several of our members expressed interest but have not heard further.
- A community hire minibus would be beneficial, especially for groups/clubs like the shinty club who are providing much needed activities for the children of the community – when attending matches/tournaments etc transport is usually the biggest problem, so it would be great to see the community/public money used to support the children in this way, making their participation in events/activities that are great for their wellbeing and mental health
- A local community service would be welcome.
- Public utilise for school/public use
- Yes we want to go to college and the bus times are no good for us.
- Would still like this to happen.

Explore other options e.g. Dial a Ride, local taxi service etc.

- No taxi service for locals or visitors
- Local taxi service has been set-up so hopefully this will develop over time
- Local taxi would be good. *
- Car scheme would be great
- Volunteer driver/community bus service to help people access shopping, days out, hospital trips. *
- Evening services to help use of local venues
- Community bus/postal bus on demand
- Possibly for each area.
- Presume dial a ride means car not bike.
- Community bus – for use to venues out of area ie SECC Glasgow to enable groups to access events further afield.*
- Not seen progress on this but would welcome it
- A volunteer car scheme would be a big advantage and especially to people such as myself who must rely on friends for journeys that can't be taken by bus.
- A taxi service would do well in the summer season.
- If feasible taking into consideration the population within the community

Priority 3: Develop childcare

Explore ways of improving options for childcare in the area

- Is there a way to use the hall? *
- Definite need for childcare especially in holidays. *
- Childcare is a real problem in the village as there is none especially needed in the holidays.
- More childcare would allow more people to go out and work.
- I understand there has been funding for somebody to train as a childminder etc. Has this been advertised? School leavers or apprenticeships? Breakfast clubs/after school clubs? Reduced cost of hall hire? *
- Approach Stramash for set-up of an outdoor nursery
- Outdoor nursery is a great idea. *
- Forest schools possibilities for older kids too. The Trees for Life rewilding centre might create some scope around this.
- Childcare limited to ELC which is only available to 3- and 4-year-olds.
- Not seen progress on this but would welcome it
- Absolutely essential. A business opportunity for someone that would be well supported I believe. But it must be affordable.
- Worth exploring ie feasibility and survey?

THEME 4 – ACCESS TO SERVICES & TRANSPORT

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

Priority 4: Develop broadband & ICT

Research other community broadband initiatives

- We're having difficulty getting a provider prepared to put in full fibre in Glenmoriston, to use our £5,000 vouchers
- Not seen progress on this but would welcome it
- There is a significant disparity in access to the Internet which is largely based on location and current technology available. This has resulted in an average broadband speed significantly less than the UK Average of 71.8Mbps (OFCOM – Dec 20) even in the villages, whereas the service to rural areas is at best slow but in some areas completely non-existent.
- Other technologies and improvements must be explored to ensure that all households and business in our communities are offered at least the UK average but potentially higher as the dependency on the Internet increases further over time.
- Investment should be made to enable and encourage Fibre-To-The-Premises (FTTP) as well as investment and grants for remote locations where the new Satellite technologies (Starlink and OneWeb) are likely to make an impact in 2022. 4G is a last option as speeds are currently low in our area unless agreement for investment in upgrading 4G or introducing 5G can be arranged in rural areas as well as urban.
- It is important to stress that the investment should be in the upgrading of the existing network and providing assistance to make all technologies accessible (i.e. initial purchases of equipment), however the monthly costs of running this would be based upon personal choice and this cost should be incurred by the household. If there is a low-income issue that threatens accessibility, then this will need to be addressed on a case-by-case basis.
- Loch Eil Net is very successful further along the glen, could Loch Ness Net be a similar project that supports communities in our area?
- Good idea

