The Highland Council

Education, Children and Adult Services Committee 11 February 2015

Agenda	9i.
Item	
Report	ECAS
No	23/15

Performance Report – Children's Services

Report by Director of Care and Learning

Summary

This report provides an update on the performance framework for Children's Services.

1. Background

- 1.1 Highland Council and NHS Highland have agreed a performance framework for children's services as outlined in *For Highlands Children 4*. This performance report is presented to the Education, Children & Adult Services Committee, as well as to NHS Highland.
- 1.2 All of the performance measures in the current framework have been allocated to *For Highlands Children 4* Improvement Groups.
- 1.3 The full scorecard is included at **Appendix 2**. A number of baselines and targets are still to be established although significant progress has been made in determining these. Some processes also require to be established for collecting data for new outcome targets. In addition, discussions are taking place with NHS Highland to seek earlier access to child health surveillance information.
- 1.4 Other data for new outcome indicators will only be collected on an annual or other basis, and as a consequence is not yet available.
- 1.5 Commentary is provided below on the following measures where performance is either not on target, better or otherwise of note.

2. Performance Measures

- 2.1 Achieve 36% of new born babies exclusively breastfed at 6-8 week review
- 2.1.1 The rate of new born babies who are exclusively breast fed at 6-8 weeks has remained largely unchanged over the last 5 years with figures ranging between 30.8% and 32.9%. Improvement work is being progressed through the maternal infant nutrition feeding group. It is envisaged that the additional investment of £2m in early years staffing in the Family Teams will begin to impact in this area.
- 2.1.2 Further, Highland Council has invested additional preventative spend from 2015 in infant feeding support workers within NHS Highland, who commenced employment in January 2015 and will be co-located with local midwifery teams but working alongside health visitors and breastfeeding mothers. They will be available to support mothers for as long as they want this support. Local evaluation will be integral to this development and will be formally evaluated in October 2015.

- 2.2 The delay in the time taken between a child being accommodated and permanency decision will decrease
- 2.2.1 The delay in the time taken between a child being accommodated and permanency decision has slipped from 9 months to 12 months. Action has been taken to increase management oversight leading to further actions, and a report on current improvement activity is attached at **Appendix 1**.
- 2.3 % of statutory health assessments completed within 4 weeks of becoming LAC will increase to 95%
- 2.3.1 Initial health assessments for LAC within 4 weeks of becoming LAC, in September were at 64.3% (target 95%). An exception report was provided to the last meeting of this committee. The Lead Nurse for Looked after children is proposing changes to the delivery of the service to improve performance.
- 2.4 The number of LAC accommodated outwith Highland will decrease
- 2.4.1 Analysis shows usage of residential placements to be high in Highland, at 16.5% (31/07/2014), compared to a Scottish average of 9%. The focus is on both returning young people to Highland and reducing the total number in residential care.
- 2.4.2 Previously Performance Management reporting included spot-purchased placements whether in or out of the Highland area. As the focus is on returning young people to Highland, the reporting now highlights spot-purchased placements outwith Highland. This clarifies the low figures shown in the performance reporting table. It is important to note that previously reported purchased placements were also showing a reduction.
- 2.5 Waiting times for AHP services to be within 18 weeks from referral to treatment by December 2014
- 2.5.1 Although the length of time children are waiting is reducing, there is still significant variation across individual AHP specialities. This picture is reflected nationally.
- 2.5.2 There has been some additional preventative investment in these services by Highland Council. All AHP Services have vacancies, albeit two occupational therapist and one dietician posts have been appointed recently.
- 2.5.3 All services are working towards an 18 week waiting Time Target. Work is ongoing in service redesign to achieve this,
- 2.5.4 Performance reporting remains based on manual measures, which indicate that:
 - Speech and Language Therapy Wait times have reduced from 56 weeks to 36 weeks (2013-2014)
 - Occupational Therapy Wait Times have reduced from 72 weeks to 43 weeks (2013-2014)
 - Physiotherapy Wait Times reduced to 12 weeks (2014)
 - Dietetics Wait Times reduced to 19 weeks (2014)
- 2.5.5 A joint meeting has been held with NHS Service Planning Services and they are "rebuilding" the naming conventions in order to improve the accuracy of the data

into the future.

- 2.6 The percentage of 5 year olds will have no obvious dental decay will increase to 80%
- 2.6.1 The National Dental Inspection Programme Data 2001–14 indicates that the majority of dental decay is in a small proportion of the population. Whilst the gap between deprivation quintiles has not been closed, it has not widened, with all groups improving at the same rate. Evaluation of the Childsmile Tooth brushing Programme carried out in Glasgow evidenced that improvements coincided with the roll out of the Programme.
- 2.7 Child Fluoride Varnish Applications: 60% 3-4 year olds to receive 2+ applications per year
- 2.7.1 National issues relating to this measure show that systems for recording and accessing remuneration have meant that under reporting has occurred. Nationally the target has not been met, although it is likely that actual activity is higher.
- 3. Implications arising from Report
- 3.1 **Resources:** there are a range of resource implications with regard to these performance indicators, but in most cases, performance can be addressed within current resources.
- 3.2 There are no **legal**, **equality**, **risk**, **climate change/carbon clever**, **rural** or **Gaelic** implications.

4. Recommendation

4.1 Members are asked to note this performance information.

Designation: Director of Care and Learning

Date: 2 February 2015

Author: Bill Alexander, Director of Care and Learning

Ian Kyle, Children's Planning Manager

Permanence Project – Caithness Family Team.

Situation

The Caithness Family Team had 10 permanence cases which were all out with timescales and there was no plan in place to address this.

Background.

The team has had long standing vacancies in its social work staff group. The staff members who were in place were not all experienced enough to take this work on so this created another pressure for the staff members who were.

This meant that some statutory work, particularly permanence work, was not being completed in the expected timescales. The impact on the children involved and their families was that the children were not being placed with long term carers timeously and although some children had been placed with their prospective adopters the delay in getting cases heard in Court was stressful for everyone concerned.

The staff group were very aware of this and there were obvious signs of stress with one member off sick for this reason and two others were receiving medical advice for this.

Actions.

The Area and District Managers arranged a meeting with all staff involved and explained that this situation could not continue and that there was a need to take a whole team approach to resolving it. It was stressed that the meeting was not to focus on individuals but to look at what was impeding progress on this work and to look at solutions that involved everyone, including business support and new members of the team.

Issues identified were:

- Too many Joint Child Protection Interviews being completed by the same members of staff with permanence cases which impacted on planned time to complete this work.
- A duty system that also impacted on time available to complete the work.
- Children placed so far from Caithness that statutory visits could take up to 2 days, again impeding progress on work.
- A child's plan meeting arranged 3 months following permanence decision made which was the same timescale for completion of paperwork for the permanence panel.
- Kinship Assessments (staff identified that some family members are only put forward or come forward when permanence looks to be actually happening)
- Contact whilst subject to a supervision order contact can still be many times per week/month. Children being so far away compounds this issue and the organisation required can take up a lot of time.
- Complaints increasing challenges from solicitors and families.
- Lack of protected time to research and plan.

- Prioritising the face to face work required with children who are progressing through permanency with the paperwork required.
- Lack of protected time to research and plan.
- Workloads have been short staffed for quite some time and this has impacted on caseloads.

Solutions considered and taken forward.

- A Driver Diagram (attached) was drawn up to help identify immediate and longer term actions to address the issues identified.
- Planning process developed with District Manager taking responsibility for meeting regularly with staff to consider progress with each individual case and plan appropriately.
- Three monthly child's plan review replaced with the meetings described above.
- Continuing meetings held to consider small tests of change using the PDSA process.

Progress.

- 50% of paperwork for permanence panel has been completed and submitted.
- Remaining 50% on target for completion and submission to the February meeting.
- Staff report feeling more supported, in control and less stressed.
- 7 new permanence decisions are expected to be made in January and this will test the process being tried to see if it helps to meet the timescales without any delay.

Actions which think could impact Improving Permanency Planning - Driver Diagram (Nov. 14) auchanges for testing Secondary drivers (how do we impact on prim. drivers) Progress reviewed & planned every 6 weeks at focused meeting with social worker. Primary drivers Prioritise the face to face work practice lead and district manager Aim needed with children progressing (have a direct Replace first 3 month child plan review with through permanency impact on the aim) processabove. Better outcomes for In crease time available to research. children in need of Considersetting up weekly rota for child plan & prepare by reducing time care. spent on othertasks protection investigations across Norh Increase time Resulting from: available to prepare Review operation of Duty System to identify Improve management of workload case and paperwork Decisions made in changes that will lead to better workload management - and test changes & help staff to work aood time. effectively Improve co-ordination & mgmt. of Co-ordinate & group visits to far away Resulting from: far-away placements placements 90% of children's Support work co-ordinator organises all cases at permanency Reduce lead prof. time spent on contacts between parent & child (learn about organising contact as per CSO panel within target and adapt processes used in Inverness area) time of 12 weeks... from the decision at Reduce staffstress so better able When legal challenges / complaints happen, Child's Plan Meeting. to work well and less likely to be ill managers will work with staffon these as quickly as possible Streamline kinship paperwork-use letter templates Smoother & quicker Quicker kinship assessments Evidence shows that processes Streamline kinship paperwork-business delays in decision making support (BS) prepare letters (using SW in fo.), damages life chances... Ensure staffhave all the right arrange for signing & send whilst quicker decision in formation at the right time making improves children's life chances. Improve duty & child protection call handling BS gather right in formation at right time Improve quidance so that staff. (review Clack, template & CP helpline script) knowwhat they need to do when & reduce chances of missing Provide clear & accessible guidance on in formation processes and examples of paperwork Quality im provement resources & quidance can be found on Early Years

Collaborative pages on the Council's intranet (see a-z)

FHC	4	2010/1	2011/1	201 2/13	2013/1				2	2014/1	5	ı	1		1	1	
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	target	Improvement Group
Safe																	
	ldren are protected from abuse, neglect or at home, at school and in the community																
1	The number of young people in unplanned emergency accommodation will reduce															not set	Head of CS and Head of Housing
2	% children on child protection register previously registered Highland		5.89%	2.80	5.31%	5.16%	5.36%	5.06 %	4.01%	2.58	3.37%	3.35	3.14%	3.7%		5.89%	Child Protection
3	% children on child protection register previously registered Mid		1.42%	0.80	0.00%	0.00%	0.00%	0.00	0.00%	0.00	0.00%	0.00 %	0.39%	0.37 %		not set	Child Protection
4	% children on child protection register previously registered North		0.41%	1.60	1.22%	1.19%	1.15%	1.17	1.09%	1.11	1.50%	1.49 %	0.39%	0.37 %		not set	Child Protection
5	% children on child protection register previously registered South		1.83%	0.40	2.45%	2.38%	2.68%	2.33	2.19%	0.74	1.12%	1.12 %	1.18%	1.85 %		not set	Child Protection
6	% children on child protection register previously registered West		2.24%	0.00	1.63%	1.59%	1.53%	1.56 %	0.73%	0.74	0.75%	0.74 %	1.18%	1.11		not set	Child Protection
7	Gap between agency recording & self reporting rates for domestic abuse decreases															Data required from 2015 Lifestyle Survey	Public Health and Wellbeing
8	The percentage of children who report they feel safe and cared for in school is maintained															Baseline required	Schools
9	Gap between formal and self-reporting of bullying decreases															Data required from 2015 Lifestyle Survey	Equalities working group

FHC	4	2010/1	2011/1	201 2/13	2013/1 4				2	2014/1	5						
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	target	Improvement Group
10	More young people say they know where to get help with bullying		90.2%		91.0%											92%	Equalities Working Group
11	More young people say they would tell someone if they were being bullied		59.8%		61.1%											63.8%	Public Health and Wellbeing
2. Chi and s	dren are well equipped with the knowledge kills they need to keep themselves safe																
12	Self reported incidence of alcohol misuse will reduce (P7)		8.0%		2.9%											2%	Public Health and Wellbeing
13	Self reported incidence of alcohol misuse will reduce (S2)		23.4%		12.8%											12%	Public Health and Wellbeing
14	Self reported incidence of alcohol misuse will reduce (S4)		46.3%		30.9%											30%	Public Health and Wellbeing
15	Self reported incidence of drugs misuse will reduce (P7)		5.0%		1.9%											2%	Public Health and Wellbeing
16	Self reported incidence of drugs misuse will reduce (S2)		6.0%		4.4%											4%	Public Health and Wellbeing
17	Self reported incidence of drugs misuse will reduce (S4)		13.0%		8.1%											8%	Public Health and Wellbeing
18	Increased support for children & young people who display sexually harmful behaviour													5		100% increase by Decemb er 2015	Youth Justice
19	Reduce the number of RTAs resulting in avoidable injures to children and young people															Awaiting Data from NHS Highland	Road Safety Unit
20	Hospital admissions for drug related reasons will reduce															Awaiting Data from NHS Highland	Public Health and Wellbeing
21	Hospital admissions for Alcohol related reasons will reduce															Awaiting Data from	Public Health and Wellbeing

FHC	4	2010/1 1	2011/1	201 2/13	2013/1				2	2014/1	5						
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	target	Improvement Group
																NHS Highland	
	ing people & families live in safer unities where antisocial & harmful behaviour ng																
22	The number of children reporting that they feel safe in their community increases															Data required from 2015 Lifestyle Survey	Public Health and Wellbeing
23	The percentage of school staff who have up to date child protection training increases															Baseline required	Schools
24	The number of children and Young people reported to SCRA on anti social behaviour grounds reduces													90 (Cumu lative from April)		20% reductio n by Decemb er 2015	Youth Justice
25	The number of restorative justice warnings used for Young people who offend increases													68 (Cumu lative from April))		10%red uction by Decemb er 2015	Youth Justice
26	Increase use of interventions for young people at risk of becoming serious / repeat offenders	12	6	7	6	6	6	6	6	9	6	6	6	6		11	Youth Justice
27	The number of young people referred to youth action who have an asset assessment completed increases										77%					90% by June 2015	Youth Justice
28	The number of offence based referrals to SCRA reduces	878	781	528	417	27	35	37	27	17	36	31	32	26		5%reduc tion by Decemb er 2015	
29	The percentage of 16 to 18 year olds entering the criminal justice service decreases													8%		5%	Youth Justice

FHC	4	2010/1	2011/1	201 2/13	2013/1 4				:	2014/1	5						
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	target	Improvement Group
Healtl	ny																
4. Chi growt	ldren and young people experience healthy h and development																
30	% of children reaching their developmental milestones at their 27 – 30 month review will increase															not set	Early Years
31	% of children achieving their key developmental milestones by time they enter school will increase															90%	Additional support Needs
32	% of children who reach their developmental milestones at entry to Primary four will increase															not set	Early Years
33	Reduce % gap between the most and least affluent parts of Highland for low birth weight babies															not set	Early Years
34	Improve the uptake of 27-30 month surveillance contact from the baseline of 52% to 95% by March 2016				65.4%			73. 4%			76.9 %					95%	Early Years
35	95% uptake of 6-8 week Child Health Surveillance contact							84. 7			82.4					95%	Early years
36	Uptake of 6-8 week Child Health Surveillance contact shows no variation due to affluence															95%	Early years
37	Uptake of 6-8 week Child Health Surveillance contact shows no variation due to LAC status															95%	Early years
38	Achieve 36% of new born babies exclusively breastfed at 6-8 week review March-17 (annual cumulative)	30.8	30.9%	32.4	31.2%			31								36%	Maternal infant nutrition
39	Reduce % gap between most & least affluent areas for children exclusively breastfed at 6-8 weeks		00.070	70	01.270			,,								Awaiting Data from NHS Highland	Maternal infant nutrition
40	Maintain 95% Allocation of Health Plan indicator at 6-8 week from birth (annual cumulative)			97.3												95%	Maternal infant nutrition
41	Maintain the 95% uptake of primary immunisations by 12 months				95.60 %											95%	Public Health and wellbeing

FHC	4	2010/1	2011/1	201 2/13	2013/1 4				2	2014/1	5						
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	target	Improvement Group
42	Maintain 95% uptake rate of MMR1 (% of 5 year olds)		97.3%	94.6	96.9%		·	96.9 %			97%					95%	Early Years
43	Sustain the completion rate of P1 Child health assessment to 95%	92.7	91.1	93. 1												95%	Early Years
44	% of children with significant ASN having learning planned for through a child's plan will increase		44.0%	65.0 %	70.0%									94%		95%	Additional support Needs
45	The number of 2 year olds registered at 24 months with a dentist will increase year on year				47.3%											Awaiting Data from NHS Highland	Public Health and Wellbeing
46	The number of 2 years olds who have seen a dentist in the preceding 12 months will increase															Awaiting Data from NHS Highland	Public Health and Wellbeing
47	The percentage of 5 year olds will have no obvious dental decay will increase to 80%				70.1%											80%	Public Health and Wellbeing
48	Child Fluoride Varnish Applications: 60% 3-4 year olds to receive 2+ applications per year				14.9%											60%	Public Health and Wellbeing
49	All nurseries will participate in the Childsmile Programme with 80% of the roll brushing daily				97.6%											80%	Public Health and Wellbeing
50	90% CAMHS referrals are seen within 18 weeks by December 2014			80.0								83 %	91%	90%		90%	Mental Health
51	% of statutory health assessments completed within 4 weeks of becoming LAC will increase to 95%		23.3%	70.0	66.7%	75.0%	91.7%	75.0 %	100.0	69.2 %	64.3%	70	3170	0070		95%	Looked after Children
52	% of initial LAC health assessments included in Childs Plans within 6 weeks will increase to 95%		73.3%	60.0	66.7%	41.7%	91.7%	75.0 %	55.6%	61.5 %	57.1%					95%	Looked after Children
53	Waiting times for AHP services to be within 18 weeks from referral to treatment by December 2014															95%	Additional support Needs

FHC	4	2010/1	2011/1	201 2/13	2013/1 4				2	2014/1	5						
																	Improvement
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	target	Group
54	95% of children will have their P1 Body Mass index measured every year		91.1%	93.1												95%	Public Health and Wellbeing
55	Increase the number of S2 young women who receive HPV immunisation to 90% by March 2017			86.4												90%	Public Health and Wellbeing
56	% of S2 young woman receiving HPV immunisation shows no variation due to affluence															Awaiting Data from NHS Highland	Public Health and Wellbeing
57	% of S2 young woman receiving HPV immunisation shows no variation due to LAC status															Awaiting Data from NHS Highland	Public Health and Wellbeing
58	No. of staff trained to deliver approved input on sexual health, relationships & parenting increases				16								45			25	Public Health and Wellbeing
5. Chi choice	dren and young people make well-informed is about healthy and safe lifestyles																
59	No. of hits on pages relating to children and young people on the Substance Misuse Website increases															100	Health, Wellbeing & Public Health
60	Number of staff trained in Brief Interventions and Motivational Interviewing increases													15 (BI) 8 (MI) 2014			Youth Justice
61	The number of early years providers who offer children healthy snack choices will increase															not set	Early Years
62	The number of pre school aged children who have access to energetic physical play increases															not set	Early Years
63	The volume of oily fish, vegetables, fruit and salad used in school meals per pupil increases															not set	Public Health and Wellbeing
64	School meal uptake increases beyond primary 3															not set	Public Health and Wellbeing
65	Self reported incidence of smoking will decrease (P7)		1.0%		0.5%											0%	Public Health and

FHC	4	2010/1 1	2011/1	201 2/13	2013/1 4				2	2014/1	5						
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	target	Improvement Group
																	Wellbeing
66	Self reported incidence of smoking will decrease (S2)		8.00%		5.50%											5%	Public Health and Wellbeing
67	Self reported incidence of smoking will decrease (S4)		20.0%		12.0%											11%	Public Health and Wellbeing
Achie																	
6. Chi	ldren & young people have skills, confidence elf-esteem to progress successfully																
68	The number of LAC who attain qualification in any subject at level 3 or above will increase	50%	62%	61%	58%											63%	Schools
69	The number of LAC who attain qualifications in English / maths at level 3 or above will increase	39%	49%	48%	47%											50%	Schools
70	% of schools with curriculum model based on 7 principals of design / 4 contexts of learning													30%		40% to be achieve d end of 14 /15	Schools
71	% of pupils who report "that staff talk to them regularly about their learning" increases				64			70 %								69	Schools
72	Maintain high levels of positive destinations for pupils in Highland vs national averages			91%	93%											93	Schools
73	No. children with access to learn a second language from P1 and a third from P6 by 2020 increases				0%											5% 2015-16 25% 2012-17 60% 2017-18 80% 2018-19 100% 2019- 2020	Schools
74	Increase % young people reporting positive learning environment - Lifestyle Survey				88%											80%	Public Health and Wellbeing

FHC	4	2010/1	2011/1	201 2/13	2013/1				2	2014/1	5						
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	target	Improvement Group
75	No. Gypsy & Traveller children & young people attending nursery, primary & secondary school				86%		,,,,,		Jany	7100	Зэрс					90%	Additional support Needs
76	No. children & young people who experience interrupted learning will decrease				50%											45%	Additional support Needs
7. Chi achiev	dren and young people are supported to re their potential in all areas of development																
77	The percentage of children and young people sustaining full time attendance at school will increase													99.2%		99.3%	Additional support Needs
78	Decrease total primary non-attendance at school	5.0%		9.1												4.3%	Transitions
79	Decrease total secondary non-attendance at school	9.8%		5.2 %												9%	Schools
80	The number of young people who are engaged in positive economic destinations will increase															not set	Schools
81	The percentage of schools who have a system to monitor achievement increases															5%	Schools
82	% schools awarded an evaluation of good or better for self-evaluation in HMI inspections increases				20%			47 %								40%	Schools
83	% schools awarded an evaluation of good or better for curriculum in HMI inspections increases				20%			58 %								45%	Schools
84	The number of children achieving level 3 in literacy and numeracy increases	93%	92.69	93.1 4%	93.27			93 %								94%	Schools
85	Maintain high levels of performance against National averages and comparator schools															Baseline required	Schools
86	% schools evaluated as good or better for Meeting learners Needs in HMI inspections increases				60%			63 %								65%	Looked after Children
87	No. Looked After Children in placements supported through the FF scheme (Highland Council) increases			14	4											Not set	Looked after Children

FHC	4	2010/1	2011/1	201 2/13	2013/1 4				2	2014/1	5						
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	target	Improvement Group
88	Number of young people with complex disability tracked post school for 3 years annually increases					Дріп	ividy	Juli	July	Mug	ЗСРС	Oct	1404	Dec	Juli	Baseline required	Additional support Needs
89	% children and young people in schools accessing support from substance misuse workers increases															40%	Youth Justice
90	% schools with a positive relationships framework, supported by curricular materials, will increase															not set	Additional support Needs
91	Gap between the No. of Young Carers identified by services and those who self identify will decrease															not set	Young Carers Improvement Group
92	The number of self identified young carers who report they are supported will increase															not set	Young Carers Improvement Group
93	The reduction in multiple exclusions is maintained			48	55			41								36 pupils	Schools
94	The exclusion rate for Looked After Children will decrease		155	84	98			146							155		Looked after Children
Nurtu																	
8. Chi nurtur	ldren and young people thrive as a result of ing relationships and stable environments																
95	No. children entering P1 who demonstrate an ability to develop positive relationships increases															95%	Additional support Needs
96	The delay in the time taken between a child being accommodated and permanency decision will decrease		9.6	12	9	12	12	12	12	12	12	12.4	12.4	12.4		9 months	Looked after Children
97	The number of respite nights provided is sustained (cumulative)	3101	3390	3612	3573	391	754	1106	1503	1865	2201	2553	2833	3068		2326 bed nights pa	Additional support Needs
98	The number of respite nights provided is sustained (monthly)	535	665	384	320	391	363	352	397	362	336	352	280	235		258 bed nights pm	Additional support Needs

FHC	4	2010/1 1	2011/1	201 2/13	2013/1 4				2	2014/1	5						
																	Improvement
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	target	Group
99		2776	2760	289	3079		,	916	1371	173	1999	234	2622	2918			Additional support Needs
	The number of respite day hours provided is sustained (cumulative)	9	3	53	0	3117	6067	3	6	70	9	65	8	8		20827 day hours pa	110000
100				272				309		365		346				2314	Additional support Needs
	The number of respite day hours provided is sustained (monthly)	6616	6025	9	2722	3117	2950	6	4553	5	2629	7	2763	2960		day hours pm	
101	The number of LAC accommodated outwith Highland will decrease (spot purchase placements)	37	44	44	46	46	45	48	47	49	49	41	41	40		37	Looked after Children
102	No. children needing to live away from the family home but supported in kinship care increases	18	17	19	18	17	16	15	15	15	15	15	14	15		20%	Looked after Children
103	The number of children where permanence is achieved via a Residence order increases			67	72	72	74	75	75	76	77	78	79	79		cumulati ve 82	Looked after Children
104	No. audits carried out for LAC who have three or more unplanned placement moves in 3 month period				100%			100 %			100%			100%		100%	Looked after Children
	nilies receive support, advice and guidance natched to their needs																
105	The number of pregnant women screened for substance misuse who are offered support increases															not set	Early Years
106	The number of pregnant women who are at risk of poor mental health who are offered support increases															not set	Early Years
107	An increase in uptake of Healthy Start scheme to 85% of eligible beneficiaries by 2016												68%			85%	Maternal infant nutrition
108	No. eligible children supported to take up their early learning & childcare entitlement increases															not set	Early Years
109	The number of staff trained in the use of approved parenting programmes increases										76					76	Supporting Parents

