

PERFORMANCE REPORT

The overall aim of the Department is:

“To discharge fully the Office of Assessor and Electoral Registration Officer in a manner that is exemplary”

This broad aim requires to be rendered more specific and to this end The Scottish Executive, in consultation with the Accounts Commission, established the following key performance indicators for use by Assessors in connection with the ‘best value’ regime.

KEY PERFORMANCE INDICATORS – 2024/2025

VALUATION ROLL	2024/2025	2023/2024	2022/2023
Total number of entries	22,980	23,166	23,313
Total Rateable Value	£455.9m	£463.3m	£411.9m
No of Amendments Effected	1,556	1,811	1,622
Amendments within time periods (%)			
0-3 months	21	25	50
3-6 months	14	20	20
Over 6 months	65	55	30
COUNCIL TAX			
Total No of Entries	149,329	147,630	146,050
Adjustment to Band D Equivalent	147,003	145,201	143,445
New Entries Added	2,142	2,162	1,860
New entries within time periods (%)			
0-3 months	45	52	71
3-6 months	14	15	19
Over 6 months	41	33	9
GENERAL			
Costs of All Permanent Staff	£2.747m	£2.437m	£2.330m
Number of FTE staff as at 1 April each year	55.0	52.4	49.5