No.	Source	Headline	Date of the story	Summary of news story	Weather type	Weather detail (if stated)	Consequence detail	Significance Indicator	Reputation	Staff time/resource	Disruption to service or operations
1	The Press and Journal Highlands and Islands Edition	Fears for council grounds maintenance staff jobs	17/11/2010	Concerns given recommendation to cut 33 grounds maintenance jobs and transfer 22 more to a private company	Wintry weather	nd	Potential for less effective, more profit driven responses to wintry weather	Potentially High	Damaging	Jobs to go, privatising others	Disruption with stretching of services etc. potentially
2	The Press and Journal Highlands and Islands Edition	SNP group vows to fight maintenance staff cuts	20/11/2010	Opposition SNP group at Highland Council to challenge the decision to cut 33 grounds maintenance jobs and transfer 22 more to a private company	Wintry weather	They performed to a high standard in the worst winter for 30 years and some experts are already predicting another harsh winter. Why sack them now?'		Potentially High	Damaging	Jobs to go, privatising others	Disruption with stretching of services etc. potentially
3	The Press and Journal Highlands and Islands Edition	Council 'well prepared' for winter	25/11/2010	Highland Council stating they have plenty grit in stock and are prepared for the winter ahead	Wintry weather	as snow began edging into the north'	Ready for winter, however a priority system given inability to cover all roads at the same time	High	Positive?	Gritting costs, leafleting etc., cold weather payments	Disruption given inability to target all areas
4	Highland News	Lend a hand and risk being sued	25/11/2010	Concerns over suing given unclear advice for the public on path clearing etc.	Wintry weather	Clarity required on 'unlikely' and 'carefully'	Pervasive threat of suing	Medium	Damaging	Hoping to mitigate resources with public	disruption given ice etc. and legal paranoia risk
5	The Northern Times	Council sets out gritting priorities	26/11/2010	Highland Council has published route maps setting out its snow clearing and gritting priorities for its roads	Wintry weather	Repeated snowfalls and hard frosts mean that priority 1 roads need extra attention, meaning lesser priority routes took longer to be looked at last winter	Priority system so that main routes are cleared first	High	Positive? (transparency)	Gritting costs, leafleting etc.	Hoping to mitigate antipathy by explaining situation
6	John O'Groat Journal	Colder in my sitting room than outside'	26/11/2010	Council tenant can't afford to heat home, and is unhappy at Council efforts to resolve the issue	Wintry weather	as the winter chill bites'	Tenant forced out of house due to cold	Medium	Damaging	Costs for upgrading	Disruption to service user
7	The Press and Journal Highlands and Islands Edition	Highland Council computer systems K'Od by burst pipe	30/11/2010	News that the Highland Council internet and email systems were out of action due to burst pipes. Also other disruption charted, e.g. travel	Wintry weather	nd	Total of 95 schools closing on 29th November, yet website could not be accessed, Council website email and staff access down	High	Damaging	Repair costs	Disruption for service users and staff, particularly when most needed e.g. with school closures
8	The Press and Journal Highlands and Islands Edition	Government to pay up as mercury falls	30/11/2010	The UK Government to give out cold weather payments to the vulnerable given the prolonged cold spell	Wintry weather	Given out when average temperatures are recorded or forecast to be 0C or lower for 7 consecutive days	Nearly 4m households set to receive payments	High	Positive	Means testing- admin etc., funds dispersed	Cold weather payments to help support vulnerable
9	The Nairnshire Telegraph	Do it yourself plea as the snow piles up	30/11/2010	Chairman of the Highland Council TECs Committee calling for people to do their bit to help clear snow etc.	Wintry weather	Snow of around 15cm in Nairn (not common)	Hoping to mitigate pressure on gritters etc.	Medium	Damaging?	Looking to help reduce costs and pressure on the	Disruption to those by lesser priority routes, yet an attempt to mitigate
10	The Press and Journal Highlands and Islands Edition	Flood damaged website problems all but resolved	01/12/2010	News that the Highland Council website, which had been disrupted due to flooding, is just about back to normal- only schools unable to access web, also other disruption charted, e.g. travel	Wintry weather	29/11/2010- Kinloss the coldest place in Britain at - 13C, yet predictions of further snow and fails to -16C	and staff access down	High	Damaging	Repair costs	Disruption for service users and staff, particularly when most needed e.g. with school closures
11	West Highland Free Press	Council website back on line after burst pipe problems	02/12/2010	Council website back in action after flooding caused widespread disruption	Wintry weather	nd	Disruption for internet users- school closures a particular grievance, also external email etc.	High	Damaging	Repair costs	Disruption for service users and staff, particularly when most needed e.g. with school closures
12	Highland News	Mercury dips to -18 but roads stay open	02/12/2010	News of disruption in Ross-shire but also efforts to have' business as usual'	Wintry weather	Minus -18C at Marybank, -13.5C at Dingwall	All main roads in area open, some school closures, notably in Easter Ross	High	Positive focus	Gritting costs, childcare costs etc.	Some travel disruption with care required, concentrated school closures etc.
13	Highland News	Get a grit on roads!	02/12/2010	Highland Council has published route maps setting out its snow clearing and gritting priorities for its roads	Wintry weather	Repeated snowfalls and hard frosts mean that priority 1 roads need extra attention, meaning lesser priority routes took longer to be looked at last winter	Priority system so that main routes are cleared first	High	Positive? (transparency)	Gritting costs, leafleting etc.	Hoping to mitigate antipathy by explaining situation
14	North Star	Winter maintenance is a lifeline service	02/12/2010	North Star agreeing with Cllr Billy Barclay's call for increased resources in the Council's winter maintenance budget	Wintry weather	Hopes that 2009/10 was a freak winter, yet again a bad winter	Budget cuts yet needing to protect at all costs	High	Damaging	Costs for gritting etc. potentially to increase- other areas a cut?	Hoping to mitigate travel disruption and improve road safety
15	Ross-shire Journal	Ross battles to cope with ferocious winter blast	03/12/2010	Cataloguing of travel problems and accidents, as well as schools affected	Wintry weather	Explanation that grit loses much of its effect in temperatures below -9C	Disruption for travellers and parents and pupils	High	Damaging?	Gritting costs, emergency service costs with	Disruption for motorists and travellers, parents and pupils
16	The Press and Journal Highlands and Islands Edition	Delays cause chaos at Inverness airport	03/12/2010	Flight disruption given problems in London and Stornoway, as well as school closures and power problems	Wintry weather	Minus-23C on 1st December in Altnaharra	Disruption for travellers, householders affected by power failures, and parents and pupils	High	Damaging	Cost to business with London link etc., other power sources required with cost entailed etc.	Disruption for travellers, businesses and householders with weather related issues
17	John O'Groat Journal	Be a good neighbour plea	03/12/2010	Calls for members of the public to do their bit to help out in the extreme weather	Wintry weather	nd	Hoping to mitigate pressure on gritters etc.	Medium	Damaging?	Looking to help reduce costs and pressure on the	Disruption to those by lesser priority routes, yet an attempt to mitigate
18	West Highland Free Press	Transport disruptions, but west escapes the worst	03/12/2010	News of travel and schools disruption given wintry weather, as well as public events and water supplies	Wintry weather	Temperatures in some parts down to -20C	Travel disruption, school closures, householders with water and the public with event cancellations	High	Damaging	Gritting costs, emergency service costs with incidents, business costs,	Disruption to travellers and businesses in the area, school closures etc.
19	The Press and Journal Highlands and Islands Edition	Lessons being learned over snow, says Sturgeon	06/12/2010	Deputy First Minister calling for a solution-based approach and community cooperation in the severe weather	Wintry weather	Exceptional weather	Looking to learn from current issues and pull together	High	Positive?	Pulling together'- hoping to reduce pressure	Disruption for school pupils, travellers etc hopes of mitigation
	The Press and Journal Highlands and Islands Edition	Warning of worst pothole season	06/12/2010	A number of reports citing the problems associated with potholes, burst pipes, offenders helping clear areas, as well as a salt status and a rearranged wedding (see input 131)	Wintry weather	Icy blast beginning to thaw- associated problems highlighted	Potholes and burst pipes- associated problems	High	Damaging?	Offenders helping clear, yet situation extreme	Disruption for school pupils, motorists with potholes, businesses and householders with burst pipes etc.
21	The Inverness Courier	Road grit rules to be reviewed	07/12/2010	Potential to review current gritting times and potential for gritting policy rethink in general	Wintry weather	Forecast for next few days outlined	Stretching with current plans leading to calls for changes	Potentially medium	Positive?	Gritters out at all hours, extra costs with extra	Hoping to mitigate disruption
22	The Nairnshire Telegraph	True grit gets results for Fishertown		Around 5 grit bins to be installed in the fishertown area of Nairn	Wintry weather	nd	Ability for local residents to clear area of snow and ice when appropriate	Medium	Positive	Public to clear paths taking burden off council	Hoping to mitigate disruption
	The Press and Journal Highlands and Islands Edition	Severe weather alert issued for Highlands		Issuing of a severe weather warning after a day of widespread travel disruption	Wintry weather	Heavy snow showers and subzero temperatures- some places a prediction of -20C	Widespread travel and school disruption	High	Damaging	Gritting costs, childcare costs etc., emergency service costs	Disruption to travellers and businesses in the area, school closures etc.
24	The Nairnshire Telegraph	Shopkeepers could do better	07/12/2010	Praise for council gritting yet criticism of businesses and customer access	Wintry weather	Following winter's first big snowfall	People able to walk down pavements yet difficult to access premises	Low	Damaging to businesses, yet positive for council	Potential for extra clearing facilities	Disruption for potential customers
	Caithness Courier	Praise for snow battlers	08/12/2010	Caithness, Sutherland and Easter Ross roads and community works manager praising the efforts of his employees and explaining any disruption, with the police warning of conditions for driving.	Wintry weather	Snow and low temperatures for 10 days	Disruption for the Far North Railway Line, school closures, Wick airport disruption and extreme driving conditions with incidents	High	Positive?	Gritting costs, childcare costs etc.	Disruption to travellers and businesses in the area, school closures etc.
