### The Highland Council

#### ADULT & CHILDREN'S SERVICES COMMITTEE

Agenda 8. Item

Report ACS/99/13

#### **13 November 2013**

# **Performance Report – Children's Services**

# Report by Director of Health and Social Care

# Summary

This report provides an update on the performance framework for Children's Services.

# 1. Background

- 1.1 Highland Council and NHS Highland have agreed a performance framework for children's services, as part of the lead agency arrangements. This performance report is presented to the Adult & Children's Services Committee, as well as to NHS Highland.
- 1.2 All of the performance measures in the framework have been allocated to *For Highlands Children 4* Improvement Groups. All meetings of the Committee are provided with new data, which is attached as **Appendix One.**
- 1.3 Commentary is provided on the following measures, where performance is not broadly on target or better, or is otherwise of note.

#### 2 Performance Measures

2.1 <u>3: By March 2013 no young people will wait longer than 26 weeks for access</u> to Primary Mental Health Worker

There was one young person who waited more than 26 weeks for an intervention by a Primary mental Health Worker in August, representing 3.4% of the cohort. While this level does not breach the HEAT target, we seek to have no breaches, and the circumstances are being investigated.

#### 8a: Return rate for 6-8 week assessment

The provisional figure suggests that the return rate for the 6-8 week assessment has fallen to 72.1%. This process is dependent on GP Practices, and does not reflect the performance on the actual assessments. This matter has been pursued, but requires further action.

# 9: Achieve 641 interventions for child healthy weight intervention programme for 2-15 year olds over 3 years (ending March 2014)

High 5 is an innovative Health & Wellbeing programme which is being rolled out across Highland primary schools. The programme, delivered by class teachers, offers rich learning experiences covering food and nutrition, the benefits of exercise and the development of emotional intelligence around advertising, marketing and body image as portrayed in the media.

To date, 4250 pupils have participated in the programme and by March 2014 this will be 9900 from 150 of Highland's 178 primary schools. The programme has achieved its target (an NHS HEAT target) 6 months ahead of schedule. It will be embedded as part of schools' planning within Curriculum for Excellence and will continue to impact positively on pupils' health and wellbeing, well beyond the time frame of the current HEAT target.

15: 95% of statutory health assessments to be done within 4 weeks of becoming Looked After

16: 95% of Initial LAC health assessments to be included in Childs Plans

This was reported at the previous Committee, but there has been deterioration in August, and it is proposed that this should be the subject of an exception report to the next meeting.

# 3 Implications arising from Report

- 3.1 There are a range of resource implications with regard to these performance indicators, but in most cases, performance can be addressed within current resources.
- 3.2 There are no legal, equality or climate change implications.

#### Recommendation

Members are asked to consider and comment on this performance information.