Develop proposals for improving broadband in Glenmoriston

- Definitely needed
- Satellite based broadband would work much better than relying on landlines.
- Scottish Government grant available for instal
- EE have 4G coverage along all trunk roads now (we get ~ 80Mb/s) **
- WiFi for Dalchreichart Hub
- Instal fibre cable to Dalchreichart. *
- Patchy or non-existent mobile phone reception in Invermoriston. This is very concerning as more companies are sending information and verification codes via mobiles. We're in a black spot. *
- Agree with above and it needs to be improved. Signals drop out mid conversation. *
- As above – I've tried to attract a company to install full fibre (Wifi not reliable here)*
- What happened to DAB radio? It's not receivable in most locations within Glenmoriston. *
- We need DAB radio as an option when FM stops broadcasting. *
- Not seen progress on this but would welcome it
- Fibre Optic broadband in the new houses
- Any scheme that is decided upon must include all areas and where FTTP may not be an option due to cost or accessibility, other technologies must be made available without the costs being prohibitive to the householder. Also any project that is decided upon must be as fair and transparent as possible and if all technologies are considered then theoretically everyone should be able to see benefit.
- We have been looking into the options for the Rewilding Centre. Laurelin Cummins-Fraser and local IT specialist Mike Anderson have more up to date info on where we've gotten to with this.

THEME 4 – ACCESS TO SERVICES & TRANSPORT

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- A must
- Its rubbish, need more internet.
- This was awful in lockdown learning because it kept crashing and we wouldn't do our classes.

Develop community wifi in Fort Augustus

- Good idea *
- Improve mobile phone coverage in Dalchreichart – most services currently unavailable in houses. *
- This should be available in all community areas.*
- Existing 4G and the plans for rural 5G along with nearly all businesses having their own WiFi for their customers makes this project obsolete.
- However if Wifi is to be offered for those who currently do not have a good service at home then this should be building specific (i.e. Village Hall drop-in) as this is easier to manage and maintain.
- Include Glenmoriston
- Yes it's not very good is it. It was cutting us off in covid when classes were online.

APPENDIX 5 – THEME 5 PARKING, ROADS AND TRAFFIC

Priority 1: Improve parking

Extend car park and related facilities in Fort Augustus and Invermoriston

- Car park has been extended twice – land is an issue
- More toilets
- A second car park at another location!
- Change machine for toilets/parking. Local shops not keen to supply change – sadly.
- Depending on the impact of more vehicles etc on roads ie speed limits
- Car park in Invermoriston is fine. Against parking charges. **
- Car park extension is complete
- Fort Augustus car park extended with 75 more spaces. Oich Road to be resurfaced and parking bays put in place
- Lovat Estates, in an arrangement with Highland Council, expanded the Fort Augustus car park on to their land to provide 70+ additional car spaces.
- The new extension to Fort Augustus main car park was much needed, looks great and is always full on busy days. I am told that this has also eased parking issues elsewhere in the village.
- Further extension required again after a very positive result with the first extension
- (Scottish Canals) This was a key issue also identified in our master planning work – and needs collaborative effort to resolve and manage going forward. The masterplan illustration indicates opportunity. Happy to collaborate on forward plans.

Provide staff to help manage visitor parking at peak times

- Highland Council should provide staff for visitor parking between 11am and 3pm when all the buses come in and also staff onsite at the toilets. **
- Surely the caretakers could support this if necessary
- Nothing done
- Might be a good idea. We have had a parking attendant/traffic warden in the past, which was beneficial but didn't last – probably costs related.
- (Scottish Canals) This has great potential in terms of improving visitor experience as a collective destination – happy to be involved in discussions to move forward.
- Could be beneficial during peak season

'Free parking' allowances for local people

- Parking permits for locals free parking *****
- Yes – give windscreen vouchers – Invermoriston and Fort Augustus. **
- Parking disc covering date/time of arrival for exemptions. **
- When stopping at the trading centre in Fort Augustus, the shop car park is often full meaning we have to pay for parking at the big car park. I fully support allowances for local people.
- Press green button twice to get a free 30 minute ticket.
- Windscreen permits for local residents to use Fort Augustus and Invermoriston. *
- Perhaps provide them with a blue badge type card. *
- None
- There should absolutely be free parking for local persons, in peak season, life feels very restricted in the community due to the influx of visitors, for example, going out for a family dinner to celebrate a birthday/event can be problematic due to availability and mostly sees locals leave the area to celebrate, so free parking should be the very least offered to the locals who are affected by the overwhelming tourist numbers
- If possible, yes.

