The Highland Council

Education, Children and Adult Services Committee 28 August 2014

Agenda	12i.
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Report	ECAS/28/14
No	

Performance Report – Children's Services

Report by Director of Care and Learning

Summary

This report provides an update on the performance framework for Children's Services.

1. Background

- 1.1 Highland Council and NHS Highland have agreed a performance framework for children's services, as part of the lead agency arrangements, albeit this will be superseded following publication of *For Highland's Children 4*. This performance report is presented to the Education, Children & Adult Services Committee, as well as to NHS Highland.
- 1.2 All of the performance measures in the current framework have been allocated to *For Highlands Children 4* Improvement Groups.
- 1.3 While these reports only routinely indicate new data, as much information is now available for the full year 2013/14, the full scorecard is included at **Appendix 1**, except where new data is not yet available. Commentary is provided on the following measures, where performance is not broadly on target or better, or is otherwise of note.

2. Performance Measures

2.1 <u>3: By March 2013 no young people will wait longer than 26 weeks for access to Primary Mental Health Worker</u>

This target has been met for each of the last six months, and the December 2014 target of 18 weeks has been met for the last five months. This is the subject of a separate report to this meeting of the Committee.

7: New-born babies exclusively breastfed at 6-8 weeks review to increase to 36%

There had been a significant reduction in the rate of new born babies who are reported to be exclusively breastfed at 6-8 weeks in Q2 of 2013/14, at 28.9%. The most recent figures for Q3 shows an improvement at 31.6%, albeit this remains lower than the Q1 figure of 34.8%. This is the subject of an exception report.

9: Achieve 641 interventions for child healthy weight intervention programme for 2-15 year olds over 3 years ending March 2014

At year end, we significantly exceeded the national target.

15: 95% of statutory health assessments to be done within 4 weeks of becoming Looked After

16: 95% of Initial LAC health assessments to be included in Childs Plans

Sustained improvement had been evident in the first two months of Q4. There was slippage in March 2014, and also in April, but good performance in May. This is the subject of further comment in the following assurance report.

18:Reduce waiting times for AHP services

This data is not yet available. Indicative data suggests that there are current long waits for occupational therapy for children. The team has yet to achieve a fully staffed status - two posts are going through the vacancy process for anticipated advertising late summer/early Autumn, but at least one of these posts will potentially be hard to fill. In order to begin to reduce waiting times, a number of actions are planned, including a single point of access, with all requests for assistance being reviewed and allocated by the team lead.

<u>22:</u> <u>Increase the percentage of young people reporting their learning environment as positive</u>

The bi-annual survey of pupils carried out in October 2013 shows a positive picture with 87.5% reporting a positive learning environment.

26a: Increase in the number of children who need to live away from the family home, but can be supported in kinship care

In the last three months, the proportion of looked after children living in kinship care has been below the baseline figure of 16.5. This may be a temporary effect, and in part is a consequence of supporting many young people to be supported in families without requiring to be looked after. Whatever, there will need to be further consideration of this.

30: Reduce the length of time it takes between LAC permanency decisions and matching

There has been slippage to 12 months, from the end of year position of 9 months. This can happen because of the small numbers and where there are complex cases, but permanency for looked after children is always a high priority.

33: Develop activities and Interventions for young people who are at risk of becoming serious and/or repeat offenders

Further to the introduction of new data collection processes, the number of persistent offenders is being sustained at its previous low level.

41: Fewer LAC children are in out of authority placements

There was an increase in the number of children in specialist placements in the first quarter of the year, from 46 to 48 - i.e. from 9.9% to 10.3% of the looked after children population.

53b: Year on year the number of complaints diminishes (% responded to within 28 days)

Stage 2 complaints continue to take longer to respond to than the target timescale of 20 working days. While this often reflects the complex nature of these complaints, this is a priority issue for the Service.

3. Implications arising from Report

- 3.1 There are a range of resource implications with regard to these performance indicators, but in most cases, performance can be addressed within current resources.
- 3.2 There are no legal, equality, risk, climate change/carbon clever or Gaelic implications.

Recommendation

Members are asked to consider and comment on this performance information.

