#### The Highland Council

#### ADULT & CHILDREN'S SERVICES COMMITTEE

# 19 February 2014

Agenda Item	7i.
Report No	ACS/21/14

# **Performance Report – Children's Services**

### Report by Director of Health and Social Care

### Summary

This report provides an update on the performance framework for Children's Services.

### 1. Background

- 1.1 Highland Council and NHS Highland have agreed a performance framework for children's services, as part of the lead agency arrangements. This performance report is presented to the Adult & Children's Services Committee, as well as to NHS Highland.
- 1.2 All of the performance measures in the framework have been allocated to For Highlands Children 4 Improvement Groups. Meetings of the Committee are normally only provided with new data, but the full framework is attached to this report, as it accompanies the NHS Highland Assurance report. It includes some indicators where it has not been feasible to collect data, and changes are likely to be proposed to, following publication of For Highland's Children 4.
- 1.3 Commentary is provided on the following measures, where performance is not broadly on target or better, or is otherwise of note.

#### 2 Performance Measures

2.1 <u>3: By March 2013 no young people will wait longer than 26 weeks for access to Primary Mental Health Worker</u>

All children seen in Quarter 3, were within both the 26 week and 18 week timescales.

7: New-born babies exclusively breastfed at 6-8 weeks review to increase to 36%

Albeit performance remains below the 36% target, there has been a notable increase over the last quarter, to 34.8%. This is a consequence of the improvement work previously reported to Committee, as well as a higher return rate from some practices. An exception report is provided as part of the NHS Highland assurance statement.

15: 95% of statutory health assessments to be done within 4 weeks of becoming Looked After

16: 95% of Initial LAC health assessments to be included in Childs Plans

There has been improvement in Quarter 3, but this is not fully being translated into Child's Plans. An exception report is included in the NHS Highland assurance statement.

33: Develop activities and Interventions for young people who are at risk of becoming serious and/or repeat offenders

Albeit the number of persistent young offenders, with 5 or more offences in a six month period, remains lower than it was two years ago, in October and November 2013 it was higher than it had been for some time. This follows a period when data has not been available from the Scottish Children's Reporters Administration (SCRA), making it difficult to confirm an underlying trend. In December, the number reduced to 6.

# 3 Implications arising from Report

- 3.1 There are a range of resource implications with regard to these performance indicators, but in most cases, performance can be addressed within current resources.
- 3.2 There are no legal, equality or climate change implications.

#### Recommendation

Members are asked to consider and comment on this performance information.

Bill Alexander

Designation: Director of Health & Social Care

Date: 9 February 2014

Author: Bill Alexander, Director of Health and Social Care

George Maldonado, Performance Analyst

Children's Services performance fra	mework 201	13/14																									
Measure & Detail	Target	Target						201	2/13											201	3/14						Reporting
		date	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	Period
Safe - Ensure that individual Child F	Protection Pl	ans are effe	ective in pr	romoting sa	afe caring a	nd reducing	g concern f	or the child	in the imn	nediate and	long term	_								1							
			5.26%	4.76%	5.00%	4.69%	4.26%	3.45%	3.15%	3.15%	3.05%	4.25%	2.71%	2.80%	3.67%	3.69%	4.93%	4.44%	4.35%	4.88%	4.47%	4.49%	5.10%	4.98%			monthly
Reduce the number of	reduce		13 of	12 of	12 of	12 of	11 of	9 of	8 of	8 of	8 of	11 of	7 of	7 of	9 of	9 of	11 of	11 of	11 of	12 of	11 of	11 of	13 of	13 of			,
children on the child	from	Mar-13	247	252	240	256	258	261	254	254	262	259	258	250	245	244	223	248	253	246	246	245	255	261			
protection register who have	baseline		1	1	1	1	1	1	1	1	1	4	4	4	4	4	4	4	4	4	4	3	3	3			North
been registered previously	level		7	6	6	6	5	4	4	4	4	4	0	1	1	1	4	4	4	5	5	6	6	6			South
			3	3	3	3	3	3	3	3	3	3	3	2	2	2	1	1	1	1	0	0	0	0			Mid
			2	2	2	2	2	1	0	0	0	0	0	0	2	2	2	2	2	2	2	2	4	4			West
Effective handover of planning and support	100%	Jun-14	0	0	0	0	0	0	0	0	0	0	0		0	0	0	0	0		l l	0	l l	III			annual
arrangements for young people with continuing needs																											
			0.0%	3.1%	2.7%	4.2%	12.2%	11.9%	13.5%	2.9%	2.4%	0.0%	2.4%	5.0%	13.6%	6.1%	13.5%	0.0%	3.4%	0.0%	0.0%	0.0%	0.0%				4
		Mar-13	0 of	1 of	1 of	1 of	5 of	5 of	5 of	1 of	1 of	0 of	1 of	2 of	3 of	2 of	5 of	0 of	1 of	0 of	0 of	0 of	0 of				data for >26
By March 2013 no young	continual		73	32	37	24	41	42	37	34	42	45	41	40	22	33	37	39	29	22	32	35	22				weeks
3 26 weeks for access to	reduction from baseline to zero	Dec-14	0.0%	3.1%	2.7%	4.2%	14.6%	14.3%	16.2%	2.9%	4.8%	2.2%	12.2%	20.0%	22.7%	24.2%	18.9%	2.6%	10.3%	4.5%	0.0%	0.0%	0.0%				data for >18 weeks (includes >26 weeks
			0 of	1 of	1 of	1 of	6 of	6 of	6 of	1 of	2 of	1 of	5 of	8 of	5 of	8 of	7 of	1 of	3 of	1 of	0 of	0 of	0 of				data)
			73	32	37	24	41	42	37	34	42	45	41	40	22	33	37	39	29	22	32	35	22				
A review of child's plans will show they are fit for purpose	100%	not set	9	9		0	0		9			9	0		9	0		9									- quarterly
Improvement in the quality of the Childs Plan through embedding of self evaluation framework	not set	not set	9																								quarterly

