The Highland Council

# ADULT & CHILDREN'S SERVICES COMMITTEE 22 MAY 2013

Agenda	8.
Item	
Report	ACS/47/13
No	

### **Performance Report – Children's Services**

# Report by Director of Health and Social Care

### Summary

This report provides an update on the performance framework for Children's Services at the end of 2012/13.

#### 1. Background

- 1.1 Highland Council and NHS Highland have agreed a performance framework for children's services, as part of the lead agency arrangements. This performance report is presented to the Adult & Children's Services Subcommittee, as well as to NHS Highland.
- 1.2 All of the performance measures in the framework have been allocated to *For Highlands Children 4* Improvement Groups.
- 1.3 All meetings of the Committee are provided with new data. This report includes all of the outcome indicators in the Performance Framework, as an end of year report, which is attached as **Appendix One**. However, data remains outstanding with regard to a number of measures.

#### 2 Performance Measures

2.1 Commentary is provided on the following measures, where performance is not broadly on target or better (i.e. is rated AMBER or RED) or is otherwise of note.

# 2. Effective handover of planning and support arrangements for young people with continuing needs

Significant priority has been given to improvements in transition planning across both organisations, led by the Chief Executives, albeit no methodology is as yet in place for auditing operational arrangements.

# <u>3: By March 2013 no young people will wait longer than 26 weeks for access to Primary Mental Health Worker</u>

A small number of young people were waiting more than 26 weeks from September – December 2012. In part this was due to recent vacancies, but it was also due to changed practice across mental health services, which have been discussed with NHS Highland's Child Health Commissioner. None of the 45 children waiting to be seen at the end of January, had been waiting more than 26 weeks, and it was anticipated that this was sustainable. However, local difficulties in a small number of cases have caused one young person to be waiting more than 26 weeks in February, and two in March.

This outcome indicator is being closely monitored and managed and a detailed report on issues and actions being taken will be provided to the next meeting of the Committee.

#### 4. A review of child's plans will show they are fit for purpose

A review of Child's Plan has led to the development of version 2, which is presently being rolled out, and will then be further audited.

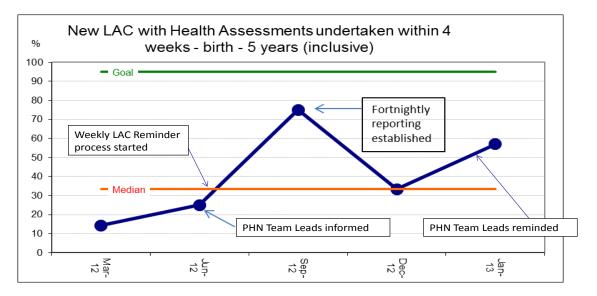
# 5. Improvement in the quality of the Childs Plan through embedding of self evaluation framework

Supported self evaluation activity is now taking place across all teams and units in the Health & Social Care Service, and implementation of the new Child's Plan will be included.

15. 100% of statutory health assessments to be done within 4 weeks of becoming Looked After
16. 100% of Initial LAC health assessments to be included in Childs Plans

Good progress has been achieved over the year with regard to the delivery of these targets, albeit there was some slippage in February with regard to No. 16.

Critically, the focus has increasingly been on the quality of assessments as well as the quantity, and after some slippage regarding frequency, as shown below for pre-5's, the rate is now recovering. Additionally, these indicators are now monitored on a fortnightly basis.



# 29. Fewer placement moves when children are looked after

This is a critical indicator, but there continue to be challenges about accurate representation of the number and frequency of placement moves.

# 31. Number of parents accessing parenting groups

Previous measures are no longer considered robust. Accordingly, accurate measurement will be dependent on implementation of new teams in each District, with a focus on support for parents.

# <u>35. There will be evidence that children are involved, engaged and included across service and policy development</u>

Young people's involvement is apparent at various levels of service and policy development, including as reported to this meeting of the Committee. There is a need to ensure full involvement in finalising *For Highland's Children 4*.