THEME 5 – PARKING, ROADS & TRAFFIC

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

Reduce 'rogue' visitor parking throughout Fort Augustus

- Agree *****
- Defo need to stop rogue parking in the Riggs during summer months *
- Station Road can get busy in summer and cause congestion of vehicles going up and down.
- Double yellow lines on Bunoich Brae
- Particularly on side roads like the road down to Loch Ness from central Fort Augustus.
- Make parking in the car park free? Is rogue parking due to car park pricing – identify/increase signage to additional parking places.
- Especially towards the harbour where the mini buses often abuse the lack of parking restrictions.
- Every year, new ways to “rogue park” appear.
- Still a problem
- Fort Augustus police officers regularly patrol the local area and when able re-direct poorly parked vehicles to more appropriate areas. It should be noted that parking issues are no longer a police matter and one for the Highland Council but local officers will help when able and if a vehicle is causing an obstruction police will gladly deal with the incident.
- Police have recently been in consultation with Bear Scotland, Highland Council and the community council and attended a meet up at Fort Augustus regarding the new developing issue of parking outside the Richmond Hotel Chinese. Going forward enforcement will be carried out to stop this occurring with line painting (if approved by Bear – PENDING) and further pick up by Highland Council parking rangers to tackle problem.
- If possible, yes.

Priority 2: Improve roads & pavements

Remedy known problems on the roads in the area including the A82 and the Auchterawe Road

- Canal side down to the pier gets worse and worse
- Agree with above – including the amount of buses on this road increases pedestrians walking on the road.
- Reduce speed limits – Invermoriston and A887 **
- Solve standing water/running water problems
- Along Dalchreichart Lane
- Instal traffic calming measures
- Service the road water drain off gulleys along Dalchreichart Lane.
- Solve the 'rainwater river' issue that flows down the Achnaconeran Road and onto the A82/A887 junction at Invermoriston. Address the root cause. Current situation is dangerous with water and debris on the road.
- Standing water problems
- Speed limits – 30mph in Invermoriston and extend 40mph further out.***
- Water problem the same half mile south of Invermoriston. They tried but failed to solve the problem. *
- Also Invermoriston A82 – 30mph through the village.
- Auchterawe Road has been resurfaced
- This still hasn't been done, the footpath has been promised but the schedule for it has been pushed back. The drains in the A82 are continuously overflowing causing a hazard for drivers and pedestrians.
- Agree

Extend pavements e.g.out to Fort Augustus Golf Course and from Glenmoriston Millennium Hall and Car Park into Invermoriston and visitor attractions.

THEME 5 – PARKING, ROADS & TRAFFIC

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- Great idea*
- Environmentally friendly pavements please – not solid tarmac!
- Instal pontoon in Invermoriston, so that village can benefit from boating tourism.
- Pavement from Invermoriston car park to burial ground as very dangerous for people attending a burial to walk that stretch of A82.
- Track from Invermoriston to Dalchreichart
- Improve access from Dalchreichart to Fort Augustus using the old coffin road.
- Pavement from Invermoriston car park on hall side to bridge. *
- Pavement needed from Invermoriston car park to the cemetery. *
- Possible pedestrian crossing opposite Invermoriston Hall. *
- Not seen progress on this but would welcome it
- Disappointing that despite H.C. and FAGC Council efforts, no footpath to cemetery in Invermoriston.
- We (Police) would support this action for the benefit of safety of all road users and pedestrians.
- (Scottish Canals) Identified opportunity in the masterplan exercise – part of collective review.
- Pavements have been extended?
- There is still no safe crossing from Millfield, you have to walk down the grass verge to access the crossing – why not extend the path on both sides of the road?