6	Immunisation uptake rates of MMR1 (% of 5 year olds)	95%	Mar-13		9	95.5%	95.8%	96.6%	9	9	94.6%	9	9	97.2%	9	0	96.1%	9	9		quarterly
	New-born babies exclusively breastfed at 6-8 weeks review to increase to 36% (HEAT)	36%	Mar-12		0	33.4%	32.4%	31.9%	0	0	32.8%	0		34.8%	9	0		9	0		quarterly
8 (a)	95% return rate for 6-8 week assessment	95%	Mar-13		0%	83.0%	76.0%	80.6%	9	9	85.0%	9%		72.1% (p)	9				9		quarterly
18	Allocation of Health Plan Indicator at 6-8wks from birth	95%	Mar-13		0%	83%	73%	78%				0%			6%	0%		0/6	0%		quarterly
9	Achieve 641 interventions for child healthy weight intervention programme for 2-15 year olds over 3 years ending March 2014	641	Mar-14		0%	82 target	83 target 65	target		97	334 target 249	0%		649 target 361		0%	649 target 369	0%	0%	target 641	quarterly cumulative
10	Completion of P1 child health assessment	95%	Jun-13		0							0			1	9		11			annual
11 (a)	P1 Body Mass Index every year	95%	Jun-13	000	000							000	11000		0.075	0.07		0.00			annual
	P7 Body Mass Index every 4 years	95%	not set		0.0%							0.000			0.0%	0.0%		0.0%			every four years