	John O'Groat Journal	Drivers set to join police help group	08/12/2010	News of the strengthening partnership with the police of 'the Highland 4x4 response group'	Wintry weather	nd	Helping reduce burden on police services in the extreme conditions	Medium	Positive	Less stretched for police	Helping improve service- missing person searches, checking on vulnerable, essential deliveries etc.

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	The Strathspey and Badenoch Herald	Ice and snow continue to cripple strath	08/12/2010	News of the boost to the ski industry in the area, as well as praise for public and business clearing efforts, however cataloguing travel and gritting disruption as well as fears for animals	Wintry weather	weather's icy grip'	Boost to area with CairnGorm and connected industries, yet calls for patience with related disruption	High	Positive?	More jobs from ski boost, yet gritting and related staff at stretch- calls for partnership between	Disruption with nature fears and transport
28	The Press and Journal Highlands and Islands Edition	More snow gates could be placed on A9 to close off Slochd summit	08/12/2010	Concerns over plans to install snow gates on the A9 near the Slochd	Wintry weather	Another inch of fresh snow on Skye 7th December, Canna bay freezing over for only 3rd time in living memory, Portmahomack power failure	Fears over cutting off Badenoch and Strathspey from Inverness and Emergency Services	Potentially High	Damaging?	Police action, stretching of local services	Stretching of local services, fears over links to Inverness Emergency amenities
29	The Strathspey and Badenoch Herald	Snow gates plan raises safety fears	08/12/2010	Concerns over plans to install snow gates on the A9 near the Slochd	Wintry weather	nd	Fears over cutting off Badenoch and Strathspey from Inverness and Emergency Services, and whether it's required at all	Highland Council Area	Damaging?	Police action, stretching of local services	Stretching of local services, fears over links to Inverness Emergency amenities
30	The Strathspey and Badenoch Herald	Weather is snow impediment to the course of true love!	08/12/2010	A couple whose travel plans were disrupted for their wedding planned in Inverness managed to get married in Aviemore	Wintry weather	It's sod's law; the worst weather in 20 years, and we plan our wedding right in the middle of it!		Low	Positive	Registrar costs, hotel staff etc.	Coming to aid- small disruption
31	Lochaber News	Big freeze halts fuel supplies	09/12/2010	Fuel supply problems, school closures, bus disruption yet skiing sector benefiting	Wintry weather	Early snowfall- early start to ski season	Disruption for fuel customers, pupils, parents and staff, yet outdoor enthusiasts benefiting, if can travel to ski centres	Medium	Damaging	Haulier costs- delays, clearing costs etc.	Forecourts and customers disrupted, school closure disruption, bus delays and cancellations, but ski season benefiting
32	West Highland Free Press	Icy conditions continue to cause havoc in Highlands	09/12/2010	School, travel and supply (fuel a major aspect) disruption continuing	Wintry weather	nd	Disruption for fuel customers, pupils, parents and staff and commuters etc.	Medium	Damaging	Haulier costs- delays, clearing costs etc.	Forecourts and customers disrupted, school closure disruption, trains and planes delays and
		Snow chaos in south hits city food	09/12/2010	Reports from stores in Highland of supply problems, as well as	Wintry weather	deep freeze', expectation of further plummeting	Delays- increase in time and money, customer	High	Damaging	Haulier costs- delays,	Lack of items for customers, lost profit to retailer
33	Highland News	supplies Museum doors are latest victim of	09/12/2010	school and travel updates Inverness Museum and Art Gallery doors unable to open its	Wintry weather	nd	disruption Closed for nearly a week	Medium	Damaging	clearing costs etc. Closing of museum- staff	One of the few cultural amenities of the winter out of
	The Press and Journal Highlands and Islands Edition	blocked A9		electric doors, with engineers unable to get up from Falkirk due to the weather						not utilised, 1 thing scuppering whole operation	action
35	The Press and Journal Highlands and Islands Edition	Highland oil and gas deliveries in crisis	09/12/2010	Highland fuel suppliers facing disruption with weather, also school closures, yet gritting supplies sufficient	Wintry weather	Arctic weather'	Disruption for fuel customers, pupils, parents and staff,	High	Damaging	Gleaner using 4x4s, as outside main roads difficult	Disruption for fuel customers, pupils, parents and staff
36	The Northern Times	Sutherland shivers into its third week blanketed in snow	10/12/2010	Road, school and water disruption catalogued as Sutherland entered its third week of wintry weather	Wintry weather	Snowfalls of 5-10 cm per day and temperatures dropping to minus 6c most nights	Wintry weather disrupting schools, roads and water supplies, though a positive tone to efforts etc.	High	Positive?	80 strong workforce with 40 drivers fully occupied with 22 gritters	Disruption to businesses and householders with schools, roads and water problems
	John O'Groat Journal	Schools closing 'too soon' when snow strikes	10/12/2010	Caithness Councillor Robert Coghill criticising the societal timidity and pressure on headteachers to close schools with the wintry weather	Wintry weather	If this weather continues for another month will we carry on	Proposing school board etc to decide if to close, and more effort for people to make it to school	Medium	Damaging	Cllr Bill Fernie, chair of Education, Culture and Sport committee, stating board plans unworkable,	School closures deemed too regular- childcare costs etc
	The Press and Journal Highlands and Islands Edition	Motorists urged to take care on roads	10/12/2010	Warnings given of predicted roads difficulties as well as previous disruption, with schools and bus services disrupted, as well as a shortage of oil for heating	Wintry weather	Some drifts as high as 3ft, severe weather warning, though some signs of a thaw	Travel, school and heating disruption	High	Positive?	though accepting that he Road clearing costs, schools etc., shortage of oil and gas in area	School disruption- childcare costs etc., road disruption- businesses etc., fears over elderly with heating shortages
39	The Inverness Courier	Thaw takes hold, but more snow on the way	10/12/2010	Assurances from Highland Council that they are on track with salt supplies for the winter, as well as news of travel, supplies and water disruption, and warnings to remove icicles and to be careful around frozen bodies of water	Wintry weather	Icicle threats etc. with recent thaw	Salt supplies- mitigating disruption yet travel and water disruption	High	Damaging?	Less pressure for clearing staff with adequate salt supplies, clearing trains etc. and Scottish Water	Disruption for businesses and householders with food and water supply disruption. Travel disruption widespread
40	The Inverness Courier	Freeze delays building work	10/12/2010	Delays to the building of 24 new affordable homes	Wintry weather	Snow and freezing temperatures combination	Building halted	Low	Damaging?	Staff unable to work on it, money with delays	Potential for delays and extra costs yet officials insist it will not delay completion before December
41	The Northern Times	Offenders 'pay back' society by clearing snow	10/12/2010	News of teams doing community service helping clearing and aritting efforts	Wintry weather	nd	Aiding more vulnerable members of the community- clearing at care homes etc.	Medium	Positive	Supervision costs	Helping mitigate disruption, particularly for vulnerable citizens
42	The Oban Times	Roads and pavements 'treacherous'	10/12/2010	Disruption catalogued given the wintry weather on gritting and clearing	Wintry weather	Temperature down to -13C near Fort William	Householders feeling neglected and disrupted	Medium	Damaging	Staff stretching to cover all the roads	Isolation of vulnerable residents, Ardgour cleared though
	North Star	Is the council coping?	10/12/2010	A public meeting publicised for 14th December to outline the councils winter maintenance and gritting priorities	Wintry weather	Readiness for the rest of the winter	Inform public of a system whereby it is impossible to treat every road at the same time	Medium	Positive?	Staff for meeting, hoping to inform of situation- long term benefit?	Looking to inform of efforts to mitigate disruption
	Highland News	Slippery advice on snow clearing	10/12/2010	The plea for the Highland public to clear their immediate area reported as having unclear provision regarding potential suing etc	Wintry weather	nd	Lack of clarity on issue potentially detracting householders in a 'compensation-crazy era'	Medium	Damaging	Helping reduce burden of clearers, yet potential litigation costs	Helping mitigate disruption yet potential legal wrangle disruption
	The Scotsman	It is your duty to clear snow outside home'	11/12/2010	An appeal by the First Minister for the public to clear snow in their immediate area, also news of flooding and burst pipes, as well as other disruption		A thaw presenting its own problems with flooding and burst pipes	Public urged to clear own paths and pavements	High	Damaging?	Public to clear paths taking burden off council	Flooding- disruption to residents, public clearing mitigating to an extent, a chance to clear transport problems etc services getting back to normal