Designation: Director of Health & Social Care

Date: 5 November 2013

Author: Bill Alexander, Director of Health and Social Care

George Maldonado, Performance Analyst

# Appendix 1

Children's	Services performance fram	ework 2013/	14															
-march s	. 30. 21000 periormanee main	2 37 37 1 2013/	_ •															
Indicator	Measure & Detail	Target	Target					2/13				2013/14						
Cofo From	una that in dividual Child Dua	ta stian Blanc	date	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ
sare - Ensi	ure that individual Child Pro	tection Plans	s are effect	ive in pror	noting sate	e caring an	a reaucing	concern	or the child	in the im	mediate ai	ia long ter	m					
	Reduce the number of			4.26%	3.45%	3.15%	3.15%	3.05%	4.25%	2.71%	2.80%	3.67%	3.69%	4.93%	4.44%	4.35%	4.88%	4.47%
	children on the child	reduce		11 of	9 of	8 of	8 of	8 of	11 of	7 of	7 of	9 of	9 of	11 of	11 of	11 of	12 of	11 of
1	protection register who	from baseline	Mar-13	258	261	254	254	262	259	258	250	245	244	223	248	253	246	246
	have been registered	level		1	1	1	1	1	4	4	4	4	4	4	4	4	4	4
	previously	levei		5	4	4	4	4	4	0	1	1	1	4	4	4	5	5
				3	3	3 0	3 0	3	3 0	3 0	0	2	2	2	2	2	2	0 2
	By March 2013 no young people will wait longer than 26 weeks for access to Primary Mental Health Worker			12.2%	11.9%	13.5%	2.9%	2.4%	0.0%	2.4%	5.0%	13.6%	6.1%	13.5%	0.0%	3.4%		
			Mar-13	5 of	5 of	5 of	1 of	1 of	0.0% 0 of	1 of	2 of	3 of	2 of	5 of	0.0% 0 of	1 of		
		continual	IVIAI-13	41	42	37	34	42	45	41	40	22	33	37	39	29		
3		reduction from baseline to	Dec-14	14.6%	14.3%	16.2%	2.9%	4.8%	2.2%	12.2%	20.0%	22.7%	24.2%	18.9%	2.6%	10.3%		
		zero	Dec 11															
				6 of	6 of	6 of	1 of	2 of	1 of	5 of	8 of	5 of	8 of	7 of	1 of	3 of		<u> </u>
				41	42	37	34	42	45	41	40	22	33	37	39	29		<u> </u>
Healthy -	Improve the life chances of	children by s	upporting	parents an	d carers to	access and	d use appr	opriate he	alth service	es for their	r children,	particularly	y in the ea	rly years			_	
6	Immunisation uptake rates of MMR1 (% of 5 year olds)	95%	Mar-13	0	97.4%	0	0	96.8%	0	0	94.6%	0	0	97.2%	0	0		
8 (a)	95% return rate for 6 -8 week assessment	95%	Mar-13	0	76.0%	0	0	80.6%	0	0	85.0%	0%	076	72.1% (p)	0	0		
8 (b)	Allocation of Health Plan Indicator at 6-8wks from birth	95%	Mar-13	096	73%	0%	0%	78%	0%	0%		0%	0%		0%	0%		
	Achieve 641 interventions for child healthy weight				83	0%	0/4	211		024	334	0.6	034	649	0%	034		
9	intervention programme	641	Mar-14		target			target			target			target				
	for 2-15 year olds over 3 years ending March 2014				65			145			249			361				