Healt	hy - Improve the life chances	of children a	nd young	people by p	romoting s	self esteem	and reduci	ng the leve	l of high ris	k activity a	mong your	ng people													
	Reduction in self reported	reduce														2.9%									
12	incidence of alcohol misuse	from	Mar-14																						every two
(a)	P7 (10-11 year olds)	baseline of 8%														47 of									years
																1624									
12	Reduction in self reported	reduce from														12.8%									every two
(b)	incidence of alcohol misuse	baseline of	Mar-14													218 of									years
`	incidence of alcohol misuse S2 (12-13 year olds)	23%														1700									
	Reduction in self reported	reduce														31.0%									
12(c	incidence of alcohol misuse	from	Mar-14																						every two
)	S4 (14-15 year olds)	baseline of 50%														538 of									years
																1733									
	Reduction in self reported	reduce from														1.9%									every two
	incidence of drugs misuse P7	baseline of	Mar-14													31 of									years
	(10-11 year olds)	5%														1598									7
	Reduction in self reported	reduce														4.4%									
	incidence of drugs misuse S2	from	Mar-14																						every two
	(12-13 year olds)	baseline of	IVIOI 14													73 of									years
	. , ,	6%														1670									
	Reduction in self reported	reduce from														8.1%									
	incidence of drugs misuse S4	baseline of	Mar-14													138 of									every two years
	(14-15 year olds)	13%														1711									- years
		reduce																							
	Reduction in self reported	from	May 14													0.5%									every two
	incidence of smoking P7 (10- 11 year olds)	baseline of	Mar-14													8 of									years
	11 year olasj	1%														1589									
	Reduction in self reported	reduce														5.5%									
14 (b)	incidence of smoking S2 (12-	from baseline of	Mar-14													93 of									every two
	13 year olds)	8%														1676									years
		reduce																							
	Reduction in self reported	from														12.0%									every two
	incidence of smoking S4 (14- 15 year olds)	baseline of	Mar-14													205 of									years
	15 year olusj	20%														1711									
	95% of statutory health																								
	assessments to be done	95%	Mar-13			33.3%			72.0%			60.9%	81.8%	81.8%	70.0%	69.2%	100.0%	100.0%	94.4%	66.7%	81.8%	93.3%			monthly
	within 4 weeks of becoming	93%	IVIdI-13			2 of			18 of			14 of	9 of	9 of	7 of	9 of	4 of	10 of	17 of	6 of	9 of	14 of			_ monthly
	Looked After					6			25			23	11	11	10	13	4	10	18	9	11	15			-
	and from the second																								+
	95% of Initial LAC health assessments to be included	95%	Mar-13			16.7%			80.0%			78.3%	72.7%	63.6%	60.0%	23.1%	75.0%	60.0%	77.8%	66.7%	81.8%	66.7%			monthly
	in Childs Plans	93%	IVIdí-13			1 of			20 of			18 of	8 of	7 of	6 of	3 of	3 of	6 of	14 of	6 of	9 of	10 of			monthly
						6			25			23	11	11	10	13	4	10	18	9	11	15			
	Evidence of allocated				0.00	73%	93.0		92%	0.0	112	95%	97.7%	99.0%	98.0%	98.0%	99.0%	98.0%	98.0%	99.0%	99.0%	99.0%			
	Additional Health Plan	95%	Mar-13											,5,5,5											monthly
	Indicator for LAC												463 of 474												-
													4/4												+
1.	Reduce waiting times for	000/	Day 44													17/1									
18	AHP services	90%	Dec-14																						quarterly
																									_
		1				1			1																1

Ach	ieving - Maintain and improve	the high leve	els of indivi	dual achievement	for all childre	n and young people											
	Reduction in the exclusion rate for Looked After Children	reduction from baseline					84 per 1,000 30 of 359						98 per 1,000 34 of 345				annual
20	Increase in the number of LAC who attain qualification in any subject at level 3 or	63%	2012/13 results				61.4% 27 of						343				annual
21	above  Increase in the number of LAC who attain qualifications in English/maths at level 3 or above	50%	2012/13 results				44 47.7% 21 of 44										annual
22	Increase the percentage of young people reporting their learning environment as positive	increase from baseline level	Jun-13			82.6%						S 87	% (Ed ::ot)				annual
						21600 o 26163	_										

Nu	rtured - Improve opportu	nity for par	rents, chil	dren and	young peo	ple to mak	e positive c	hoices about their q	ality of life	through ac	cess to emp	oloyment a	nd training										
	Provide wraparound childcare in every assoc	iatad			0.033	0.893	0.073		0.0%	9.073	0.053	0.073	0.03	100.0%	100.0%	0.05	0.0%	0.03	0.0%	0.0%	0.073		
24	school group where the	1	.00%	2013										27 of	28 of								annual
	evidence of demand	10 13												27	28								