45	The Herald	Concern over plans to privatise national coastguard service	13/12/2010	Cost-cutting measures of reducing coastguard stations and privatise the search and rescue helicopter fleet	Storm	nd	Potential for slow, less direct responses to coastal emergencies	Potentially High	Damaging	Potential for jobs to go (projected 250), and remaining centres to have	Potential adverse effects on those involved in maritime emergencies with less support
	The Press and Journal Highlands and Islands Edition	Highlands and islands council leaders join fight to save tugs	14/12/2010	Leaders of Shetland, Orkney, Highland and Western Isles councils uniting in opposition to the removal of tugs at Stornoway and Fair Isle	Storm	nd	Potential for slow, less direct responses to coastal emergencies	Potentially High	Potentially damaging	Potential for jobs to go, and remaining centres to have a broader remit, less responsive	Potential adverse effects on those involved in maritime emergencies with less support
48	The Herald	Councils fighting to keep vital tugs	14/12/2010	Leaders of Shetland, Orkney, Highland and Western Isles councils uniting in opposition to the removal of tugs in Northern and Western Isles	Storm	nd	Potential for slow, less direct responses to coastal emergencies	Potentially High	Potentially damaging	Potential for jobs to go, and remaining centres to have a broader remit,	Potential adverse effects on those involved in maritime emergencies with less support
	The Press and Journal Highlands and Islands Edition	Scots warned to be prepared as Arctic blast is on the way	14/12/2010	Warnings to public of the wintry conditions forecast, and news of roads disruption	Wintry weather	Prediction that could drop as low as -10 degrees Celsius, and up to 7 inches of snow in places	Preparations underway to prevent a repeat of hundreds stranded in vehicles	High	Positive?	Potential stretching of staff with longer period of wintry weather	Disruption to businesses and householders
	The Nairnshire Telegraph	Watermillers help out in the snow and ice	14/12/2010	Disability care group helping clear snow and ice	Wintry weather	Subzero temperatures	Reducing burden on council clearing	Low	Positive	Council providing grit, but helping reduce their	Helping elderly in care homes and residences independence and access
	The Inverness Courier	Empty grit bins blamed on council officials	14/12/2010	Criticism of TECS not providing grit for local grit bins	Wintry weather	We've got the whole winter to go yet'	People urged to clear own paths but limited if don't have access to salt etc.	High	Damaging	Community could help spread burden of gritters, yet cost of salt, as well as possibility of some	Disruption to businesses and householders with
	The Press and Journal Highlands and Islands Edition	Arctic blast to test new minister's action plan		New Transport Minister Keith Brown setting out 6 point action plan to deal with severe weather-key locations for extra salt and grit, electronic road signs for applicable diversions, adapt suitable vehicles to clear snow, remove central barriers on trun	Wintry weather	Forecast for end of week predicting heavy snow	Weather providing test for action plan	High	Positive?	Extra costs and stretching with such events,	Disruption to businesses and householders predicted, however such measures may help mitigate

	The Strathspey and Badenoch Herald	Council offers assurances on salt supplies	15/12/2010	Assurances from Highland Council that they are on track with salt supplies for the winter	Wintry weather	Statement that salt working most effectively in area of plus or minus 2 degrees, and so a salt/sand combo for severe conditions	Meaning less potential for disruption from severe weather	High	Positive	Gritting staff, cost of salt etc.	Looking to mitigate disruption
54	The Strathspey and Badenoch Herald	Offenders pitch in to clear paths	15/12/2010	Young offenders helping to clear paths in Grantown of snow and ice	Wintry weather	nd	Helping reduce burden on council services and hand work effective for impacted ice etc.	Medium	Positive	Supervision costs	Helping mitigate disruption, particularly for pedestrians
	The Press and Journal Highlands and Islands Edition	Warnings over extreme weather	16/12/2010	Warnings over potential icy roads and school closures	Wintry weather	Met Office issuing a severe weather warning, some areas predicted to fall to -6 degrees Celsius, and up to 4 inches of snow with gale force winds	Bus and train disruption confirmed on 16th and usual road safety warnings	High	Positive?	Potential stretching of staff with longer period of wintry weather	Disruption to businesses and householders
56	North Star	Freeze Shuts Dingwall Loos	16-Dec	Frozen pipes causing closure of Dingwall public toilets	Wintry weather	Sub-zero weather	Public disruption	Medium	Damaging	Repair costs	Disruption to public- highlighting coach trips
	West Highland	Lochcarron gritting team still below	16/12/2010	Lochcarron area being gritted by only 2, with advertisement for	Wintry weather	nd	Stretching for remaining gritters	Medium	Damaging	Potential further	Potential roads disruption with less effective actions
57	Free Press	strength		other position fruitless	· ·					stretching of staff with	·
	The Press and Journal Highlands	Backlash over coastguard bases revamp	17/12/2010	Government proposals of cuts to coastguard service	Storm	nd	Potential for slow, less direct responses to coastal emergencies	Potentially High	Potentially damaging	Potential for jobs to go, and remaining centres to have a broader remit	Potential adverse effects on those involved in maritime emergencies with less support
58	and Islands Edition	1									
	The Press and Journal Highlands and Islands Edition	Heating oil rationing threat in big freeze	17/12/2010	Oil delivery delays given cold snap	Wintry weather	nd	Fears over loss of heating for thousands of homes	Potentially High	Damaging	Stretching of resources - low supply and high demand	Potential for serious shortages and risks to health of consumers given lack of heating etc.
		Schools close as snowfalls blanket	17/12/2010	News of travel and schools disruption given wintry weather	Wintry weather	Significant snow showers, ice and high winds in	Pupils sent home from school early etc., people	High	Damaging	Unknown- clearing	Potential adverse effects to businesses, disruption
	The Press and Journal Highlands and Islands Edition	the Highlands				mainland Highland	unable to travel			thoroughfares etc.	to timetables and householders for childcare etc.
61	Ross-shire Journal	Snowplough is target of raiders	17/12/2010	News of the theft of a large Highland Council snow plough	Wintry weather	Anticipated snow drifts	Road clearing operation potentially hampered	Potentially High	Damaging	Requiring replacement if not returned- expense	Need all the equipment that the Council have- potential for less effective service without
	John O'Groat	Road crews prepare for Arctic conditions	17/12/2010	News of road crew preparations for expected wintry weather	Wintry weather	Wind-chill factor a real issue	If forecast realistic, likely to be in for a difficult period	Potentially High	Positive?	20 grams of ice per sq. m - quite a high level-	Potential to ness enective service without Potential to mitigate adverse effects on businesses and householders
62	Journal	Easter Deep left commend had	17/10/0010	News that a 4v4 arithmetric approach.	Minter and the state	eventional' and bloct	Warn over petertial loss offentive recence to the	Detenti-II-1	Domositor	expense, potential for	Potential advarge offects of huminesses
63	Ross-shire Journal	Easter Ross left exposed by loss of gritter	17/12/2010	News that a 4x4 gritter severely damaged in weather will be out of action for at least 8 weeks	wintry weather	exceptional' cold blast	Worry over potential less effective response to heavy snowfall	Fotentially High	Damaging	Potential stretching of existing gritters	Potential adverse effects on businesses and householders with a less effective response
		Lorries will make way for gritters	22/12/2010	An agreement between road haulage organisations and the	Wintry weather	nd	Help to let gritters have clear access to remove snow	Potentially High	Positive	Less deliveries etc. in	Disruption for lorry drivers and those dependent on
	The Press and Journal Highlands and Islands Edition			Scottish Government for lorries to allow priority to gritters on Scotland's roads	.,		and ice on major routes			short-term potentially	them in short-term, however longer term benefit via clear roads
	The Press and Journal Highlands and Islands Edition	Volunteers brave bitter winter nights to aid revellers	22/12/2010	Street Pastors giving out hot chocolate and thermal blankets to festive partygoers	Wintry weather	nd	Help to ward off hypothermia	Medium	Positive	Volunteers, yet cost of blankets etc.	Complementing night-time festive economy
	The Press and Journal Highlands and Islands Edition	Harsh weather delays leisure centre refurbishment	06/01/2011	Delays to refurbishment of Lochaber Leisure Centre	Wintry weather	unprecedented early winter weather' partly to blame	Scheduled to open just before Christmas however mid February now estimated, not completed until end of May	Medium	Damaging	Extra costs due to delays	Disruption to service users
67	West Highland Free Press	Council has adequate supply of road salt	06/01/2011	News that the Highland Council has almost double the amount of road salt in stock compared with this time last year	Wintry weather	Even after second-coldest December on record	Further supplies required if wintry weather continues	Medium	Positive?	Potential stretching of staff and salt with longer period of wintry weather	Potential disruption with roads etc.