Assessments to be done   Section		assessments to be done within 4 weeks of becoming Looked After  95% of Initial LAC health assessments to be included in Childs Plans		Mar-13					60.9%	04.00/									
186   146   90   90   70   90   40   100   17		95% of Initial LAC health assessments to be included in Childs Plans	95%			40 (			00.570	81.8%	81.8%	70.0%	69.2%	100.0%	100.0%	94.4%	66.7%		
16   16   16   17   18   18   18   18   18   18   18		95% of Initial LAC health assessments to be included in Childs Plans	95%													17 of	6 of		
Additional Health Plan Indicator for LAC   Proportion of children who cannot live with their own parents through delivery of the Action Plan for Looked after Children and the Corporate Parenting Strate Looked After at home are Looked After at home away from the family home, but can be supported in kinship care   Sustain the number of children where permanence achieved via a Residence order   Sustain the number of respite nights provided      Sustain the number of respite nights provided   Sustain the number of respite nights provided   Sustain the number of respite nights provided   Sustain table   Sustain the number of respite nights provided   Sustain table   Sustain the number of respite nights provided   Sustain table		assessments to be included in Childs Plans	95%			25			23	11	11	10	13	4	10	18	9		
Included in Childs Plans		included in Childs Plans		Mar-13		80.0%			78.3%	72.7%	63.6%	60.0%	23.1%	75.0%	60.0%	77.8%	66.7%		
Evidence of allocated Additional Health Plan Indicator for LAC  Mar-13  Proportion of children who are Looked After at home away from the family home, but can be supported in kinship care  Increase in the number of children who as a Residence order  Sustain the number of respite nights provided  The spite nights provided of the spite		Evidence of allegated														14 of	6 of		
Additional Health Plan Indicator for LAC   95%   Mar-13		Evidence of allocated				25			23	11	11	10	13	4	10	18	9		
Indicator for LAC			95%	Mar-13	0%	92%	096	0%	95%	97.7%	99.0%	98.0%	98.0%	99.0%	98.0%	98.0%	99.0%	99.0%	
Nurtured - Improve the outcomes for children who cannot live with their own parents through delivery of the Action Plan for Looked after Children and the Corporate Parenting Strategy and the Corporate Parenting Strategy and the Looked After at home   28.4%   26.8%   26.4%   26.1%   27.0%   25.9%   26.3%   27.3%   26.9%   26.8%   27.3%   26.8%   27.3%   26.9%   27.3%   26.9%   27.3%   27.3%   26.9%   27.3%   27.3%   26.9%   27.3%   27.3%   27.3%   27.3%   27.3%   2			3370	15															
25a Proportion of children who are Looked After at home  26a Increase in the number of children who need to live away from the family home, but can be supported in kinship care  26b Increase in the number of children where permanence achieved via a Residence order  27 Sustain the number of respite nights provided  28.4% 26.8% 26.4% 26.1% 27.0% 25.9% 26.3% 27.3% 26.9% 26.8% 27.3% 26.9% 26.9% 26.8% 27.3% 26.9% 26.9% 26.8% 27.3% 26.9% 26.9% 26.9% 26.9% 26.9% 26.9% 26.9% 27.3% 26.9% 26.9% 27.3% 26.9% 26.9% 27.3% 26.9% 27.3% 26.9% 26.9% 27.3% 26.9% 27			<u> </u>			•			6.1.			6. 61.11.1				• •			
Proportion of children who are Looked After at home	e	d - Improve the outcomes for	children wh	o cannot li	ve with the	eir own par	ents throu	gh deliver	y of the Ac	tion Plan f	or Looked	after Child	ren and th	e Corporat	e Parentin	g Strategy			
147 of 136 of 131 of 130 of 125 of 129 of 132 of 130 of 127 of	25a	'			28.4%	26.8%	26.4%	26.1%	27.0%	25.9%	26.3%	27.3%	26.9%	26.8%	27.3%	26.9%	26.9%	26.4%	27.2%
Increase in the number of children who need to live away from the family home, but can be supported in kinship care   Increase in the number of children whore a be supported in kinship care   Increase in the number of children where permanence achieved via a Residence order   Increase in the number of respite nights provided   Increase from the family and the section   Increase in the number of respite nights provided   Increase from the form   Increase in the number of respite nights   Increase from   Increase in the number of respite nights   Increase in the number of respite nights																127 of	126 of	120 of	125 of
26a children who need to live away from the family home, but can be supported in kinship care  26b Increase in the number of children where permanence achieved via a Residence order  27 Sustain the number of respite nights provided  28 Increase in the number of respite nights provided or supported in kinship care  18 Increase in the number of children where permanence achieved via a Residence order  18 Increase in the number of respite nights provided or supported in kinship care  28 Increase in the number of children where permanence achieved via a Residence order  29 Increase in the number of respite nights provided or supported in kinship care  20 Increase in the number of children where permanence achieved via a Residence order  29 Increase in the number of children where permanence achieved via a Residence order  20 Increase in the number of children where permanence achieved via a Residence order  20 Increase in the number of children where permanence achieved via a Residence order  20 Increase in the number of children where permanence achieved via a Residence order  20 Increase in the number of children where permanence achieved via a Residence order  20 Increase in the number of children where permanence achieved via a Residence order  20 Increase in the number of children where permanence achieved via a Residence order  20 Increase in the number of children where permanence achieved via a Residence order  20 Increase in the number of children where permanence achieved via a Residence order  20 Increase in the number of children where permanence achieved via a Residence order  20 Increase in the number of children where permanence achieved via a Residence order  20 Increase in the number of children where permanence achieved via a Residence order  20 Increase in the number of children where permanence achieved via a Residence order  20 Increase in the number of children where permanence achieved via a Residence order  20 Increase in the number of children where permanence achieved via a Residence order					517	507	497	498	482	482	490	483	484	473	466	472	468	455	459
baseline   baseline   level	26a	children who need to live		Mar-13	16.6%	17.4%	19.1%	18.7%	19.3%	19.9%	20.8%	19.3%	18.8%	19.2%	18.5%	18.2%	18.2%	19.8%	19.0%
Sustain the number of respite nights provided   Sustain the number of respite nights provided   Sustain the number of provision   Sustain the number of respite nights provided   Sustain the number of provision   Sustain the number of respite nights provided   Sustain the number of provision   Sustain the numb		home, but can be	baseline		86 of	88 of	95 of	93 of	93 of	96 of	102 of	93 of	91 of	91 of	86 of	86 of	85 of	90 of	87 of
children where permanence achieved via a Residence order  Sustain the number of respite nights provided  maintain 2010/11 level of provision  Mar-13  target			level		517	507	497	498	482	482	490	483	484	473	466	472	468	455	459
a Residence order  Sustain the number of respite nights provided respite nights	26b	children where			58	59	61	60	61	62	62	67	67	66	66	66	66	67	66
Sustain the number of respite nights provided level of provision   Sustain the number of respite nights provided   Sustain the		<b>'</b>																	
provision target	27			Mar-13	1243	1521	1882	2126	2496	2781	3228	3612	368	676	974	1312	1651	1847	
		respite nights provided			target	target	target	target	target	target	target	target	target	target	target	target	target	target	target
1292 1551 1809 2067 2326 2584 2843 3101 258 517 775 10			provision		1292	1551	1809	2067	2326	2584	2843	3101	258	517	775	1034	1292	1551	1809
Sustain the number of 2010/11 Mar-13	28		2010/11 level of	Mar-13	11325	13549	16205	18743	20912	23432	26224	28953	2701	5236	7993	11556	14075	15943	
target ta		Tespite day flours provided			target	target	target	target	target	target	target	target	target	target	target	target	target	target	target
11570 13885 16199 18513 20827 23141 25455 27769 2314 4628 6942 92					11570		16199	18513		23141	25455		2314	4628		9256	11570	13885	16199
Reduce the length of time reduce 8 8 12 10.8		· ·			1000		1975	1975		0/0	1975		0%	10/0		100	0//	12.2	
it takes between LAC permanency decisions and matching level Mar-13 months months months months months months months		it takes between LAC		Mar-13		months			months			months			months			months	