# 36. Increase the number of LAC supported through the Family Firm scheme

Good progress has been made, albeit less than anticipated, due to the need to ensure additional support, which is now in place.

### 44. 100% of services within ICS have up to date service development plan

Self evaluation processes have been initiated across the Health & Social Care Service and as part of *For Highland's Children 4*, but agreed improvement plans are not yet in place in all teams and units.

# 3 Implications arising from Report

- 3.1 There are a range of resource implications with regard to these performance indicators, but in most cases, performance can be addressed within current resources.
- 3.2 There are no legal, equality or climate change implications.

### Recommendation

Members are asked to consider and comment on this performance information.

Designation: Director of Health & Social Care

Date: 13 May 2013

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#### Children's Services performance framework 2012/13

Indica	Maggura & Datail	Target	Torget data					La	test Repo	orted Peri	od					Reporting
tor	Measure & Detail	Target	Target date	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	Period
Safe - I	Ensure that individual Child Protection Plans are	effective in p	promoting sat	fe caring	and reduc	ing conc	ern for th	e child in	the imme	ediate and	d long ter	m	1	1	1	1
1	Reduce the number of children on the child protection register who have been registered previously.	reduce from baseline level	Mar-13	6.31%	<b>5.45%</b> 12 of	6.02% 13 of	<b>5.58%</b> 13 of	5.10% 13 of	<b>3.69%</b> 10 of	<b>4.17%</b> 10 of	<b>4.26%</b> 11 of	<b>3.85%</b> 11 of	5.30% 15 of	<b>3.58%</b>	<b>3.69%</b>	monthly
	previously.	level		206	220	216	233	255	271	240	258	286	283	279	271	
	Effective handover of planning and support arrangements for young people with continuing needs	100%	Jun-14													annual
				0.00%	3.13%	2.70%	4.17%	12.20%	11.90%	13.51%	2.94%	2.38%	0.00%	2.44%	5.00%	monthly
		continual		0 of	1 of	1 of	1 of	5 of	5 of	5 of	1 of	1 of	0 of	1 of	2 of	data for >26
	By March 2013 no young people will wait longer than	reduction		73	32	37	24	41	42	37	34	42	45	41	40	weeks
	26 weeks for access to Primary Mental Health Worker	from baseline to	Mar-13		3.13%	2.70%	4.17%	14.63%	14.29%	16.22%	2.94%	4.76%	2.22%	12.20%	20.00%	data for >18 weeks
		zero			1 of	1 of	1 of	6 of	6 of	6 of	1 of	2 of	1 of	5 of	8 of	(includes
					32	37	24	41	42	37	34	42	45	41	40	>26 weeks
																data)
4	A review of child's plans will show they are fit for purpose	100%	not set													quarterly
5	Improvement in the quality of the Childs Plan through embedding of self evaluation framework	not set	not set													quarterly
Health	y - Improve the life chances of children by suppor	ting parents	and carers to	access a	and use a	ppropriate	e health s	services for	or their ch	nildren, pa	articularly	y in the ea	arly years	5		
6	Immunisation uptake rates of MMR1 (% of 5 year olds)	95%	Mar-13			96.1%			97.4%							quarterly
7	New-born babies exclusively breastfed at 6-8 weeks review to increase to 36% (HEAT)	36%	Mar-12			30.1%										quarterly
8 (a)	95% return rate for 6 -8 week assessment	95%	Mar-13													quarterly
8 (b)	Allocation of Health Plan Indicator at 6-8wks from birth	95% of returns	Mar-13													quarterly
9	Achieve 641 interventions for child healthy weight intervention programme for 2-15 year olds over 3 years ending March 2014	641	Mar-14			82 target 58			83 target 65			171 target 145			target 249	quarterly cumulative
10	Completion of P1 child health assessment	95%	Jun-13													annual