68	The Inverness Courier	Rationing of road salt continues as winter bites back	07/01/2011	News that the conservation measures from before Christmas are still in place given lack of supply and weather	Wintry weather	Weather being quite changeable- reactive	Conservation measures in place	Medium	Damaging	Potential stretching of staff and salt with longer	Disruption to businesses and householders throughout the north
	The Northern	More road salt on way	07/01/2011	News of extra road salt deliveries to deal with wintry weather	Wintry weather	Rain, sleet and snow requiring repeated treatment	Careful management of salt stock required	Medium	Positive?	Potential stretching of	Disruption to businesses and householders
69	Times	Winter read budget out 'reaklase'	00/01/2011	Criticiam of the Soottich Covernment's draft budget's out to the	Wintry weather	Difficult sizeumstansses such as 11 ar 12 degrees with	Critics call for more apanding on clearing and gritting	Dotortially Lligh	Domosing	staff and salt with longer	throughout the north
70	Sunday Times	Winter road budget cut 'reckless'	09/01/2011	Criticism of the Scottish Government's draft budget's cut to the winter maintenance budget despite recent harsh winters	Wintry weather	compacted ice highlighted	Critics call for more spending on clearing and gritting	Potentially High	Damaging	Potential stretching of resources, figure of 36% of Scotland's roads	Cuts reducing services- closures of M8 etc. potentially again
		Transerv forced to borrow grit from council	11/01/2011	North trunk road maintainers having to borrow grit from council	Wintry weather	Highlighting difficulties with changing conditions and ice etc.	Justification of good practice and sharing services	Medium	Damaging headline, however a statement that it is very much	Sharing of services- difficult to quantify	Diversion of council supplies- potential for stretching council resources
	The Press and Journal Highlands and Islands Edition								a 'local reciprocal arrangement'		
72	The Inverness Courier	Pot holes repair cash running out	11/01/2011	Admittance that resurfacing budget unlikely to be enough and so emergency funding from Scottish Government likely	Wintry weather	Still in thick of winter and haven't yet turned attention to potholes	Long term concerns as to road conditions	High	Damaging	Extra demands on gritting teams, potential for more work for contractors,	Disruption to businesses and householders, safety concerns
	The Press and Journal Highlands	£100m bill feared as public are urged to report potholes	12/01/2011	Appeal to residents from councils to report potholes, as well as Cosla estimating that a conservative repair estimate would be £100m	Wintry weather	Extent still being assessed, yet 'not through the winter yet'	High cost required to get roads in good condition	High	Damaging, although positive in giving public some sense of	Potential stretching of staff with longer period of wintry weather, diversion of resources from other services	Disruption to businesses and householders
	and Islands Edition		10/01/0011	Describe of Discoursell Driverse available formed and the Arthough	AC-	Use the schemulation and the second the second time of the second schemulation of the second schemulat		1 Enda	efficacy	Obildana anata tha	Devent and world downstice
	North Star	School Skid Chaos Fears	13/01/2011	Parents of Dingwall Primary pupils forced not to take children in or take them home	wintry weather	Headteacher claiming conditions the worst in 20 years		High	Damaging	Childcare costs through disruption, potential injuries through slips or collisions etc., gritters-	Parent and pupil disruption
74										categorisation low priority	4
75	Highland News	Forget the artwork, what about potholes		road, while potholes are widespread	Wintry weather	nd	Costs of artwork argued too high, could be diverted to roads maintenance		Damaging	Contractor costs	Disruption during construction, contractor costs
[Inverness Courier	Doubts over anti-flood scheme to	14/01/2011	Plans from Highland Council to raise road to prevent flooding questioned as to potential to exacerbate problems	Flooding	Serious damage caused in 1980s and 1997	Concerns as to water backing up on tributary burns	Medium	Potentially	Work could take up to 3	Concerns over drainage, water backing up on
10	niverness Gourier	raise road Fine effort from council staff	14/01/2011	Letter praising council efforts to keep roads clear and bins	Wintry weather	nd	and drainage Appreciation of council efforts in difficult	Low	damaging Positive	months Staff- extra time for	tributary burns and disruption to businesses while Little disruption for short-term help and an
77	Ross-shire Journal	Councillor 'shamed' by state of	14/01/2011	emptied Local councillor in Culbokie ashamed at the limited winter	Wintry weather	nd	circumstances Councillor Billy Barclay admitting that there was a lack	-	Damaging	challenging conditions	Disruption to businesses and householders
		paths		treatment of pavements, also reporting of collisions with black ice			of resources in every department but that such cases showed an unfair distribution			machines- skeletal service	
78	Ross-shire Journal	L		l		1	1				I

79	The Northern Times	Businesses are suffering through lack of road salt'	14/01/2011	Local businessman criticising council over Sutherland snow clearing	Wintry weather	Admittance that the weather may in for a time yet better attempts required	Unless not more effective 'Sutherland isn't really open for business'	High	Damaging	Gritters and refuse collectors very	Disruption to businesses and householders throughout the north
		Bad weather closes schools	14/01/2011	Catalogue of school closures in Lochaber	Wintry weather	nd	Closure of six primaries and Lochaber High due to	Medium	Minimal Impact	Childcare costs through	Public disruption with school closures - childcare etc.
80	The Oban Times						staff not getting in, dangerous conditions, lack of school transport, heating and water problems			closure of schools, repairing pipes etc.	
00		Councils to share £15m winter	15/01/2011	An extra £15m allocated by the Scottish Government, to be	Wintry weather	December 2010 second coldest on record	Welcome investment, however debate as to its	High	Positive?	Less stretched for roads	Still a conservative estimate from Cosla of £100m to
81	The Press and Journal Highlands and Islands Edition	payout		determined by Cosla for individual councils			sufficiency			staff	deal with issues
01		North may have to dip into reserve	15/01/2011	Potential for overspend before end of financial year due to	Wintry weather	nd	Conservation measures in place	Potentially High	Damaging?	Potential stretching of	Little in short term with emergency funds, however
	The Press and Journal Highlands and Islands Edition	fund		severe weather						staff with longer period of wintry weather	potential in future for difficulties with limited resources
-		Social work and education may	15/01/2011	With the limited £15m emergency fund, fears over cuts to other	Wintry weather	Record low temperatures in December	Cosla prediction of cuts to education and social work	Potentially High		Potential stretching of	Other services potentially disrupted through lack of
83	The Herald	suffer due to potholes Winter potholes may never be	15/01/2011	services with reallocations due to dealing with weather Extra £15m allocation insufficient - figure of £120m - potential for	Wintry weather	severe winter weather'	budgets given insufficient allocation Cosla prediction of cuts to education and social work,	Potentially High	damaging	staff with longer period of wintry weather, diversion Potential stretching of	resources, £15m insufficient for roads Other services potentially disrupted through lack of
84	The Scotsman	repaired	15/01/2011	unrepaired roads or money from other services e.g Education	winity weather	Severe winter weather	or reduction of current roads services	r oteritially riigh	Damaying :		resources, £15m insufficient for roads
	The Press and	Black ice hazard hits services in the north	19/01/2011	Disruption catalogued given the wintry weather	Wintry weather	Expectation for more ice overnight with showers and a frost with a drop to -2 degrees	School closures, road accidents, bin collection delays	Medium	Damaging	Emergency service action, childcare provision	Schools closures, refuse collection disruption and
	Journal Highlands and Islands Edition	north				a nost with a drop to -2 degrees	eic.			with school closures	road accidents
	The Press and	North salt supplies could run out	20/01/2011	Highland Council could run out of salt if no deliveries by 29th	Wintry weather	nd	Rationing and conservation measures in place	Potentially High	Damaging?	Potential stretching of	10920 tonnes in supply with 10000 due in next
	Journal Highlands and Islands Edition			January						staff with longer period of wintry weather	TOTTINGTIL
87	Ross-shire Journal	Roads like glass as freeze takes its	21/01/2011	Transport problems given gritting issues highlighted	Wintry weather	Community Works Manager Ian Hay describing roads	Car accidents, bus cancellations etc.	Medium	Damaging?	Gritting staff, police etc.	Short-term disruption for public, potential emergency
0/	1055-SIME JOUINAL	toll Road gritting budget already spent	21/01/2011	News that the Highland Council has already spent its winter	Wintry weather	as 'like glass' Current road salt limits only enough for just over 2	The council has to draw on other funds, with its own	High	Damaging?	Potential stretching of	dangers Little in short term with emergency funds, however
				roads maintenance budget		days of harsh winter weather	emergency funds and a Scottish Government				potential in future for difficulties with limited
88	The Inverness Courier						emergency fund, and is also reliant on extra road salt deliveries			wintry weather	resources
	T. D	Eco-thaw tackles icy roads	22/01/2011	Successful trial of liquid that can tackle snow and ice at levels	Wintry weather	December 2010 coldest in 100 years	Potential for much more effective tackling of wintry	Potentially High	Positive?	Requiring change of	Whole system change, however potential if found
	The Press and Journal Highlands and Islands Edition			down to -20 degrees			weather			whole system- expense	beneficial in the long term
	The Deere and		24/01/2011	News that a Highland couple are living in temporary	Wintry weather	A hole in bathroom wall several feet long	Living in hotel for last 5 weeks	Low	Damaging	Cost to repair etc.	Disruption to householders
	The Press and Journal Highlands	wrecked by flood water		accommodation with a large hole in the wall after their council house flooded due to burst pipes							
	and Islands Edition										
	and Islands Edition	Reassurance on delayed road	25/01/2011	An assurance by the Transport Director of Highland Council that	Wintry weather	Level of salt on January 17th almost 11 tonnes,	Acknowledgement that would need to deal with issues	Potentially High	Positive	Extra stretching given	Disruption with weather, yet long term potential for
	and Islands Edition The Nairnshire Telegraph	Reassurance on delayed road repairs	25/01/2011		Wintry weather	Level of salt on January 17th almost 11 tonnes, compared with 5000 at the same time in 2010	Acknowledgement that would need to deal with issues from the weather but optimistic that planned programmes would go ahead still	Potentially High	Positive	Extra stretching given weather yet in long term should be beneficial	Disruption with weather, yet long term potential for improvements
90 91	The Nairnshire Telegraph The Strathspey and Badenoch		25/01/2011 26/01/2011	An assurance by the Transport Director of Highland Council that road repairs that were delayed by the weather would still be	Wintry weather Wintry weather		from the weather but optimistic that planned	Potentially High Medium	Positive Positive	weather yet in long term	
<u>90</u> 91	The Nairnshire Telegraph The Strathspey	repairs	26/01/2011	An assurance by the Transport Director of Highland Council that road repairs that were delayed by the weather would still be carried out Highland Council now removing limits to conserve salt stocks		compared with 5000 at the same time in 2010	from the weather but optimistic that planned programmes would go ahead still Removal of emergency measures meaning more	Medium	Positive	weather yet in long term should be beneficial Less stretched for roads	improvements Better for householders and businesses with more
90 91	The Nairnshire Telegraph The Strathspey and Badenoch Herald	repairs Curbs on use of road salt lifted	26/01/2011	An assurance by the Transport Director of Highland Council that road repairs that were delayed by the weather would still be carried out Highland Council now removing limits to conserve salt stocks given recent deliveries The Freight Transport Association warning that although the Scottish Government has made some innovative strides to	Wintry weather	compared with 5000 at the same time in 2010 Few days of recent milder weather also highlighted	from the weather but optimistic that planned programmes would go ahead still Removal of emergency measures meaning more flexibility for local authority services Measures such as a liquid tackling snow and ice down to -20 degrees proving a success yet measures such	Medium	Positive Positive, yet room for	weather yet in long term should be beneficial Less stretched for roads staff	improvements Better for householders and businesses with more provision
90 91 92	The Nairnshire Telegraph The Strathspey and Badenoch Herald The Strathspey and Badenoch	repairs Curbs on use of road salt lifted More needed on icy roads, group	26/01/2011	An assurance by the Transport Director of Highland Council that road repairs that were delayed by the weather would still be carried out Highland Council now removing limits to conserve salt stocks given recent deliveries The Freight Transport Association warning that although the	Wintry weather	compared with 5000 at the same time in 2010 Few days of recent milder weather also highlighted Transport minister Keith Brown stating December	from the weather but optimistic that planned programmes would go ahead still Removal of emergency measures meaning more flexibility for local authority services Measures such as a liquid tackling snow and ice down	Medium	Positive Positive, yet	weather yet in long term should be beneficial Less stretched for roads staff Multi-agency transport	improvements Better for householders and businesses with more provision
90 91 92	The Nairnshire Telegraph The Strathspey and Badenoch Herald The Strathspey	repairs Curbs on use of road salt lifted More needed on icy roads, group warns	26/01/2011 26/01/2011	An assurance by the Transport Director of Highland Council that road repairs that were delayed by the weather would still be carried out Highland Council now removing limits to conserve salt stocks given recent deliveries The Freight Transport Association warning that although the Scottish Government has made some innovative strides to tackling the wintry weather, there is much more that needs to be done	Wintry weather Wintry weather	compared with 5000 at the same time in 2010 Few days of recent milder weather also highlighted Transport minister Keith Brown stating December 2010 coldest for 100 years	from the weather but optimistic that planned programmes would go ahead still Removal of emergency measures meaning more flexibility for local authority services Measures such as a liquid tackling snow and ice down to -20 degrees proving a success yet measures such as winter tyres should be part of a much more diverse mix to help mitigate the weather	Medium Potentially High	Positive Positive, yet room for improvement	weather yet in long term should be beneficial Less stretched for roads staff Multi-agency transport response team	Improvements Better for householders and businesses with more provision Should be less disruption with response measure etc.
