

PERFORMANCE REPORT

The overall aim of the Department is:

“To discharge fully the Office of Assessor and Electoral Registration Officer in a manner that is exemplary”

This broad aim requires to be rendered more specific and to this end The Scottish Executive, in consultation with the Accounts Commission, established the following key performance indicators for use by Assessors in connection with the ‘best value’ regime.

KEY PERFORMANCE INDICATORS – 2022/2023

VALUATION ROLL	2022/23	2021/22	2020/21
Total number of entries	23,313	23,569	23,299
Total Rateable Value	£411.9m	£409.6m	£409.5m
No of Amendments Effected	1,622	1,689	1,698
Amendments within time periods (%)			
0-3 months	50	53	43
3-6 months	20	16	17
Over 6 months	30	31	40
<u>COUNCIL TAX</u>			
Total No of Entries	146,050	144,692	143,841
Adjustment to Band D Equivalent	143,445	141,940	140,987
New Entries Added	1,860	1,934	1,377
New entries within time periods (%)			
0-3 months	71	75	67
3-6 months	19	15	20
Over 6 months	9	9	13
<u>GENERAL</u>			
Costs of All Permanent Staff	2.330m	2.214m	£2.167m
Number of FTE staff as at 1 April each year	49.5	50.1	52.0