Develop solutions to the pedestrian/vehicle bottleneck at the Oich Bridge

- Develop old bridge so as to take visitors away from the Oich Bridge or introduce a lights system – accidents waiting to happen!
- Stop tourists using the Fort Augustus swing bridge as a walkway as it has caused a number of severe accidents. Instead direct everyone onto the lock bridges where they can cross safely. **
- Still a problem
- Accessing the one-way street by car on the Canalside is risky as visitors seem to assume that the road is pedestrianised and making car travel/access quite frustrating (which in turn it must be for businesses) again highlighting how the locals are affected by the volume of tourists.
- A solution to this has been looked at several times over the years but has always met serious obstacles. But it would be a good thing.
- Agree

Priority 3: Traffic calming

Reduce impact of night traffic and heavy goods lorries through the area

- Reduce speed limit***
- Reduce speed limit in Invermoriston and extend restricted area so all houses covered
- Reduce speed limit in Dalchreichart***
- Install traffic calming measures.
- Being a small highland village, situated on the main A82, heavy goods lorries are a necessity to our village and most others in the Highlands, the issue should not be with the HGV's lorries carrying out important and vital work for rural communities and the focus should be on enhancing pavements etc. which are often packed and as most local will know, visitors stepping on road, crossing roads without looking and stepping out in front of traffic etc.
- Reduce speed limit through Glenmoriston to 30 in residential area

THEME 5 – PARKING, ROADS & TRAFFIC

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

Identify other areas for traffic calming improvements and take action

- Speeding still into village after traffic lights on A82
- Speeding out of the village towards Fort William do not take account of blind summit.
- Speeding into village from Invermoriston direction – traffic calming.
- Signage warning swing bridge in Fort Augustus – everywhere seems to have this..traffic calming?
- Control rogue parking by Cruise Loch Ness and outside Chinese takeaway.
- Need to do something about speeding lorries, tractors etc!!
- Traffic calming development to west end of village.
- Help to reduce speed of traffic through Invermoriston. 40mph speed limit is regularly ignored. 30mph zone needed with traffic calming included. ****
- Extend 40mph speed limit along pavement from Invermoriston to Chalet???? Park. *
- Should be 30mph limit through Invermoriston. *
- Trees need cleared at left hand side at top of hill going from Invermoriston to Fort Augustus. Very difficult to see traffic if you are going up or coming out of Dalcataig Road. Traffic comes down hill at more than 40mph! **
- Double white lines to prevent overtaking in middle of village (Invermoriston). *
- Reduce speed limit to 30mph in Invermoriston – the curve at the bridge is particularly an issue with larger vehicles.
- 30mph speed limit needs approved on safety grounds.**
- Reduce speed limits throughout the areas around housing to 20mph.
- Speed checks are often carried out near the Fire Station in Fort Augustus (new housing at the 30mph) with education and FPNS where appropriate. Police urge any areas of issues to be reported so we can carry out patrols and speed checks there.
- No reduced speed limits on A82 in Invermoriston or A887 at Redburn have been achieved. Transport Scotland will not meet with community reps. and fob off FAGCCouncil.*
- Traffic is not necessarily the issue; it is more the pedestrians. Definitely think that signage warning pedestrians not to step on road etc. would be beneficial, also a pedestrian crossing at the boat/one way street would be beneficial as visitors regularly step out on road without looking.