Designation: Director of Care and Learning

Date: 18 August 2014

Author: Bill Alexander, Director of Care and Learning

George Maldonado, Performance Analyst

			Target						201	3/14							201	4/15		Reporting
Indicator	Measure & Detail	Target	date	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	Period
Safe - Ens	ure that individual Child Prote	ction Plans												I IED	IVIAN	AII	IVIZI	1 3014	1 302	1 Cilou
				3.67%	3.69%	4.93%	4.44%	4.35%	4.88%	4.47%	4.49%	5.10%	4.98%	5.08%	5.31%	5.16%	5.36%	5.06%	4.01%	
	Reduce the number of	reduce		9 of	9 of	11 of	11 of	11 of	12 of	11 of	11 of	13 of	14 of	13 of	11 of	monthly				
	children on the child	from	Mar-13	245	244	223	248	253	246	246	245	255	261	256	245	252	261	257	274	1
1	protection register who have been registered	baseline	Mar-13	2	2	1	1	1	1	0	0	0	0	0	0	0	0	0	0	Mid
	previously	level		4	4	4	4	4	4	4	3	3	3	3	3	3	3	3	3	North
	previously			1	1	4	4	4	5	5	6	6	0	6	6	6	7	6	6	South
				2	2	2	2	2	2	2	2	4	4	4	4	4	4	4	2	West
2	Effective handover of planning and support arrangements for young people with continuing needs	100%	Jun-14	0			0	0	0	0	0	0	0	0						annual
				13.6%	6.1%	13.5%	0.0%	3.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%					<u> </u>	monthly
			Mar-13	3 of	2 of	5 of	0 of	1 of	0 of					├						
3	By March 2013 no young people will wait longer than 26 weeks for access to Primary Mental Health Worker	continual reduction from baseline to zero	Dec-14	22.7%	24.2%	18.9%	2.6%	10.3%	4.5%	0.0%	0.0%	0.0%	0.0%	0.0%						data for >26 data for >18 weeks (includes >26 weeks
				5 of	8 of	7 of	1 of	3 of	1 of	0 of						data)				
				22	33	37	39	29	22	32	35	22	20	39]
4	A review of child's plans will show they are fit for purpose	100%		0			0	0		0	0		0	0						- quarterly
5	Improvement in the quality of the Childs Plan through embedding of self evaluation framework													0						quarterly

Healthy -	Improve the life chances of ch	ildren by su	pporting pa	arents and	carers to a	ccess and i	ise approp	riate heal	th services	for their c	hildren, pa	rticularly i	n the early	years				
6	Immunisation uptake rates of MMR1 (% of 5 year olds)	95%	Mar-13		0	97.2%	9	0	95.6%	0	0	96.3%	0	9	96.7%			quarterly
7	New-born babies exclusively breastfed at 6-8 weeks review to increase to 36% (HEAT)	36%	Mar-12	9	9	34.8%		0	28.9%	0	0	31.6%		9				quarterly
8 (a)	95% return rate for 6-8 week assessment	95%	Mar-13	8		72.1% (p)		0		0				9				quarterly
8 (b)	Allocation of Health Plan Indicator at 6-8wks from birth	95%	Mar-13			96.0%		os						000				quarterly
9	Achieve 641 interventions for child healthy weight intervention programme for 2-15 year olds over 3 years ending March 2014	641	Mar-14	0%		649 target 361		0%	649 target 369	0%		687 target 495	0%	10%	796 target 641			quarterly cumulative
Healthy -	Improve the life chances of ch	ildren and v	oung peop	le by prom	oting self e	esteem an	d reducing	the level	of high risk	activity a	mong youn	g people						1
12 (a)	Reduction in self reported incidence of alcohol misuse P7 (10-11 year olds)	reduce from baseline of 8%	Mar-14	2.9% 47 of 1624								<u></u>						every two years
12 (b)	Reduction in self reported incidence of alcohol misuse S2 (12-13 year olds)	reduce from baseline of 23%	Mar-14	12.8% 218 of 1700														every two years
12(c)	Reduction in self reported incidence of alcohol misuse S4 (14-15 year olds)	reduce from baseline of 50%	Mar-14	31.0% 538 of 1733														every two years

