## MID ROSS DISTRICT PARTNERSHIP

## **ACTION NOTE FROM THE MEETING HELD ON:** Friday 2<sup>nd</sup> February 2015 at Council Offices, Dingwall.

PRESENT: Sarah Wedgwood; Robbie Bain (RB); Carron MacDiarmid; Karen Cormack; Liz Macdonald; Val Cameron (VC); Margot Smith (MS); Pol McClelland (PM); Rhiannon Pitt (RP); Kay Mackillop; Joanna MacDonald(JMcD); Cllr Graham MacKenzie; Cllr David Alston; Siobhan Mackenzie (THC, note). Val MacDonald (NHS).

APOLOGIES: Jim Quate, Cllr Ian Cockburn; Donnie MacKenzie; Stewart Macpherson; Bill Alexander; Deborah Jones (NHSH Ch. Op. Officer)

ITEM	SUBJECT	ACTION AGREED	LEAD	NAMED OFFICER	TIMESCALE
1	Welcome & Apologies				
2	Update on DPs	Integration now law, rest of Scotland pursuing corporate model, with only Highland taking Lead Agency model. DPs now being seen as an opportunity for everyone to come together as equals in a safe space.			
3	Current	PM:			
	progress with integration	• Formal integration this week of education and children's services with integrated agenda, structure and budget.			
		• Continuing to rationalise office space. Fortrose former police station being taken forwards as shared space. Staff in-situ but some issues still to be resolved.			
		• Staff from Conon now moved to Fodderty Way. Just finished refurbishing janitors house in Alness Academy as contact centre for families and will do the same for building adjacent to St Clements.			
		Self-Directed Support: developing apace.			
		RP:			
		• Now moved into Dingwall Health Centre. Whole integrated team co-located on same site as Ross Memorial Hospital and Dingwall GP practice.			
		• Now fine-tuning single point of access system. On-call line supported by social worker, OT and H&SC coordinator. Meet once a day to coordinate inputs. Reduces duplication and bureaucracy.			
		H&SC coordinator ensures correct info and provides quick response to simple issues.			

<b>ACTION</b> : Colocation is so good we should allow Councillors etc. to see this in practice. Visit to unit any day, any time - possibly 2 or 3 people at a time in a series of visits. <b>RP</b> to liaise with <b>RB</b> on contact with WARD Members.	RP	RP support by RB
<ul> <li>Discussion topics:</li> <li>Delayed discharges – 5 today at Ross Memorial.</li> <li>Discussion on issues of POA and guardianship.</li> <li>Care at home – fortnightly meetings with private care providers.</li> </ul>		
<ul> <li>Care at nome – for highly meetings with private care providers. Recruitment problem. Developing re-ablement service helping to rehabilitate people – working in ward and community.</li> <li>Possible role of schools in promoting care industry – real</li> </ul>		
opportunity. Poss apprentice scheme for care provision, linking with SVQ qualifications. Opportunitiess across childrens and adult services for training social workers locally - practice teachers in place. Currently no easy progression route from school in to care profession. School has frustrations on getting placements into NHS for work experience (fifth and sixth year pupils). No direct placement route nowadays – only through HQ level. Role for Third Sector through volunteering opportunities. Significant challenges in this but need for these to be overcome.		
Someone to visit Dingwall Academy to discuss?		
ACTION: Issue should be referred to NHS Board and THC EACS Committee.	RB	<b>RB</b> support from <b>RP</b> & Education.
<b>MS</b> raised issue of Christmas as rota problems which resulted in gaps in service.		

4	Joanna McDonald, Director, Adult Social Care, NHSH	<ul> <li>Adult Social Care</li> <li>Joint inspection of Older Adult services, Health &amp; Social Care by Care Inspectorate and Health Improvement Scotland. First week of inspection will consist of a review of 150 case files to determine how integration has made a difference. Already find that need better files but positive feedback on service improvement over other areas. 2<sup>nd</sup> week individuals feeding back own experience. Third week meetings with committees etc. This is the 3<sup>rd</sup> such inspection in Scotland but will be the only "Lead Agency" report.</li> <li>Prior to inspection: Reaching High event. Inspectors at event. Able to see how things had developed locally.</li> <li>Launched prog "My home life" about making care homes real homes. Year-long programme "appreciative enquiry" approach. Good care homes but not homely. Develops shift in staff attitudes.</li> <li>Meeting on Tuesday: Transitions from Primary to Secondary;</li> </ul>		
		<ul> <li>Secondary to Adult;</li> <li>Strength of integration but how do we put this into practice, get better? Looking at 7-day working and exploring demand/supply issues.</li> </ul>		
		<ul> <li>Pilot with Dingwall Academy – primary health workers around mental health support.</li> </ul>		
5		District Partnerships		
		JMcD gave a presentation and led a discussion on District Partnerships. Question of how DP relates to other groups/topics eg: Police/Community Safety: Community Learning & Development; Employability.		
		Also issues of duplication with other meetings, recognising that Geographies are not aligned and that there are Statutory roles Councillors in some of these topics.		
		New duties will be created by the Community Empowerment Bill: Asset Transfers, Participation Requests (right to challenge). CPP has decided to make one process common to all areas.		
		Scottish Health Council process on NHS engagement led by Chief Executive.		

6	Val MacDonald	Val gave a presentation and led a discussion on Public Health. Local Health statistics were highlighted and discussion focused on self- determination and positive support, emphasising Respect, Compassion and Acceptance. Points to think about. How could services be more upstream? How to reach hardly-reached individuals? How do communities get involved in the design and delivery of services?	sw	
		ACTION: Discuss at AGENDA SETTING meeting how to take this forward.	300	
7	Other Business	<b>East Ross Open Day</b> hosted by DP was really good but took a lot of energy. Do we want to do this in Mid Ross? – YES.		
		ACTION: VC to forward info to RB for discussion at next meeting.	VC	
8	Dates of Future Meetings	2015 meetings: Fri 8 May 2015		
		Fri 28 August 2015		
		Fri 6 November 2015		