Highland Council

City of Inverness Area Committee 5th March 2015

Agenda 3 Item Report CIA/1/15 No

Police- Area Performance Summary Report by the Inverness Area Commander

Summary

To provide a local summary update to Committee Members on progress with reference to the local priorities within the Highland 2014-2017 Policing Plan.

Introduction

Performance is being maintained within the Inverness Area and overall crime continues to fall with a 28.4% reduction in Class 1-4 crimes as at 2nd February 2015 (2647 crimes last year to date compared to 1896 crimes this year to date¹). The detection rate for class 1-4 crimes as at 2nd February 2015 is increasing at 49.4% this year compared to 45.1% at the same time last year.

The most recent summary of Highland Performance Against the 2014-17 Highland Local Policing Plan objectives is at Appendix 1. This report was presented and scrutinised by the Community Safety, Public Engagement and Equalities Committee on 3rd December 2014. The period covered by the report is as at 31 October 2014 unless stated otherwise.

i6 Project

Significant work is currently ongoing across Police Scotland in the form of the i6 project. i6 will deliver common, national policing processes. These will be supported by a single, modern, national, integrated IT solution. Whilst this work is ongoing Divisions across Scotland are working within legacy systems and as a result statistical information at Multi Member Ward Level may contain some inaccuracies. Therefore at this time it is not possible to provide some of the Multi Member Ward Level figures. This issue should be resolved with the i6 rollout over the next 2 years.

HMICS Crime Audit 2014

In September 2014 HM Inspectorate of Constabulary in Scotland carried out an audit to assess the state, efficiency and effectiveness of crime recording by Police Scotland and the extent to which recording practice complies with the Scottish Crime Recording Standard and the Scottish Government's Counting Rules. Highland and Islands Division performed consistently well and achieved compliance rates in all tests of between 98% and 100%; this was the highest result in Scotland.

¹Police Scotland ScOMIS Performance System Figures

National Child Abuse Investigation Unit

On 5th January 2015 Police Scotland launched a National Child Abuse Investigation Unit. There are currently 4 units across Scotland with one being in Inverness. The department has a national remit to investigate serious and complex child abuse cases.

Emergency Planning

During the recent spate of bad weather in the area, Highland and Islands Division has enacted its multi-agency response arrangements including the setting up of the Highland and Islands Local Resilience Partnership oversight Group which was led by Superintendent Mackillop. The response to the severe weather, which affected the whole of the region, included the set up of eight multi agency emergency planning groups. The groups allowed for a proportionate response to events unfolding in their respective areas. Police Scotland maintained an oversight of events and planning arrangements from a senior executive level with the focus being on the changing consequences of major power and telecommunications outages, as well as a significant range of issues relating to vulnerable people in particular.

1. <u>Priority 1- Road Safety</u>

Road Safety remains to be the community issue of highest concern for communities within Highland. The Public Consultation Survey carried out in 2014 shows the top 2 priorities for the North Division are:

- 1. Speeding Motorists
- 2. Dangerous and/or Antisocial Driving.

Reduction in Drink Drive Limit-

On Friday 5 December 2014 legislation was enacted which reduced the drink drive limit in Scotland. The new limits are as follows:

- Breath- 22 microgrammes of alcohol in 100 millilitres of breath;
- Blood- 50 milligrammes of alcohol in 100 millilitres of blood; and
- Urine- 67 milligrammes of alcohol in 100 millilitres of urine.

The results of the Festive Drink/Drug Drive Initiative 2014 which ran between Friday 5 December 2014 and Friday 2 January 2015 are encouraging; Across the Highland and Islands Division there was a 55% reduction in the number of people caught drink driving compared to the same period in 2013. A total of 19 drivers were caught under the influence in the Division and of the 19; 4 were in the Inverness area.

Despite the general perception that drink/drug driving is socially unacceptable, many who persist in doing so consider it to be a low-risk activity in terms of the likelihood of being involved in a collision or being caught, however, even one driver out on the roads over the limit has the potential to cause devastation and fatal consequences.

Police Scotland is committed to achieving the Scottish Government's 2020 casualty reduction targets. Increasing awareness of the risks associated with driving whilst unfit through drink or drugs will have a clear impact on the Force's efforts to reduce road casualties.

Average Speed Cameras-

The performance data for A9 and the average speed cameras was published on 26th January, 2015. Initial performance analysis of the route for the first quarter (October 2014- January 2015) and the main findings from Transport Scotland's report show:

- The camera detection system detected 298 vehicles exceeding the speed limit which warranted further action, this is less than 4 per day;
- Overall speeding is down from around one in three drivers to one in twenty;
- Examples of excessive speeding (10mph+ above limit) are down by 97%;
- Journey times have increased in line with predictions;
- Journey time reliability has improved;

- There is no evidence that drivers are avoiding the A9;
- Feedback from hauliers suggests a significant reduction in journey times for HGVs.

The following statement was issued by Chief Superintendent Iain Murray:

"This is an encouraging start. In the first three months of operation we have seen a more than eight-fold decrease in the number of people caught speeding on this stretch of road compared with the same time last year when there were 2,493 offences recorded.

It is clear that the cameras are changing driver behaviour in the way that we expected. This will undoubtedly help to make the A9 safer for all road users. Speeding is not the sole cause of collisions on the route and we shall continue to engage positively with those who put themselves and others in danger through risky or illegal driving behaviour. Safety remains the responsibility of all road users and it is important that we interact appropriately with each other on the A9, and all of the other roads in Scotland"

Inverness Area Command Performance Summary (1 April 2014- 31 December 2014)-

- There has been 1 fatal collision during this reporting period.
- There have been 11 people seriously injured in 9 collisions during this reporting period.

	13/14 FYTD	14/15 FYTD	Variation	
Drink/Drug Driving (Detections)	97	97	=	
Speeding (Detections)	1117	996	- 121	
Seatbelt Offences (Detections)	313	429	+ 116	
Mobile Phone Offences (Detections)	251	263	+ 12	

Driving Ambition-

During 2014 Driving Ambition has been carried out within the following Schools in the Inverness area: Culloden Academy Inverness High School Kilchuimein Academy Inverness Royal Academy Millburn Academy Charleston Academy.

2. Priority 2- Alcohol and Drugs Abuse/Misuse

Alcohol and drug abuse and misuse continue to be a concern for communities in the Highland area. The Public Consultation Survey carried out in 2014 shows the 3rd highest priority for the North Division as:

3. Drug Dealing/Drug Misuse

Within the Highland Division we are committed to early intervention and prevention through focussed targeting of resources and working in partnership with other agencies to reduce the associated community impacts.

Inverness Area Command Performance Summary (1 April 2014- 31 December 2014)-

- Test purchasing has been carried out in 37 premises in the Inverness area during this reporting period. Two premises failed during the initial process but have since been re-tested and passed.
- Operation Respect is an ongoing multi-agency partnership initiative which aims to reduce street violence, disorder and incidents linked to licensed premises. Working with key partners in order to make our streets safer and to reduce the risk to the public. During this reporting period a Ferroguard Pole (*A ferromagnetic metal detection system that scans passers by and automatically indicates if any metal object are detected*) was deployed at the entrance to 2 licensed premises in Inverness. Both operations were positively received by licensees, door stewards, patrons and members of the public.
- Regular licensed premises checks and collaborative working with licensees has been a key factor in reducing crime such as serious assaults and drink/drug driving. Across the Highland area Licensed Premises checks have increased with officers continuing to be vigilant over the coming months/year.

	13/14 FYTD	14/15 FYTD	Variation
Supply of Drugs or being concerned in the supply of drugs (Detections)	34	59	+ 25 (This figure includes detections for drugs supply, productions and cultivations)
Number of positive stop searches/ confiscations for those possessing alcohol	-	41	Positive rate is 78.8%. Total Stop Searches- 52 (Figures as at 2 nd February 2015)
Number of positive stop searches/ confiscations for those possessing drugs.	-	228	Positive rate is 24.7%. Total Stop Searches- 923 (Figures as at 2nd February 2015)

3. Priority 3- Antisocial Behaviour/Disorder

Over the past few years there has been a decrease in antisocial behaviour and disorder. The overall decrease has been achieved, in part, by working with partners to tackle the very few individuals who are frequently involved in antisocial behaviour and disorder as well as having a focus on locations where problems occur.

Operation Notebook and Operation Respect are key operations which are used by Police Scotland to tackle the various elements of antisocial behaviour within Highland.

	13/14 FYTD	14/15 FYTD	Variation
Breach of the Peace	281	178	- 103
Section 38 Criminal Justice and Licensing (Scotland) Act 2010*	553	636	+ 83
Common Assault	925	842	- 83
Common Assault (Detection Rate)	78.3%	81.4%	+ 3.1%
Vandalism (Including Malicious Mischief)	503	416	- 87

Inverness Area Command Performance Summary (1 April 2014- 31 December 2014)-

*For clarification:

Definition- Section 38 Criminal Justice and Licensing (Scotland) Act 2010-

A person commits an offence if:

(a) they behave in a threatening or abusive manner,

(b) the behaviour would be likely to cause a reasonable person to suffer fear or alarm, and

(c) intends by the behaviour to cause fear or alarm or is reckless as to whether the behaviour would cause fear or alarm.

This applies to,

(a) behaviour of any kind including, in particular, things said or otherwise communicated as well as things done, and

(b) behaviour consisting of- (i) a single act, or (ii) a course of conduct.

4. Priority 4- Crimes of Dishonesty

Overall crimes of Dishonesty have significantly reduced across the Inverness Command area. With 1141 incidents recorded this year compared to 1645 incidents recorded over the same reporting period last year and a detection rate of 48.6% this year compared to 43.0% last year.

Inverness Area Command Performance Summary (1 April 2014- 31 December 2014)-

- Campaigns & Initiatives

Doorstep Crime:

Many victims are embarrassed, fearful or indeed do not realise that they have in fact been the victim of a Bogus Tradesmen thus actual notification of crimes or complaints is thought to be as little as 1 in 10.

Highland and Islands Division is committed to reducing the number of individuals affected by doorstep crime, ultimately keeping vulnerable groups safe and empowering local communities. Pro-active work is ongoing in this area in partnership with key organisations in the public, private and third sector.

Farm Watch & Construction Watch:

The Farm Watch scheme was introduced to help combat and prevent criminal activity within the farming and wider rural community by establishing and developing trust and communication pathways between members of the rural community and Highland Division. A Construction Watch scheme is currently being developed in the area.

	13/14 FYTD	14/15 FYTD	Variation
Number of Thefts by Housebreaking (Dwelling house, Non-dwelling, Other premises)	175	127	- 48
Detection rate for thefts by housebreaking (including attempts)	22.9%	37.8%	+ 14.9%
Theft by Shoplifting	370	239	- 131
Number of Thefts from motor vehicles	111	81	- 30 (This figure includes opening lockfast places- motor vehicle, theft of and from a motor vehicle and attempted theft of a motor vehicle).

5. Priority 5- Protecting People

The Public Protection Unit incorporates Child and Adult Protection, Domestic Abuse Investigation, Offender Management, Rape Investigation and Sexual Offences Investigation. The unit works with Highland communities and multiagency partners to provide a co-ordinated and consistent response to protect the most vulnerable in our communities.

	13/14 FYTD	14/15 FYTD	Variation
Domestic Abuse Incidents ²	838	942	+ 104 Detection rate is currently 82.2% (Figures as at 2 nd February 2015)
Hate Crime Incidents ³	62	66	+ 4 (Figures as at 2 nd February 2015)
Sexual Crimes/Incidents	134	106	- 29

Inverness Area Command Performance Summary (1 April 2014- 31 December 2014)-

- <u>Multi Agency Tasking & Coordinating Groups (MATACs)</u> provide a forum for sharing information and targeting high risk perpetrators of Domestic Abuse. The purpose of the MATAC is:
 - 1. Through partnership working and tasking and coordinating identify those high risk perpetrators or Domestic Abuse who present the greatest risk of harm to victims and their families;
 - 2. To share information for intelligence development or enforcement where appropriate thereby achieving positive outcomes for victims and their families;
 - 3. Through the use of pro-active enforcement, actively target those identified perpetrators who present the greatest risk of harm using all available methods to reduce the threat posed by them.
- <u>Multi Agency Risk Assessment Conferences (MARACs)</u> provide a forum for sharing information and taking actions that will reduce future harm to very high risk victims of Domestic Abuse and their children. The purpose of MARAC is to:
 - 1. Share information across agencies
 - 2. Identify the level of risk from the perpetrator;
 - 3. Produce multi-agency action plans to reduce the risk to victims and their children.
- The creation of the Vulnerable Persons Database has further improved

²Police Scotland ScOMIS Performance System Figures

³Police Scotland ScOMIS Performance System Figures

responses to vulnerable people in Highland and included with the above processes has increased confidence in reporting.

- Work is ongoing to increase confidence in reporting Hate Crime incidents and development of measures to ensure satisfaction with service received in this area. In 2015 a Hate Crime Questionnaire will be sent to all persons reporting a Hate Crime within the Highland and Islands Division, a programme of consultation has taken place in relation to this and partners at a local and national level have inputted into the process.
- (i) **Recommendation:** The committee is invited to scrutinise and discuss the progress report in relation to the 5 Priorities; Road Safety, Alcohol and Drug Abuse/Misuse, Antisocial Behaviour/Disorder, Crimes of Dishonesty and Protecting People.

Chief Inspector Mark Mackay Inverness Area Commander 17 February 2015

Appendix 1: Performance Against Highland Local Policing Plan 2014-2017

PERFORMANCE AGAINST HIGHLAND COUNCIL LOCAL POLICING PLAN 2014/2017 1 April – 31 October 2014

PRIORITY 1 – Road Safety

GO SAFE ON SCOTLAND'S ROADS ITS EVERYONE'S RESPONSIBILITY- SCOTLAND'S ROAD SAFETY FRAMEWORK TO 2020

Target	2015 Milestone % reduction	2020 target % reduction
People killed	30%	40%
People seriously injured	43%	55%
Children (aged <16) killed	35%	50%
Children (aged <16) seriously injured	50	65%

(In addition to the above there remains a 10% reduction target in the slight casualty rate to 2020)

Note: All statistics are provisional and should be treated as management information. All data sourced from Police Scotland internal systems and are correct as at published date

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2013/14	YTD 2014/15	YTD Variation	Context/Narrative
Reduce the number of people killed on the roads in Highland.	22	19	19	13	-6	 Fatal Collisions which have occurred in this reporting period: Collision occurred on the A836 at Bettyhill. There was one vehicle and one cyclist involved. The cyclist sustained fatal injuries as a result. The road was closed for 8 ¼ hours. Collision occurred on the A82 at Altnafeadh. There were three vehicles (1 x Car, 2 x Motorcycles) involved. The rider of one motorcycle sustained fatal injuries. The road was closed for 5 ½ hours. Collision occurred on A9 at Berriedale. There was one vehicle involved and one person sustained fatal injuries. Collision occurred on A96 at Tornagrain. There were 2 vehicles and 1 pedestrian involved. The pedestrian sustained fatal injuries as a result. The road was closed for 4 hours. Collision occurred on A862 between Ardullie and Dingwall. There were 2 vehicles involved and 1 person sustained fatal injuries.
Reduce the number of people seriously injured on the roads in Highland.	100	90	54	29	-25	

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2013/14	YTD 2014/15	YTD Variation	Context/Narrative		
Reduce the number of children (aged <16) killed/seriously injured on the roads in Highland.	6	3.4	2	0	-2			
Increase the number of people detected for drink / drug driving offences	264.6	234.3	221	218	-3	This figure includes failure to provide a specimen		
Increase the number of people detected for speeding.	2071.4	2093.7	2428	2685	+ 257			
Increase the number of people detected for mobile phone offences.	391	347	368	412	+ 44			
Increase the number of people detected for seat belt offences	427.6	427.6 387.3 434 605 + 171						
Conduct a Driving Ambition Campaign at each of the 22 High Schools within a 12 month period.	During 2014 Driving Ambition has been carried out within the following Schools/Colleges across Highland: North Highland Colleges- Thurso & Alness, Invergordon Academy, Thurso High School, Nairn Academy, Dingwall Academy, Culloden Academy, Portree High School. Tain Royal Academy, Alness Academy, Lochaber High School, Golspie High School, Dornoch Academy, Kinlochleven High School, Ardnamurchan High School, Wick High, Inverness High School, Kilchuimen Academy, Inverness Royal Academy, Grantown Grammar, Millburn Academy, Charleston Academy, Fortrose Academy and Gairloch High School. At the time of reporting 1242 young people across Highland have received this input in 2014.							
Participate in all Police Scotland Road Safety Campaigns and safety initiatives identified through the safer Highland Road Safety Group, including specific targeted campaigns for young and male drivers.	In this reporting period the following campaigns have been ongoing: National Motorcycle Campaign – Concluded on 29 th September. Getting Ready for Winter Campaign- Monday 6 th - Sunday 12 th October. Campaigns planned for the following months as follows: Brake National Road Safety Week- Vulnerable Road Users- Monday 17 th - Sunday 23 rd November Festive Drink/Drug Drive Campaign- Friday 5 th December- Friday 2 nd January.							
Trunk Road/Divisional Policing Units to conduct a targeted motorcycle campaign each Spring.		The national motorcycle campaign- Operation Zenith commenced on 17 th April and will run until 29 th September. This campaign primarily focuses on safe and responsible motorcycling, reducing the number of casualties resulting from road collisions and improving driver/rider behaviour and awareness.						

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2013/14	YTD 2014/15	YTD Variation	Context/Narrative		
Licensed Premises Checks	7745	8398	4822	4926	+ 104	Officers will continue to be vigilant with licensed premises checks over the coming months/year. Without doubt by working collectively with licensees we are better placed to achieve our primary focus of keeping people safe.		
Conduct a test purchasing operation within each of the Inspector led areas each year.						een carried out in Lochaber and Inverness. Of the 50 tested there were 2 failures in since been re-tested and passed.		
In conjunction with the Safer Highland Alcohol and Drug Partnership introduce an advisory 'signpost' letter outlining available assistance for alcohol, drugs and violence issues to all custodies/ those issued with fixed penalties.	Work is ong months.	oing across t	he Division to	develop this	letter which is	currently in draft format. It is anticipated that distribution will begin over the coming		
As part of the ADP contribute to the development and conduct of a targeted drug and alcohol awareness campaign for school children (e.g. Safer Highlander).	A range of initiatives are taking place with local community officers visiting schools, youth groups and community events to help raise awareness and educate young people on the dangers of New Psychoactive Substances. A recent event was held at Culloden Academy; along with partners an input was delivered to all S4 pupils, this was followed by an evening event held with parents which was very favourably received. Plans are ongoing to deliver this input to other schools within the Division. Police Scotland actively encourage young people to visit the 'Choices For Life' website. This is an interactive resource where young people can get accurate information about substance misuse, including New Psychoactive Substances. The website is also extremely useful for parents, carers, teachers							
Support multi-agency events including Rock Challenge.		and youth workers who want to know more. Planning is ongoing and funding well in hand for Rock Challenge 2015.						
Increase the number of positive stop searches/ confiscations for those possessing alcohol.	13.6	18.7	54	79	+ 25			
Increase the number of positive stop searches/ confiscations for those possessing drugs.	529.2	575.3	405	283	- 122	There were 309 drug stop searches carried out at Rockness in 2013. Of this number 78 were positive; as a result of the event not being held in 2014 this figure is considerably lower for this reporting period.		
Increase the number of offences reported for the supply or being concerned with the supply of drugs.	148	144.3	67	67	=	The figure includes the number of detections for drug supply, productions and cultivations		

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2013/14	YTD 2014/15	YTD Variation	Context/Narrative				
Number of antisocial behaviour incidents recorded.	9094	9463.7	5024	4471	-553					
Contribute to the Safer Highland Antisocial Behaviour Group initiatives and campaigns to reduce antisocial behaviour.		The Antisocial Behaviour Group is currently developing the updated Antisocial Behaviour Strategy. Scott Hay- Scottish Fire and Rescue Service is chair of this group.								
Reduce the number of Section 38 Criminal Justice and Licensing (Scotland) Act 2010 Offence- Threatening and Abusive Behaviour Crimes	633	1044.7	1074	948	-126	 Definition: A person commits an offence if, (a) they behave in a threatening or abusive manner, (b) the behaviour would be likely to cause a reasonable person to suffer fear or alarm, and (c) intends by the behaviour to cause fear or alarm or is reckless as to whether the behaviour would cause fear or alarm. This applies to, (a) behaviour of any kind including, in particular, things said or otherwise communicated as well as things done, and (b) behaviour consisting of- (i) a single act, or (ii) a course of conduct. 				
Reduce the number of Breach of the Peace	1244.4	679.7	425	206	-219					
Reduce the occurrences of common assault	1601	1568.7	1501	1365	-136					
Reduce the level of serious assaults, petty assaults, breach of the peace, vandalism and antisocial behaviour in the top 3 beats with the highest levels of incidents.	Work is ongoing with our analysis and performance unit to identify the top 3 wards in terms of level of incidents. This will develop over the coming year.									
Reduce the number of premises currently escalated to Stage 3 noisy behaviour through Operation Notebook.	There are c	There are currently no premises at Stage 3- Positive multi-agency working has meant that identified issues have been resolved prior to escalation.								
Number of antisocial behaviour orders in place.	There are c	here are currently 9 Antisocial Behaviour Orders in place in the Highland area.								
Reduce the incidents of vandalism	1636.2	1406.3	1147	925	-222	These figures include Malicious Mischief				

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2013/14	YTD 2014/15	YTD Variation	Context/Narrative
In relation to vehicles; increase the use of antisocial behaviour warnings.				64		
In relation to vehicles; Increase the number of vehicle seizures for antisocial behaviour.				6		

PRIORITY 4 – Crimes of Disho	nesty						
Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2013/14	YTD 2014/15	YTD Variation	Context/Narrative	
Reduce the number of crimes of dishonesty (Class 3)	2561.4	2391.3	2289	1846	-443		
Increase the detection rate for dishonesties (Class 3)	46.5%	46.7%	40.7%	45.0%	+ 4.3%		
In partnership with Trading Standards develop and introduce an annual awareness campaign targeted at vulnerable people in respect to dishonesties.	Many victims are embarrassed, fearful or indeed do not realise that they have in fact been the victim of a Bogus Tradesmen thus actual notification of crimes or complaints is thought to be as little as 1 in 10. Highland and Islands Division is committed to reducing the number of individuals affected by doorstep crime, ultimately keeping vulnerable groups safe and empowering local communities. Pro-active work is ongoing in this area in partnership with key organisations in the public, private and third sector. The aim is to enforce the law, maintain order and protect life and property in order to: Reduce the number of victims related to doorstep crime activities and empower local communities Raise awareness through the media Adopt a multi agency approach Interact with vulnerable groups Investigate all instances of doorstep crime Provide Public Reassurance						
Develop and introduce a 'Construction Watch' campaign in order to increase awareness, intelligence and information around plant and building material theft.	A Construction Watch campaign is still under development.						
Increase membership of Farm Watch	and wider r Highland D Farm Watc	ural commun ivision. h has been s	ity by establis	shing and de a prize in the	veloping trus Partnership	of the scheme is to help combat and prevent criminal activity within the farming and communication pathways between members of the rural community and Working Category in the Local Policing Awards. The Awards were launched this d to improve the sharing of Policing best practice.	

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2013/14	YTD 2014/15	YTD Variation	Context/Narrative
Reduce the number of thefts by housebreaking (including attempts) - Dwelling house/Non dwelling/ Other premises.	262.8	263.7	282	238	- 44	
Increase the detection rate for thefts by housebreaking (including attempts)	35.6%	38.1%	28.4%	41.6%	+ 13.2%	
Reduce theft by shoplifting	491	453.7	434	273	- 161	
Reduce the number of thefts from motor vehicles	210.6	189.7	166	181	+ 15	This figure includes opening lockfast places-motor vehicle, theft of and from a motor vehicle and attempted theft of a motor vehicle

PRIORITY 5 – Protecting Pe	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2013/14	YTD 2014/15	YTD Variation	Context/Narrative			
Increase in reporting of sexual crimes	173.2	183.3	252	182	- 70	This figure shows a reduction in crimes and therefore victims.			
Meet the Police Scotland detection rate target for sexual crimes.	TARGET FOR 2014/15- 78%			95.1%	+ 17.1%				
Meet the Police Scotland detection rate target for domestic abuse.	TARGET FOR 2014/15- 80%			83.0%	+ 3%				
Increase in reporting of Hate crimes			109	83	- 26	This figure shows a reduction in crimes and therefore victims.			
Ensure that people who report hate incidents feel satisfied with the response received from public agencies.	From January 2015 a questionnaire will be sent to all persons reporting a Hate Crime within the Highland and Islands Division, a programme of consultation has taken place in relation to this and partners at a local and national level have inputted into the process.								
In support of the Safer Highland Child Protection, Adult Support and Protections and Violence against Women groups play an active role in preventative initiatives and campaigns.	These groups are meeting regularly and some positive work is being developed.								