90 91 92 93 94	The Nairnshire Telegraph The Strathspey and Badenoch Herald The Strathspey and Badenoch Herald North Star	repairs Curbs on use of road salt lifted More needed on icy roads, group warns Online protest bids to ease school ice fears	26/01/2011 26/01/2011 27/01/2011	An assurance by the Transport Director of Highland Council that road repairs that were delayed by the weather would still be carried out Highland Council now removing limits to conserve salt stocks given recent deliveries The Freight Transport Association warning that although the Scottish Government has made some innovative strides to tackling the wintry weather, there is much more that needs to be done A Facebook campaign has been launched to upgrade the gritting priority for Dingwall Academy	Wintry weather Wintry weather Wintry weather	compared with 5000 at the same time in 2010 Few days of recent milder weather also highlighted Transport minister Keith Brown stating December 2010 coldest for 100 years At the moment Dingwall Academy is a Priority 3 (low)- leading to a lack of urgency to grit the area	from the weather but optimistic that planned programmes would go ahead still Removal of emergency measures meaning more flexibility for local authority services Measures such as a liquid tackling snow and ice down to -20 degrees proving a success yet measures such as winter tyres should be part of a much more diverse mix to help mitigate the weather Low gritting priority- danger to public	Medium Potentially High Medium	Positive Positive, yet room for improvement Damaging	weather yet in long term should be beneficial Less stretched for roads staff Multi-agency transport response team Unknown- extra resource costs if granted	Improvements Better for householders and businesses with more provision Should be less disruption with response measure etc. If upgraded then safer for public
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90 91 92 93 94 95	The Nairnshire Telegraph The Strathspey and Badenoch Herald The Strathspey and Badenoch Herald North Star West Highland Free Press and Journal Highlands	repairs Curbs on use of road salt lifted More needed on icy roads, group warns Online protest bids to ease school ice fears Highland Council remove emergency salt measures	26/01/2011 26/01/2011 27/01/2011 27/01/2011	An assurance by the Transport Director of Highland Council that road repairs that were delayed by the weather would still be carried out Highland Council now removing limits to conserve salt stocks given recent deliveries The Freight Transport Association warning that although the Scottish Government has made some innovative strides to tackling the wintry weather, there is much more that needs to be done A Facebook campaign has been launched to upgrade the gritting priority for Dingwall Academy Highland Council now removing limits to conserve salt stocks given recent deliveries	Wintry weather Wintry weather Wintry weather Wintry weather	compared with 5000 at the same time in 2010 Few days of recent milder weather also highlighted Transport minister Keith Brown stating December 2010 coldest for 100 years At the moment Dingwall Academy is a Priority 3 (low)- leading to a lack of urgency to grit the area Emergency measures meant priority 3 or 4 routes would only be gritted with sand	from the weather but optimistic that planned programmes would go ahead still Removal of emergency measures meaning more flexibility for local authority services Measures such as a liquid tackling snow and ice down to -20 degrees proving a success yet measures such as winter tyres should be part of a much more diverse mix to help mitigate the weather Low gritting priority- danger to public Removal of emergency measures meaning more flexibility for local authority services	Medium Potentially High Medium Medium	Positive Positive, yet room for improvement Damaging Positive	weather yet in long term should be beneficial Less stretched for roads staff Multi-agency transport response team Unknown- extra resource costs if granted Less stretched for roads staff	Improvements Better for householders and businesses with more provision Should be less disruption with response measure etc. If upgraded then safer for public Better for householders and businesses with more provision
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104	The Daily Record	That's a Blow	05/02/2011	Scotland hit by high winds causing widespread disruption	Storm	Winds of up to 140 mph	Winds uprooting trees on roads, airlifting oil workers, roofs blowing off, flood alerts and road, train and ferry disruption	High	Damaging	Emergency service action, engineers restoring power etc.	Businesses adversely affected, roads closed, power off etc.
101	The Press and	Storm conditions hit schools, homes rescues and roads	05/02/2011	The Highlands hit by widespread disruption with high winds	Storm	More than 150 mph in the Cairngorms, 96 mph recorded at Lerwick	Islands hit by power failures, school closures, road closures, boats breaking free, ferry disruption	High	Damaging	Emergency service action, engineers	Businesses adversely affected, roads closed, power off etc.
105	Journal Highlands and Islands Edition									restoring power etc.	
	The Drees and		08/02/2011	Senior Highlands and Islands councillors outlining safety fears for	Storm	Prospective	Potential for less effective responses to coastal	Potentially High	,	Potential for jobs to go	Potential adverse effects on those involved in
106	The Press and Journal Highlands and Islands Edition	home		prospective coastguard cuts to UK shipping minister			emergencies		damaging	and remaining centres to have a broader remit	maritime emergencies with less support
	The Inverness	Museum closure will make winter	08/02/2011	Potential for closure of Inverness museum from October to April-	Wintry weather	Prospective	Lack of service for tourists etc.	Potentially	Potentially		Loss of cultural service for 6 months of a year
	Courier North Star	bleaker for tourists Shelter from worst of weather	10/02/2011	fears over Inverness attractions in winter months Bus shelter to be installed in Avoch to protect from elements	Storm	Prospective	Better protection from adverse weather	Medium Low	damaging Positive	14 permanent part-time Contractor costs	Short term building disruption
100	North Otal	Roads 'in worst state since 1976'	10/02/2011	Complaints as to the state of Inverness' pothole ridden roads	Wintry weather	Frost damage with last 2 harsh winters	Damage to cars, accidents, and claims	Medium	Damaging	Staff repair costs	Short-term disruption from pothole repairs, but long-
	Highland News					-					term benefits
	West Highland Free Press	Life and death' coastguard case given by council leaders	11/02/2011	Council leaders in the north outlining fears of consequences of coastquard cuts	Storm	Prospective	Potential for less effective responses to coastal emergencies	Potentially High	Potentially damaging	Job losses and stretching of remaining centres	Potential adverse effects on those involved in maritime emergencies with less support
		Coastguard cuts revealed before	16/02/2011	Admittance by the Maritime and Coastguard Agency that no	Storm	Prospective	Potential for less effective responses to coastal	Potentially High	Potentially	Potential for jobs to go	Potential adverse effects on those involved in
		risk to life assessed		specific risk assessment of its plans for cuts to the Coastguard Service			emergencies		damaging	(up to 250 nationwide by 2014), and remaining	maritime emergencies with less support
				Service						centres to have a broader	
111	The Scotsman		/ /							remit (Aberdeen 245 hr	
		Deep trouble: Scotland's pothole nightmare grows	16/02/2011	Audit Scotland report highlighting the short-termism of governments in dealing with potholes and the deteriorating	Wintry weather	Frost damage	Disruption for drivers, safety concerns etc.	High	Damaging	Repair costs - staff, resources for repair,	Short-term disruption from pothole repairs, but long- term benefits, diversion of resources from other
112	The Herald	nghthaio grono		situation						potential for sharing	areas
	The Press and	Repairing country's deteriorating roads 'would cost £2.25bn'	16/02/2011	Audit Scotland report highlighting the short-termism of	Wintry weather	Frost damage	Disruption for drivers, safety concerns etc.	High	Damaging	Repair costs - staff,	Short-term disruption from pothole repairs, but long-
	Journal Highlands	roads would cost £2.25bh		governments in dealing with potholes and the deteriorating situation						resources for repair etc.	term benefits, diversion of resources from other areas
113	and Islands Edition										
114	Highland News	Drivers resent bumpy ride	17/02/2011	Complaints as to the state of Inverness' pothole ridden roads	Wintry weather	Frost damage with last 2 harsh winters	Bus routes affected, disabled residents reliance etc.	Medium	Damaging	Staff repair costs	Householders and businesses adversely affected
		Find and fix' squads to tackle	18/02/2011		Wintry weather	Frost damage with last 2 harsh winters	Costs of damage financially through loss of vegetation	Medium	Positive?	Staff repair costs	Short-term disruption from pothole repairs, but long-
	John O'Groat	potholes		costs and tactics highlighted			and the Costs of rising bitumen prices reducing repair scope, £2m allocated for Highlands				term benefits
115	Journal						scope, 22m allocated for Highlands				
		Golspie suffers third pipes burst	23/02/2011		Wintry weather		Outage for much of the morning	High	Damaging	Staff repair costs,	Householders, businesses, school and hospital -
	The Press and Journal Highlands			in three months						potential for new systems	outage disruption
	and Islands Edition										
	The Drees and		24/02/2011	Friend of a dead driver had flashed his lights at him to warn of	Wintry weather	Friend describing conditions as 'poor' and 'very slippy'	Death of 22 year old driver	Medium	Minimal Impact	Unknown - police time,	Road closure and clear up cost etc.
	The Press and Journal Highlands	to warn him roads were icy, inquiry told		the icy conditions						court costs etc.	
	and Islands Edition	1010									
	The Inverness		25/02/2011	Family of a dead driver accept he was driving too fast, though	Wintry weather	Concerns over issues regarding surface water	Death of 22 year old driver	Medium	Minimal Impact	Unknown - police time,	Road closure and clear up cost etc.
118	Courier	death crash road		that there were still other factors to account for, including road drainage						contractor costs etc.	
			26/02/2011	Highland Council now removing limits to conserve salt stocks	Wintry weather	Emergency measure enacted when it was projected	Removal of emergency measures meaning more	Medium	Positive		Better for householders and businesses with more
	The Press and Journal Highlands	lifted today		given recent deliveries		that salt stocks could have run out by the end of January	flexibility for local authority services			staff	provision
	and Islands Edition					oundary					
		Ice crash road is defended	03/03/2011	At the inquiry into the death on a Black Isle road, the Highland	Wintry weather	Bend that crash was on had not featured in previous complaints	Death of 22 year old driver	Medium	Minimal Impact	Unknown - police time	Disruption with road closure etc. with clear up
120	North Star			Council defends the treatment of the road given the wintry spell at the time		complaints				elc.	
		£2m pothole cash 'not enough'	08/03/2011	News of the Scottish Government's increase in budget for	Wintry weather	nd	£162m annual budget topped up by £2m and now	High	Damaging	Unknown	Prospective widespread short-term disruption with
				dealing with potholes following adverse weather branded inadequate by opposition politicians and Institute of Advanced			£2m again				repairs
121	The Herald			Motorists							
		Extra £2m for fixing potholes	08/03/2011	News of the Scottish Government's increase in budget for	Wintry weather	nd	Money for extra repairs with adverse weather effects	High	Damaging	Unknown	Prospective widespread short-term disruption with
122	The Scotsman	derided as mere sticking plaster		dealing with potholes following adverse weather branded inadequate by opposition politicians							repairs
		Crash driver says he hit ice	09/03/2011	Bakery delivery driver blaming black ice for skidding and	Wintry weather	Black ice	Minor injuries for those in parked cars	Low	Minimal Impact	Unknown	Road disruption with accident etc.
	The Press and Journal Highlands			crashing into 2 parked cars							
	and Islands Edition										
		Fresh snow hits travel but schools	10/03/2011	Snow disrupting travel but only one school in Inverness closing	Wintry weather	Heavy snow showers, some with wind creating	Inverness airport runway closed for a time,	Medium	Potentially	Unknown - clearing	Potential adverse effects to businesses, disruption to timetables and householders for childcare etc.
124	Highland News	stay open				whiteout conditions, coming and going for a few days	Strathernok Primary Glosed		damaging	thoroughfares etc.	to timetables and nousenoiders for childcare etc.
			10/03/2011	News that a ruling has ordered former Aberdeen University	Wintry weather	Started shift at 7am when wet but temperature	Fall on ungritted pavement	Potentially High	Potentially	Unknown	Potential test case for future claims with such
	The Press and Journal Highlands	ungritted path		Porter to be given compensation after falling in an ungritted part of campus		dropped sharply- fell around 10am			damaging		weather related incidents
125	and Islands Edition						<u> </u>				
		Spring snow brings another taste of	10/03/2011	Transport disruption and forecast details with snow disruption	Wintry weather	Heavy snow showers, some with wind creating	Inverness airport closed for a time, Ardrossan-Brodick	Medium	Potentially	Unknown	Potential adverse effects to businesses, disruption
	The Inverness	winter				whiteout conditions, coming and going for a few days	ferry cancelled due to wind, road warnings, Stratherrick Primary closed		damaging		to timetables and householders for childcare etc.
126	Courier										
		Return to wintry chaos as icy blast hits north	10/03/2011		Wintry weather	Heavy snow showers, some with wind creating whiteout conditions.	Inverness airport closed for a time, road warnings but no closures in Highlands, Stratherrick Primary closed,	Medium	Potentially	Unknown	Potential adverse effects to businesses, disruption
	The Press and	nito notti		outlined with wintry weather		writeout conditions.	back injury for crash victim, CairnGorm Mountain only		damaging		to timetables and householders for childcare etc.
	Journal Highlands						lower part open due to wind				
127	and Islands Edition	Praise as pothole hazard road fixed	11/03/2011	Positive feedback from Councillor Craig Fraser over pothole	Wintry weather	Bogallan road as well as in Cromarty and Fortrose,	Reduction in accidents on road	Low	Positive	TECS pent just over a	Road closures, disruption to businesses and
128	Ross-shire Journal	·		repairs	weater	on the Black Isle				week at Bogallan	households, yet long term benefits
120	The Inverness Courier	Weather delays final chapter in	11/03/2011	Wintry weather delaying final touches to statues	Wintry weather	Delaying final part of operation	Delays- increase in time and money	Low	Minimal Impact	Construction etc.	Minimal- delays for contractors mainly
129	OUUIRI	'Three Graces' return	I	1	1		1	I	I	1	

		Deed share shed as with a surrow	10/00/0011		Alimtus and address	0	Dead discustion as the feature states are to evoid bills	L Enda	Detertially	Mana Abara 470 vahialaa	Discustion to businesses and businessed
		Road chaos alert as winter sweeps back to Scotland	12/03/2011	Calls for vigilance with widespread winter weather warnings	Wintry weather	Over a foot of snow at 9am on 11/03/2011 at Cairngorm chairlift	Road disruption, calls for mountaineers to avoid hills, farmers needing to look after lambs	High	Potentially damaging	More than 170 vehicles and around 400 staff	Disruption to businesses and householders, as well as potential mountain industry
130 Th	ne Herald	Dack to Scotland				Gaingonn channit	Tarmers needing to look after lambs		uamaging	mobilised	as potential mountain industry
		Long winter lingers as Scots hit by	13/03/2011	Snow warnings and consequences for roads and deaths	Wintry weather	Central belt affected, though front moving northwards	Road disruption, one man seriously injured	High	Potentially	Gritters deployed from	Road warnings, A9 delays in Perthshire
	unday Herald	new blast of snow							damaging	5.30am in Glasgow on	
	ne Inverness ourier	Alert service for flood risk areas	25/03/2011	New floodline service to provide notice to protect homes and businesses	Flooding	1836 properties in Inverness categorised as at risk, other areas also broken down	Direct early warning service	Medium	Positive	Unknown	Positive- prior warning
		Lack of wind is a blow to power	02/04/2011	Concerns over plans to produce a quarter of Britain's power	Wind	Fall from 27.4% of capacity to 21.9% annual average		High	Potentially	Unknown - construction	Environmental concerns, construction disruption,
	ne Herald	hopes		from wind by 2020 and the current levels of wind output		for wind turbines	figures of output		damaging	etc., also government	mismatch of need and provision
	ne Nairnshire elegraph	Nairn Games records another good vear	05/04/2011	Fine weather adding to a good attendance and event at the Nairn Highland Games	High temperatures	blessed with traditional sunshine'	Good attendance and conditions	Low	Positive	Unknown - event organisation, Police	Increase in volume of public in local area, road closures etc.