APPENDIX 6 – LOOKING TO THE FUTURE

COMMUNITY & RECREATION

- More for teenagers to keep their mental health healthy **
- Improve Village Hall – create a community centre.
- Everybody wants a leisure centre. It was top of the list on the last Action Plan – and nothing happened! *****
- Play parks need improvement. Places for ball games. *****
- Future proofing all community Halls with calendar of events for all to see.
- Swimming Pool/Leisure Centre
- The lack of sports facilities such as a gym, all weather pitch, even an indoor sports hall is disappointing, the shinty club has amazing numbers but we now go in to winter and continuing our sessions is problematic due to the lack of suitable facilities.
- This in turn prevents other clubs being established and the children missing out on opportunities.
- Outdoor gym
- Recreation facilities in Invermoriston and Glenmoriston
- The plan did not include Glenmoriston – plans are developing to improve the recreation field in Glenmoriston. Would like to see this in next plan
- Activities for young people and children
- Places for young people to meet up
- Improve play facilities in all areas and toys available to borrow (like Nairn beach borrow box)
- I think Fitness is a good target so the likes of a leisure centre with a pool and a gym it would be good for the locals it would create jobs it would also be good for the tourists.
- Priorities that I see needed are more events, activities etc for children, teenagers and the elderly/vulnerable such as Soft Play area, youth club, a drop in cafe, day care for elderly along with lunch clubs etc
- Biggest by far would be a leisure centre, however also have a global climate action plan (ban plastic bags, plastic bottles and more)
- A clearer notice board showing where everything is... up to date adverts, it can sometimes be difficult to find out current opening times as they change throughout the season.
- Introduction of community events to establish more integration within the community.
- Access to activities for all ages within the community, annual community events,
- Leisure centre
- More leisure activities for young people as well as everyone else: public pool, rock climbing facility, etc
- Trails improvements and upgrade the skate park
- More bike tracks
- More things for us to do after school and in the holidays. We did not have holiday clubs this year.
- A Smoothie show would be good.

HOUSING & LOCAL ECONOMY

- More affordable housing *
- Also a local information centre for visitors. Canal centre is no good as they don't have anybody with local knowledge.
- Pressure Scottish Canals to make significant improvements to village centre.

LOOKING TO THE FUTURE

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- Visitor/heritage centre a priority. **
- Help for those with additional needs seeking employment
- Continue to improve housing opportunities
- Affordable housing is one of the biggest issues the area faces, and this is being addressed through schemes like the brilliant housing development on the Old Convent land. I hope we will see more like this. Perhaps buying up existing houses that are for sale too? Can anything be done about the number of second homes and holiday homes? Obviously visitors need somewhere to stay, and the area is reliant on tourism, but it's next to impossible to rent in Fort Augustus, Glengarry or Glenmoriston, and housing prices are prohibitive, driven up by the demand for holiday homes.
- Some great suggestions here. Prioritizing a decent leisure facility and housing is integral to improving the community. The area needs options for a better lifestyle and things to do for the people that live locally
- Improved facilities for visitors including walkers and campers
- Scottish Canals are very keen to support and collaborate on our shared aims and aspirations for the area. See upfront notes.
- It will be particularly important to emphasise responsible tourism development for the area – supporting sustainability initiatives and environmental improvements. This will be of economic benefit to the village as a whole and individual organisations.
- We are keen to look at more immediate visitor accommodation potential (e.g. Glentarff) as well as aligning our work with the engineering works programme and other potential funding opportunities.
- Encouraging visitors to the area to be responsible tourists through an area-wide scheme would be great. More facilities for campervan waste, toilets, recycling and rubbish disposal would all reduce the strain on the local countryside and local people experiencing waste dumping or 'wild toileting' in their gardens or business premises.
- As mentioned previously, small, affordable business units, which could attract businesses/services which would enhance life for local people would be massively beneficial
- Support for local businesses in quiet times so they can continue to serve the community
- Fire skills course for young people
- Duke of Edinburgh schemes – happens in school but relies heavily on one teacher
- Developing and Strengthening links to non-hospitality-based businesses which will offer apprenticeships and job opportunities for local young persons is vital as there needs to be a focus on retaining young persons in the community
- Availability of more housing to retain/support the young within the community. *
- Better utilization/support of business facilities for locals.
- Sustainable tourism will continue to be important for the area and the overall priority should be encouraging 'destination' tourism. In order to achieve this there will be a requirement to offer a diverse range of visitor experiences and accommodation types. This will increase visitor spend locally.
- More shops and bike tracks.
- Prices are too high when we buy things (Garage)
- Restaurants to deliver takeaways or food up and down the glen.
- A subway would be good- we would go at lunchtime and at the weekend.
- A Starbucks or a coffee shop would be good. This would take people away from local businesses though which we do not want.