Indicator	Measure & Detail	Target	Target 2013/14 2014/15											Reporting						
illuicator	ivieasure & Detail	raiget	date	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	Period
13 (a)	Reduction in self reported incidence of drugs misuse P7 (10-11 year olds)	reduce from baseline of 5%	Mar-14	1.9% 31 of 1598																every two years
13 (b)	Reduction in self reported incidence of drugs misuse S2 (12-13 year olds)	reduce from baseline of 6%	Mar-14	4.4% 73 of 1670																every two years
13 (c)	Reduction in self reported incidence of drugs misuse S4 (14-15 year olds)	reduce from baseline of 13%	Mar-14	8.1% 138 of 1711																every two years
14 (a)	Reduction in self reported incidence of smoking P7 (10-11 year olds)	reduce from baseline of 1%	Mar-14	0.5% 8 of 1589																every two years
	Reduction in self reported incidence of smoking S2 (12-13 year olds)	reduce from baseline of 8%	Mar-14	5.5% 93 of 1676																every two years
14(c)	Reduction in self reported incidence of smoking S4 (14-15 year olds)	reduce from baseline of 20%	Mar-14	12.0% 205 of 1711																every two years
15	95% of statutory health assessments to be done within 4 weeks of becoming Looked After	95%	Mar-13	69.2% 9 of 13	100.0% 4 of 4	100.0% 10 of 10	94.4% 17 of 18	66.7% 6 of 9	81.8% 9 of 11	93.3% 14 of 15	78.6% 11 of 14	69.6% 16 of 23	92.9% 13 of 14	90.9% 10 of 11	66.7% 6 of 9	75.0% 9 of 12	91.7% 11 of 12	75.0% 6 of 8		monthly
16	95% of Initial LAC health assessments to be included in Childs Plans	95%	Mar-13	23.1% 3 of 13	75.0% 3 of 4	60.0% 6 of 10	77.8% 14 of 18	66.7% 6 of 9	81.8% 9 of 11	66.7% 10 of 15	78.6% 11 of 14	65.2% 15 of 23	92.9% 13 of 14	90.9% 10 of 11	66.7% 6 of 9	41.7% 5 of 12	91.7% 11 of 12	75.0% 6 of 8		monthly
17	Evidence of allocated Additional Health Plan Indicator for LAC	95%	Mar-13	98.0%	99.0%	98.0%	98.0%	99.0%	99.0%	99.0%	99.0%	99.0%	98.9% 463 of 468	99.4% 474 of 477	99.4% 465 of 468	98.5% 458 of 465	99.0% 479 of 484	99.3% 458 of 461		monthly
18	Reduce waiting times for AHP services	90%	Dec-14	000									700	7//	700	403	404	401		quarterly

Indiante.	Manauma & Datail	Toward	Target						2013	3/14							201	4/15		Reporting
Indicator	Measure & Detail	Target	date	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	Period
Achieving	- Maintain and improve the h	igh levels of	individual	achievem	ent for all	children a	nd young p	eople												1
19	Reduction in the exclusion rate for Looked After Children	reduction from baseline							98 per 1,000 34 of 345											annual
	Increase in the number of LAC who attain qualification in any subject at level 3 or above	63%	2012/13 results						58.2% (p) 32 of 55											annual
21	Increase in the number of LAC who attain qualifications in English/maths at level 3 or above	50%	2012/13 results						47.3% (p) 26 of 55											annual
22	Increase the percentage of young people reporting their learning environment as positive	increase from baseline level	Jun-13	0				78.4% (Ed Scot) 87.5% (HLS)												annual
									6116 11				l							
Nurtured	- Improve opportunity for pare	ents, childre	n and youn	ig people i	to make po I	sitive cho	ces about	their quali	ty of life th	rough acc	ess to emp	loyment a	nd training 							
24	Provide wraparound childcare in every associated	100%	2013	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0% 28 of					annual
27	school group where there is evidence of demand	10070	2013												28					aimaai
Nurtured	- Improve the outcomes for ch	nildren who	cannot live	with thei	r own pare	nts throug	h delivery	of the Acti	on Plan for	Looked at	ter Childre	n and the	Corporate	Parenting	Strategy					
25a	Proportion of children who are Looked After at home			26.9% 130 of 484	26.8% 127 of 473	27.3% 127 of 466	26.9% 127 of 472	26.9% 126 of 468	26.4% 120 of 455	27.2% 125 of 459	29.1% 134 of 461	29.1% 140 of 481	27.5% 131 of 476	27.0% 126 of 467	27.1% 126 of 465	30.3% 141 of 465	30.7% 141 of 460	30.2% 140 of 464	31.0% 142 of 458	monthly
25b	New indicator TBC																			
26a	Increase in the number of children who need to live away from the family home,	increase from	Mar-13	18.8%	19.2%	18.5%	18.2%	18.2%	19.8%	19.0%	18.4%	19.1%	18.9%	18.8%	18.3%	16.6%	15.7%	15.4%	15.3%	monthly
	but can be supported in kinship care	baseline level	-	91 of 484	91 of 473	86 of 466	86 of 472	85 of 468	90 of 455	87 of 459	85 of 461	92 of 481	90 of 476	88 of 467	85 of 465	77 of 465	72 of 460	71 of 460	70 of 458	
26b	Increase in the number of children where permanence achieved via a Residence order			67	66	66	66	68	73	72	71	70	70	71	72	72	72	73	73	