		Farr turbines' capacity only 23.25%	06/04/2011	Overestimation of figures in justification for windfarm proposals	Wind	Claims of 34-37% of capacity though figures of	Proposal for a development of 31 wind turbines	Potentially	Potentially	Unknown	Environmental concerns, construction disruption
Jou	ne Press and ournal Highlands nd Islands Edition					23.25% in 2010 and 30.7% on average for 2007-2009		Medium	damaging		
	e Strathspey	Snow gates fears voiced	06/04/2011	Concerns over plans to install snow gates on the A9 near the	Wintry weather	Prospective	Fears over cutting off Badenoch and Strathspey from	Potontially High	Potontially	Police action, stretching	Stretching of local services, fears over links to
and	d Badenoch	Show gates lears voiced	06/04/2011	Slochd	wintry weather	riospective	Inverness and Emergency Services	Fotentially high	damaging	of local services	Inverness Emergency amenities
136 He	erald								-		
107 Th	ne Herald	Green group in row over wind energy	07/04/2011	Dispute over figures relating to the efficacy of wind power	Wind	30% of operating capacity regularly stated, but reports from 22% from consultants employed by environmental groups	General Scotland wide energy developments	Potentially Medium	Potentially medium	Unknown	Environmental concerns, construction disruption
137 111		Power company apologises for	13/04/2011	News that the energy company behind a wind farm development	Wind	Mean wind speeds from 2007 to 2010- statement	Proposal for a development of 31 wind turbines	Potentially	Potentially	Unknown	Environmental concerns, construction disruption
Th	e Strathspev	'misleading' wind estimates	13/04/2011	overestimated wind strengths in their justification for the	VVIII.G	from engineers of 34-37% capacity, where in fact the	r roposarior a development or 31 wind turbines	Medium	damaging	ORRIOWIT	Environmental concerns, construction disruption
	d Badenoch	molocality with countaico		proposals		mean was 28.9%			samaging		
138 He	erald			propositio							
		Highland Council committed to	22/04/2011	News that the Highland Council supports the retention of full-time	Storm	Prospective	Potential for slow, less direct responses to coastal	Potentially High	Potentially	Potential for job to go,	Potential adverse effects on those involved in
Wr	est Highland	support for Coastguard		coastguard service in Stornoway and the emergency towing			emergencies	, ,	damaging	and remaining centres to	maritime emergencies with less support
139 Fre	ee Press			vessel for the Minches						have a broader remit	
		Spectacular' weather boosts bike	03/05/2011	Scottish Six Day Trials motorcycling event in Lochaber	High temperatures	Cloudless blue sky and beating sun	More than 1000 spectators and 276 motorcyclists	Low	Positive	Unknown - event	Road closures? Increase in volume of public in area
	e Press and	trials crowds		organisers stating that the warm weather has contributed to a			involved			organisation - roads	
	urnal Highlands			larger than average attendance						around Lochaber etc	
140 and	d Islands Edition								-		
		Estates start to count cost of	05/05/2011	The financial and environmental costs of the wildfires in the	High temperatures	The wildfires across the Highland area	Costs of damage financially through loss of vegetation	High	Potentially		Evacuations etc restricted public access,
4.4.4 Th	e Herald	wildfires		Highland area			and the concomitant environmental impacts		damaging	then Environment and	regeneration schemes etc affected too
141 118		North Outcry At New Blow To Sea	14/05/2011	Concerns at the decision by the Maritime and Coastguard	Storm	Prospective	Removal of funding meaning less security for facility in	Detentially Link	Madium impag	other agencies to mitigate	Potential adverse effects on those involved in
Th	e Press and	Rescue Services	14/03/2011	Agency to withdraw funding from the Maritime Incident	Storm	Flospective	tackling maritime fires	Fotentially High	wedium impac	and remaining centres to	maritime emergencies with less support
	urnal Highlands			Response Group, which tackles offshore blazes						have a broader remit	inditatio energencies manese support
	d Islands Edition									through lack of funding	
		Cost of Tackling Wildfires Revealed	17/05/2011	The financial, environmental and local impacts of tackling the	High temperatures	70 wildfires across the Highland area	9100 hectares of vegetation destroyed, Business and	High	Potentially	Almost 1800 fire-fighters	Business and tourism adversely affected, campsite
Th	ne Inverness	Ŭ		wildfires across the Highland area	• •		tourism adversely affected, temporary evacuations	Ũ	damaging	deployed to tackle the	and houses temporarily evacuated
143 Co	ourier			_						blazes	
		Ministers Row Back from	20/05/2011	A reconsideration by the UK Government of the plans to	Storm	Prospective	Potential for slow, less direct responses to coastal	Potentially High	Potentially	Potential for jobs to go,	Potential adverse effects on those involved in
	ne Scotsman	Coastguard Cuts		streamline Coastguard Services			emergencies		damaging	and remaining centres to	maritime emergencies with less support
	e Press and	Council Urged To Put Aside Flood	21/05/2011		Flooding	Prospective	Potential for submersion of escape routes of 6 inches	Potentially	Potentially	Potential for Emergency	Potential adverse effects on household and
	urnal Highlands	Fears To Push Ahead With City		Association the building of flats by the River Ness, despite			and surrounding roads of 1 foot of water	Medium	damaging	Services to deal with	businesses, road closures etc.
and	d Islands Edition	Flats		concerns regarding flooding						short term issues, long	
140		Widespread Disruption as High	24/05/2011	Description of the various impacts of widespread windy weather	Wind	Winds of up to 114 mph across the Highlands	Wind causing trees to block roads, bridges to limit	Hiah	Potentially	term numerous Engineers working on	Businesses adversely affected, roads closed, power
									I UCHLIGHY	LIGHTEELS WURKING UIT	
			24/03/2011						damaging	restoring power	off across the north of Scotland effectively cutting it
		Winds Sweep Across Country	24/03/2011	on transport, energy and business			vehicle access and households to lose power. Boats	9	damaging	restoring power, coastguards and lifeboat	off across the north of Scotland effectively cutting it off
The	e Press and		24/05/2011				vehicle access and households to lose power. Boats breaking free from docks and being damaged, ferries		damaging	coastguards and lifeboat	off across the north of Scotland effectively cutting it off
	ne Press and Jurnal Highlands		24/03/2011				vehicle access and households to lose power. Boats		damaging		off across the north of Scotland effectively cutting it off
Jou		Winds Sweep Across Country	24/03/2011				vehicle access and households to lose power. Boats breaking free from docks and being damaged, ferries			coastguards and lifeboat crews securing boats, police and ambulance dealing with road closures	off across the north of Scotland effectively cutting it off
Jou 146 and	urnal Highlands Id Islands Edition	Winds Sweep Across Country Fury at Lack of Action on City	27/05/2011	on transport, energy and business	Flooding	Surface water highlighted on the corner of Church	vehicle access and households to lose power. Boats breaking free from docks and being damaged, ferries to be cancelled and businesses to close early Surface water adversely affecting tourism and	Low		coastguards and lifeboat crews securing boats, police and ambulance dealing with road closures t Council officials	off Claims that it is spoiling the look of the historic area
146 and The	urnal Highlands Id Islands Edition ne Inverness	Winds Sweep Across Country		on transport, energy and business			vehicle access and households to lose power. Boats breaking free from docks and being damaged, ferries to be cancelled and businesses to close early			coastguards and lifeboat crews securing boats, police and ambulance dealing with road closures t Council officials investigated problem,	off
Jou 146 and	urnal Highlands Id Islands Edition ne Inverness	Winds Sweep Across Country Fury at Lack of Action on City Centre 'Flood'	27/05/2011	on transport, energy and business Concerns that the recent streetscape works in Inverness city centre have led to persistent flooding in the area	Flooding	Surface water highlighted on the corner of Church Street and Queensgate by Butcher Bill Fraser	vehicle access and households to lose power. Boats breaking free from docks and being damaged, ferries to be cancelled and businesses to close early Surface water adversely affecting tourism and business	Low	Minimal Impac	coastguards and lifeboat crews securing boats, police and ambulance dealing with road closures t Council officials investigated problem, potential for further	off Claims that it is spoiling the look of the historic area for visitors and could harm businesses' trading
Jou 146 and The 147 Co	urnal Highlands Id Islands Edition Ine Inverness purier	Winds Sweep Across Country Fury at Lack of Action on City Centre 'Flood' Crowd aim met despite weather	27/05/2011	on transport, energy and business Concerns that the recent streetscape works in Inverness city centre have led to persistent flooding in the area Article charting the consequences on the Scottish Open held	Flooding	Surface water highlighted on the corner of Church Street and Queensgate by Butcher Bill Fraser 100 mm of rain falling on the course during Saturday -	vehicle access and households to lose power. Boats breaking free from docks and being damaged, ferries to be cancelled and businesses to close early Surface water adversely affecting tourism and			coastguards and lifeboat crews securing boats, police and ambulance dealing with road closures t Council officials investigated problem, potential for further Staff working all weekend	off Claims that it is spoiling the look of the historic area for visitors and could harm businesses' trading No play on Saturday, however cumulative visitor
Jou 146 and The 147 Co	urnal Highlands Id Islands Edition Ine Inverness Durier	Winds Sweep Across Country Fury at Lack of Action on City Centre 'Flood' Crowd aim met despite weather chaos at Castle Stuart	27/05/2011 10/07/2011	on transport, energy and business Concerns that the recent streetscape works in Inverness city centre have led to persistent flooding in the area Article charting the consequences on the Scottish Open held near Inverness given heavy rain, thunder and lightning.	Flooding	Surface water highlighted on the corner of Church Street and Queensgate by Butcher Bill Fraser	vehicle access and households to lose power. Boats breaking free from docks and being damaged, ferries to be cancelled and businesses to close early Surface water adversely affecting tourism and business Saturday- no play, yet managed for Sunday	Low	Minimal Impac Positive focus	coastguards and lifeboat crews securing boats, police and ambulance dealing with road closures t Council officials investigated problem, potential for further Staff working all weekend in an effort to clear the	off Claims that it is spoiling the look of the historic area for visitors and could harm businesses' trading No play on Saturday, however cumulative visitor total for the event over target of 50000
146 and 147 Co 148 Inv	urnal Highlands Id Islands Edition ne Inverness purier verness Courier	Winds Sweep Across Country Fury at Lack of Action on City Centre 'Flood' Crowd aim met despite weather chaos at Castle Stuart Heavy rain forces Dingwall circus to	27/05/2011 10/07/2011	on transport, energy and business Concerns that the recent streetscape works in Inverness city centre have led to persistent flooding in the area Article charting the consequences on the Scottish Open held near Inverness given heavy rain, thunder and lightning. Due to a waterlogged field the 'Circus of the Orient' had to be	Flooding	Surface water highlighted on the corner of Church Street and Queensgate by Butcher Bill Fraser 100 mm of rain falling on the course during Saturday -	vehicle access and households to lose power. Boats breaking free from docks and being damaged, ferries to be cancelled and businesses to close early Surface water adversely affecting tourism and business	Low	Minimal Impac	coastguards and lifeboat crews securing boats, police and ambulance dealing with road closures locural officials investigated problem, potential for further Staff working all weekend in an effort to clear the Costs of moving facilities	off Claims that it is spoiling the look of the historic area for visitors and could harm businesses' trading No play on Saturday, however cumulative visitor total for the event over target of 50000 Creators say there will be no compromise in the size
