



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Highland

City of Inverness Area Committee

Performance Report



| ID | Key Performance Indicator (KPI) | Pg |
|------|--|----|
| 2bi | All accidental dwelling fires | 3 |
| 3bi | All fatal accidental dwell. fire casualties | 4 |
| 3bii | Non-fatal accidental dwell. fire casualties (excl. precautionary checkups) | 5 |
| 1a | All deliberate fires | 6 |
| 5a | Special Service - RTCs | 7 |
| 10d | False Alarm - Equipment failure | 8 |

Commentary

The key performance indicators (KPIs) above have been extracted from the suite of KPIs contained within the Scottish Fire and Rescue Framework Document 2013.

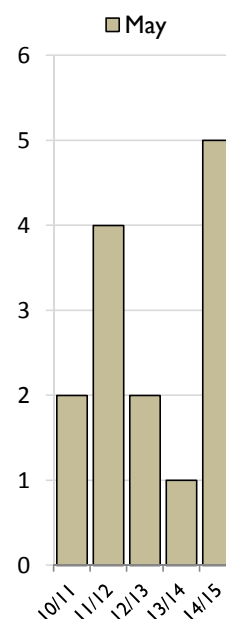
<http://www.scotland.gov.uk/Resource/0041/00416181.pdf>

The KPIs above also represent the main priority areas for the Scottish Fire and Rescue Service, identified by elected members and communities during the ward consultation sessions in 2013 as;

- Reducing accidental dwelling house fires and the resultant fatalities and casualties
- Reducing deliberate fires
- Reducing road traffic collisions
- Reducing the number of attendances to unwanted fire alarm signals (false alarms)

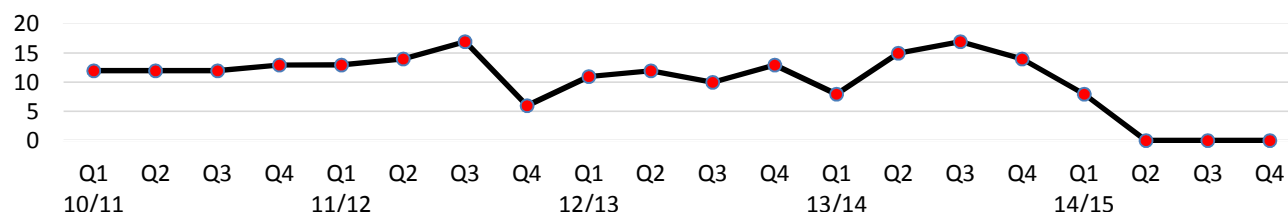
All accidental dwelling fires

| Month/Year | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | |
|------------------|-----------|-----------|-----------|-----------|----------|--|
| April | 4 | 3 | 6 | 2 | 3 | |
| May | 2 | 4 | 2 | 1 | 5 | |
| June | 6 | 6 | 3 | 5 | 0 | |
| July | 4 | 7 | 1 | 6 | 0 | |
| August | 4 | 3 | 6 | 5 | 0 | |
| September | 4 | 4 | 5 | 4 | 0 | |
| October | 2 | 8 | 3 | 6 | 0 | |
| November | 6 | 4 | 2 | 5 | 0 | |
| December | 4 | 5 | 5 | 6 | 0 | |
| January | 5 | 2 | 6 | 6 | 0 | |
| February | 6 | 1 | 2 | 2 | 0 | |
| March | 2 | 3 | 5 | 6 | 0 | |
| Fiscal Yr | 49 | 50 | 46 | 54 | 8 | |



| Month/Year | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
|------------|---------|---------|---------|---------|---------|
| May | 2 | 4 | 2 | 1 | 5 |

| Qtr/Year | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | |
|-----------|---------|---------|---------|---------|---------|--|
| Quarter 1 | 12 | 13 | 11 | 8 | 8 | |
| Quarter 2 | 12 | 14 | 12 | 15 | 0 | |
| Quarter 3 | 12 | 17 | 10 | 17 | 0 | |
| Quarter 4 | 13 | 6 | 13 | 14 | 0 | |



Commentary

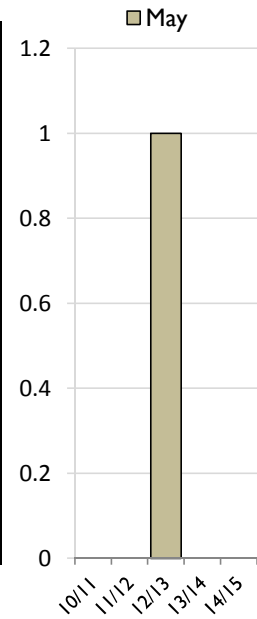
The tables above represent the number of accidental dwelling house fires that occurred within the Area Committee boundary. Tolerances are set in context of the number of previous incidents by reporting month and, where there has been an increase in overall incidents, the colour coding is identified with the application of the red, amber and green (RAG) system.

