Standard Charges 2019/20 (inclusive of VAT)

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| **Repair Item** | **Routine** | **High****Priority** | **Emergency** | **Emergency****Call Out** |
| Clear choked sink/bath (fault code DW8/DW10) |  |  | £93 | £147 |
| Replace toilet (fault code TL14) | £145 | £189 | £196 | £251 |
| Replace cistern (fault code TL20/TL22) | £126 | £169 | £175 | £228 |
| Clear choked toilet (fault code DW12) |  |  | £98 | £147 |
| Replace wash hand basin(fault code BA10/BA12/BA14) | £252 | £296 |  |  |
| Replace bath (fault code BA2) | £537 | £581 |  |  |
| Re-secure bath panel (fault code BA6/BA8/BA10) | £34 |  |  |  |
| Renew internal door handle(fault code DF26) | £32 | £74 |  |  |
| Repair or renew internal door(fault code DR12, DR14 & DF26) | £132 | £179 | £189 | £248 |
| Clear blocked external drain (fault code DW6/DW8/DW10/DW12) |  |  | £133 | £183 |
| Board up window – wooden or steel barricade (fault code WN6) | £34 | £77 | £84 | £137 |
| Replace glass – (fault code WN2/WN4) | £147 |  |  |  |
| Lost keys – gain access only (fault code DF8, DF10 & DF12) |  | £100 | £115 | £165 |
| Lost keys – gain access and change keys/replace lock/barrel/cylinder (fault code DF8, DF10 & DF12) |  | £120 | £130 | £180 |