	Proportion of children who			29.8%	28.5%	28.0%	27.2%	28.4%	26.8%	26.4%	26.1%	27.0%	25.9%	26.3%	27.3%	26.9%	26.8%	27.3%	26.9%	26.9%	26.4%	27.2%	29.1%	29.1%	27.5%			
25a	are Looked After at home			157 of	146 of	145 of	140 of	147 of	136 of	131 of	130 of	130 of	125 of	129 of	132 of	130 of	127 of	127 of	127 of	126 of	120 of	125 of	134 of	140 of	131 of			monthly
				527	513	518	514	517	507	497	498	482	482	490	483	484	473	466	472	468	455	459	461	481	476			
25b	New indicator TBC																											
	Increase in the number of children who need to live	increase from		17.3%	17.2%	17.2%	16.9%	16.6%	17.4%	19.1%	18.7%	19.3%	19.9%	20.8%	19.3%	18.8%	19.2%	18.5%	18.2%	18.2%	19.8%	19.0%	18.4%	19.1%	18.9%			
26a	away from the family home, but can be supported in	baseline	Mar-13	91 of	88 of	89 of	87 of	86 of	88 of	95 of	93 of	93 of	96 of	102 of	93 of	91 of	91 of	86 of	86 of	85 of	90 of	87 of	85 of	92 of	90 of			monthly
	kinship care	level		527	513	518	514	517	507	497	498	482	482	490	483	484	473	466	472	468	455	459	461	481	476			
26b	Increase in the number of children where permanence achieved via a Residence			55	56	55	56	58	59	61	60	61	62	62	67	67	66	66	66	68	73	72	71	70	70			
	order																											
27	Sustain the number of respite	maintain 2010/11	Mar-13	249	531	774	1040	1243	1521	1882	2126	2496	2781	3228	3612	368	676	974	1312	1651	1922	2212	2525	2731				cumulative
21	nights provided	level of	IVIdI-13	249	282	243	266	203	278	361	244	370	285	447	384	368	308	298	338	339	271	290	313	206				monthly
		provision		target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	
				258	517	775	1034	1292	1551	1809	2067	2326	2584	2843	3101	258	517	775	1034	1292	1551	1809	2067	2326	2584	2843	3101	
28	Sustain the number of respite	maintain 2010/11	Mar-13	2199	4331	5877	8741	11325	13549	16205	18743	20912	23432	26224	28953	2701	5236	7993	11556	14075	15943	18457	20527	22288				cumulative
	day hours provided	level of		2199	2132	1546	2864	2584	2224	2656	2538	2169	2520	2792	2729	2701	2535	2757	3563	2519	1868	2514	2070	1864				monthly
		provision		target 2314	target 4628	target 6942	target 9256	target 11570	target 13885	target 16199	target 18513	target 20827	target 23141	target 25455	target 27769	target 2314	target 4628	target 6942	target 9256	target 11570	target 13885	target 16199	target 18513	target 20827	target 23141	target 25455	target 27769	
				2314	4028	0942	9230	115/0	13003	10199	10010	20827	23141	25455	2//09	2314	4028	0942	9250	11570	13003	10199	10010	20827	23141	23433	2//09	
	Fewer placement moves	reduce from																		3	3	4	4	7	7			3+ moves in 3 months
29	when children are looked after	baseline level	Mar-13																	3	3	2	2	6	6			4+ moves in 6 months
															- 10			10.0			10.0							
	Reduce the length of time it	reduce from		100	10/3	months		1000	8 months	1070	100	months		10/0	12 months	100	37.5	10.8 months	ll),i	1000	12.2 months	1000		months	10/6		months	
30	takes between LAC permanency decisions and	baseline	Mar-13			IIIOIILIIS			HIUHUIS			IIIOIILIIS			IIIOIILIIS			IIIOIILIIS			IIIOIILIS			IIIOIILIS			HIUHUIS	quarterly
	matching	level																										
Nur	tured											•																
	Number of parents accessing	Framework	M=: 42	1100	11111			11177	10/2	1111/2			110/2	10/2		THE STATE OF			11077			11117.5						
31	parenting groups	to be in place	Mar-13																									annual
		place																										
Acti	ve - Improve the self confidenc	ce and physic	cal health o	f children a	and young	people thro	ough access	to and eng	agement i	n active pla	y, recreation	on and spo	t															
	Childe Dlane Evidence LAC																											
32	Childs Plans Evidence LAC develop personal interests	not set	not set																									annual
	and hobbies																											3
	1	i e	i l																									1