Respected	d and Responsible - Reduce f	fear of crime	through p	ositive cor	nmunity in	teraction v	with young	people ar	nd by main	taining low	v levels of	youth offe	nding					
	No increase in the number of offences by young	no	Mar-13	230	273	307	359	405	465		528	46	86	134	194	225	265	
34				target	target	target	target	target	target	target	target	target	target	target	target	target	target	target
34	people	increase	IVIAI-13	366	439	512	585	659	732	805	878	73	146	220	293	366	439	512
	реоріе			or less	orless	orless	orless	orless	orless	orless	or less	or less	or less	orless	orless	or less	or less	or less
Included -	Reduce the effects of disad	ا vantage by	providing o	pportunity	for achiev	ement of	personal g	oals and in	volvemen	t in commu	unity life fo	or all vulne	rable child	dren, inclu	ding those	with disab	ility and Lo	ooked
	Fewer LAC children are in	reduce	Mar-13	9.1%	8.9%	9.1%	8.6%	8.9%	10.0%	9.0%	9.1%	8.9%	9.3%	9.9%	9.7%	9.2%	9.5%	
41	out of authority	from		47	45	45	43	43	48	44	44	43	44	46	46	43	43	
	placements	baseline		of 517	of 507	of 497	of 498	of 482	of 482	of 490	of 483	of 484	of 473	of 466	of 472	of 468	of 455	of 459
Children's	Services are delivered effe	ctively and e	efficiently -	- Examine 1	the effectiv	veness of j	oint worki	ng to impr	ove the cli	mate of pa	rtnership a	and collabo	oration					
53 (a)	Year on year the number of complaints diminishes	reduce from baseline level	Mar-14	2	0	1	2	0	0	0	0	3	0	1	1	2	2	
53 (b)	of complaints diminishes	increase from baseline	Mar-14	0%	n/a	0%	0%	n/a	n/a	n/a	n/a	33%	n/a	0%	100%	0%	0%	
	days)	level		0 of	0 of	0 of	0 of	0 of	0 of	0 of	0 of	1 of	0 of	0 of	1 of	0 of	0 of	
	lays	icvei		2	0	1	2	0	0	0	0	3	0	1	1	2	2	