FHC	4	2010/1	2011/1	201 2/13	2013/1 4				2	2014/1	5						
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	target	Improvement Group
110	No. areas producing an annual plan for delivering universal & targeted support to parents increases															4	Supporting Parents
111	The number of parents attending validated parenting programmes increases															50	Supporting Parents
112	Increase No. parents of severely disruptive 3-4 year olds participating in parenting courses															90	Supporting parents
113	No. schools offering sessions/ information to parents about child development at transition to P1															82	Supporting Parents
114	The proportion of families with children under 8 receiving income maximisation advice increases															not set	Public Health and wellbeing
Active																	
10. Ch	nildren and young people are physically																
115	The number of children walking to school increases															not set	Road Safety Unit
116	The number of schools who offer 2 hours (or two 50 minute periods of high quality PE) increases				82%			97 %								14-15 97% 15-16 100% thereafte	Schools
117	The number of children cycling to school increases															Data required from 2015 Lifestyle Survey	Road Safety Unit
118	The number of provisions who report that children have daily access to the outdoors increases															not set	Play
119	The number of provisions that are able to provide free access to the outdoor increases															not set	Play
120	No. children achieving one hour or more moderate activity on 5+ days per week increases															not set	Public Health and wellbeing

FHC4		2010/1	2011/1	201 2/13	2013/1	2014/15											
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	target	Improvement Group
Respected & Responsible																	
11. Children & young people know their rights and are confident in exercising these																	
121	% views and comments of children and young people with ASN included in a child's plan increases													94%		99%	Additional support Needs
122	% children responding positively to question "Staff & children treat me fairly & with respect"				80%				84%							84%	Schools
123	% views & comments of children & young people with a youth action service included in child's plan															90%	Youth Justice
124	The percentage of schools with a model for personal support in place increases													50%		55%	Schools
work a	milies valued as important contributors and as equal partners to ensure positive mes																
125	The number of parents accessing the handling teenage behaviour programme increases															not set	Supporting Parents
126	% parents & carers who respond positively to question "the school takes my views into account"				57%				65%							63%	Schools
127	% parents who report that the school keeps them well informed of their child's progress increases				74%				76%							77% by June 2015	Schools
128	Family Nurse Partnership fidelity goals will be achieved															not set	FNP project board
129	No. hits on pages relating to parents and carers on the Highland Substance Misuse Website increases															100	Health & Wellbeing
Included																	
13. Children, young people & families are supported well to develop strengths and resilience																	

FHC4		2010/1	2011/1	201 2/13	2013/1	2014/15											
						April	May	lun	luk	Aug	Cont	Oct	Nov	Dec	lan	target	Improvement Group
130						April	iviay	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	larget	ECS Equalities
130	The number of schools with the new equal opportunities policy in place increases															75	Working Group
131	The percentage of parent and carer responses to the question, "my child is treated fairly at school"				87%				91%							91%	Schools
132	% of children who report they have a say in making the way they learn in school better increases				47%				62%							56%	Schools
133	No. parents/carers who participate in the parent/carer food & health in schools programme increases															not set	Public Health and Wellbeing
134	No. families of children with ASN supported by Chip+ through the SLA is maintained or increases				1321											1321 enquirie s	Additional support Needs
135	The number of schools participating in the delivery of Resilient Kids training increases															not set	Additional support Needs
136	No. adult & children's services staff accessing the getting our priorities right training increases															not set	CAPSM
137	The number of school staff participating in equality and diversity training increases															200	ECS Equalities Working Group
14. Improvement in service provision determined by participation of children young people & families																	
138	The number of children participating in the Highland Lifestyle Survey increases				66.2%											75%	Public Health and Wellbeing
139	Demonstrate involvement/engagement of service users in Improvement Group activity year on year															not set	All
140	No. consultations with children about their experiences of preschool education & childcare increases															not set	Early Years
141	The number of children & Young People completing the youth action service evaluation form increases										30%					90% by June 2015	Youth Justice