Respe	cted and Responsible - Redu	ce fear of crir	ne through	positive co	ommunity	interaction	with youn	g people an	nd by maint	aining low	levels of yo	outh offend	ling				ı				T							
33 p	Develop activities and nterventions for young beople who are at risk of becoming serious and/or repeat offenders	no increase	Mar-13	6	5	6	6	8	7	5	6	5	7									10	11	6				monthly
				41	89	139	197	230	273	307	359	405	465		528	46	86	133	193	224	264	299	331	364				
34	No increase in the number of		Mos 12	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	monthly
34	offences by young people	no increase	Mar-13	73	146	220	293	366	439	512	585	659	732	805	878	73	146	220	293	366	439	512	585	659	732	805	878	cumulativ
				or less	or less	or less	or less	or less	or less	or less	or less	or less	or less	or less	or less	or less	or less	or less	or less	or less	or less	or less	or less	or less	or less	or less	or less	
Respe	cted and Responsible - Ensu	re that planni	ng and pro	vision of cl	hildren's se	rvices refle	ct involven	nent and co	nsultation	with childre	en and you	ng people																,
35 e	There will be evidence that children are involved, engaged and included across service and policy development	not set	Mar-13	9						0						17							0					annual
<b>36</b> s	ncrease the number of LAC supported through the Family Firm scheme	20 placements	Mar-13	0	0	4	9	0	4	9		13		0	16	9		19	0	0		0	23					cumulativ quarterly
T	There will be evidence that												0	1						0			0		()	- ()		
	children and young people	not set	not set																									quarterly
а	are involved in personal																											
Includ	ed - Reduce the effects of di	sadvantage b	y providin	g opportun	ity for achi	ievement o	f personal	goals and ir	nvolvement	in commu	nity life fo	r all vulnera	ble childre	n, including	those with	n disability	and Looked	After Chil	dren throug	h appropri	iate assessı	nent and p	anning				ı	
	The percentage of children peing supported in			44%	075	073	073	03	0%	0%	055	0.3	65%	0%		055	0%	0%	0%	70%		0%	076	073	0%	055		
2	appropriate educational																											
38 p	provision increases year on year, as all children with ASN nave a child's plan	95%	Jun-14																									6 month
<b>39</b> f	The quality of child's plans or children with additional needs will improve	not set	not set		0		9			0				0		0							0	9				6 month
40	Reduce the number of children with Additional Support Needs who are not	30	Jul-15	0	0	0	0	0		0	0	141	127	0		0					0	0	0	0	0	0		annual
ir	n school full time																											1
1	IAC abildasa '	reduce		8.5%	8.6%	8.1%	9.7%	9.1%	8.9%	9.1%	8.6%	8.9%	10.0%	9.0%	9.1%	8.9%	9.3%	9.9%	9.7%	9.2%	9.5%	9.4%	9.3%	8.9%	0.0%			
41	Fewer LAC children are in out of authority placements	from baseline	Mar-13	45	44	42	50	47	45	45	43	43	48	44	44	43	44	46	46	43	43	43	43	43				monthly
	a guttionity pidtellients	Dascille		of 527	of 513	of 518	of 514	of 517	of 507	of 497	of 498	of 482	of 482	of 490	of 483	of 484	of 473	of 466	of 472	of 468	of 455	of 459	of 461	of 481	of 476			1

Children's	Services are delivered effective	ely and effic	iently - Dev	elopment	of a robust	quality ass	urance pro	cess which	focuses or	service ou	tcomes and	d core deliv	rerables usi	ng a system	atic appro	ach to self	evaluation	with the ref	fresh work	of the High	land Practi	ce Model					
44	100% of services within ICS have up to date service development plan	100%	Mar-13																								annual
45	Develop practitioner fora through a self-evaluation framework	not set	Mar-14	0			0				0			0		0	0		0	0		0	0		0		0
46	Using a self-evaluative approach within practitioner fora, examine the impact of the role of named person/lead professional to the delivery of services in/to ICS	not set	Mar-15																								
	Staff training plan in place for improvement of Childs Plans Services are delivered effectiv	not set	Mar-14	ensure that	there is a	skilled worl	cforce avail	able to deli	iver quality	services										0			0		0		
Simuleil S	Joen Fices are delivered enective	cij ana cili	- 10 t	suic tiidt	. ancie is a	JAMES WOII	avaii	Lanc to del	Ter quanty	JCI VICE3					48.8%										63.9% (p)	1	
48	Every staff member will have an up to date PDP/APR	100%	Mar-13												291 of 596										251 of 393		annual
49	Develop a staff support and supervision framework which is fit for purpose for the new Integrated Children's Service	not set	Mar-13																	0							annual
50	Monitor recruitment and retention of staff working within ICS	not set	not set								11												0				6 monthly
Children's	Services are delivered effective	ely and effic	iently - Imp	rove servi	ce delivery	through se	rvice reviev	w and rede	sign																		
51	Year on year there will be an increase in the number of integrated teams set around associated school groups	annual increase	Mar-17																								annual
Children's	Services are delivered effective	ely and effic	iently - Exa	mine the e	ffectivenes	s of joint w	orking to in	mprove the	e climate of	partnershi	p and colla	boration															
53 (a)	Year on year the number of complaints diminishes	reduce from baseline level	Mar-14	1	1	1	1	2	0	1	2	0	0	0	0	3	0	1	1	2	2	0	1				monthly
53 (b)	Year on year the number of complaints diminishes (%	increase from baseline	Mar-14	100%	0%	0%	0%	0%	n/a	0%	0%	n/a	n/a	n/a	n/a	33%	n/a	0%	100%	0%	0%	n/a	0%				monthly
	responded to within 28 days)	level		1 of	0 of	0 of	0 of	0 of	0 of	0 of	0 of	0 of	0 of	0 of	0 of	1 of	0 of	0 of	1 of	0 of	0 of	0 of	0 of				
				1	1	1	1	2	0	1	2	0	0	0	0	3	0	1	1	2	2	0	1				