Trend lines also identify the number of incidents over the reporting 5 year period, both by month and by reporting quarter.

The Service works closely with partner agencies and communities to reduce the number of accidental dwelling house fires through the delivery of targeted home fire safety visits and the installation of free smoke detectors. Supporting the targeted delivery, partner agencies routinely share data identifying residents that would benefit from this free service, aiming to reduce the risk of fire and harm to householders and their property.

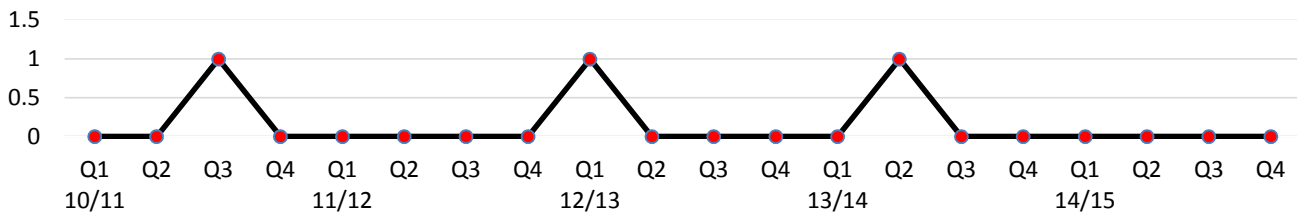
All fatal accidental dwell. fire casualties

| Month/Year | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
|------------------|----------|----------|----------|----------|----------|
| April | 0 | 0 | 0 | 0 | 0 |
| May | 0 | 0 | 1 | 0 | 0 |
| June | 0 | 0 | 0 | 0 | 0 |
| July | 0 | 0 | 0 | 0 | 0 |
| August | 0 | 0 | 0 | 1 | 0 |
| September | 0 | 0 | 0 | 0 | 0 |
| October | 1 | 0 | 0 | 0 | 0 |
| November | 0 | 0 | 0 | 0 | 0 |
| December | 0 | 0 | 0 | 0 | 0 |
| January | 0 | 0 | 0 | 0 | 0 |
| February | 0 | 0 | 0 | 0 | 0 |
| March | 0 | 0 | 0 | 0 | 0 |
| Fiscal Yr | 1 | 0 | 1 | 1 | 0 |



| Month/Year | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
|------------|---------|---------|---------|---------|---------|
| May | 0 | 0 | 1 | 0 | 0 |

| Qtr/Year | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
|-----------|---------|---------|---------|---------|---------|
| Quarter 1 | 0 | 0 | 1 | 0 | 0 |
| Quarter 2 | 0 | 0 | 0 | 1 | 0 |
| Quarter 3 | 1 | 0 | 0 | 0 | 0 |
| Quarter 4 | 0 | 0 | 0 | 0 | 0 |

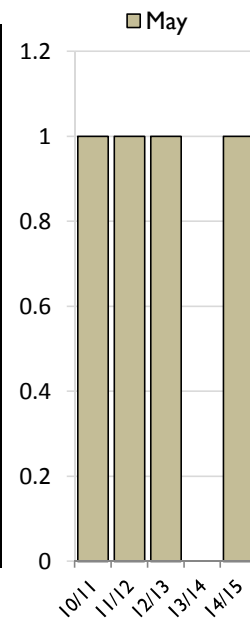


Commentary

The attached tables identify the number of dwelling house fires that have resulted in fire related fatalities over the reporting 5 year period. The Service is committed to reducing this figure to eliminate all events and occurrences that result in a fatality. As identified, partnership working and data sharing supports this key aim and the delivery of targeted life safety advice and information.