ndicator	Measure & Detail	Target	Target						201	3/14							2014	1/15		Reporting
luicatoi	Weasure & Detail	laiget	date	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	Period
		maintain		368	676	974	1312	1651	1922	2212	2525	2731	2974	3253	3573	391	754	1020		cumulativ
27	Sustain the number of	2010/11	Mar-13																	
	respite nights provided	level of		368	308	298	338	339	271	290	313	206	243	279	320	391	363	266		monthly
		provision		target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	
				258	517	775	1034	1292	1551	1809	2067	2326	2584	2843	3101	258	517	775	1034	
				2665	5110	7027	11400	13925	15793	18307	20385	22249	25078	28068	30790	3117	6067	8244		
	Sustain the number of	maintain 2010/11		2005	2110	7837	11400	13925	15/93	18307	20385	22249	25078	28068	30790	3117	6067	8244		cumulativ
28	respite day hours provided	level of	Mar-13	2665	2445	2727	3563	2525	1868	2514	2078	1864	2829	2990	2722	3117	2950	2177		monthly
	lespite day nodis provided	provision		target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	inonting
		p		2314	4628	6942	9256	11570	13885	16199	18513	20827	23141	25455	27769	2314	4628	6942	9256	1
				2011	1020	03.2	3230	11370	15565	10133	10010	20027		25.55	27703		1020	03.12	3230	
																				3+ move
				2	1	2	2	3	3	4	4	7	7	1	3	4	4	2		in 3 mont
	Fewer placement moves	reduce																		
29	when children are looked	from baseline	Mar-13																	
	after	level		2	1	١,	3	2	2	,	2	5	6	1	,	2	2	3		4+ move
		ievei		2	1	2	3	3	3	2		5	6	1	2	2	2	3		in 6 mont
	Reduce the length of time it	reduce		076	078	10.8	0.8	0/8	12.2	0%	0%	7	0%	0/8	9			12		
30	takes between LAC	from	Mar-13			months			months			months			months			months		quarterly
	permanency decisions and	baseline																		l .
	matching	level																		
lurtured		1	1																	ı —
		Framework		0.095	0.006	0.006		0.005	0.00	0.005	0.038	0.035	0.03	0.000						
31	Number of parents	to be in	Mar-13																	annual
	accessing parenting groups	place																		1
ctive - lı	nprove the self confidence an	d physical h	ealth of chi		young peo		h access to		gement in								_		_	
	Childs Plans Evidence LAC			58.5%	72.0%	42.3%	71.7%	83.8%	72.8%	64.3%	66.7%	74.2%	85.9%	72.0%	68.1%					
32	develop personal interests			38 of	95 of	55 of	38 of	83 of	99 of	54 of	70 of	69 of	73 of	67 of	64 of					annual
	and hobbies			65	132	130	53	99	136	84	105	93	85	93	94					4
especte	d and Responsible - Reduce fe	ar of crime t	hrough pos	sitive com	munity into	eraction w I	ith young	people and	by mainta	aining low	levels of yo	outh offen	ding							ı
	Develop activities and																			
	Interventions for young]													
33	people who are at risk of	no	Mar-13							10	11	6	10	9	6	6	6	6	6	monthly
	becoming serious and/or	increase																		,
	repeat offenders]																		
				43	83	128	178	202	240	273	297	329	360	387	417	26	61	98		
	No increase in the number	no		43	40	45	50	24	38	33	24	32	31	27	30	26	35	37	28	monthly
			Mar-13	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	cumulativ
34		increase	IVIGI 13																	Cumulativ
34	of offences by young people	increase	IVIAI 13	73 or less	146 or less	220 or less	293 or less	366 or less	439 or less	512 or less	585 or less	659 or less	732 or less	805 or less	878 or less	73 or less	146 or less	220 or less	293 or less	Camarativ