Indica	Measure & Detail	Target	Target date					La	test Repo	orted Peri	iod					Reporting
tor		Target	Target date	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	Period
11 (a)	P1 Body Mass Index every year	95%	Jun-13													annual
11 (b)	P7 Body Mass Index every 4 years	95%	not set													every four years
Health	y - Improve the life chances of children and youn	g people by p	promoting sel	f esteem	and redu	cing the l	evel of hi	gh risk a	ctivity am	ong you	ng people					
12 (a)	Reduction in self reported incidence of alcohol misuse P7 (10-11 year olds)	reduce from 8%	Mar-14													every two years
12 (b)	Reduction in self reported incidence of alcohol misuse S2 (12-13 year olds)	reduce from 23%	Mar-14													every two years
12(c )	Reduction in self reported incidence of alcohol misuse S4 (14-15 year olds)	reduce from 50%	Mar-14													every two years
13 (a)	Reduction in self reported incidence of drugs misuse P7 (10-11 year olds)	reduce from 5%	Mar-14													every two years
13 (b)	Reduction in self reported incidence of drugs misuse S2 (12-13 year olds)	reduce from 6%	Mar-14													every two years
13 ( c)	Reduction in self reported incidence of drugs misuse S4 (14-15 year olds)	reduce from 13%	Mar-14													every two years
14 (a)	Reduction in self reported incidence of smoking P7 (10-11 year olds)	reduce from 1%	Mar-14													every two years
14 (b)	Reduction in self reported incidence of smoking S2 (12-13 year olds)	reduce from 8%	Mar-14													every two years
14 (c )	Reduction in self reported incidence of smoking S4 (14-15 year olds)	reduce from 20%	Mar-14													every two years
	100% of statutory health assessments to be done					33.3%			72.0%			60.9%	81.8%	81.8%		
15	within 4 weeks of becoming Looked After	95%	Mar-13			2 of 6			18 of 25			14 of 23	9 of 11	9 of 11		monthly
	100% of Initial LAC health assessments to be					16.7%			80.0%			78.3%	72.7%	63.6%		
16	included in Childs Plans	95%	Mar-13			1 of			20 of			18 of	8 of	7 of		monthly
						6			25			23	11	11		
17	Evidence of allocated Additional Health Plan Indicator for LAC	95%	Mar-13			73%			92%			95%	97.7% 463 of	99.0%		monthly
									ĺ.				403 01			
18	Reduce waiting times for AHP services	90%	Dec-14						<u> </u>							quarterly

Indica	Measure & Detail	Terret	Tannat data					La	test Repo	orted Peri	od					Reporting
tor		Target	Target date	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	Period
Achiev	ring - Maintain and improve the high levels of indi	vidual achie	vement for al	l children	and you	ng people	•	[	-							
19	Reduction in the exclusion rate for Looked After Children	reduction from baseline	school year						84 per 1,000 30 of 359							annual
20	Increase in the number of LAC who attain qualification in any subject at level 3 or above	63%	2012/2013 qualification results						61.4% 27 of 44							annual
21	Increase in the number of LAC who attain qualifications in English/maths at level 3 or above	50%	2012/2013 qualification results						47.7% 21 of 44							annual
22	Increase the percentage of young people reporting their learning environment as positive	increase from baseline level	Jun-13					82.6% 21600 of 26163								annual
Nurtur	ed - Promote the general wellbeing of children an	d young peo	ple in vulnera	ble famil	ies throug	gh enhan	ced supp	ort for pa	rents and	carers, p	articularl	y in the e	arly year	S	1	
23	Develop staff training around attachment, resilience, and child development	not set	Mar-15													annual
Nurtur	ed - Improve opportunity for parents, children and	l young peo	ole to make p	ositive ch	oices abo	out their o	quality of	life throu	igh acces	s to emp	oyment a	nd traini	ng			
24	Provide wraparound childcare in every associated school group	100%	2013											100.0% 27 of 27	100.0% 28 of 28	annual
Nurtur	ed - Improve the outcomes for children who cann	ot live with t	heir own pare	ents throu	gh delive	ry of the	Action P	lan for Lo	oked afte	r Childre	n and the	Corporat	e Parenti	ng Strate	gy	
25	Increase the proportion of children who are Looked After at home	increase from baseline level	Mar-13	29.8% 157 of 527	28.5% 146 of 513	28.0% 145 of 518	27.2% 140 of 514	28.4% 147 of 517	26.8% 136 of 507	26.4% 131 of 497	26.1% 130 of 498	27.0% 130 of 482	25.9% 125 of 482	26.3% 129 of 490	27.3% 132 of 483	monthly
26	Increase in the number of children who need to live away from the family home, but can be supported in kinship care	increase from baseline level	Mar-13	17.3% 91 of 527	17.2% 88 of 513	17.2% 89 of 518	16.9% 87 of 514	16.6% 86 of 517	17.4% 88 of 507	19.1% 95 of 497	18.7% 93 of 498	19.3% 93 of 482	19.9% 96 of 482	20.8% 102 of 490	19.3% 93 of 483	monthly
27	Sustain the number of respite nights provided	maintain 2010/11 level of	Mar-13	249	531	774	1040	1243	1521	1882	2126	2496	2781	3228	3612	monthly cumulative
		provision		target 258	target 517	target 775	target 1034	target 1292	target 1551	target 1809	target 2067	target 2326	target 2584	target 2843	target 3101	
28	Sustain the number of respite day hours provided	maintain 2010/11 level of	Mar-13	2199	4331	5877	8741	11325	13549	16205	18743	20912	23432	26224	28953	monthly cumulative
		provision		target 2314	target 4628	target 6942	target 9256	target 11570	target 13885	target 16199	target 18513	target 20827	target 23141	target 25455	target 27769	

Indica	Measure & Detail	Tormot	Target date				_	La	test Repo	orted Peri	od					Reporting
tor	Measure & Detail	Target	Target date	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	Period
29	Fewer placement moves when children are looked after	reduce from baseline level	Mar-13													monthly
30	Reduce the length of time it takes between LAC permanency decisions and matching	reduce from baseline level	Mar-13			8 months			8 months			8 months	-		12 months	quarterly
Nurtur	ed			n			-	,		-	-		1	1		
31	Number of parents accessing parenting groups	Framework to be in place	Mar-13													annual
Active	- Improve the self confidence and physical health	of children	and young pe	ople thro	ugh acce	ss to and	engagen	nent in ac	tive play,	recreatio	n and sp	ort				1
32	Childs Plans Evidence LAC develop personal interests and hobbies	not set	not set													annual
Respe	cted and Responsible - Reduce fear of crime throu	igh positive	community in	nteraction	with you	ing peopl	e and by	maintain	ing low le	evels of y	outh offe	nding				
	Develop activities and Interventions for young people who are at risk of becoming serious and/or repeat offenders	no increase	Mar-13	6	5	6	6	8	7	5	6	5	7			monthly
34	No increase in the number of offences by young	no increase	Mar-13	41	89	139	197	230	273	307	359	405	465			monthly
	people			target 73 or less	target 146 or less	target 220 or less	target 293 or less	target 366 or less	target 439 or less	target 512 or less	target 585 or less	target 659 or less	target 732 or less	target 805 or less	target 878 or less	cumulative
Respe	cted and Responsible - Ensure that planning and	provision of	children's ser	vices refl	ect invol	vement a	nd consu	Itation wi	th childre	en and yo	ung peop	le	1	1		
35	There will be evidence that children are involved, engaged and included across service and policy development	not set	Mar-13													annual
36	Increase the number of LAC supported through the Family Firm scheme	20 placements	Mar-13			4			4			13				cumulative quarterly
37	There will be evidence that children and young people are involved in personal planning	not set	not set													quarterly