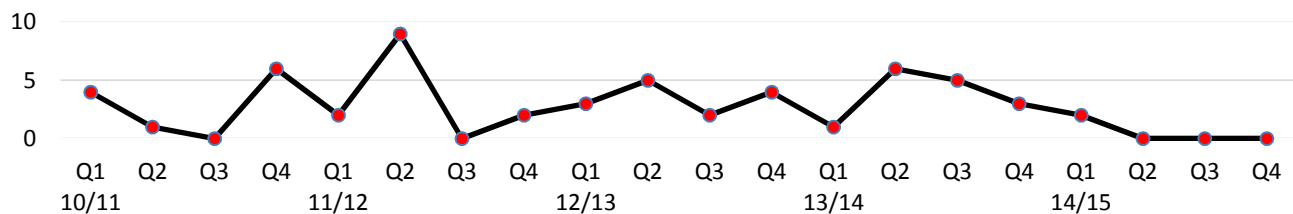
Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)

| Month/Year | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
|------------------|-----------|-----------|-----------|-----------|----------|
| April | 0 | 0 | 2 | 0 | 1 |
| May | 1 | 1 | 1 | 0 | 1 |
| June | 3 | 1 | 0 | 1 | 0 |
| July | 0 | 8 | 0 | 1 | 0 |
| August | 1 | 1 | 4 | 1 | 0 |
| September | 0 | 0 | 1 | 4 | 0 |
| October | 0 | 0 | 1 | 2 | 0 |
| November | 0 | 0 | 0 | 1 | 0 |
| December | 0 | 0 | 1 | 2 | 0 |
| January | 2 | 1 | 3 | 1 | 0 |
| February | 4 | 0 | 1 | 0 | 0 |
| March | 0 | 1 | 0 | 2 | 0 |
| Fiscal Yr | 11 | 13 | 14 | 15 | 2 |



| Month/Year | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
|------------|---------|---------|---------|---------|---------|
| May | 1 | 1 | 1 | 0 | 1 |

| Qtr/Year | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
|-----------|---------|---------|---------|---------|---------|
| Quarter 1 | 4 | 2 | 3 | 1 | 2 |
| Quarter 2 | 1 | 9 | 5 | 6 | 0 |
| Quarter 3 | 0 | 0 | 2 | 5 | 0 |
| Quarter 4 | 6 | 2 | 4 | 3 | 0 |



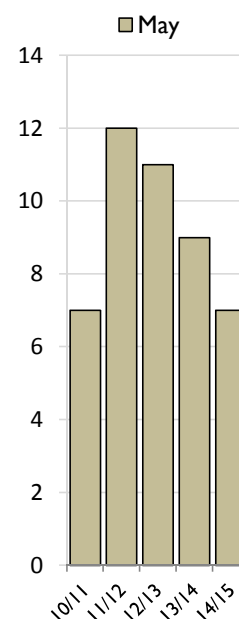
Commentary

The attached tables identify the number of dwelling house fires that have resulted in fire related casualties over the reporting 5 year period. The Service is committed to reducing this figure overall, therefore reducing the impact on the community.

The Service will continue to work hard with partners to reduce the number of casualties.

