The Highland Council

ADULT & CHILDREN'S SERVICES COMMITTEE 21 AUGUST 2013

Agenda	12.
Item	
Report	ACS/72/13
No	

Performance Report – Children's Services

Report by Director of Health and Social Care

Summary

This report provides an update on the performance framework for Children's Services.

1. Background

- 1.1 Highland Council and NHS Highland have agreed a performance framework for children's services, as part of the lead agency arrangements. This performance report is presented to the Adult & Children's Services Committee, as well as to NHS Highland.
- 1.2 All of the performance measures in the framework have been allocated to *For Highlands Children 4* Improvement Groups. All meetings of the Committee are provided with new data, which is attached as **Appendix One.**
- 1.3 Commentary is provided on the following measures, where performance is not broadly on target or better (i.e. is rated AMBER or RED) or is otherwise of note.

2 Performance Measures

2.1 <u>3: By March 2013 no young people will wait longer than 26 weeks for access</u> to Primary Mental Health Worker

There have been continuing challenges achieving zero children waiting 26 weeks to be seen. This is the subject of a separate report to this meeting of the Committee.

This target will require to be adjusted to 18 weeks, ahead of the Government requirement from December 2014.

- 7: New-born babies exclusively breastfed at 6-8 weeks review to increase to 36%
- 8. 95% return rate for 6 -8 week assessment

Performance is RAGed as red for both indicators, albeit it remains high in comparison with national comparators. The national target of 33% by 2010/11 is now a standard. NHS Highland has set a higher target at 36%.

It is now clear that the return rate of the child health surveillance form is low from some GP Practice areas, and the Infant Nutrition Adviser for NHS Highland is working with Practices to improve this.

9. Child Health Weight interventions

Highland had been required to re-profile this HEAT target, given previous difficulties, but we are now exceeding the target.

12; 13; 14: Alcohol and Drug Misuse and Smoking at P7, S2 and S4

Initial results of the twice yearly Lifestyle Survey are now available, and they indicate very significant improvements in relation to self-reported use of alcohol, drugs and smoking by young people, on the basis of a high (60%) return. Further analysis will take place on particular groups and geographical areas.

15 Health assessments to be undertaken within 4 weeks of child becoming looked after.

17. Evidence of allocated Health Plan Indicator for looked after children.

100% of health assessments were achieved within 4 weeks in May, and more than 95% of Health Plan Indicators have been allocated to looked after children throughout 2013.

18: Reduce waiting times for AHP Services

The HEAT target requires compliance with a maximum 18 week waiting time by December. The reporting processes in place are not yet able to provide accurate information, and this is being pursued by both organisations.

27; 28: Sustain the number of respite nights and respite day hours

Following a period of underachievement, we have now exceeded the target at the end of 2012/13, and in the first quarter of 2013/14. A full report is being presented to this meeting of the Committee.

41: Looked after children in out of authority placements

We have been operating with a higher than usual level of (high cost) secure care placements. There is further information regarding this in the revenue monitoring report.

The Programme Manager (Alternatives to Out of Authority Placements) has commenced, and is beginning to pursue a number of streams of activity.

48: Every staff member has a PDP

Audit activity to date indicates that 48.8% of staff have PDPs in place. That

involves 291 out of 596 staff.

53: Stage Two complaints are responded to within 28 days

Only one of four complaints was responded to within the timescale. This has been a matter of focussed discussion at management meetings, and will continue to be prioritised.

3 Implications arising from Report

- 3.1 There are a range of resource implications with regard to these performance indicators, but in most cases, performance can be addressed within current resources.
- 3.2 There are no legal, equality or climate change implications.

Recommendation

Members are asked to consider and comment on this performance information.