Indica	Measure & Detail	Target	Target date						test Repo		od					Reporting
tor		-	-	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	Period
includ	ed - Reduce the effects of disadvantage by provid	ing opportui	nity for achiev		personal	goals an	a involve	ement in c	communit	life for	all vulner		aren, incl	uaing the	ose with c	lisability
38	The percentage of children being supported in appropriate educational provision increases year on year, as all children with ASN have a child's plan	95%	Jul-14	44.0%								65.0%				annual
39	The quality of child's plans for children with additional needs will improve	not set	not set													annual
40	Reduce the number of children with Additional Support Needs who are not in school full time	not set	Jul-15									141	127			annual
		reduce from		8.5%	8.6%	8.1%	9.7%	9.1%	8.9%	9.1%	8.6%	8.9%	10.0%	9.0%	9.1%	
41	Fewer LAC children are in out of authority placements	baseline	Mar-13	45	44	42	50	47	45	45	43	43	48	44	44	monthly
				of 527	of 513	of 518	of 514	of 517	of 507	of 497	of 498	of 482	of 482	of 490	of 483	
Childre	en's Services are delivered effectively and efficien	tly - Sustain	and enhance	strategic	& operat	ional con	mission	ing withir	n the Lead	d Agency	Model	1	1	1		
42	Enacted commissioning framework	not set	Mar-13													annual
43	Ensure children and young people, parents and carers are represented across strategic commissioning groups	not set	Mar-13													annual
Childre	en's Services are delivered effectively and efficien	tly - Develop	oment of a rol	oust quali	ity assura	nce proc	ess whicl	h focuses	on servic	ce outcon	nes and c	ore delive	erables us	sing a sys	stematic a	pproach to
44	100% of services within ICS have up to date service development plan	100%	Mar-13													annual
45	Develop practitioner fora through a self-evaluation framework	not set	Mar-14													0
46	Using a self-evaluative approach within practitioner fora, examine the impact of the role of named person/lead professional to the delivery of services in/to ICS	not set	Mar-15													
47	Staff training plan in place for improvement of Childs Plans	not set	Mar-14													
Childre	en's Services are delivered effectively and efficien	tly - To ensu	ire that there i	is a skille	d workfo	ce availa	ble to de	liver quali	ity servic	es						
48	Every staff member will have an up to date PDP/APR	100%	Mar-13													annual
49	Develop a staff support and supervision framework which is fit for purpose for the new Integrated Children's Service	not set	Mar-13													annual
50	Monitor recruitment and retention of staff working within ICS	not set	not set													6 monthly

Indica	Measure & Detail	Target	Target date					Lat	test Repo	orted Peri	iod					Reporting
tor	Measure & Detail	Target	Target date	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	Period
Childre	en's Services are delivered effectively and efficier	tly - Improve	e service deliv	very thro	ugh servi	ce review	and rede	sign								
	Year on year there will be an increase in the number of integrated teams set around associated school groups	annual increase	Mar-17													annual
Childre	en's Services are delivered effectively and efficier	tly - Examin	e the effective	eness of j	oint work	ing to im	prove the	e climate	of partne	rship and	collabor	ation				
52	Evidence that the decisions contained within Childs Plan have the agreement of all partners	not set	not set													annual
53 (a)	Year on year the number of complaints diminishes	reduce from baseline level	Mar-14	1	1	1	1	2	0	1	2	0	0	0	0	monthly
53 (b)	Year on year the number of complaints diminishes (% responded to within 28 days)	increase from baseline level	Mar-14	100% 1 of 1	0% 0 of 1	0% 0 of 1	0% 0 of 1	0% 0 of 2	n/a 0 of 0	0% 0 of 1	0% 0 of 2	n/a 0 of 0	n/a 0 of 0	n/a 0 of 0	n/a 0 of 0	monthly