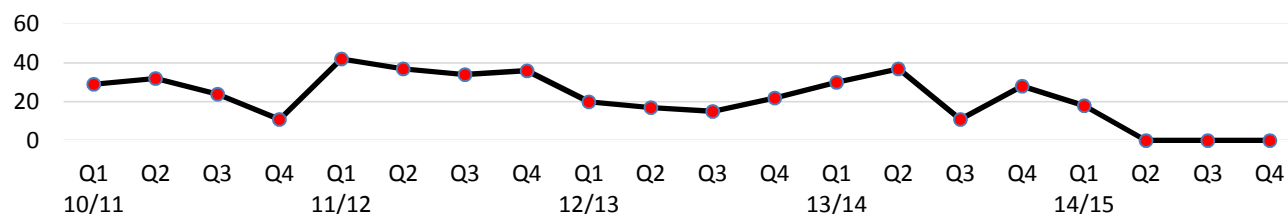
All deliberate fires

| Month/Year | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
|------------------|-----------|------------|-----------|------------|-----------|
| April | 11 | 21 | 6 | 9 | 11 |
| May | 7 | 12 | 11 | 9 | 7 |
| June | 11 | 9 | 3 | 12 | 0 |
| July | 13 | 19 | 4 | 19 | 0 |
| August | 11 | 7 | 7 | 6 | 0 |
| September | 8 | 11 | 6 | 12 | 0 |
| October | 6 | 20 | 5 | 3 | 0 |
| November | 16 | 12 | 7 | 5 | 0 |
| December | 2 | 2 | 3 | 3 | 0 |
| January | 1 | 7 | 3 | 8 | 0 |
| February | 7 | 7 | 8 | 4 | 0 |
| March | 3 | 22 | 11 | 16 | 0 |
| Fiscal Yr | 96 | 149 | 74 | 106 | 18 |



| Month/Year | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
|------------|---------|---------|---------|---------|---------|
| May | 7 | 12 | 11 | 9 | 7 |

| Qtr/Year | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
|-----------|---------|---------|---------|---------|---------|
| Quarter 1 | 29 | 42 | 20 | 30 | 18 |
| Quarter 2 | 32 | 37 | 17 | 37 | 0 |
| Quarter 3 | 24 | 34 | 15 | 11 | 0 |
| Quarter 4 | 11 | 36 | 22 | 28 | 0 |

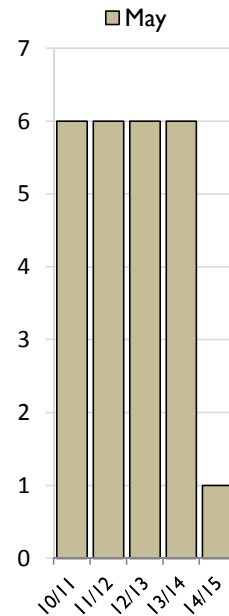


Commentary

Deliberate fires include those as a result of fire related antisocial behaviour (ASB) and wildfires. Analysis of the overall incidents and the periods in when they occur, identify seasonal variations e.g. muirburning season and holiday periods. The Service has introduced a number of fire reduction strategies and thematic action plans targeting these types of incidents. Working in partnership with other key agencies, the Service is working hard to reduce these incidents overall. Examples of which include the promotion of fire reduction through the Safer Highland ASB Group, promoting best practice and partnership working through the Scottish Wildfire Forum (SWF) and targeting key groups ahead of known peak activity periods.

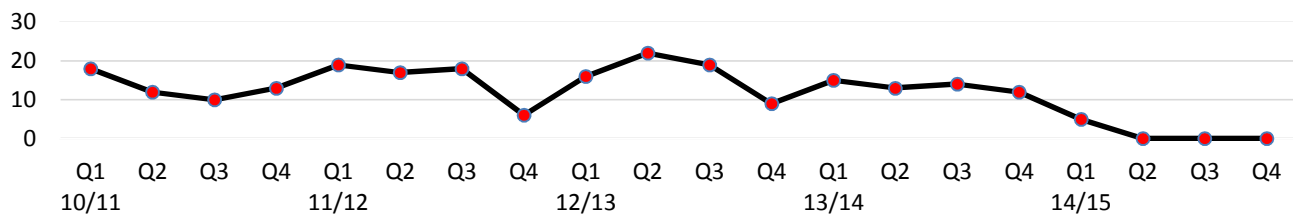
Special Service - RTCs

| Month/Year | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
|------------------|-----------|-----------|-----------|-----------|----------|
| April | 6 | 4 | 6 | 4 | 4 |
| May | 6 | 6 | 6 | 6 | 1 |
| June | 6 | 9 | 4 | 5 | 0 |
| July | 5 | 4 | 6 | 5 | 0 |
| August | 6 | 9 | 8 | 4 | 0 |
| September | 1 | 4 | 8 | 4 | 0 |
| October | 6 | 3 | 6 | 4 | 0 |
| November | 2 | 5 | 8 | 6 | 0 |
| December | 2 | 10 | 5 | 4 | 0 |
| January | 5 | 3 | 3 | 4 | 0 |
| February | 3 | 1 | 1 | 7 | 0 |
| March | 5 | 2 | 5 | 1 | 0 |
| Fiscal Yr | 53 | 60 | 66 | 54 | 5 |



| Month/Year | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
|------------|---------|---------|---------|---------|---------|
| May | 6 | 6 | 6 | 6 | 1 |

| Qtr/Year | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
|-----------|---------|---------|---------|---------|---------|
| Quarter 1 | 18 | 19 | 16 | 15 | 5 |
| Quarter 2 | 12 | 17 | 22 | 13 | 0 |
| Quarter 3 | 10 | 18 | 19 | 14 | 0 |
| Quarter 4 | 13 | 6 | 9 | 12 | 0 |



Commentary

Special Service incidents involves an operational response to a range of emergency activities including life critical road traffic collisions, flooding events, industrial accidents and in support of other emergency service colleagues at larger multi-agency non-fire related events.

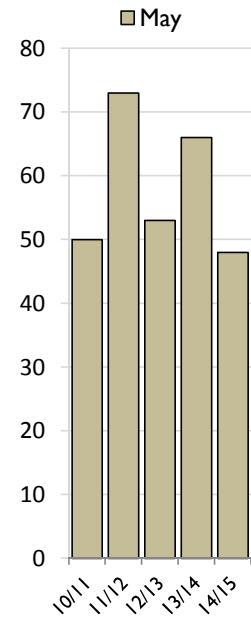
The most common type of special service is as a result of a road traffic collision involving, in most cases, a response from all three emergency services. The Service is working in partnership with other emergency response colleagues and partner agencies through the Safer Highland Road Safety Group to reduce these incidents in the City of Inverness.

Road safety activities in the area include e.g. Driving Ambition and Safe Highlander, all of which have a focused message of road safety, targeting key groups in the reduction of road related incidents as identified in Scotland's Road Safety Framework to 2020.

<http://www.scotland.gov.uk/Resource/Doc/286643/0087268.pdf>

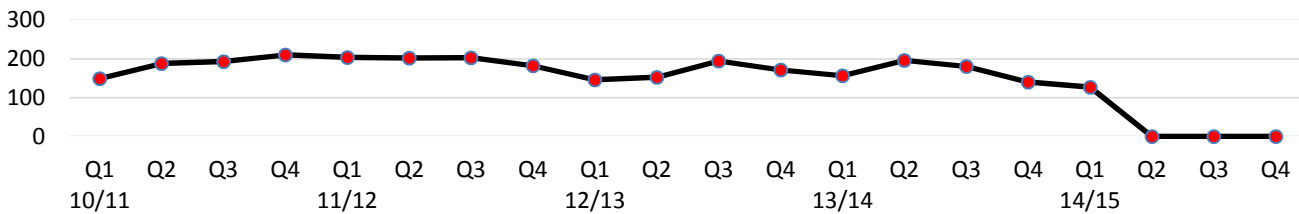
False Alarm - Equipment failure

| Month/Year | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
|------------------|------------|------------|------------|------------|------------|
| April | 52 | 58 | 41 | 56 | 79 |
| May | 50 | 73 | 53 | 66 | 48 |
| June | 47 | 73 | 52 | 35 | 0 |
| July | 59 | 61 | 42 | 67 | 0 |
| August | 67 | 69 | 53 | 62 | 0 |
| September | 62 | 72 | 58 | 67 | 0 |
| October | 63 | 51 | 74 | 64 | 0 |
| November | 63 | 86 | 59 | 55 | 0 |
| December | 67 | 66 | 62 | 62 | 0 |
| January | 81 | 67 | 63 | 48 | 0 |
| February | 63 | 64 | 48 | 44 | 0 |
| March | 66 | 51 | 61 | 48 | 0 |
| Fiscal Yr | 740 | 791 | 666 | 674 | 127 |



| Month/Year | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
|------------|---------|---------|---------|---------|---------|
| May | 50 | 73 | 53 | 66 | 48 |

| Qtr/Year | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 |
|-----------|---------|---------|---------|---------|---------|
| Quarter 1 | 149 | 204 | 146 | 157 | 127 |
| Quarter 2 | 188 | 202 | 153 | 196 | 0 |
| Quarter 3 | 193 | 203 | 195 | 181 | 0 |
| Quarter 4 | 210 | 182 | 172 | 140 | 0 |



Commentary

The Service responds to a number of false alarms over the reporting year, most of which are unwanted fire alarm signals (UFAS). The Service is working closely with duty holders to reduce the number of UFAS events, as a result, the numbers have been decreasing slightly across the City of Inverness when analysing like for like periods over the last 5 year reporting periods.