I al!	Manager O Datail	T	Target						201	3/14							201	4/15		Reporting
Indicator	Measure & Detail	Target	date	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	Period
	d and Responsible - Ensure tha	at planning a	nd provision	on of child	ren's servi	ces reflect	involveme	nt and co	sultation	with childr	en and you	ing people								
35	There will be evidence that children are involved, engaged and included across service and policy development		Mar-13			0	0	0			0	0		0						annual
	Increase the number of LAC supported through the Family Firm scheme	20 placement s	Mar-13	0	0		0	0		0	0		0	0	6					no. LAC no. placements
3/	There will be evidence that children and young people are involved in personal planning						()	()					0	0						quarterly
	Reduce the effects of disadva	antage by pr	oviding op	portunity	for achieve	ment of po	ersonal go	als and inv	olvement i	in commun	ity life for	all vulnera	ble childre	en, includi	ng those w	ith disabil	ity and Loc	ked After	Children tl	hrough
38	The percentage of children being supported in appropriate educational provision increases year on year, as all children with ASN have a child's plan	95%	Jun-14	10%		025	025	70%			0%	025	006	025						. annual
40	Reduce the number of children with Additional Support Needs who are not in school full time	30	Jul-15	0			0	0			0		84	0						- annual
41	Fewer LAC children are in out of authority placements	reduce from baseline	Mar-13	8.9% 43 of 484	9.3% 44 of 473	9.9% 46 of 466	9.7% 46 of 472	9.2% 43 of 468	9.5% 43 of 455	9.4% 43 of 459	9.3% 43 of 461	8.9% 43 of 481	9.9% 47 of 476	10.3% 48 of 467	9.9% 46 of 465	9.9% 46 of 465	9.8% 45 of 460	10.3% 48 of 464	0.0% of 458	monthly
Children's	Services are delivered effect	ively and eff	ficiently - [Developme	ent of a rob	ust quality	assurance	process v	vhich focus	es on serv	ce outcon	nes and cor	e delivera	bles using	a systemat	ic approac	h to self e	valuation v	with the re	fresh work
44	100% of services within ICS have up to date service development plan	100%	Mar-13		9	0	9		0		0	0		0						annual
45	Develop practitioner fora through a self-evaluation framework	not set	Mar-14	- 10		- 0	3		0			(1)	- 0							0
46	Using a self-evaluative approach within practitioner fora, examine the impact of the role of named person/lead professional to the delivery of services in/to ICS	not set	Mar-15																	
47	Staff training plan in place for improvement of Childs Plans	not set	Mar-14	11	9	0	0	(1)	11				0	0						

Indicator	Measure & Detail	Target	Target						201	3/14							2014	4/15		Reporting
mulcator	ivieasure & Detail	rarget	date	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	Period
Children's	Services are delivered effect	ively and ef	ficiently - T	o ensure t	hat there i	s a skilled	workforce	available 1	to deliver o	quality sen	vices									
48	Every staff member will have an up to date PDP/APR	100%	Mar-13	0	0	0	0	0	0	0	0	0	0	63.2% (p) 336 of 532						annual
49	Develop a staff support and supervision framework which is fit for purpose for the new Integrated Children's Service	not set	Mar-13					11						332						annual
	Monitor recruitment and retention of staff working within ICS	not set	not set	0	0	0	0	0		0	0	0	0							6 monthly
Children's	Services are delivered effect	ively and ef	ficiently - I	mprove se	rvice deliv	ery throug	h service r	eview and	redesign											
51	Year on year there will be an increase in the number of integrated teams set around associated school groups	annual	Mar-17																	annual
Children's	Services are delivered effect	ively and ef	ficiently - E	xamine th	e effective	ness of jo	int workin	g to impro	ve the clim	ate of part	nership an	d collabor	ation							
53 (a)	Year on year the number of complaints diminishes	reduce from baseline level	Mar-14	3	0	1	1	2	2	0	1	2	0	2	1	3	4	4		monthly
53 (b)	Year on year the number of complaints diminishes (% responded to within 28 days)	increase from baseline level	Mar-14	33% 1 of	n/a 0 of	0% 0 of	100% 1 of	0% 0 of	0% 0 of	n/a 0 of	0% 0 of	0% 0 of	n/a 0 of	0% 0 of	0% 0 of	0% 0 of	0% 0 of	0% 0 of		monthly
	uaysį	icvei		3	0	1	1	2	2	0	1	2	0	2	1	3	4	4		