Designation: Director of Health & Social Care

Date: 6 August 2013

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Appendix 1

			Target						201	2/13							2013/14		
	Measure & Detail	Target	date	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Comments
Safe	- Ensure that individual Chil	d Protection	Plans are e	ffective in	n promotin	g safe carii	ng and red	ucing conc	ern for the	child in th	e immedia	te and lon	g term						
1	Reduce the number of children on the child protection register who have been registered	reduce from baseline level	Mar-13	6.31%	5.45%	6.02%	5.58%	5.10%	3.69%	4.17%	4.26%	3.85%	5.30%	3.58%	3.69%	4.25%	3.83%	4.05%	Each data point covers 12 months. 'Registered previously' means there was a gap of 12 months or less between registrations. Baseline covers April 2009 to March 2012: 32 of 437 children had a previous registration (7.32%).
	previously			13 of	12 of	13 of	13 of	13 of	10 of	10 of	11 of	11 of	15 of	10 of	10 of	11 of	10 of	10 of	Proposed changes:
				206	220	216	233	255	271	240	258	286	283	279	271	259	261	247	r roposed changes.
				0.0%	3.1%	2.7%	4.2%	12.2%	11.9%	13.5%	2.9%	2.4%	0.0%	2.4%	5.0%	13.6%	6.1%	13.5%	This is a sub set of the CAMHS target as it only
			Mar-13	0 of	1 of	1 of	1 of	5 of	5 of	5 of	1 of	1 of	0 of	1 of	2 of	3 of	2 of	5 of	relates to waiting times for PMHWs. Baseline
	By March 2013 no young	continual		73	32	37	24	41	42	37	34	42	45	41	40	22	33	37	31 March 2012 = 42 people were waiting for
3	people will wait longer than 26 weeks for access to Primary Mental Health Worker	reduction from baseline to zero	Dec-14	0.0%	3.1%	2.7%	4.2%	14.6%	14.3%	16.2%	2.9%	4.8%	2.2%	12.2%	20.0%	22.7%	24.2%	18.9%	access to a PMHW. 19.05% (8 of 42) of those had been waiting longer than 18 weeks. Of these 8, 7 (16.67%) had been waiting longer than 26 weeks.
				0 of	1 of	1 of	1 of	6 of	6 of	6 of	1 of	2 of	1 of	5 of	8 of	5 of	8 of	7 of	Proposed changes:
				73	32	37	24	41	42	37	34	42	45	41	40	22	33	37	Proposed changes.
Heal	thy - Improve the life chance	es of children	by suppor	ting paren	nts and car	ers to acces	ss and use	appropriat	e health s	ervices for	their child	ren, partic	larly in th	e early yea	ars				
6	Immunisation uptake rates of MMR1 (% of 5 year olds)	95%	Mar-13			95.5%			95.8%			96.6%			94.6%				3 month time lag for data. Baseline = Highland 97.5% (March 2012) Exceeded Target. Proposed changes:
	New-born babies					33.4%			32.4%			31.9%							6 month time lag for data. Baseline = Highland
7	exclusively breastfed at 6- 8 weeks review to increase to 36% (HEAT)	36%	Mar-12																HSCP 29.4% (31/03/2012) 6 month lag on data. Proposed changes:
8 (a)	95% return rate for 6 -8 week assessment	95%	Mar-13	13151	80834	83.0%	83684		76.0%	53531		75.0%		(SEE)		(3)(3)	13153		6 month time lag for data. Baseline = NHS Highland 81.5% (Babies born 01/01/2012- 31/3/2012).
	week assessment																		Proposed changes:
8 (b)	Allocation of Health Plan Indicator at 6-8wks from	95%	Mar-13	891691		83%			73%			78%	1011						6 month time lag for data. Target=95% of returned assessments. Baseline required.
	birth																		Proposed changes:
9	Achieve 641 interventions for child healthy weight	C44	Mar. 44			82	SEEF	STREET	83	STEEL	SREEL	211	IREE	SHEEL	334	1715	(IRIEE)		Baseline =NHS Highland excluding A&B= 47 interventions (target was 43) (March 2011)
9	intervention programme	641	Mar-14			target			target			target			target				
	for 2-15 year olds over 3					58			65			145			249				Proposed changes:

Heal	thy - Improve the life chance	s of children	and young	g people by pron	noting self estee	m and reducing	the level of h	igh risk activi	ity among your	g people		
12	Reduction in self reported incidence of alcohol	reduce from	Mar-14								2.9%	Highland Lifestyle Survey "any alcohol in the last week", baseline = 8% (2011)
(a)	misuse P7 (10-11 year olds)	baseline of 8%	iviai-14								47 of 1624	Proposed changes:
12	Reduction in self reported incidence of alcohol	reduce from	Man 44								12.8%	Highland Lifestyle Survey "any alcohol in the last week", baseline = 23% (2011)
(b)	misuse S2 (12-13 year olds)	baseline of 23%	Mar-14								218 of 1700	Proposed changes:
12(0	Reduction in self reported	reduce from									31.0%	Highland Lifestyle Survey "any alcohol in the last week", baseline = 50% (2011)
)	incidence of alcohol misuse S4 (14-15 year olds)	baseline of 50%	Mar-14								538 of 1733	Proposed changes:
42.4	Reduction in self reported	reduce from	1446								1.9%	Highland Lifestyle Survey "any drugs in the last week", baseline = 5% (2011)
13 (a	incidence of drugs misuse P7 (10-11 year olds)	baseline of 5%	Mar-14								31 of 1598	Proposed changes:
42.41	Reduction in self reported	reduce from baseline of 6%									4.4%	Highland Lifestyle Survey "any drugs in the last week", baseline = 6% (2011)
13 (0	incidence of drugs misuse S2 (12-13 year olds)		Mar-14								73 of 1670	Proposed changes:
	Reduction in self reported	reduce from baseline of 13%									8.1%	Highland Lifestyle Survey "any drugs in the last week", baseline = 13% (2011)
13 (c	incidence of drugs misuse S4 (14-15 year olds)		Mar-14								138 of 1711	Proposed changes:
	Reduction in self reported	reduce from									0.5%	Highland Lifestyle Survey "smoked once or more in the last week", baseline = 1% (2011)
14 (a	incidence of smoking P7 (10-11 year olds)	baseline of 1%	Mar-14								8 of 1589	Proposed changes:
14 (1-	Reduction in self reported incidence of smoking S2	reduce from	Mar-14								5.5%	Highland Lifestyle Survey "smoked once or more in the last week", baseline = 8% (2011)
4 (0	(12-13 year olds)	baseline of 8%	iVldi-14								93 of 1676	Proposed changes:
14/-	Reduction in self reported incidence of smoking S4	reduce from	Mor 14								12.0%	Highland Lifestyle Survey "smoked once or more in the last week", baseline = 20% (2011)
14 (С	(14-15 year olds)	baseline of 20%	Mar-14								205 of 1711	Proposed changes:

15	95% of statutory health assessments to be done within 4 weeks of becoming Looked After 95% of Initial LAC health assessments to be	95% 95%	Mar-13			33.3% 2 of 6 16.7% 1 of			72.0% 18 of 25 80.0%			60.9% 14 of 23 78.3%	81.8% 9 of 11 72.7% 8 of	81.8% 9 of 11 63.6% 7 of	70.0% 7 of 10 60.0% 6 of		100.0% 4 of 4 75.0%		Baseline = 23% (7 of 30 new looked after children in Jan - March 2012 had an assessment completed within 4 weeks Proposed changes: Baseline = 73% (22 of 30 new looked after children in Jan - March 2011).
17	included in Childs Plans Evidence of allocated Additional Health Plan	95%	Mar-13			73%			25 92%			23 95%	97.7%	99.0%	10 98.0%		99.0%		Proposed changes: Baseline = 70% additional or intensive HPI (January 2012).
Nurt	Indicator for LAC			ot live wit	h their ow	n parents t	hrough de	livery of th	ne Action P	lan for Loc	oked after	Children a	463 of 474 and the Core	orate Pare	enting Stra	tegv			Proposed changes:
25a	Proportion of children who			29.8%	28.5%	28.0%	27.2%	28.4%	26.8%	26.4%	26.1%	27.0%	25.9%	26.3%	27.3%	26.9%	26.8%	27.3%	Baseline = 173 of 539 (32.1%) (March 2012). Data is as-at month end.
	are Looked After at home			157 of 527	146 of 513	145 of 518	140 of 514	147 of 517	136 of 507	131 of 497	130 of 498	130 of 482	125 of 482	129 of 490	132 of 483	130 of 484	127 of 473	127 of 466	Proposed changes:
26a	Increase in the number of children who need to live	increase from	Mar-13	17.3%	17.2%	17.2%	16.9%	16.6%	17.4%	19.1%	18.7%	19.3%	19.9%	20.8%	19.3%	18.8%	19.2%	18.5%	Baseline = 89 of 539 (16.5%) (March 2012). Data is as-at month end.
200	away from the family home, but can be	baseline level	IVIUI 15	91 of 527	88 of 513	89 of 518	87 of 514	86 of 517	88 of 507	95 of 497	93 of 498	93 of 482	96 of 482	102 of 490	93 of 483	91 of 484	91 of 473	86 of 466	Proposed changes:
27	Sustain the number of	maintain 2010/11	Mar-13	249	531	774	1040	1243	1521	1882	2126	2496	2781	3228	3612	368	676	974	Baseline = 3101 nights for age 0-17 group (2010/11).
	respite nights provided	level of provision		target 258	target 517	target 775	target 1034	target 1292	target 1551	target 1809	target 2067	target 2326	target 2584	target 2843	target 3101	target 258	target 517	target 775	Proposed changes:
28	Sustain the number of	maintain 2010/11	Mar-13	2199	4331	5877	8741	11325	13549	16205	18743	20912	23432	26224	28953	3286	5820	8556	Baseline = 27769 hours for age 0-17 group (2010/11).
20	respite day hours provided	level of provision	IVIGI 13	target 2314	target 4628	target 6942	target 9256	target 11570	target 13885	target 16199	target 18513	target 20827	target 23141	target 25455	target 27769	target 2314	target 4628	target 6942	Proposed changes:
30	Reduce the length of time it takes between LAC	reduce from	Mar-13	ERRES	SEREN	8 months			8 months			8 months		1:000	12 months			10.8 months	Baseline = 12.2 months (average) 2011/12
	permanency decisions and	baseline	IVIGI 13																Proposed changes:
41	Fewer LAC children are in out of authority	reduce from	Mar-13	8.5% 45	8.6% 44	8.1% 42	9.7% 50	9.1% 47	8.9% 45	9.1% 45	8.6% 43	8.9% 43	10.0% 48	9.0% 44	9.1% 44	8.9% 43	9.3% 44	9.9% 46	Baseline 31/3/2012=44 of 539 LAC (8.2%)
Chil	placements	baseline		of 527	of 513	of 518	of 514	of 517	of 507	of 497	of 498	of 482	of 482	of 490	of 483	of 484	of 473	of 466	Proposed changes:
Child	ren's Services are delivered Every staff member will	effectively	and efficie	ntiy - 10 er	isure that	tnere is a s	Kiilea wor	KTORCE avai	iable to de	iiver quali	ity services				48.8%				Annual count
48	have an up to date PDP/APR	100%	Mar-13												291 of 596				Proposed changes: