



External Wall Insulation (EWI) – Frequently Asked Questions

What is included in my installation?

The installer will supply and install an external wall insulation system to your property. The insulation system consists of several layers of insulating material, when layered on top of each other this provides a fantastic insulation barrier and eliminates any cold penetrating through from the exterior.

What is the benefit to having External Wall Insulation?

Insulating your external walls can have a positive impact on your home as it will allow the home to heat up quicker and retain the heat within for longer, resulting in a more cost efficient home.

Will this make my house look different?

Yes, it will. The external wall insulation will give the exterior of your home a fresh new look.

Do I need to do anything in preparation?

Very little, the outside of your home will be assessed for obstacles alongside the wall which will require moved for the course of the installation.

Benefits

There are multiple benefits to external wall insulation, some of which are listed below:

- Give your home a fresh look
- Reduces your carbon footprint
- Your home will heat quicker
- Your home will retain the heat for longer, resulting in cost savings as your heating will not be required as much

I have heard insulating my home can cause damp. Is that true?

To combat the possibility of damp, the installer will carry out a ventilation survey as part of the process, this is to ensure there is adequate ventilation throughout in line with building regulations. If your home requires additional ventilation this will be installed prior to the external wall insulation.





What happens next?

Two surveys will be carried out on your home, the first assesses if your home is correct construction for external wall insulation and your eligibility for funding. The second technical survey will determine an installation plan to ensure compliance with building and health and safety regulations.

Once everything is in place an installation date that is suitable will be arranged. Installation time is around 7 days from start to finish, however this is weather dependant, adverse weather can prolong the install.

Once the install is complete and you are completely satisfied, the installer will request a signature confirming work is complete.

Aftercare

External wall insulation is covered by a 25 year guarantee.

Maintenance

Visual inspection of the render after 12 months and subsequently every 5 years.

Installer contact details:

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