ENVIRONMENT & HERITAGE

LOOKING TO THE FUTURE

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- Incorporate Affric Highlands into 2023 Action Plan.
- Shift of emphasis to climate adaptation and greater sustainability and hence need to be thinking – active transport; recycling; regeneration and restoration; celebrating the opportunity of connecting with nature. This would fit with aims and aspirations of Affric Highlands.
- Access paths in all areas
- Paths network for runners/walkers
- Access to Battery Rock could be improved and the paths and hilltop cleared to provide a short walk and viewpoint for visitors and locals
- Mountain bike routes – marked trails
- Litter picking organised
- Scottish Canals have done absolutely nothing after all their BIG plans!!
- They would be better sorting out their two properties on the canalside up from the Lock Inn and Legion which are real eyesores.
- The work to the new Fort Augustus car park extension has opened up the potential for access to the historic railway abutments. Access to these could be further improved to enable visitors to view the old railway crossing over the river with an interpretation panel.
- Better access and knowledge regarding our heritage, opportunities to support our environment.
- The bins are always infested with wasps.

ACCESS TO SERVICES & TRANSPORT

- Handyman service for senior citizens.
- More child care is still needed and should be a priority too.
- Veterinary services
- Dental services. **
- Tracks linking Invermoriston to Dalchreichart and Dalchreichart to Fort Augustus.
- Funding for SMART meter communications so that SMART meter will work.
- Many older people have pets – a Veterinary service, even once a fortnight, would be good in Glenmoriston.
- Attract a dentist to work full time in our area. *
- Community handyman would be a great idea for small jobs villagers can't do themselves. *
- A similar project to Loch Eil Net would assist many people in WiFi black spots.
- Assistance to residents to comply with new fire regulations that come into effect next February
- Public toilets
- The toilets in Invermoriston is an urgent project... everyone knows that!
- Better utilization of medical centre i.e. access to dentist, optician etc *

PARKING, ROADS & TRAFFIC

- Safer roads and pavements
- Additional traffic calming at either end of the village to encourage vehicles to slow down.
- Get rid of the potholes on the roads they are very bad. Parking places for large funerals it's a nightmare to park.
- The village is absolutely chaotic with tourists in the summer which is great for the economy but more car parking facilities and toilets would be beneficial.
- Improve access to public transport *

LOOKING TO THE FUTURE

Fort Augustus; Dalchreichart; Invermoriston; Stakeholders; Online; Kilchuimen Academy

* someone else agreed

- Access to public toilets and speed limit restriction
- Wider pavements, especially on the bridges.
- A separate local carpark in summer so we don't have to pay or get trapped by the buses trying to move.

GENERAL

- Encourage integration and interaction of primary schools in Fort Augustus and Invergarry.
- The medical centre and housing only happened because run by company and staff paid to make it happen. Current reliance on volunteers to make things happen does not work. No one has the time you have to pay which means you need the organisational structure of the company behind all activities.
- The community company only seems to be interested in projects that will the company money.
- Voluntary groups and the school have to jump through hoops to get grants. This has put many off applying. *
- School should not have to apply for money to pay for transport to swimming lessons. The company should just give it to them. **
- Isn't the above Highland Councils responsibility?
- We think there needs to be a clear prioritized focus on the local community, in particular the younger members of our community, providing as much opportunity as possible for them. The local residents should be the priority at all times rather than looking at ways to encourage further hospitality.
- I feel that there could be more for the seasonal workforce – people who come here just to work and have no other connections or friends.
- Plan was too FA focused particularly on actions to meet overall objectives.
- I think the current CAP covers the main priorities thoroughly.