Jou 146 and 147 Co 148 Inv	urnal Highlands Id Islands Edition Ine Inverness purier	Winds Sweep Across Country Fury at Lack of Action on City Centre 'Flood' Crowd aim met despite weather chaos at Castle Stuart Heavy rain forces Dingwall circus to switch venues	27/05/2011 10/07/2011 11/07/2011	on transport, energy and business Concerns that the recent streetscape works in Inverness city centre have led to persistent flooding in the area Article charting the consequences on the Scottish Open held near Inverness given heavy rain, thunder and lightning. Due to a waterlogged field the 'Circus of the Orient' had to be moved to the town's auction mart.	Flooding Flooding Flooding	Surface water highlighted on the corner of Church Street and Queensgate by Butcher Bill Fraser 100 mm of rain falling on the course during Saturday - twice the average rainfall for July nd	vehicle access and households to lose power. Boats breaking free from docks and being damaged, ferries to be cancelled and businesses to close early Surface water adversely affecting tourism and business Saturday- no play, yet managed for Sunday Having to move venues- disruption	Low High Medium	Minimal Impac Positive focus Damaging?	coastguards and lifeboat crews securing boats, police and ambulance dealing with road closures (Council officials investigated problem, potential for further Staff working all weekend in an effort to clear the Costs of moving facilities and publicity etc.	off Claims that it is spoiling the look of the historic area for visitors and could harm businesses' trading No play on Saturday, however cumulative visitor total for the event over target of 50000 Creators say there will be no compromise in the size or quality of the event, yet inevitably some disruption
146 and 147 Co 148 Inv	urnal Highlands Id Islands Edition ne Inverness purier verness Courier	Winds Sweep Across Country Fury at Lack of Action on City Centre 'Flood' Crowd aim met despite weather chaos at Castle Stuart Heavy rain forces Dingwall circus to switch venues At the double after Black Isle	27/05/2011 10/07/2011	on transport, energy and business Concerns that the recent streetscape works in Inverness city centre have led to persistent flooding in the area Article charting the consequences on the Scottish Open held near Inverness given heavy rain, thunder and lightning. Due to a waterlogged field the 'Circus of the Orient' had to be	Flooding	Surface water highlighted on the corner of Church Street and Queensgate by Butcher Bill Fraser 100 mm of rain falling on the course during Saturday -	vehicle access and households to lose power. Boats breaking free from docks and being damaged, ferries to be cancelled and businesses to close early Surface water adversely affecting tourism and business Saturday- no play, yet managed for Sunday	Low	Minimal Impac Positive focus Damaging? Positive- quick	coastguards and lifeboat crews securing boats, police and ambulance dealing with road closures locural officials investigated problem, potential for further Staff working all weekend in an effort to clear the Costs of moving facilities	off Claims that it is spoiling the look of the historic area for visitors and could harm businesses' trading No play on Saturday, however cumulative visitor total for the event over target of 50000 Creators say there will be no compromise in the size
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146 and 147 Co 148 Inv 149 Ro	urnal Highlands Id Islands Edition Ine Inverness Durier verness Courier	Winds Sweep Across Country Fury at Lack of Action on City Centre 'Flood' Crowd aim met despite weather chaos at Castle Stuart Heavy rain forces Dingwall circus to switch venues At the double after Black Isle landslide	27/05/2011 10/07/2011 11/07/2011 19/07/2011	on transport, energy and business Concerns that the recent streetscape works in Inverness city centre have led to persistent flooding in the area Article charting the consequences on the Scottish Open held near Inverness given heavy rain, thunder and lightning. Due to a waterlogged field the 'Circus of the Orient' had to be moved to the town's auction mart. News of a rapid repair to a road after a landslide	Flooding Flooding Flooding Flooding	Surface water highlighted on the corner of Church Street and Queensgate by Butcher Bill Fraser 100 mm of rain falling on the course during Saturday - twice the average rainfall for July nd	vehicle access and households to lose power. Boats breaking free from docks and being damaged, ferries to be cancelled and businesses to close early Surface water adversely affecting tourism and business Saturday- no play, yet managed for Sunday Having to move venues- disruption Road back to normal after a few days disruption	Low High Medium Medium	Minimal Impac Positive focus Damaging? Positive- quick response	coastguards and lifeboat crews securing boats, police and ambulance dealing with road closures (Courcil officials investigated problem, potential for further Staff working all weekeen Costs of moving facilities and publicity etc. Staff and repair costs	off Claims that it is spoiling the look of the historic area for visitors and could harm businesses' trading No play on Saturday, however cumulative visitor total for the event ver target of 50000 Creators say there will be no compromise in the size or quality of the event, yet inevitably some disruption Some disruption with landslide before repair
Joi 146 and 147 Co 148 Inv 149 Ro 150 Ro	urnal Highlands Id Islands Edition Ine Inverness Durier verness Courier	Winds Sweep Across Country Fury at Lack of Action on City Centre 'Flood' Crowd aim met despite weather chaos at Castle Stuart Heavy rain forces Dingwall circus to switch venues At the double after Black Isle	27/05/2011 10/07/2011 11/07/2011	on transport, energy and business Concerns that the recent streetscape works in Inverness city centre have led to persistent flooding in the area Article charting the consequences on the Scottish Open held near Inverness given heavy rain, thunder and lightning. Due to a waterlogged field the 'Circus of the Orient' had to be moved to the town's auction mart.	Flooding Flooding Flooding Flooding	Surface water highlighted on the corner of Church Street and Queensgate by Butcher Bill Fraser 100 mm of rain falling on the course during Saturday - twice the average rainfall for July nd exceptionally heavy rain'	vehicle access and households to lose power. Boats breaking free from docks and being damaged, ferries to be cancelled and businesses to close early Surface water adversely affecting tourism and business Saturday- no play, yet managed for Sunday Having to move venues- disruption	Low High Medium	Minimal Impac Positive focus Damaging? Positive- quick	coastguards and lifeboat crews securing boats, police and ambulance dealing with road closures (Council officials investigated problem, potential for further Staff working all weekend in an effort to clear the Costs of moving facilities and publicity etc.	off Claims that it is spoiling the look of the historic area for visitors and could harm businesses' trading No play on Saturday, however cumulative visitor total for the event over target of 50000 Creators say there will be no compromise in the size or quality of the event, yet inevitably some disruption Some disruption with landslide before repair Death, disruption to householders and services,
Joi 146 and 147 Co 148 Inv 149 Ro 150 Ro	urnal Highlands Id Islands Edition ne Inverness purier verness Courier pss-shire Journal	Winds Sweep Across Country Fury at Lack of Action on City Centre 'Flood' Crowd aim met despite weather chaos at Castle Stuart Heavy rain forces Dingwall circus to switch venues At the double after Black Isle landslide Probe As Man Dies in Flood	27/05/2011 10/07/2011 11/07/2011 19/07/2011	on transport, energy and business Concerns that the recent streetscape works in Inverness city centre have led to persisteri flooding in the area Article charting the consequences on the Scottish Open held near Inverness given heavy rain, thunder and lightning. Due to a waterlogged field the 'Circus of the Orient' had to be moved to the town's auction mart. News of a rapid repair to a road after a landslide Report of man dying in flood accident in Smithton, Inverness, and	Flooding Flooding Flooding Flooding Flooding	Surface water highlighted on the corner of Church Street and Queensgate by Butcher Bill Fraser 100 mm of rain falling on the course during Saturday - twice the average rainfall for July nd exceptionally heavy rain'	vehicle access and households to lose power. Boats breaking free from docks and being damaged, ferries to be cancelled and businesses to close early Surface water adversely affecting tourism and business Saturday- no play, yet managed for Sunday Having to move venues- disruption Road back to normal after a few days disruption Death of 68 year old William Hamilton	Low High Medium Medium	Minimal Impac Positive focus Damaging? Positive- quick response	coastguards and lifeboat crews securing boats, police and ambulance dealing with road closures (Council officials investigated problem, potential for further Staff working all weekend in an effort to clear the Costs of moving facilities and publicity etc. Staff and repair costs Emergency service- 15	off Claims that it is spoiling the look of the historic area for visitors and could harm businesses' trading No play on Saturday, however cumulative visitor total for the event over target of 50000 Creators say there will be no compromise in the size or quality of the event, yet inevitably some disruption Some disruption with landslide before repair Death, disruption to householders and services,
146 and 147 Co 148 Inv 149 Ro 150 Ro 151 Hig	urnal Highlands Id Islands Edition ne Inverness purier verness Courier pss-shire Journal	Winds Sweep Across Country Fury at Lack of Action on City Centre 'Flood' Crowd aim met despite weather chaos at Castle Stuart Heavy rain forces Dingwall circus to switch venues At the double after Black Isle landslide Probe As Man Dies in Flood Tragedy	27/05/2011 10/07/2011 11/07/2011 19/07/2011 21/07/2011	on transport, energy and business Concerns that the recent streetscape works in Inverness city centre have led to persistent flooding in the area Article charting the consequences on the Scottish Open held near Inverness given heavy rain, thunder and lightning. Due to a waterlogged field the 'Circus of the Orient' had to be moved to the town's auction mart. News of a rapid repair to a road after a landslide Report of man dying in flood accident in Smithton, Inverness, and subsequent actions into wider investigations	Flooding Flooding Flooding Flooding Flooding Flooding	Surface water highlighted on the corner of Church Street and Queensgate by Butcher Bill Fraser 100 mm of rain falling on the course during Saturday - twice the average rainfall for July nd exceptionally heavy rain' Excess surface water	vehicle access and households to lose power. Boats breaking free from docks and being damaged, ferries to be cancelled and businesses to close early Surface water adversely affecting tourism and business Saturday- no play, yet managed for Sunday Having to move venues- disruption Road back to normal after a few days disruption Death of 68 year old William Hamilton	Low High Medium High	Minimal Impac Positive focus Damaging? Positive- quick response Damaging	coastguards and lifeboat crews securing boats, police and ambulance dealing with road closures Council officials investigated problem, potential for further Staff working all weekeen in an effort to clear the Costs of moving facilities and publicity etc. Staff and repair costs Emergency service - 15 incidents for fire service in Staff claring area,	off Claims that it is spoiling the look of the historic area for visitors and could harm businesses' trading No play on Saturday, however cumulative visitor total for the event over target of 50000 Creators say there will be no compromise in the size or quality of the event, yet inevitably some disruption Some disruption vith landslide before repair Death, disruption to householders and services, damage